

Surveyor:

Pasul

DOI:

ASSIGNMENT

16/9/18

Date / Time:

27/4/2018

Registered in Merimen:

27/4/18

Pre-assign / CCU / FTE

SUN 8891B



Insured Vehicle No.:

KAY 330 SERVICES

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II : \$5

D.O.A.:

22/4/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Lim Choon Piau

Driver Tel No.:

91388488

(V/L: YES / NO)

Claim No.:

O1814688736G

Policy No.:

1300038944

Make / Model:

Kia

Place of Accident:

Fullerton Rd 7 Esplanade Dr.

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SUN 8891B



INSRS:

WSP:

Tel:

Liability:

RMKS:

The Day



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

8/6
CH1SUN 8891B - N/A (13/12/18) 13/12/18
SUN 8891B - N/A (13/12/18) 13/12/18

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

24515.9/1/18

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act: NO RPA

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

13-12-18

JUSTICE DOCUMENTS ARE IN ORDER TO EXPEDITE TP CLAIM SETTLEMENT
AS THE AMOUNT IS NOT MUCH.13/12/18
14/02/2020- GOOD 1st OFFER TO TP
- TP ACCEPTED OFFER.
- ALL DOC IN ORDER.
- TO CLOSE.

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: PIP

\$5 1710.00

(3 days)

Reduction:

53

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

77

Repair Cost: (w/ GST)

\$5 1,829.70

Loss of Rental (LOR) (w/ GST)

\$5 513.60

(4 days)

x \$120.00

Loss of Use (LOU):

\$5

(5 x days)

Loss of Income (LOI):

\$5

(5 x days)

LOR only ☒ LOU only ☐LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GIA/LTA Search

\$5

Medical:

\$5

Disbursement:

\$5

(e.g. Tow/ Independent)

Legal Cost

\$5

Total:

\$5 2,343.30

Global Sum \$5:

-

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5 2,343.30

Name 1:

HUK HONG PRIVATE LIMITED

Payee 2: (Strike if N.A.)

\$5

Name 2:

-

Payee 3: (Strike if N.A.)

\$5

Name 3:

-

If NO or B 28, Ass. Lia:

(OLD RATE - BUNDLED TO)

WORKSHOP / OWNER THE SAME

COPY SENT
14/02/2020

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$320.00

ASSIGNMENT

Date: _____

Veh No: SLW 4422B Yr Regd: 2018 / FEB
Type: M Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: TOYOTA CHR 1.8 S CC 1797

Colour: Black A/C: Insured / Std / NI / NA

Sp. Reading 32651 T/Radio: Insured / Std / NI / NA

Eng/No

C/No: 24X102078427

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inadeq / Jammed / Leaked / Burnt or

Brake: 100% / Order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215/60R17

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front 6 mm Rear 6 mm
R/Bal. 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

DOA 02/04/18 DOI 16/08/18

Survey held at Hua Tong

Des. of Damages: Frt / ~~Refr~~ / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time	Action / Instruction
-------------	----------------------

P/P \$1,710.00
 (Cost: \$1,994.00 / 53%)

☐ : Prelim. Report
☐ : Final Report

Resurvey No. of Trip:

Survey Fee

Transportation

Copy/Time File Return to?

Add Fee: Site Insp (\$

Photos

Report Format :

Lump Sum / I.B.I: (\$)

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC4/AIG18007850/pa3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 29-04-2018		
		Code : AIG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLN 8891B	Veh. Inspected	SLW 4422B	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	29/04/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	22/04/2018	Inspection Date		
Survey held at	HUA HONG PTE LTD 25D SUNGEI KADUT STREET 1 SINGAPORE 729332			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



HUA HONG PRIVATE LIMITED

250 Sungei Kadut Street | Singapore 729332
Tel: (65) 6661 9688 Fax: (65) 6661 9699 Email: info@huhong.com.sg

Estimate Repair List

7 June 2018

HHTPClaims18-38

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#09-16 AIG Building
Singapore 079120

ACCIDENT INVOLVING SLW 4422 B & SLN 8891 B ON 22/04/2018 ALONG FULLERTON ROAD AT ABOUT 1505 HOURS

Insured : HUA HONG PTE LTD
Vehicle Registration No : SLW 4422 B
Vehicle Make : TOYOTA
Vehicle Model : C-HR HYBRID 1.8S CVT
Vehicle Chassis No : ZYX102078427
Policy No : 5087272209-01
Date of Accident : 22/04/2018

Type of Claim: Third Party

S/N	Quantity	Description	Unit Price S\$	Amount S\$
1	1	Rear Bumper		\$ 950.00 <i>repair</i>
2	1	Rear Bumper Lower Garnish		\$ 650.00 <i>ad</i>
3	10	Rear Bumper Clip	3.00	\$ 30.00 <i>ad</i>
4	2	Rear Bumper Retainer (LH/RH)	65.00	\$ 130.00 <i>ad</i>
5	1	Rear Reinforcement		\$ 520.00 <i>ad</i>
				\$ 2,280.00
			Less 20% <i>25%</i>	\$ (456.00)
				\$ 1,824.00
6	1	Rear Reverse Sensor	NETT	\$ 200.00 <i>? ad</i>
		To dismantle & change rear bumper, rear bumper lower garnish, rear reinforcement, knocking & pull straight rear panel		\$ 800.00 <i>300</i>
		To perform wire checking		\$ 20.00 <i>610</i>
		To dismantle & refit rear bumper sensor		\$ 60.00 <i>40</i>
		To spray rear bumper, rear reinforcement & rear panel		\$ 800.00 <i>250</i>
				\$ 3,704.00
			7% GST	\$ 259.28
			Total	\$ 3,963.28

Authorised by Claims Dept
Mrs Tan @ 9639 9195



LKK Auto Consultants hence notify the Repairer of the following:
• To resurvey before/after spray painting
• To display damaged part(s) during resurvey
• Parts prices are subject to confirmation
• Third party survey is on a "Without Prejudice" basis
• No illegal modification(s) is allowed
• Supplementary Survey must be performed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



HUA HONG PRIVATE LIMITED

250 Sungei Kadut Street 1 Singapore 729332
Tel: (65) 6661 9688 Fax: (65) 6661 9699 Email: info@huahong.com.sg

Survey L&S
15/2

Estimate Repair List

7 June 2018

HHTPClaims18-38

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#09-16 AIG Building
Singapore 079120

ACCIDENT INVOLVING SLW 4422 B & SLN 8891 B ON 22/04/2018 ALONG FULLERTON ROAD AT ABOUT 1505 HOURS

Insured : HUA HONG PTE LTD
Vehicle Registration No : SLW 4422 B
Vehicle Make : TOYOTA
Vehicle Model : C-HR HYBRID 1.8S CVT
Vehicle Chassis No : ZYX102078427
Policy No : 5087272209-01
Date of Accident : 22/04/2018

Type of Claim: Third Party

S/N	Quantity	Description	Unit Price S\$	Amount S\$
1	1	Rear Bumper		\$ 950.00 <i>repair</i>
2	1	Rear Bumper Lower Garnish		\$ 650.00 <i>at</i>
3	10	Rear Bumper Clip		\$ 30.00 <i>m</i>
4	2	Rear Bumper Retainer (LH/RH)		\$ 130.00 <i>X</i>
5	1	Rear Reinforcement		\$ 520.00 <i>?</i>
				\$ 2,280.00
			Less 20%	\$ (456.00)
				\$ 1,824.00
6	1	Rear Reverse Sensor		\$ 200.00 <i>?</i>
		To dismantle & change rear bumper, rear bumper lower garnish, rear reinforcement, knocking & pull straight rear panel		\$ 800.00 <i>300</i>
		To perform wire checking		\$ 20.00 <i>/</i>
		To dismantle & refit rear bumper sensor		\$ 60.00 <i>40</i>
		To spray rear bumper, rear reinforcement & rear panel		\$ 800.00 <i>250</i>
				\$ 3,704.00
			7% GST	\$ 259.28
			Total	\$ 3,963.28

Authorised by Claims Dept
Mrs Tan @ 9639 9195



LJK Auto Consultants hence notify the Repairer of the following:
• To resurvey before/after spray painting
• To display damaged part(s) during resurvey
• Parts prices are subject to confirmation
• Third party survey is on a 'Without Prejudice' basis
• No illegal modification(s) is allowed
• Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:
Signature:
Date:

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 9 May 2018 2:30 PM
To: 'Jerleen Tang'
Cc: yvonne@huahong.com.sg; Admin A
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO SLN8891B AND SLW 4422 B ON 22 APRIL 2018 *** LKK REF: CC4/AIG18007850/pa3

Without Prejudice

Dear Sirs/ Madam,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jerleen Tang [mailto:jerleen@huahong.com.sg]

Sent: Wednesday, 9 May 2018 2:26 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: yvonne@huahong.com.sg; Admin A <admin-a@lkkauto.com>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO SLN8891B AND SLW 4422 B ON 22 APRIL 2018 *** LKK REF: CC4/AIG18007850/pa3

Dear Hsiao Tong

Kindly advise on the liability.

Thank you.

Regards

Jerleen Tang

Claims Department



HUA HONG PRIVATE LIMITED

25D SUNGEI KADUT STREET 1 SINGAPORE 729332

T. 6661 9688 | F. 6661 9699 | W. huahong.com.sg



From: Jerleen Tang <jerleen@huahong.com.sg>

Sent: Monday, 7 May 2018 9:24 AM

To: 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>

Cc: 'yvonne@huahong.com.sg' <yvonne@huahong.com.sg>; 'Admin A' <admin-a@lkkauto.com>; 'Joy Irene (LKKAUTO)' <JoyIrene@lkkauto.com>; 'Asher Sng (LKKAUTO)' <AsherSng@lkkauto.com>; 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO SLN8891B AND SLW 4422 B ON 22 APRIL 2018 *** LKK REF: CC4/AIG18007850/pa3

Dear Hsiao Tong / Mei Kwan

Please find attached GIA report for your reference

Thank you.

Regards

Jerleen Tang

Claims Department



HUA HONG PRIVATE LIMITED

25D SUNGEI KADUT STREET 1 SINGAPORE 729332

T. 6661 9688 | F. 6661 9699 | W. huahong.com.sg



From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Saturday, 5 May 2018 7:54 PM

To: Jerleen Tang <jerleen@huahong.com.sg>

Cc: 'yvonne@huahong.com.sg'; Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO SLN8891B AND SLW 4422 B ON 22 APRIL 2018 *** LKK REF: CC4/AIG18007850/pa3

Dear Jerleen,

Please provide us your client's GIA report.

Please note that: -

LKK ref	Officer in charge
---------	-------------------

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jerleen Tang [<mailto:jerleen@huahong.com.sg>]

Sent: Thursday, 3 May, 2018 2:41 PM

To: Admin A <admin-a@lkkauto.com>

Cc: yvonne@huahong.com.sg

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO SLN8891B AND SLW 4422 B ON 22 APRIL 2018

Dear LKK

Kindly advise on the liability for this accident case.

Thank you.

Regards

Jerleen Tang

Claims Department



HUA HONG PRIVATE LIMITED

25D SUNGEI KADUT STREET 1 SINGAPORE 729332

T. 6661 9688 | F. 6661 9699 | W. huahong.com.sg



From: Jerleen Tang <jerleen@huahong.com.sg>

Sent: Friday, 27 April 2018 3:09 PM

To: 'Supramaniam, Darshene' <Darshene.Supramaniam@aig.com>

Cc: 'Tan, Lily (AIG)' <Lily.Tan@aig.com>; 'Fong, Andy-SY' <Andy-SY.Fong@aig.com>; 'Kaur, Baljit' <Baljit.Kaur@aig.com>; 'Lim, Sheng Yang' <ShengYang.Lim@aig.com>; 'Chan, Yoke Shi' <yokeshi.chan@aig.com>; 'Chin, Lee-Ying' <Lee-Ying.Chin@aig.com>; 'Abu Kassim, Noor Mariesa' <NoorMariesa.AbuKassim@aig.com>; 'Fan, Winnie-LW' <Winnie-LW.Fan@aig.com>; 'Md Ishak, Mohd Imran' <Imran.Ishak@aig.com>; yvonne@huahong.com.sg

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO SLN8891B AND SLW4422B ON 22 APRIL 2018 -2nd REMINDER

Dear Darshene

Apologies for the delay.

We chose Calvin Ang-LKK.

Kindly advise on the liability first before survey.

Thank you.

Regards

Jerleen Tang

Claims Department



HUA HONG PRIVATE LIMITED

25D SUNGEI KADUT STREET 1 SINGAPORE 729332

T. 6661 9688 | F. 6661 9699 | W. huahong.com.sg



From: Supramaniam, Darshene

Sent: Monday, April 23, 2018 3:05 PM

To: claims@huahong.com.sg

Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Lim, Sheng Yang; Chan, Yoke Shi; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Fan, Winnie-LW; Md Ishak, Mohd Imran

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO SLN8891B AND SLW4422B ON 22 APRIL 2018

WITHOUT PREJUDICE

Your Reference : SLW4422B

Our Reference : SLN8891B

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lim Kok Chong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Ricky Teng	RT Appraisal Pte Ltd
Elson Teng	RT Appraisal Pte Ltd
Michael Cheong	RT Appraisal Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd

Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Henry Ng	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Steven Foong	LKK Auto Consultants Pte Ltd
Wei Jie	LKK Auto Consultants Pte Ltd
Ma Chin Fook	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you

Darshene Supramaniam

AIG

Express Claims Adjuster II, FNOL SG Claims Operations - Auto

Shared Services - Malaysia | Global Business Services

Level 12, Menara Worldwide, 198 Jalan Bukit Bintang. 55100 Kuala Lumpur, Malaysia

Tel +603 2719 6000 ext 100-2208 | Fax +603 2719 6150

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Vic (LKKAUTO)

From: Jerleen Tang <jerleen@huahong.com.sg>
Sent: Friday, 14 February, 2020 1:47 PM
To: Vic (LKKAUTO); Admin A
Cc: 'Ashley Tan'
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO SLN8891B AND SLW 4422 B ON 22 APRIL 2018 *** LKK REF: CC4/AIG18007850/R1ha3
Attachments: DV.pdf; TAX INV.pdf

Dear Vic

Please find attached amended tax invoice and DV for payment processing

Regards
Jerleen Tang
Claims Department



HUA HONG PRIVATE LIMITED
25D SUNGEI KADUT STREET 1 SINGAPORE 729332
T. 6661 9688 | F. 6661 9699 | W. huahong.com.sg
   

From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Sent: Thursday, 6 February 2020 8:39 AM
To: Ashley Tan <ashley@huahong.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO SLN8891B AND SLW 4422 B ON 22 APRIL 2018 *** LKK REF: CC4/AIG18007850/R1ha3

Without Prejudice

Dear Ashley,

We refer further to our below email.

For your acceptance please and kindly **forward back to us a copy of DV together with the amended Repair Tax Invoice (no LOU/R included) and Rental Agreement** for our principal to process the payment.

The above amount is to be made payable to **HUA HONG PRIVATE LIMITED**.

Thank you.



"Wishing you a Happy and Prosperous Lunar New Year"

"Please note that our above offer and any settlement arising from the above offer are

made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Friday, 13 December, 2019 4:57 PM

To: Ashley Tan

Cc: Admin A; Vic (LKKAuto)

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO SLN8891B AND SLW 4422 B ON 22 APRIL 2018 *** LKK REF: CC4/AIG18007850/R1ha3

WITHOUT PREJUDICE

Dear Ashley,

We refer further to your below email.

On a without prejudice basis and purely for an amicable settlement without admission of liability, we offer as follows:

Cost of Repair (w/gst)	\$ 1,829.70
Loss of Rental w/gst (\$120 x 4 days)	\$ 513.60
TOTAL	\$ 2,343.30

If agreeable, kindly sign the attached DV and **forward back to us a copy together with the amended Repair Tax Invoice (no LOU/R included)** for our principal to process the payment.

The above amount is to be made payable to **HUA HONG PRIVATE LIMITED**.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present

matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Ashley Tan [<mailto:ashley@huahong.com.sg>]

Sent: Friday, 13 December, 2019 2:15 PM

To: Vic (LKKAuto)

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO SLN8891B AND SLW 4422 B ON 22 APRIL 2018 *** LKK REF: CC4/AIG18007850/R1ha3

Dear Vic

Please refer to the rental agreement and invoice as attached.

Sorry for any confusion caused.

Thanks & Regards

Ashley Tan



HUA HONG PRIVATE LIMITED

25D SUNGEI KADUT STREET 1 SINGAPORE 729332

T. 6661 9690 | M. 9816 4151 | F. 6661 9699

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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Tuesday, 5 November 2019 2:35 PM

To: Ashley Tan <ashley@huahong.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO SLN8891B AND SLW 4422 B ON 22 APRIL 2018 *** LKK REF: CC4/AIG18007850/R1ha3

Without Prejudice

Dear Ashley,

We refer to your below email.

We would like to clarify on the Rental Invoice and Agreement.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	23 Apr 2018 Edit Reg		27 Apr 2018 00:00 Edit Adj Rpt	S\$1,710.00 Edit Estimates	S\$1,710.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	RAY 330 SERVICES, Co. Reg. No.: 53347428X								
Main Claimant:	HUA HONG PTE LTD, Co. Reg. No.: 200900309M								
Vehicle Reg. No.:	SLW4422B	Date of Loss:	22/04/2018 15:00 - :59 [2 Months and 10 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 01816638735G	Policy/Cover Note No.:	1700028944 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLN8891B	Policy No. (Claimant):	5087272209-01						
		Excess:							
Repairer:	Hua Hong Pte Ltd (Sungei Kadut) 25D Sungei Kadut Street 1, 729332 Sungei Kadut - Tel: 6760 8815 / 6760 0539								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Chan, Kian-Meng] Kianmeng.Chan1@aig.com								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 09/05/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (30/04/2018): Request To Upload TP GIA Report 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLW44228 (0181663873SG)
[SLN8891B]

TP
HUA HONG PTE LTD
Apr 22 2018 3:00PM
[RAY 330 SERVICES]
Hua Hong Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View <input type="button" value="View in Browser"/>	
Letters/Correspondences										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	(Draft)	Third Party Express Settlement - Payment Breakdown							Edit		
Assessment Reports										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)						Thumbnail	Print		
1	30/04/18 13:43	Accident Statement <small>From: SC - Reg. No: SLN8891B, Claimant: RAY 330 SERVICES</small>							Load HTM		
Photos/Images										3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	28/08/19 09:17	Odometer Reading							Load JPG <input checked="" type="checkbox"/>		
2	28/08/19 09:17	Chassis Number							Load JPG <input checked="" type="checkbox"/>		
3	28/08/19 09:17	General View							Load JPG <input checked="" type="checkbox"/>		
4	28/08/19 09:17	General View							Load JPG <input checked="" type="checkbox"/>		
5	28/08/19 09:17	General View							Load JPG <input checked="" type="checkbox"/>		
6	28/08/19 09:17	General View							Load JPG <input checked="" type="checkbox"/>		
7	28/08/19 09:17	General View							Load JPG <input checked="" type="checkbox"/>		
8	28/08/19 09:17	General View							Load JPG <input checked="" type="checkbox"/>		
9	28/08/19 09:17	General View							Load JPG <input checked="" type="checkbox"/>		
10	28/08/19 09:17	General View							Load JPG <input checked="" type="checkbox"/>		
11	28/08/19 09:17	General View							Load JPG <input checked="" type="checkbox"/>		
12	28/08/19 09:17	General View							Load JPG <input checked="" type="checkbox"/>		
13	28/08/19 09:17	General View							Load JPG <input checked="" type="checkbox"/>		
14	28/08/19 09:17	General View							Load JPG <input checked="" type="checkbox"/>		
15	28/08/19 09:17	General View							Load JPG <input checked="" type="checkbox"/>		
16	28/08/19 09:17	General View							Load JPG <input checked="" type="checkbox"/>		
17	28/08/19 09:17	General View							Load JPG <input checked="" type="checkbox"/>		
18	28/08/19 09:17	General View							Load JPG <input checked="" type="checkbox"/>		
19	28/08/19 09:17	Reinspection Photo							Load JPG <input checked="" type="checkbox"/>		
20	28/08/19 09:17	Reinspection Photo							Load JPG <input checked="" type="checkbox"/>		
21	28/08/19 09:17	Reinspection Photo							Load JPG <input checked="" type="checkbox"/>		
22	28/08/19 09:17	Reinspection Photo							Load JPG <input checked="" type="checkbox"/>		
23	28/08/19 09:17	Reinspection Photo							Load JPG <input checked="" type="checkbox"/>		
24	28/08/19 09:17	Reinspection Photo							Load JPG <input checked="" type="checkbox"/>		
25	28/08/19 09:17	Reinspection Photo							Load JPG <input checked="" type="checkbox"/>		
26	28/08/19 09:17	Reinspection Photo							Load JPG <input checked="" type="checkbox"/>		
27	28/08/19 09:17	Reinspection Photo							Load JPG <input checked="" type="checkbox"/>		
28	28/08/19 09:17	Reinspection Photo							Load JPG <input checked="" type="checkbox"/>		
29	28/08/19 09:17	Reinspection Photo							Load JPG <input checked="" type="checkbox"/>		
30	28/08/19 09:17	Reinspection Photo							Load JPG <input checked="" type="checkbox"/>		
31	28/08/19 09:17	Reinspection Photo							Load JPG <input checked="" type="checkbox"/>		
32	28/08/19 09:17	Reinspection Photo							Load JPG <input checked="" type="checkbox"/>		
33	28/08/19 09:17	Reinspection Photo							Load JPG <input checked="" type="checkbox"/>		
34	28/08/19 09:17	Reinspection Photo							Load JPG <input checked="" type="checkbox"/>		
Documentation										1 per page	<input checked="" type="checkbox"/>

Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	02/05/18 09:31	NOTIFICATION FROM WORKSHOP + TP GIA REPORT		Load TIF	
2	02/05/18 09:31	EMAIL PRS		Load PDF	
3	02/05/18 09:31	ACKNOWLEDGEMENT EMAIL TO AIG DD 27.04.2018		Load PDF	
4	07/05/18 14:47	TP GIA REPORT		Load PDF	
5	21/08/18 22:04	TP ESTIMATE - MARKED		Load PDF	
6	28/08/19 09:19	LETTER TO OI		Load PDF	
7	14/02/20 15:39	EMAIL FROM TP		Load PDF	
8	17/02/20 09:36	WORKSHOP INVOICE		Load PDF	
9	17/02/20 09:36	Release Voucher		Load PDF	
10	17/02/20 09:36	RENTAL RECEIPT		Load PDF	
11	17/02/20 09:36	LOD		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<div>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</div> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLN8891B (Insd veh)	Model:	TOYOTA C-HR HYBRID 1.8
	SLW4422B (TP veh)		S CVT (A)
Date of Accident:	22/04/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	:	\$		3,963.28
Final Repair Cost	:	\$		1,829.70
Loss of Use	:	\$		days at \$0.00 per day
Rental (if any)	:	\$		4 days
LTA / GIA Search Fee	:	\$		0.00
Others:	:	\$		0.00
	:	\$		
Final Settlement Sum	:	\$		2,343.30

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Hua Hong Pte Ltd	:	\$ 2,343.30
2)		:	\$

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

17 Feb
2020

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG18007850/R1HA3Q2

Date: 17/02/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1700028944
 Claimant Vehicle No: SLW4422B Insured Vehicle No: SLN8891B
 Date of Loss: 22/04/2018 Nature of Claim: TP Claim No: 0181663873SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLW4422B
 Make & Model: TOYOTA C-HR HYBRID, 1.8 S CVT (A) Engine No: 2ZR8203642
 Reg. Date: 12/02/2018 (Man. Year: 2017) Chassis No: ZYX102078427
 Colour: Black Odometer: 32651 km
 Engine Capacity: 1797 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60 R17 Rear Tyre Size: 215/60 R17
 Front Left Side: Goodyear 6 mm Rear Left Side: Goodyear 6 mm
 Front Right Side: Goodyear 6 mm Rear Right Side: Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,024.00	1,100.00	924.00	45.65
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,680.00	610.00	1,070.00	63.69
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	3,704.00	1,710.00	1,994.00	53.83
+ GST 7.00/7.00% (S\$)	259.28	119.70	139.58	53.83
Nett Amount (S\$)	3,963.28	1,829.70	2,133.58	53.83
+ Car Rental (4.0 x S\$120.00/day + 7.00% GST) (S\$)		513.60		
Nett Liability (S\$)		2,343.30		

INSPECTION

Date of Assignment: 27/04/2018
 Date Inspected: 16/08/2018 Inspected At: Hua Hong Pte Ltd (Sungei Kadut)
 25D Sungei Kadut Street 1
 Singapore 729332
 Estimated Period of Repair: 3.0 days

Adjuster: MOHD RASUL

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Repair	950.00 FL	*- FL
2	1		*REAR BUMPER LOWER GARNISH	Cut	650.00 FL	*650.00 FL
3	10		*REAR BUMPER CLIP	Necessary	30.00 FL	*30.00 FL
4	2		*REAR BUMPER RETAINER (LH/RH)	Serviceable	130.00 FL	*- FL
5	1		*REAR REINFORCEMENT	Bent	520.00 FL	*520.00 FL
6	1		*REAR REVERSE SENSOR	Not Working	200.00 FS	*200.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	2,480.00	1,400.00
- List Item Discount on L Items 20.00/25.00% (\$\$)	456.00	300.00
Total Parts (\$\$)	2,024.00	1,100.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO DISMANTLE & CHARGE REAR BUMPER ,REAR BUMPER LOWER GARNISH ,REAR REINFORCEMENT ,KNOCKING & PULL STRAIGHT REAR PANEL	New	800.00	300.00
2	TO PERFORM WIRE CHECKING	New	20.00	20.00
3	TO DISMANTLE & REFIT REAR BUMPER SENSOR	New	60.00	40.00
4	TO SPRAY REAR BUMPER ,REAR REINFORCEMENT & REAR PANEL	New	800.00	250.00
Gross Labour Cost (S\$)			1,680.00	610.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >