Stirveyor	Rasul		ASSIG	NMENT	[ (Office)				<b>T</b> 61
My/My/ From (Person):	Junice	Goh	of	IC	S	D	10FC coniT\sta	12018	551 pm
Estimated Cost:				В	ill to:				
To Inspect Vehi			SKT 9			Insured: _	-5-0712865	7304H	
at Workshop m/			kowagen			Tel:_	6305 7171	0	
of		747	Alexande	a Rd					
Policy No:					Claim No: _	DMPC	800140H		
Sum Insured:					Excess:				
Make of Veh: (Client's Record)	_			0.00	20.0		.o.A1404	20.8	
(Client's Record)  CA / REV /	REP. / REV 30042018				2018 @ Charmi	llam	H.O.D. Endorsen	ent:	
(Client's Record)  CA / REV /	30042018	î57Am	Person Conta	icted:		llam	H.O.D. Endorsen	ent:	
(Client's Record) CA / REV / Date/Time:	Action/Instru	ibtam	Person Conta	ncted:	Charmi	llam	H.O.D. Endorsen hicle IN / Cuy	ent:	8
(Client's Record) CA / REV / Date/Time:	30042018	ibiam ction (	Person Conta	ncted:	Charmi	llam	H.O.D. Endorsen hicle IN / Cuy	ent:	8

V -

### Veron Chen (LKKAuto)

From:

ECICS Claims <claims@ecics.com.sg>

Sent:

Monday, 7 May 2018 2:12 PM

To:

Veron Chen (LKKAuto); ECICS Claims

Cc:

SUR

Subject:

RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKT9058P &

SKQ7304H ON 14.4.18

Dear Veron

Our claim no DMPC1800140H.

Thank you!

Regards, Janice Goh Claims Division DID: +65 6303 0182 FAX: +65 6338 9267

**ECICS Limited** 

7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to motorsurvey@ecics.com.sg directly.

\*\*Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.\*\*

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Monday, 7 May, 2018 2:02 PM

To: ECICS Claims

Cc: SUR

Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKT9058P & SKQ7304H ON 14.4.18

Dear Janice,

Please provides us the claim number.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 30 April 2018 10:08 AM

To: 'ECICS Claims' < claims@ecics.com.sg >; assignments < assignments@lkkauto.com >

Cc: SUR <sur@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKT9058P & SKQ7304H ON 14.4.18

Dear Janice,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ECICS Claims [mailto:claims@ecics.com.sg]

Sent: Friday, 27 April, 2018 5:51 PM

To: Kong, Charmaine (VWG Singapore) < charmaine.kong@vw.com.sg>; 'assignments' < assignments@lkkauto.com>

Cc: Wong, Meiy (VWG Singapore) < meiy.wong@vw.com.sg >; Cheong, Pearlyn (VWG Singapore)

<Pearlyn.cheong@vw.com.sg>; Goh, Edmund (VWG Singapore) <edmund.goh@vw.com.sg>; ECICS Claims

<claims@ecics.com.sg>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKT9058P & SKQ7304H ON 14.4.18

Dear Charmaine

Thank you for your email. We will appoint LKK for the survey.

Aside to LKK

Please assist to arrange for the above TP vehicle.

Thank you.

Regards, Janice Goh Claims Division DID: +65 6303 0182 FAX: +65 6338 9267

**ECICS Limited** 

7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to motorsurvey@ecics.com.sg directly.

\*\*Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.\*\*

From: Kong, Charmaine (VWG Singapore) [mailto:charmaine.kong@vw.com.sg]

Sent: Friday, 27 April, 2018 3:15 PM

To: Janice Goh Siew Geok (ECICS, Claims); ECICS Claims

Cc: Wong, Meiy (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Goh, Edmund (VWG Singapore)

Subject: FW: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKT9058P & SKQ7304H ON 14.4.18

Dear Janice.

Please help to assign surveyor....

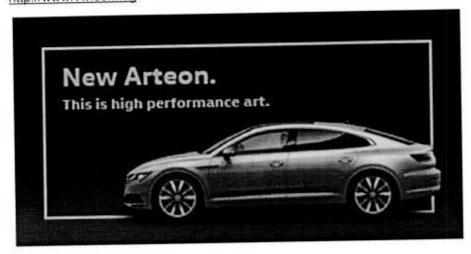
Thanks.

Best Regards,

Charmaine Kong Insurance Service Advisor Aftersales

Volkswagen Group Singapore Pte Ltd 247 Alexandra Road Singapore 159934

Direct line: +65 6305 7176 Main Line: +65 6305 7299 Main Fax: +65 6474 3643 charmaine.kong@vw.com.sg http://www.vw.com.sg



From: Kong, Charmaine (VWG Singapore) Sent: Thursday, 26 April, 2018 5:26 PM

To: claims@ecics.com.sg

Cc: Wong, Meiy (VWG Singapore) (meiy.wong@vw.com.sg); Cheong, Pearlyn (VWG Singapore); Goh, Edmund (VWG

Subject: FW: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKT9058P & SKQ7304H ON 14.4.18

RESEND... Please revert on liability & survey arrangements.

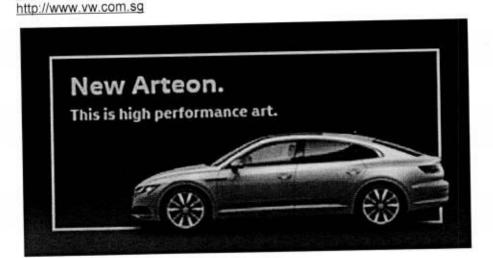
Thanks.

Best Regards,

Charmaine Kong Insurance Service Advisor Aftersales

Volkswagen Group Singapore Pte Ltd 247 Alexandra Road Singapore 159934

Direct line: +65 6305 7176 Main Line: +65 6305 7299 Main Fax: +65 6474 3643 charmaine.kong@vw.com.sg



From: Kong, Charmaine (VWG Singapore) Sent: Thursday, 26 April, 2018 10:09 AM

To: 'ECICS Claims'

Cc: Wong, Meiy (VWG Singapore) (meiy.wong@vw.com.sg); Cheong, Pearlyn (VWG Singapore); Goh, Edmund (VWG

Singapore)

Subject: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKT9058P & SKQ7304H ON 14.4.18

Dear Claims,

Please revert on liability & survey arrangements.

Thanks.

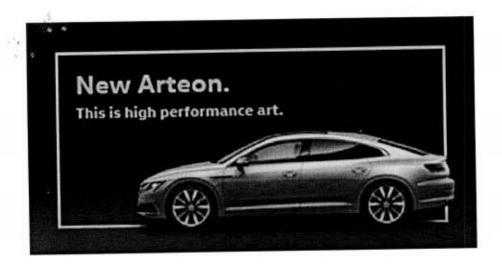
Best Regards,

Charmaine Kong Insurance Service Advisor Aftersales

Volkswagen Group Singapore Pte Ltd 247 Alexandra Road Singapore 159934

Direct line: +65 6305 7176 Main Line: +65 6305 7299 Main Fax: +65 6474 3643 charmaine.kong@vw.com.sg

http://www.vw.com.sg

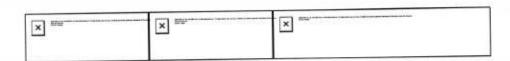


From: <a href="mailto:charmaine.kong@vw.com.sg">charmaine.kong@vw.com.sg</a> [mailto:charmaine.kong@vw.com.sg]

Sent: Thursday, 26 April, 2018 10:06 AM To: Kong, Charmaine (VWG Singapore)

Subject: Scan von MyMFP

Scan from MyMFP



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# Catherine Chong (LKK Auto)

F	ECICS Claims <claims@ecics.com.sg></claims@ecics.com.sg>
From:	[전문] 10명 (10명 ) 이 및 (10명 (10명 원진 ) 10명 (10명 원진 ) 1
Sent:	Friday, 27 April, 2018 5:51 PM
То:	Kong, Charmaine (VWG Singapore); 'assignments' Wong, Meiy (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Goh, Edmund
Cc:	(VWG Singapore); ECICS Claims
Subject:	RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKT9058P &
	SKQ7304H ON 14.4.18
Attachments:	MyDocument_2018_04_26_10_05_20.pdf
Dear Charmaine	
Thank you for your emai	
We will appoint LKK for	the survey.
Aside to LKK	
Please assist to arrange	for the above TP vehicle.
Thank you.	
Regards,	
Janice Goh Claims Division	
DID: +65 6303 0182 FAX: +65 6338 9267	
ECICS Limited 7 Temasek Boulevard, #	‡10-01 Suntec Tower One, Singapore 038987
WITH IMMEDIATE EFFECT directly.	FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to motorsurvey@ecics.com.sg
MCCASSION CO.	hand we take leaves to response as we are currently experiencing a high volume of
	hould we take longer to response as we are currently experiencing a high volume of our kind patience and understanding.**
From: Kong, Charmaine Sent: Friday, 27 April, 2	e (VWG Singapore) [mailto:charmaine.kong@vw.com.sg]
To: lanice Goh Siew Ge	ok (ECICS, Claims); ECICS Claims
Cc: Wong, Meiy (VWG S	Singapore); Cheong, Pearlyn (VWG Singapore); Goh, Edmund (VWG Singapore) T FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKT9058P & SKQ7304H ON 14.4.18
Dear Janice,	
Please help to assign su	rveyor
Thanks.	

Best Regards,

Charmaine Kong Insurance Service Advisor Aftersales Volkswagen Group Singapore Pte Ltd 247 Alexandra Road Singapore 159934

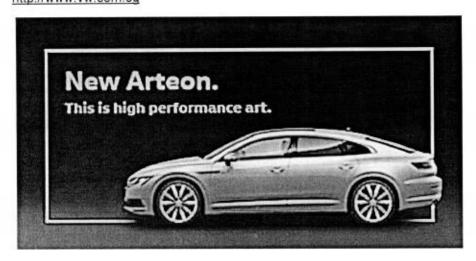
Direct line: +65 6305 7176

Main Line: +65 6305 7299

Main Fax: +65 6474 3643

charmaine.kong@vw.com.sg

http://www.vw.com.sg



From: Kong, Charmaine (VWG Singapore) Sent: Thursday, 26 April, 2018 5:26 PM

To: claims@ecics.com.sg

Cc: Wong, Meiy (VWG Singapore) (meiy.wong@vw.com.sg); Cheong, Pearlyn (VWG Singapore); Goh, Edmund (VWG

Singapore)

Subject: FW: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKT9058P & SKQ7304H ON 14.4.18

RESEND... Please revert on liability & survey arrangements.

Thanks.

Best Regards,

Charmaine Kong Insurance Service Advisor Aftersales

Volkswagen Group Singapore Pte Ltd 247 Alexandra Road Singapore 159934

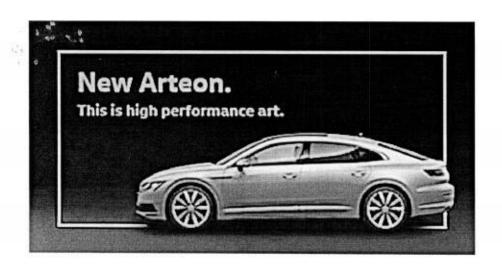
Direct line: +65 6305 7176

Main Line: +65 6305 7299

Main Fax: +65 6474 3643

charmaine.kong@vw.com.sg

http://www.vw.com.sg



From: Kong, Charmaine (VWG Singapore) Sent: Thursday, 26 April, 2018 10:09 AM

To: 'ECICS Claims'

Cc: Wong, Meiy (VWG Singapore) (meiy.wong@vw.com.sg); Cheong, Pearlyn (VWG Singapore); Goh, Edmund (VWG

Singapore)

Subject: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKT9058P & SKQ7304H ON 14.4.18

Dear Claims,

Please revert on liability & survey arrangements.

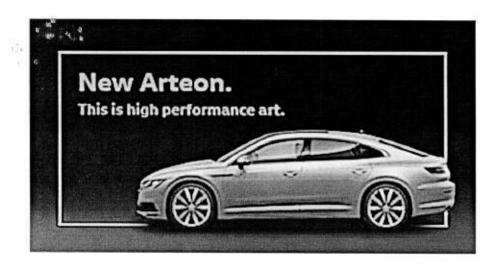
Thanks.

Best Regards,

Charmaine Kong Insurance Service Advisor Aftersales

Volkswagen Group Singapore Pte Ltd 247 Alexandra Road Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
http://www.vw.com.sg

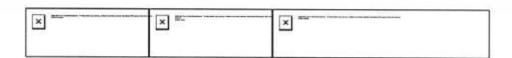


From: charmaine.kong@vw.com.sg [mailto:charmaine.kong@vw.com.sg]

**Sent:** Thursday, 26 April, 2018 10:06 AM **To:** Kong, Charmaine (VWG Singapore)

Subject: Scan von MyMFP

Scan from MyMFP



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#### Veron Chen (LKKAuto)

From:

Veron Chen (LKKAuto)

Sent:

Thursday, 17 May 2018 11:23 AM

To:

'Cheong, Pearlyn (VWG Singapore)'; Rasul (LKKAuto); SUR; Admin A; Admin-D

(LKKAuto)

Cc:

Kong, Charmaine (VWG Singapore); Wong, Meiy (VWG Singapore); Foo, John (VWG

Singapore)

Subject:

RE: SKT9058P - FINALISE

Dear Pearlyn,

WITHOUT PREJUDICE

Confirmed COR \$10,342.26 before GST

Total 8 working days repairs

#### Final invoice and all supporting documents sent over to ECICS

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheong, Pearlyn (VWG Singapore) [mailto:Pearlyn.cheong@vw.com.sg]

Sent: Wednesday, 16 May 2018 1:58 PM

To: Rasul (LKKAuto) <Rasul@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D

(LKKAuto) <admin-d@lkkauto.com>

Cc: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>; Wong, Meiy (VWG Singapore)

<meiy.wong@vw.com.sg>; Foo, John (VWG Singapore) <John.Foo@vw.com.sg>

Subject: SKT9058P - FINALISE

Dear Rasul,

Please confirmed

COR \$ 10342.26 before GST

Total 8 working days repairs

Best regards,

Pearlyn Cheong Service Advisor Aftersales Body & Paint Department

Volkswagen Group Singapore (Alexandra) 247 Alexandra Road

## Singapore 159934

Direct line: +65 6305 7288

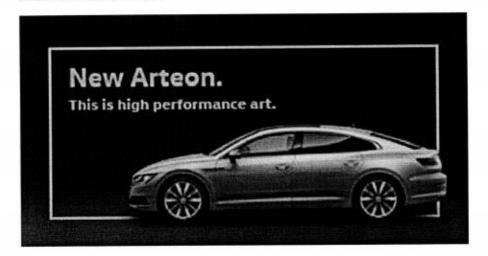
Mobile: +65 9236 1336

Main line: +65 6305 7299

Main Fax: +65 6474 3643

pearlyn.cheong@vw.com.sg

http://www.vw.com.sg



#### Veron Chen (LKKAuto)

From:

Veron Chen (LKKAuto)

Sent:

Thursday, 10 May 2018 12:24 PM

To: Cc:

'Cheong, Pearlyn (VWG Singapore)'; Rasul (LKKAuto); SUR; Admin A; Admin A Kong, Charmaine (VWG Singapore); Wong, Meiy (VWG Singapore); Goh, Edmund

(VWG Singapore); Oh, Aik Seong (VWG Singapore)

Subject:

RE: SKT9058P - SUPPLEMENTARY

Dear Pearlyn,

Surveyor agree 2 more days for the total repairs.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheong, Pearlyn (VWG Singapore) [mailto:Pearlyn.cheong@vw.com.sg]

Sent: Thursday, 10 May 2018 10:06 AM

To: Rasul (LKKAuto) <Rasul@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin A

<admin-a@lkkauto.com>

Cc: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>; Wong, Meiy (VWG Singapore)

<meiy.wong@vw.com.sg>; Goh, Edmund (VWG Singapore) <edmund.goh@vw.com.sg>; Oh, Aik Seong (VWG

Singapore) <Aikseong.Oh@vw.com.sg> Subject: SKT9058P - SUPPLEMENTARY

Dear Rasul,

We need additional 2 more days for the total repairs.

For your approval, thanks.

Best regards,

Pearlyn Cheong Service Advisor

Aftersales Body & Paint Department

Volkswagen Group Singapore (Alexandra) 247 Alexandra Road

Singapore 159934

Direct line:

+65 6305 7288

Mobile :

+65 9236 1336

Main line:

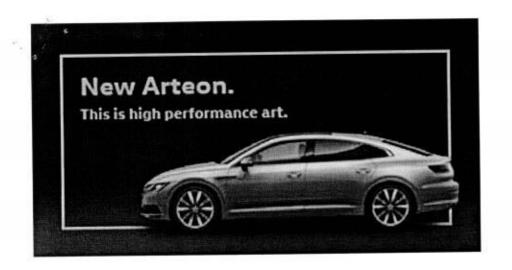
+65 6305 7299

Main Fax:

+65 6474 3643

pearlyn.cheong@vw.com.sg

http://www.vw.com.sg



 MNA418052056-01 / National Assessment Centre Services - Bukit Merah ENTRY DATE & TIME: 19/04/2018 18:07 SUBMITTED BY: ROSLI BIN ABDUL WAHAB

Your NCD will be affected due to late reporting Actual e-Filling Submission Date & Time: 19/04/2018 18:29

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

	ACCIDENT STATEMENT	
Date Of Report	19/04/2018 18:07	
Date Of Accident	14/04/2018 11:25	
Exact Location Of Accident	CLEMENTI AVENUE 2 EXIT TO AYE	
Country/State of Loss	SINGAPORE	
	DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SKT9058P	

Insured/Policyholder

WONG PERCY MAN POK Name Of Registered Owner

S75860881 NRIC No

PERCYWONG@GMAIL.COM Email Address (LOCAL) +65-85220416 Mobile Phone No OTHERS-88093710 Alternative Phone No

Vehicle Particulars

VOLKSWAGEN Manufacturer

GOLF A7 1.4 TSI AT 5G13GZ W/O HID Model

Exact Purpose for which vehicle was being used at

time of accident

PICKING UP SIBLING(PRIVATE USE)

Are you claiming under your own insurance policy

for repair to your vehicle?

If No. Please state action to be taken

THIRD PARTY PRIVATE CAR

Vehicle Category Insurance Company

MSIG INSURANCE (SINGAPORE) PTE. LTD. Name of Insurance Company

COMPREHENSIVE Type Of Coverage

NO Fleet Policy

A 28782058 AVW Policy Number

Cover Note Number

Driver

MALAIT, KEVIN NEAL PERALTA Name of Driver

P4200138A Passport No/FIN 10/01/1991 Date Of Birth INDOOR Occupation Date Of Driving Pass 25/04/2012

5 YEARS AND 11 MONTHS Driving Experience

MALE Gender

(LOCAL) +65-85220416 Mobile Number

Fax Number

OTHERS-88093710 Contact Number

PERCYWONG@GMAIL.COM EMail Address

Address

15 WEST COAST LANE WEST COAST GARDEN

Postcode

127745

CHILDREN

Was driver an employee of the Insured's Company NO

If No. Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - HEAD TO REAR

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles involved in the accident

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

ambulance?

YES

Was any other material or property damaged? I have been approached by unknown person(s)

soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

1

**Details of Police Action** 

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

PLEASE REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SKQ7304H

Vehicle Make/Model/Colour

Details Of Properties

PRIVATE CAR

Vehicle Category

Name of Driver

CHIA SWEE LOON

NRIC/Passport Number

Contact Number

91168752

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

2

#### Sketch Plan

#### SKETCH PLAN

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2 This Form must be completed by the Policyholder and/or the Authorised Driver
- 3 Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4 The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6 The report will be forwarded by the insurers of the GIA Records Management Centre established by the General insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7 By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

Lunderstand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Resonal Information to all Insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers 'swyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s)
  - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims.
  - (ii) investigating the accident and/or my claims:
  - (iii) carrying out and/or dealing with my instructions or responding to any enquines by me,
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes, and
- (c) my Personal information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to comple claims history for the purpose of fraud detection investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date & Time Driver's Signature

(if driver is not the policyholder)

Date & Time: 04/1912019

16:53

HETHINGS OF WORDS

### Sketch Plan #2

SKETCH PLAN	CLEMENT, AVENUE 2 EXIT TO MYRE
DESCRIBE CIRCUM	STANCES OF THE ACCIDENT
stopped 6	r bus to pass due to its right of way from
the bus	Take then 3 - 5 seconds later, my car was
collided 4	rom the new although us injuries systemated by
beth new	tics, only domages to the car SKT 905 8P
DECLARATION	ev and trunk damages, SKG 304H front trumper damages
(/We declare the for	egoing particulars are true in every respect  KALd  19/05/20/8
Policyholder's Signati Date & Time	pre Driver's Signature (if driver is not the policyholder) Date & Time 64 / 66 / 2018 NRDC/FIN/NOTE / MINUS
	16-45

#### Addendum Sheet



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Naffles Ques #18-00 Singapore 048550 fair Hat 6224 0010 Fair R5 6224 0030 Deersting Hours Monday to Friday 05:00 – 17:00 UTW sessod300 / 657 Reg. No. M400017755

IMPORTANT NOTE: Please submit the completed Addendum form to the same. Authorised Reporting Centre. with whom you submitted the Original Report.

		ADD	ENDUM	
(A)	PARTICULARS OF PER	SONMAKINGTHEAMEND	MENTS:	
	Original Report No 1	MUDICASOS 205	Vehicle Registration No	\$19058P
	Name (assistance)	morgin, KAUIM		SMOOLOD
		icle Owner) (*) Please dele		
	Address		8 Pa	Singapore
	Contact (Tel)		Mobile No	13710
	Email Address			
	Date of Accident	14/04/2018	Time of Accident :	.25
	Place of Accident	CLAMAN A	VANUA 2 EXITGE	s byse
	Insurance Company	moly	N. Date	V
(B)	ADDITIONALINFORM	MATION/AMENDMENTS:		
		on the above mentioned as	ccident and would like to include	additional information or
			BE CLEMENT I AVE	
			lu	
	Policyholder / Driver Date	's Signature	Name: Name: NRIC/FINNO	ersonnel's signature

PDI TUAS

WONG PERCY MAN POK 15 WEST COAST LANE Singapore, 127745 Singapore

Phone No. Fax No. E-Mail

VAT Registration No. M20098505-2 199101494Z Tax No.

### Service Quote

Customer No.

CV034051

Quote No.

SER/QUO/1800717

QuoteDate Salesperson 26/04/18 Reeve Hiah

Page

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Make

Volkswagen Passeng

License No.

SKT9058P **Engine Code**  **Model Description** 

GOLF A7 1.4 TSI (DSG)RECAT

WVWZZZAUZFW021882

Labor Type

1T

Mileage 21,481

Initial Registration

25/06/15

Engine No. CXS 214062 Service Advisor Cheong Pearlyn

Sales Advisor Reeve Hiah

Model Code 5G13GZ

	No.	Description	Qty.	UoM	Unit Price	1680 Amount
100	P B&P ALEX LABOUR	LABOUR	5	UNIT	4	4200.00
8	P B&P ALEX LABOUR	RE+REINSTALLED WSCREEN	1	UNIT	217	840.00
	P B&P ALEX PAINT	SPRAY PAINT	4	UNIT	24001	
	P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		480.00
	P B&P MECH	CHECK WIRE HARNESS, ECU, S Nett	1	Time Un		280.00
		Sum Labor				9,000.00
	P 5G0807305B	BUMPER REINFORCEMENT	1	Pieces		Bt 7. 725.80 V
	2 Cultura Control Company	Successor 5G0807305D-				
	P 5G0853675A JZQ	NAME PLATE TSI	1	Pieces		Man 61.93
	P 5G0853675APCWB	NAME PLATE BLUE MOTION	1	Pieces		me 57.75
	P 5G0853687 2ZZ	NAME PLATE GOLF	4	Pieces		M 69.99
	P 5G6807393	BUMPER BRACKET LHS	4	l Pieces		€ 36.45 ×
	P 5G6807393A	BUMPER RETAINER LHS	1	1 Pieces		1. 36.45 ×
	P 5G6807394	BUMPER BRACKET RHS	9	Pieces		7. 36.45 X
	P 5G6807394A	BUMPER RETAINER RHS	4	1 Pieces		36.45 ×
	P 5G6807417APGRU	REAR BUMPER	100	1 Pieces		DG 1,149.75 V
	F 33000741771 3110	Predecessor 5G6807417ARGRU	7			
	P 5G6807568D 9B9	REAR DIFFUSER SPOILER	1.9	1 Pieces		41013, 322.86 X
	7 3000010000 000	Use Predecessor-5G6807568D		(A 1 A 1 05150 C+) 49		n. /-
	P 5G6807863A	REAR CENTER STRIP	109	1 Pieces	(	C PX /7. 67.06 \
	F JGOOD F JOON	Use Predecessor 5G6807863		BASS STORMAN		
	P 5G6827025Q	REAR LID	9	1 Pieces		B4 /1,355.49 V
	F JOUGE JELOW	Use Predecessor 5G6827025H				M201220 20000000000000000000000000000000

#### **PDI TUAS**

PDI TUAS

WONG PERCY MAN POK 15 WEST COAST LANE Singapore, 127745 Singapore

Phone No. Fax No. E-Mail

VAT Registration No. M20098505-2 199101494Z Tax No.

#### Service Quote

Customer No.

CV034051

Quote No.

SER/QUO/1800717 26/04/18

QuoteDate Salesperson

Reeve High

Page

2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make

Model Description

GOLF A7 1.4 TSI (DSG)RECAT

License No. SKT9058P

Volkswagen Passeng

VIN

WVWZZZAUZFW021882

**Engine Code** 

Labor Type

Mileage 21,481 Initial Registration

25/06/15

Engine No. CXS 214062 Service Advisor

Cheong Pearlyn Sales Advisor

Reeve High Model Code

5G13GZ

P D 007600A1 INOXSPRAY 2KADHESIV P D 180003M2 SEALANT P D 476KD1M2 2K FOAM P D 506KD1A3

Sum Item

1 Pieces 1 Pieces

1 Pieces

1 Pieces

Continued

122-58

78.43 X 330.24

12,956.43

89.29 X 182.26 X 4,636.65

LKK Auto Consultants hence notify

the Repairer of the following: . To resurvey before/after spray painting

To display damaged part(s) during resurvey

· Parts prices are subject to confirmation

Third party survey is on a "Without Prejudice" basis

No illegal modification(s) is allowed.

 Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Explanations ed by Repairer P = Proportionately Charged

Date:

Payment Terms

No Credit

Rasul

Hy 90010018

Sum Labor
Sum Item

J-6 day

Total SGD

03/05/18@1135 7% GST
Total SGD Incl. GST

Resum by paint

9,000.00 4,636.65

13,636.65 13,636.65

954.57 14,591.22

# Supplementary or Omitted List

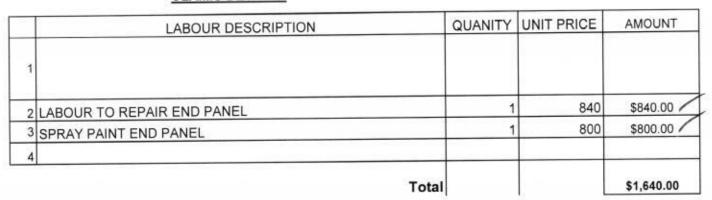
VEHICLE NUMBER:

SKT9058P

MODEL

**GOLF A7 1.4 TSI (DSG)RECAT** 

### CLAIMS DETAILS



No.	Item No.	Description	Qty	Unit price	DISCOUNT	<u>Amount</u>
	5G0807305B	BUMPER REINFORCEMENT	1	725.80	0	725.80
1	5G6807863A	REAR CENTRE STRIP	1	67.06		67.06
+						
				3		
+						
-						
			TOTAL	:		\$792.86

**Total Labour & Parts** 

\$2,432.86

Survey By



#### Service Order Confirmation

SERVICE ORDER NO: 18IP1212

CUSTOMER NO .:

CV034051

CUSTOMER NAME: WONG PERCY MAN POK

TELEPHONE NO .:

ADDRESS:

15 WEST COAST LANE

Singapore

VEH No.:

SKT9058P

Order Date:

07/05/18

Reg Date:

25/06/15

KM:

WVWZZZAUZFW021882

ENGINE NO:

21,481

VIN NO.: MODEL:

GOLF A7 1.4 TSI (DSG)RECAT MODEL NO.: 5G13GZ

DESCRIPTION QTY UOM UNIT PRICE DISC % AMOUNT No. Labor TU 480 480 B&P DIAG PROGRAMMING & CALIBRATION- NETT TU 280 280 2 B&P MECH CHECK WIRE HARNESS, ECU, SENSOR, SOCKET 2,520 B&P ALEX LABOUR 3 UNIT 3 LABOUR +1 day to repair end panel B&P ALEX PAINT SPRAY PAINT + 1 panel 800 2,400 840 B&P ALEX LABOUR RE+REINSTALLED WSCREEN 840 5 UNIT CA) 74/ 80 **B&P NUMBER PLATE B&P NUMBER PLATE -NETT** ST 80 0 UNIT 0 EXT00037 Tow SVC- Quality Recovery Services 0 0 UNIT 8 EXT00037 Tow SVC- Quality Recovery Services 1,149.75 1,149.75 9 5G6807417APGRU REAR BUMPER PCS 1,355.49 REAR LID PCS 1,355.49 10 5G6827025Q 69.99 PCS 69.99 NAME PLATE GOLF 11 5G0853687 2ZZ NAME PLATE BLUE MOTION 57.75 57.75 12 5G0853675APCWB 61.93 13 5G0853675A JZQ NAME PLATE TSI PCS 61.93 122.58 2K GLUE 122 58 14 D 004660M2 PCS 21.46 PCS 21,46 15 D 00920002 PRIMER 14.92 PCS 7.46 APPLICATOR 16 D: 00950025 19.64 19.64 ACTIVATOR PCS 17 D 181802M1 75.89 75.89 CLEANER PCS D 00940104 18 BUMPER REINFORCEMENT 725.80 725.80 PCS 19 5G0807305B

PCS

67.06

SA: Cheong Pearlyn

67.08

Remarks : ECICS DIRECT SETTLEMENT

REAR CENTRE STRIP

DOA 14/04/2018

20

SURVEYOR LKK RASUL

5G6807863A

TP VEHICLE SKQ7304H

### Service Order Confirmation

SERVICE ORDER NO: 18/P1212

CV034051 CUSTOMER NAME: WONG PERCY MAN POK

CUSTOMER NO.:

TELEPHONE NO .:

	THIS IS NOT AN OFFIC	Authorized Signature				Custome	er	
		On Behalf Of "COMPANY"			Certified Goods/S	Service received:		
				то	TAL AMOUNT		11,066.22	
				GS	T AMOUNT		723.96	
				то	TAL		10,342,26	
No.	DESCRIPTIO	N	QTY	NOM	UNIT PRICE	DISC %	AMOUNT	
MODEL:	GOLF A7 1.4 TSI (DSG)RECAT	MODEL NO.: 5G13GZ						
VIN NO.:	WVWZZZAUZFW021882	ENGINE NO:				SA:	Cheong Pearlyn	
Reg Date:	25/06/15	KM: 21,481						
Order Date:	07/05/18							
VEH No	.: SKT9058P							
	Singapore							
ADDRESS:	15 WEST COAST LANE							

#### LKK Auto Consultants Pte Ltd (Co.Reg. No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

#### VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS/ICS18007874/R1VBN2

Date:

18/05/2018

REFERENCE

Handling Insurer:

**ECICS Limited** 

Policy No:

Claimant Vehicle No:

SKT9058P

Insured Vehicle No:

SKQ7304H

Date of Loss:

14/04/2018

Nature of Claim:

TP

Claim No:

DMPC1800140H

WWZZZAUZFW021882

**DESCRIPTION & IDENTIFICATION OF VEHICLE** 

Reg No:

SKT9058P

Make & Model:

VOLKSWAGEN GOLF, 1.4 A7 (A) 25/06/2015 (Man. Year: 2014)

Engine No: Chassis No: Odometer:

CXS214062

30819 km

Reg. Date: Colour:

Black

Engine Capacity:

1395 cc

Market Value/New Car Price:

N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:

225/45R17

Rear Tyre Size:

225/45R17

Front Left Side:

Pirelli 6 mm

Rear Left Side:

Pirelli 6 mm

Front Right Side:

Pirelli 6 mm

Rear Right Side:

Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS Parts	Repairer's 5,641.42	Adjuster's 3,822.26	Difference 1,819.16	Diff % 32.25
Miscellaneous Items	0.00	0.00	0.00	
Labour Paintwork Labour	9,000.00	6,520.00 0.00	2,480.00 0.00	27.56
Towing	0.00	0.00	0.00	
Gross Total (S\$)	14,641.42	10,342.26	4,299.16	29.36
+ GST 7.00/7.00% (S\$)	1,024.90	723.96	300.94	29.36
Nett Amount (S\$)	15,666.32	11,066.22	4,600.10	29.36

INSPECTION

Date of Assignment:

27/04/2018

Date Inspected:

03/05/2018 Inspected At:

Volkswagen Group Singapore Pte Ltd (-

247 ALEXANDRA ROAD Singapore 159934

Estimated Period of Repair:

8.0 days

Adjuster: MOHD RASUL

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

### REPAIR DETAILS

Reference

Version: 1.0 (Last Synchronised: 18 May 2018) Part Source: MRM-SG

VOLKSWAGEN GOLF 1.4 A7 (A) (Catalogue: Merimen Singapore 1.0) 144 Parts:

(Price-denominated Standard List) Labour: Repairer's

Print Code: (Unsubmitted, no print-code for SKT9058P)

These estimates are valid only if they contain the print code (above) on all estimate pages, running page Validity:

numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

Recommend	hal	Parts
Recommend	IEU	raits

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER REINFORCEMENT	Bent	725.80 FS	*725.80 FS
2	1		*NAME PLATE TSI	Necessary	61.93 FS	*61.93 FS
3	1		*NAME PLATE BLUE MOTION *NAME PLATE GOLF	Necessary Necessary	57.75 FS 69.99 FS	*57.75 FS *69.99 FS
5	1		*BUMPER BRACKET LHS *BUMPER RETAINER LHS	Not Necessary Not Necessary	36.45 FS 36.45 FS	*- FS *- FS
7	1		*BUMPER RETAINER RHS *BUMPER BRACKET RHS	Not Necessary Not Necessary	36.45 FS 36.45 FS	*- FS *- FS
9	1		*REAR BUMPER	Deformed	1,149.75 FS	*1,149.75 FS *- FS
10	1		*REAR DIFFUSER SPOILER *REAR CENTER STRIP	Serviceable Cracked	322.86 FS 67.06 FS	*67.06 FS
12	1		*REAR LID	Bent	1,355.49 FS	*1,355.49 FS
13	1		*INOXSPRAY *2KADHESIV	Not Necessary Necessary	78.43 FS 330.24 FS	*- FS *122.58 FS
15 16	1		*SEALANT *2K FOAM	Not Necessary Not Necessary	89.29 FS 182.26 FS	*-FS *-FS
17 18	1 2		*PRIMER *APPLICATOR	Necessary Necessary	21.46 FS 14.92 FS	*21.46 FS *14.92 FS
19	1		*ACTIVATOR	Necessary	19.64 FS	*19.64 FS
20	1		*CLEANER	Necessary	75.89 FS	*75.89 FS
21	1		*B&P NUMBER PLATE	Bent	80.00 FS	*80.00 FS
22	1		*BUMPER REINFORCEMENT	Repeated	725.80 FS	*- FS
23	1	0.0.40	*REAR CENTRE STRIP	Repeated	67.06 FS	*-FS
F=Fr	anchise	part. S=SpcN	ett,	Total Parts (S\$)	5,641.42	3,822.26

Report was unsubmitted during this print-out.

### Recommended Miscellaneous Items

There are no new miscellaneous items selected.

### Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	LABOUR	New	4,200.00	2,520.00
2	RE-REINSTALLED W/SCREEN	New	840.00	840.00
3	SPRAY PAINT	New	3,200.00	2,400.00
4	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	480.00
5	CHECK WIRE HARNESS, ECU, S	New	280.00	280.00
	Gross Labou	r Cost (S\$)	9,000.00	6,520.00
	Report was unsubmitted during	g this print-out.		

< END OF ESTIMATES >