

ASS. REC. BY: _____ REF: CS/MS(118007872) / b Special Instruction: _____
 SURVEYOR: _____ ASSIGNMENT (Office): _____
 From (Person): Catherine Pina of MSCH Date/Time: 30042018 9am
 Estimated Cost: _____ Bill to: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS Insured: SFG 8486X
 To Inspect Vehicle No: SLT 4265D Tel: 6461 2001
 at Workshop m/s: Cheng Hoe Motor of: Bldg 10 AMK Ind Park JA # 01-04
 Policy No: 28679246AVW Claim No: 556938
 Sum Insured: _____ Excess: _____
 Make of Veh: _____ D.O.A: 25042018
 (Client's Record)
 CA / REV / REP. / REV 24 HRS w/p H.O.D. Endorsement: _____
 Date/Time: 30042018 10:11am Person Contacted: Doryn Vehicle IN / OUT:

Date/Time	Action/Instruction (✓) Estimate
	SLT 4265D - X
	SFG 8486X - X
08052018	Received email from insurance to cancel file <i>Celine 7/9/18</i>

Catherine Chong (LKK Auto)

From: Janice Lee (LKKAuto) <JaniceLee@lkkauto.com>
Sent: Tuesday, 8 May, 2018 2:36 PM
To: Pang Xiu Shi; assignments
Cc: SUR
Subject: RE: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD, DOA: 03/5/2018 , SG 1187B (TP VEHICLE), SKT 8796Z (OI VEHICLE)

Hi Xiu Shi,
Content noted.

Dear Catherine,
Kindly assist:

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pang Xiu Shi [mailto:xiushi_pang@sg.msig-asia.com]
Sent: Tuesday, May 08, 2018 2:26 PM
To: Janice Lee (LKKAuto) <JaniceLee@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD, DOA: 03/5/2018 , SG 1187B (TP VEHICLE), SKT 8796Z (OI VEHICLE)

Hi Janice,

Thank you for your reply.

Also as per our conversation earlier, we will proceed to cancel the survey for **SLT4265D** (claim no: 556938) at our side.

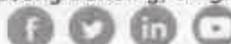
Have a great week ahead!

Pang Xiu Shi
Admin Officer, Claims Services (Motor)
Direct line +65 6594 2586 | Direct fax +65 6225 7402 | xiushi_pang@sg.msig-asia.com



Insurer Claims
Team of the Year
2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Janice Lee (LKKAuto) [<mailto:JaniceLee@lkkauto.com>]
Sent: Tuesday, 8 May, 2018 2:14 PM
To: Pang Xiu Shi <xiushi_pang@sg.msig-asia.com>
Subject: RE: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD, DOA: 03/5/2018 , SG 1187B (TP VEHICLE), SKT 8796Z (OI VEHICLE)

Hi Xiu Shi,

Date of accident : 10/08/2017
Inspection date : 03/05/2017

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pang Xiu Shi [mailto:xiushi_pang@sg.msig-asia.com]
Sent: Monday, May 07, 2018 9:23 AM
To: Janice Lee (LKKAuto) <JaniceLee@lkkauto.com>
Subject: RE: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD, DOA: 03/5/2018 , SG 1187B (TP VEHICLE), SKT 8796Z (OI VEHICLE)

Hi Janice,

Is the DOA 03/05/2018 or 10/8/2017?

Have a great week ahead!

Pang Xiu Shi
Admin Officer, Claims Services (Motor)
Direct line +65 6594 2586 | Direct fax +65 6225 7402 | xiushi_pang@sg.msig-asia.com



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A Member of **MS&AD** INSURANCE GROUP

From: Janice Lee (LKKAuto) [<mailto:JaniceLee@lkkauto.com>]
Sent: Friday, 4 May, 2018 3:33 PM
To: Catherine Thia <catherine_thia@sg.msig-asia.com>; Eileen Ang <eileen_ang@sg.msig-asia.com>; Pang Xiu Shi <xiushi_pang@sg.msig-asia.com>
Cc: SUR <sur@lkkauto.com>; KKLau <kklau@lkkauto.com>; Accounts (LKKAuto) <account@lkkauto.com>;

Christopher Chionh <christopher_chionh@sg.msig-asia.com>

Subject: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD, DOA: 03/5/2018 , SG 1187B (TP VEHICLE), SKT 8796Z (OI VEHICLE)

Dear Catherine/ Eileen,

Please be informed that we had inspected the vehicle SG 1187B at M/s: SMRT AUTOMOTIVE SERVICES PTE LTD, 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705

Enclosed herewith a copy of TP's GIA report and estimate.

Meanwhile, kindly provide us the claim reference number for our necessary action.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: jannicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Tris Auth'd	Status
Main	27 Apr 2018		30 Apr 2018 08:50 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	CHUA SU LUANG SJOLINY, ID: S2606163F								
Main Claimant:	WU QUANRANG, ID: S7262611G								
Vehicle Reg. No.:	SLT4265D	Date of Loss:	25/04/2018 18:00 - :59 [5 Months and 29 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 556938	Policy/Cover Note No.:	28679246AVW Coverage: 29/01/2018 - 28/01/2019						
Vehicle Reg. No. (Insured):	SFGB486X	Policy No. (Claimant):	Excess:						
Repairer:	Cheng Hoe Motor Pte Ltd (AMK) 10 ANG MO KIO IND PARK 2A, #01-04 ANG MO KIO AUTOPOINT, 568047 Ang Mo Kio - Tel:								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Catherine Thia Shi Yi - 6594 2545]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 01/05/2018]								
Driver/Custodian (Insured):	CHUA SU LUANG SJOLINY (), NRJC: S2606163F								
Adj Assg. Remarks:	please assign Mr Kenneth Kong to survey. Thank you.								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									