

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Thursday, 6 February, 2020 8:39 AM  
**To:** Ashley Tan  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO SLN8891B AND SLW 4422 B ON 22 APRIL 2018 \*\*\* LKK REF: CC4/AIG18007850/R1ha3  
**Attachments:** DV.PDF

Without Prejudice

Dear Ashley,

We refer further to our below email.

For your acceptance please and kindly **forward back to us a copy of DV together with the amended Repair Tax Invoice (no LOU/R included) and Rental Agreement** for our principal to process the payment.

The above amount is to be made payable to **HUA HONG PRIVATE LIMITED**.

Thank you.



*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."*

**« Wishing you a Happy and Prosperous Lunar New Year »**

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Vic (LKKAUTO)  
**Sent:** Friday, 13 December, 2019 4:57 PM  
**To:** Ashley Tan  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO SLN8891B AND SLW 4422 B ON 22 APRIL 2018 \*\*\* LKK REF: CC4/AIG18007850/R1ha3

WITHOUT PREJUDICE

Dear Ashley,

We refer further to your below email.

On a without prejudice basis and purely for an amicable settlement without admission of liability, we offer as follows:

Cost of Repair (w/gst)	\$ 1,829.70
Loss of Rental w/gst (\$120 x 4 days)	\$ 513.60
<b>TOTAL</b>	<b>\$ 2,343.30</b>

If agreeable, kindly sign the attached DV and **forward back to us a copy together with the amended Repair Tax Invoice (no LOU/R included)** for our principal to process the payment.

The above amount is to be made payable to **HUA HONG PRIVATE LIMITED**.

Thank you.

*"Best Wishes for Merry Christmas & Happy New Year 2020"*

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Ashley Tan [<mailto:ashley@huahong.com.sg>]

**Sent:** Friday, 13 December, 2019 2:15 PM

To: Vic (LKKAuto)

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO SLN8891B AND SLW 4422 B ON 22 APRIL 2018 \*\*\* LKK REF: CC4/AIG18007850/R1ha3

Dear Vic

Please refer to the rental agreement and invoice as attached.

Sorry for any confusion caused.

Thanks & Regards

Ashley Tan



**HUA HONG PRIVATE LIMITED**

25D SUNGEI KADUT STREET 1 SINGAPORE 729332

T. 6661 9690 | M. 9816 4151 | F. 6661 9699

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From: Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

Sent: Tuesday, 5 November 2019 2:35 PM

To: Ashley Tan <[ashley@huahong.com.sg](mailto:ashley@huahong.com.sg)>

Cc: Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO SLN8891B AND SLW 4422 B ON 22 APRIL 2018 \*\*\* LKK REF: CC4/AIG18007850/R1ha3

Without Prejudice

Dear Ashley,

We refer to your below email.

We would like to clarify on the Rental Invoice and Agreement.

The Rental Agreement was under ADRIVE LEASING PTE LTD, but the Rental Invoice is under HUA HONG PTE LTD.

Kindly clarify. Otherwise, we will proceed to offer under Loss of Use since your vehicle is under rental company.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Ashley Tan [<mailto:ashley@huahong.com.sg>]

**Sent:** Tuesday, 5 November, 2019 2:11 PM

**To:** Vic (LKKAuto)

**Cc:** Admin A

**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO SLN8891B AND SLW 4422 B ON 22 APRIL 2018 \*\*\* LKK REF: CC4/AIG18007850/R1ha3

Dear Vic

Please refer to the rental invoice as attached and send us the settlement offer soon.

Thanks & Regards

Ashley Tan



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**From:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** Friday, 4 October 2019 4:33 PM

**To:** Ashley Tan <[ashley@huahong.com.sg](mailto:ashley@huahong.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO SLN8891B AND SLW 4422 B ON 22 APRIL 2018 \*\*\* LKK REF: CC4/AIG18007850/R1ha3

Without Prejudice

Dear Ashley,

We refer to your below email.

Please furnish us a copy of the RENTAL RECEIPT/INVOICE as well for our further review.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Ashley Tan <[ashley@huahong.com.sg](mailto:ashley@huahong.com.sg)>

**Sent:** Friday, 4 October 2019 3:08 PM

**To:** Rasul (LKKAUTO) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>

**Cc:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO SLN8891B AND SLW 4422 B ON 22 APRIL 2018 \*\*\* LKK REF: CC4/AIG18007850/R1pa3

Dear all

Please refer to the LOD documents as attached.

Please note that we are claiming for the below:-

COR	\$1829.70
LOR	\$642.00
<b>Total</b>	<b>\$2471.70</b>

Thanks & Regards

*Ashley Tan*



**HUA HONG PRIVATE LIMITED**

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**From:** Ashley Tan <[ashley@huahong.com.sg](mailto:ashley@huahong.com.sg)>

**Sent:** Monday, 16 September 2019 2:30 PM

**To:** 'Rasul (LKKAUTO)' <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>

**Cc:** 'Vic (LKKAUTO)' <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO SLN8891B AND SLW 4422 B ON 22 APRIL 2018 \*\*\* LKK REF: CC4/AIG18007850/R1pa3

Dear Rasul

Confirmed LS \$1710/-.

Thanks & Regards

*Ashley Tan*



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**From:** Rasul (LKKAUTO) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>  
**Sent:** Monday, 29 July 2019 10:36 AM  
**To:** Ashley Tan <[ashley@huahong.com.sg](mailto:ashley@huahong.com.sg)>  
**Cc:** Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO SLN8891B AND SLW 4422 B ON 22 APRIL 2018 \*\*\* LKK REF: CC4/AIG18007850/R1pa3

Hi Ashley,

Refer to attachment  
Fyi, parts discounted should be 25% not 20%  
Finalise amount is \$1710 / 3 days part by part  
Kindly confirm

Best Regards,

**Rasul** | Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315

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**From:** Ashley Tan [<mailto:ashley@huahong.com.sg>]  
**Sent:** Thursday, 25 July, 2019 6:10 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Rasul (LKKAUTO); Admin A  
**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO SLN8891B AND SLW 4422 B ON 22 APRIL 2018 \*\*\* LKK REF: CC4/AIG18007850/R1pa3

Dear all

Please refer to the files attached and confirm part by part finalisation.

Thanks & Regards

*Ashley Tan*



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**From:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Wednesday, 10 April 2019 11:36 AM  
**To:** Jerleen Tang <[jerleen@huahong.com.sg](mailto:jerleen@huahong.com.sg)>  
**Cc:** [yvonne@huahong.com.sg](mailto:yvonne@huahong.com.sg); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Rasul (LKKAUTO) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>  
**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO SLN8891B AND SLW 4422 B ON 22 APRIL 2018 \*\*\* LKK REF: CC4/AIG18007850/R1pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Kindly advise if you are ready for finalisation on repair cost.

Than you.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Wednesday, 9 May 2018 2:30 PM

**To:** 'Jerleen Tang' <[jerleen@huahong.com.sg](mailto:jerleen@huahong.com.sg)>

**Cc:** [yvonne@huahong.com.sg](mailto:yvonne@huahong.com.sg); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO SLN8891B AND SLW 4422 B ON 22 APRIL 2018 \*\*\* LKK REF: CC4/AIG18007850/pa3

**Without Prejudice**

Dear Sirs/ Madam,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

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**From:** Jerleen Tang [<mailto:jerleen@huahong.com.sg>]

**Sent:** Wednesday, 9 May 2018 2:26 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** [yvonne@huahong.com.sg](mailto:yvonne@huahong.com.sg); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO SLN8891B AND SLW 4422 B ON 22 APRIL 2018 \*\*\* LKK REF: CC4/AIG18007850/pa3

Dear Hsiao Tong

Kindly advise on the liability.

Thank you.

Regards

*Jerleen Tang*

Claims Department



**HUA HONG PRIVATE LIMITED**

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**From:** Jerleen Tang <[jerleen@huahong.com.sg](mailto:jerleen@huahong.com.sg)>

**Sent:** Monday, 7 May 2018 9:24 AM

**To:** 'Mei Kwan (LKKAuto)' <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** 'yvonne@huahong.com.sg' <[yvonne@huahong.com.sg](mailto:yvonne@huahong.com.sg)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Joy Irene (LKKAuto)' <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>; 'Asher Sng (LKKAuto)' <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; 'Hsiao Tong (LKKAuto)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO SLN8891B AND SLW 4422 B ON 22 APRIL 2018 \*\*\* LKK REF: CC4/AIG18007850/pa3

Dear Hsiao Tong / Mei Kwan

Please find attached GIA report for your reference

Thank you.

Regards

Jerleen Tang

Claims Department



**HUA HONG PRIVATE LIMITED**

25D SUNGEI KADUT STREET 1 SINGAPORE 729332

T. 6661 9688 | F. 6661 9699 | W. [huahong.com.sg](http://huahong.com.sg)



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**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Saturday, 5 May 2018 7:54 PM

**To:** Jerleen Tang <[jerleen@huahong.com.sg](mailto:jerleen@huahong.com.sg)>

**Cc:** [yvonne@huahong.com.sg](mailto:yvonne@huahong.com.sg); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Joy Irene (LKKAUTO) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>;

Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO SLN8891B AND SLW 4422 B ON 22 APRIL 2018 \*\*\* LKK REF: CC4/AIG18007850/pa3

Dear Jerleen,

Please provide us your client's GIA report.

Please note that: -

LKK ref	Officer in charge
CC4/AIG18007850/pa3	Hsiao Tong - 6742 3197

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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---

**From:** Jerleen Tang [<mailto:jerleen@huahong.com.sg>]

**Sent:** Thursday, 3 May, 2018 2:41 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** [yvonne@huahong.com.sg](mailto:yvonne@huahong.com.sg)

**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO SLN8891B AND SLW 4422 B ON 22 APRIL 2018

Dear LKK

Kindly advise on the liability for this accident case.





Thank you.

Regards

Jerleen Tang

Claims Department



**HUA HONG PRIVATE LIMITED**  
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---

**From:** Jerleen Tang <[jerleen@huahong.com.sg](mailto:jerleen@huahong.com.sg)>

**Sent:** Friday, 27 April 2018 3:09 PM

**To:** 'Supramaniam, Darshene' <[Darshene.Supramaniam@aig.com](mailto:Darshene.Supramaniam@aig.com)>

**Cc:** 'Tan, Lily (AIG)' <[Lily.Tan@aig.com](mailto:Lily.Tan@aig.com)>; 'Fong, Andy-SY' <[Andy-SY.Fong@aig.com](mailto:Andy-SY.Fong@aig.com)>; 'Kaur, Baljit' <[Baljit.Kaur@aig.com](mailto:Baljit.Kaur@aig.com)>; 'Lim, Sheng Yang' <[ShengYang.Lim@aig.com](mailto:ShengYang.Lim@aig.com)>; 'Chan, Yoke Shi' <[yokeshi.chan@aig.com](mailto:yokeshi.chan@aig.com)>; 'Chin, Lee-Ying' <[Lee-Ying.Chin@aig.com](mailto:Lee-Ying.Chin@aig.com)>; 'Abu Kassim, Noor Mariesa' <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; 'Fan, Winnie-LW' <[Winnie-LW.Fan@aig.com](mailto:Winnie-LW.Fan@aig.com)>; 'Md Ishak, Mohd Imran' <[Imran.Ishak@aig.com](mailto:Imran.Ishak@aig.com)>; [yvonne@huahong.com.sg](mailto:yvonne@huahong.com.sg)

**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO SLN8891B AND SLW4422B ON 22 APRIL 2018 -2nd REMINDER

Dear Darshene

Apologies for the delay.

We chose Calvin Ang-LKK.

Kindly advise on the liability first before survey.



Thank you.

Regards

*Jerleen Tang*

Claims Department



**HUA HONG PRIVATE LIMITED**  
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---

**From:** Supramaniam, Darshene

**Sent:** Monday, April 23, 2018 3:05 PM

**To:** [claims@huahong.com.sg](mailto:claims@huahong.com.sg)

**Cc:** Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Lim, Sheng Yang; Chan, Yoke Shi; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Fan, Winnie-LW; Md Ishak, Mohd Imran

**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO SLN8891B AND SLW4422B ON 22 APRIL 2018

**WITHOUT PREJUDICE**

Your Reference : SLW4422B

Our Reference : SLN8891B

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

<b>Name of Surveyor</b>	<b>Company Name</b>
Lim Kok Chong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Ricky Teng	RT Appraisal Pte Ltd
Elson Teng	RT Appraisal Pte Ltd
Michael Cheong	RT Appraisal Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Henry Ng	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Steven Foong	LKK Auto Consultants Pte Ltd
Wei Jie	LKK Auto Consultants Pte Ltd
Ma Chin Fook	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you

**Darshene Supramaniam**

AIG

Express Claims Adjuster II, FNOL SG Claims Operations - Auto  
Shared Services - Malaysia | Global Business Services

Level 12, Menara Worldwide, 198 Jalan Bukit Bintang. 55100 Kuala Lumpur, Malaysia  
Tel +603 2719 6000 ext 100-2208 | Fax +603 2719 6150

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