

CASE OWNER:

Francis

CC 4, EOI 1800 7800

Uua352

LKK:

IDAC:

Surveyor:

maximus

DOI:

ASSIGNMENT

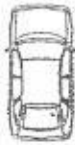
03/05/18

Date / Time:

26/4/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJL 5231 K

Name of Insured:

Rogel Limangine Services Pte

Insured Tel No.:

HP:

Claim No.:

Policy No.:

Make / Model:

Excess Sec II :SS

D.O.A.:

25/4/18

Place of Accident:

River valley Rd

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Lee Ah Heng

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

8179016

(V/L: YES / NO)

Insured Liability:

%

Final ? Yes / No

SLR 1415 T



INSRS:

WSP:

Tel:

Liability:

RMKS:

Abwin



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

26/5/18

SLR 1415 T - X ; SJL 5231 K - X  
OI LRO & invoice attached

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

7/5/18 By Email

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

7/5

Sent By:

Abwin

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

26/6/18

Confirm with Linda

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

2591.27

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

400.00

(\$

100

x

4

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$

7.45

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

S\$

2998.72

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

2998.72

Name 1:

ABWIN SERVICE PTE LTD

Payee 2. (Strike if N.A.)

S\$

Name 2:

Payee 3. (Strike if N.A.)

S\$

Name 3:

RECEIVED 27 JUN 2018

COPY SENT

REF: E01

## ASSIGNMENT

From: Date: 03/05/2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLR 1415T  
at Workshop m/s: Abwin Services

of: Kaki Bukit

Insured: S J L S 231 K

Policy No.

Claims No.

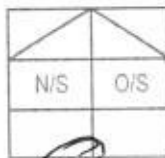
Sum Insured: Excess:

(Client's Record)

Make of Veh:

Afternoon

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value:

IDAZ Accident Rpt: Consistent?: Yes or No

CA / PR Seen: Consistent?: Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lump Sum: 1.31 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SLR 1415T Yr Regn: 8 / 17

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or CA /

Make: Toyota harrier c.c. 1986

Colour: white A/C: Insured / Std / NI / NA

Sp. Reading: 12838 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: 2SU 60 0090684

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 235/55 R18

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 2 mm

L/Bal. 2 mm

D.O.A. 25/4/18

Rear

R/Bal. 2 mm

L/Bal. 2 mm

D.O.I. 3/5/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction LTA 72 450

PIP - \$ 2421.75 (Red. \$ 8043.24 / 77%).

Date/Time, File Pass to?

☐ : Preli. Report

Days Of Repair:

1)

☐ : Final Report

Resurvey No. of Trip:

Survey Fee:

Date/Time, File Return to?

Transportation:

2)

Add Fee: ☐ Site Insp (\$)

) \$ + RS \$

☐ Interview (\$)

) Photos

☐ Tech. Invs (\$)

) Others

☐ Weekend (\$)

)

Report Format :

Lump Sum / I.B.I. (\$)

TOTAL




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD			Ref : CC4/EQ18007800/Uua3	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110			Date : 27-04-2018	
			Code : EQI	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SJL 5231K	Veh. Inspected	SLR 1415T	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	27/04/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	25/04/2018	Inspection Date	03/05/2018	
Survey held at	ABWIN SERVICE PTE LTD No. 8 KAKI BUKIT AVENUE 4 #07-48 PREMIER@KAKI BUKIT GATE 2 SINGAPORE 415875			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Please arrange to survey vehicle at  
8 KAKI BUKIT AVENUE 4 - GATE 2  
#07-48 PREMIER @ KAKI BUKIT  
SINGAPORE 415875

**ABWIN** 諭輝

Date : 26/04/2018  
TP Vehicle No. : SJL-5231-K  
To : EQ INSURANCE COMPANY LTD  
Attn : Motor Claim Department

LINDA LIAO  
ABWIN SERVICE PTE LTD  
DID: 67139417  
Fax: 67139415  
HP: 97519596

Owner : MOHAMED AKBAR ALI S/O MASAVOO HAJAMAIDEEN  
NTUC INCOME INSURANCE CO-OPERATIVE LTD  
Certificate No. : 5092783979  
Vehicle No. : SLR-1415-T  
Make & Model : TOYOTA HARRIER 2.0 PREMIUM 2WD CVT

Accident Date: 25/04/2018

### ESTIMATED REPAIR COST DETAILS

QTY	DESCRIPTION	REPAIR AMOUNT	SURVEYOR APP.
-----	-------------	---------------	---------------

#### List Item

1	REAR BUMPER	\$1,385.67	✓
1	REAR BUMPER LOWER GARNISH	\$350.20	✓
1	REAR BUMPER RETAINER RH	\$85.70	✓
1	REAR BUMPER RETAINER LH	\$85.70	✓
10	REAR BUMPER CLIPS	\$70.00	✓
1	REAR BUMPER REFLECTOR RH	\$56.30	✓
1	REAR BUMPER REFLECTOR LH	\$56.30	✓
1	REAR BUMPER EMBLEM "HARRIER"	\$73.70	✓
1	TAILGATE	\$2,378.00	✓
1	TAILGATE WEATHER	\$441.30	✓
1	TAILGATE GLASS MOULDING	\$165.90	✓
1	TAILLAMP RH	\$270.50	✓
1	TAILLAMP LH	\$270.50	✓
1	REAR END PANEL	\$715.30	✓
1	REAR END PANEL TOP GARNISH	\$438.25	✓
10	REAR END PANEL TOP GARNISH CLIPS	\$50.00	✓
	Sub Total	\$6,893.32	1455.67
	Discount 25% on Parts	(\$1,723.33)	363.92
		\$5,169.99	1091.75

#### Special Nett

1	REAR BUMPER REVERSE SENSOR	\$350.00	200
1	REAR NUMBER PLATE & CASEING	\$45.00	✓
1	REAR REVERSE CAMERA	\$450.00	300
	Sub Total	\$845.00	500.00

#### Labour & Misc

TO STRAIGHTEN AND PANEL BEAT ACCIDENT AREAS	\$1,800.00	300
TO SPRAY PAINT ON AFFECTED AREAS	\$1,800.00	400

Date : 26/04/2018  
 TP Vehicle No. : SJL-5231-K  
 To : EQ INSURANCE COMPANY LTD  
 Attn : Motor Claim Department

LINDA LIAO  
 ABWIN SERVICE PTE LTD  
 DID: 67139417  
 Fax: 67139415  
 HP: 97519596

Owner : MOHAMED AKBAR ALI S/O MASAVOO HAJAMAIDEEN  
 NTUC INCOME INSURANCE CO-OPERATIVE LTD  
 Certificate No. : 5092783979  
 Vehicle No. : SLR-1415-T  
 Make & Model : TOYOTA HARRIER 2.0 PREMIUM 2WD CVT

Accident Date: 25/04/2018

## ESTIMATED REPAIR COST DETAILS

QTY	DESCRIPTION	REPAIR AMOUNT	SURVEYOR APP.
1	TO TRANSFER ALL REAR TAILGATE, LH REAR SLIDING DOOR FITTING TO NEW	\$250.00	X
1	TO REMOVE AND INSTALL REAR WINDSCREEN	\$150.00	X
	TO REALIGN REAR END PANEL AND REAR BOOT LID	\$150.00	60
	TO CHECK LIGHTING AND FOCUS TAILAMP	\$150.00	20
	TO DETACH & RENEW REVERSE SENSOR	\$150.00	50
	Sub Total	\$4,450.00	830.00
	Sub Total	\$10,464.99	2421.75
	GST 7%	\$732.55	
	Total	\$11,197.54	

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Date : 08/05/2018  
 TP Vehicle No. : SJL-5231-K  
 To : EQ INSURANCE COMPANY LTD  
 Attn : Motor Claim Department

LINDA LIAO  
 ABWIN SERVICE PTE LTD  
 DID: 67139417  
 Fax: 67139415  
 HP: 97519596

Owner : MOHAMED AKBAR ALI S/O MASAVOO HAJAMAIDEEN  
 NTUC INCOME INSURANCE CO-OPERATIVE LTD

Certificate No. : 5092783979

Accident Date: 25/04/2018

Vehicle No. : SLR-1415-T

Make & Model : TOYOTA HARRIER 2.0 PREMIUM 2WD CVT

## FINAL REPAIR COST DETAILS

QTY	DESCRIPTION	REPAIR AMOUNT	SURVEYOR APP.
-----	-------------	---------------	---------------

### List Item

1	REAR BUMPER	\$1,385.67	\$1,385.67
1	REAR BUMPER LOWER GARNISH	\$350.20	-
1	REAR BUMPER RETAINER RH	\$85.70	-
1	REAR BUMPER RETAINER LH	\$85.70	-
10	REAR BUMPER CLIPS	\$70.00	\$70.00
1	REAR BUMPER REFLECTOR RH	\$56.30	-
1	REAR BUMPER REFLECTOR LH	\$56.30	-
1	REAR BUMPER EMBLEM " HARRIER"	\$73.70	-
1	TAILGATE	\$2,378.00	-
1	TAILGATE WEATHER	\$441.30	-
1	TAILGATE GLASS MOULDING	\$165.90	-
1	TAILLAMP RH	\$270.50	-
1	TAILLAMP LH	\$270.50	-
1	REAR END PANEL	\$715.30	-
1	REAR END PANEL TOP GARNISH	\$438.25	-
10	REAR END PANEL TOP GARNISH CLIPS	\$50.00	-
	<b>Sub Total</b>	<b>\$6,893.32</b>	<b>\$1,455.67</b>
	<b>Discount 25% on Parts</b>	<b>(\$1,723.33)</b>	<b>(\$363.92)</b>
		<b>\$5,169.99</b>	<b>\$1,091.75</b>

### Special Nett

1	REAR BUMPER REVERSE SENSOR	\$350.00	\$200.00
1	REAR NUMBER PLATE & CASEING	\$45.00	-
1	REAR BUMPER TOP CHROME	\$450.00	\$300.00
	<b>Sub Total</b>	<b>\$845.00</b>	<b>\$500.00</b>

### Labour & Misc

TO STRAIGHTEN AND PANEL BEAT ACCIDENT AREAS	\$1,800.00	\$300.00
TO SPRAY PAINT ON AFFECTED AREAS	\$1,800.00	\$400.00

Date : 08/05/2018  
 TP Vehicle No. : SJL-5231-K  
 To : EQ INSURANCE COMPANY LTD  
 Attn : Motor Claim Department

LINDA LIAO  
 ABWIN SERVICE PTE LTD  
 DID: 67139417  
 Fax: 67139415  
 HP: 97519596

Owner : MOHAMED AKBAR ALI S/O MASAVOO HAJAMAIDEEN  
 NTUC INCOME INSURANCE CO-OPERATIVE LTD

Certificate No. : 5092783979

Accident Date: 25/04/2018

Vehicle No. : SLR-1415-T

Make & Model : TOYOTA HARRIER 2.0 PREMIUM 2WD CVT

## FINAL REPAIR COST DETAILS

QTY	DESCRIPTION	REPAIR AMOUNT	SURVEYOR APP.
	TO TRANSFER ALL REAR TAILGATE, LH REAR SLIDING DOOR FITTING TO NEW	\$250.00	-
	TO REMOVE AND INSTALL REAR WINDSCREEN	\$150.00	-
	TO REALIGN REAR END PANEL AND REAR BOOT LID	\$150.00	\$60.00
	TO CHECK LIGHTING AND FOCUS TAILAMP	\$150.00	\$20.00
	TO DETACH & RENEW REVERSE SENSOR	\$150.00	\$50.00
	<b>Sub Total</b>	<b>\$4,450.00</b>	<b>\$830.00</b>
	<b>Sub Total</b>	<b>\$10,464.99</b>	<b>\$2,421.75</b>
	<b>GST 7%</b>	<b>\$732.55</b>	<b>\$169.52</b>
	<b>Total</b>	<b>\$11,197.54</b>	<b>\$2,591.28</b>



Please arrange to survey vehicle at  
8 KAKI BUKIT AVENUE 4 - GATE 2  
#07-48 PREMIER @ KAKI BUKIT  
SINGAPORE 415875

**ABWIN** 諭輝

Date : 26/04/2018  
TP Vehicle No. : SJL-5231-K  
To : EQ INSURANCE COMPANY LTD  
Attn : Motor Claim Department

*Not done  
break  
take photo before  
2 day-3 day  
3/5/18*

LINDA LIAO  
ABWIN SERVICE PTE LTD  
DID: 67139417  
Fax: 67139415  
HP: 97519596

Owner : MOHAMED AKBAR ALI S/O MASAVOO HAJAMAIDEEN  
NTUC INCOME INSURANCE CO-OPERATIVE LTD  
Certificate No. : 5092783979  
Vehicle No. : SLR-1415-T  
Make & Model : TOYOTA HARRIER 2.0 PREMIUM 2WD CVT

Accident Date: 25/04/2018

### ESTIMATED REPAIR COST DETAILS

QTY	DESCRIPTION	REPAIR AMOUNT	SURVEYOR APP.
-----	-------------	---------------	---------------

#### List Item

1	REAR BUMPER <i>20/22</i>	\$1,385.67	—
1	REAR BUMPER LOWER GARNISH	\$350.20	?
1	REAR BUMPER RETAINER RH <i>11</i>	\$85.70	X
1	REAR BUMPER RETAINER LH <i>11</i>	\$85.70	X
10	REAR BUMPER CLIPS <i>11</i>	\$70.00	—
1	REAR BUMPER REFLECTOR RH <i>11</i>	\$56.30	X
1	REAR BUMPER REFLECTOR LH <i>11</i>	\$56.30	X
1	REAR BUMPER EMBLEM "HARRIER" <i>11</i>	\$73.70	X
1	TAILGATE <i>11</i>	\$2,378.00	X
1	TAILGATE WEATHER <i>11</i>	\$441.30	X
1	TAILGATE GLASS MOULDING <i>11</i>	\$165.90	X
1	TAILLAMP RH <i>11</i>	\$270.50	X
1	TAILLAMP LH <i>11</i>	\$270.50	X
1	REAR END PANEL	\$715.30	?
1	REAR END PANEL TOP GARNISH <i>11</i>	\$438.25	X
10	REAR END PANEL TOP GARNISH CLIPS <i>11</i>	\$50.00	X
Sub Total		\$6,893.32	
Discount 25% on Parts		(\$1,723.33)	
		\$5,169.99	

#### Special Nett

1	REAR BUMPER REVERSE SENSOR <i>smel</i>	\$350.00	200
1	REAR NUMBER PLATE & CASEING <i>11</i>	\$45.00	X
1	REAR REVERSE CAMERA <i>Rear bumper top chrome mouldy</i>	\$450.00	300
Sub Total		\$845.00	

#### Labour & Misc

TO STRAIGHTEN AND PANEL BEAT ACCIDENT AREAS	\$1,800.00	300
TO SPRAY PAINT ON AFFECTED AREAS	\$1,800.00	400



Date : 26/04/2018  
 TP Vehicle No. : SJL-5231-K  
 To : EQ INSURANCE COMPANY LTD  
 Attn : Motor Claim Department

LINDA LIAO  
 ABWIN SERVICE PTE LTD  
 DID: 67139417  
 Fax: 67139415  
 HP: 97519596

Owner : MOHAMED AKBAR ALI S/O MASAVOO HAJAMAIDEEN  
 NTUC INCOME INSURANCE CO-OPERATIVE LTD  
 Certificate No. : 5092783979  
 Vehicle No. : SLR-1415-T  
 Make & Model : TOYOTA HARRIER 2.0 PREMIUM 2WD CVT

Accident Date: 25/04/2018

## ESTIMATED REPAIR COST DETAILS

QTY	DESCRIPTION	REPAIR AMOUNT	SURVEYOR APP.
	TO TRANSFER ALL REAR TAILGATE, LH REAR SLIDING DOOR FITTING TO NEW	11 \$250.00	X
	TO REMOVE AND INSTALL REAR WINDSCREEN	11 \$150.00	X
	TO REALIGN REAR END PANEL AND REAR BOOT LID	\$150.00	60
	TO CHECK LIGHTING AND FOCUS TAILAMP	\$150.00	20
	TO DETACH & RENEW REVERSE SENSOR	\$150.00	50
	<b>Sub Total</b>	<b>\$4,450.00</b>	

**Sub Total** \$10,464.99  
**GST 7%** \$732.55  
**Total** \$11,197.54

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
 Signature:  
 Date:



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA  
Our ref: CC4/EQ118007800/Uua3

Date: 07.05.2018

The Motor Claims Department  
M/s EQ INSURANCE COMPANY LTD

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SLR 1415T**

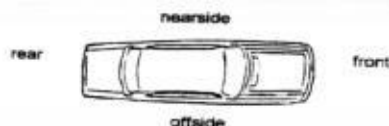
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 03.05.2018 at the premises of M/s Abwin Service Pte Ltd - Kaki Bukit and have the following to report:-

Workshop Estimate Amount	: S\$	10,464.99
Revised Estimate Amount	: S\$	2,421.75
"Check" Items Amount	: S\$	-
Total (Including Check Items)	: S\$	2,421.75
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

**Description of Damage:**

The vehicle sustained damages at the  
Rear Portion



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 3.0 days

Yours faithfully,

MARCUS CHUA  
Licensed Appraiser

## Catherine Chong (LKK Auto)

---

**From:** Francis Ng <francis.ng@eqinsurance.com.sg>  
**Sent:** Friday, 27 April, 2018 11:44 AM  
**To:** assignments  
**Subject:** FW: Pre-Repair Survey /Inspection; Your Ref: SLR1415T; EQ Ref: SJL5231K/TO BE ADVISED; Accident on 25-04-2018 involving SJL5231K & SLR1415T ALONG RIVER VALLEY ROAD  
**Attachments:** SAS2396750.pdf; Estimation.pdf

Dear Sirs,

Please arrange PRS as requested by the workshop below.

Our insured has not reported the accident.

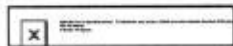
Regards,  
**Francis Ng**  
Executive | Claims

27/04/2018 @ 11:53am  
Linda web not in.



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately by email.*

---

**From:** Linda Liao [mailto:lindaliao@abwin.com.sg]  
**Sent:** Thursday, April 26, 2018 5:44 PM  
**To:** Francis Ng <francis.ng@eqinsurance.com.sg>  
**Cc:** Ivan Teo <ivanteo@abwin.com.sg>  
**Subject:** RE: Pre-Repair Survey /Inspection; Your Ref: SLR1415T; EQ Ref: SJL5231K/TO BE ADVISED; Accident on 25-04-2018 involving SJL5231K & SLR1415T ALONG RIVER VALLEY ROAD

Dear Frands

We appointing to **LKK Auto Consultants Pte Ltd** for survey.

Thank you

Regards

**ABWIN** 論煙

Abwin Service Pte Ltd  
No. 8 Kaki Bukit Avenue 4  
#07-48 Premier@Kaki Bukit Gate 2  
Singapore 415875

**Linda Liao**

Motor Claim Executive

**DID +65 6713 9417 HP:9751 9596**

**T +65 6713 9400 | F +65 6713 9415**

[Website](#) | [Facebook](#) | [LinkedIn](#)

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Click [here](#) to view our listing >>



**From:** Francis Ng [mailto:francis.ng@eqinsurance.com.sg]

**Sent:** Thursday, 26 April, 2018 5:31 PM

**To:** Linda Liao <lindaliao@abwin.com.sg>

**Subject:** Pre-Repair Survey /Inspection; Your Ref: SLR1415T; EQ Ref: SJL5231K/TO BE ADVISED; Accident on 25-04-2018 involving SJL5231K & SLR1415T ALONG RIVER VALLEY ROAD

To: Abwin Service Pte Ltd

Dear Sirs,

**Without Prejudice**

We refer to your email below.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please **revert within 2 working days** if you agree or have any objections to the appointment of any of the motor surveyors.

If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us.

Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<b>1) AJAX Inspection Services Pte Ltd</b> Tel: 6255 0808 Fax: 6849 9155	<b>2) Automobile Inspection Services Pte Ltd</b> Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
<b>3) LBS Automotive Appraisal Pte Ltd</b> <b>L.B.S. Auto Consultants Pte Ltd</b> Tel: 6281 6690 / 62832866 Fax: 6281 8748	<b>4) Priority Services</b> Tel: 62934822 Fax: 62963283 Contact Person: Hui Lian

Contact Person: Amy/ Grace	
<b>5) RT Appraisal Pte Ltd</b> Tel: 67486076 Fax: 67480361 Contact Person: Ricky Teng	<b>6) LKK Auto Consultants Pte Ltd</b> Tel: 6256-3561 Fax: 6741-4108
<b>7) Kelvin Automotive Appraising Services</b> Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	<b>8) Automotive Appraiser &amp; Surveying Services</b> Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
<b>9) JP Knights Pte Ltd</b> Tel: 63450068 Fax: 63445328 Contact Person: Edna Lee	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,  
**Francis Ng**  
 Executive | Claims

#### EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
 did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Tan Wei Yin  
**Sent:** Thursday, April 26, 2018 5:11 PM  
**To:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>; Joel Goh <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)>; Francis Ng <[francis.ng@eqinsurance.com.sg](mailto:francis.ng@eqinsurance.com.sg)>  
**Cc:** Linda Liao <[lindaliao@abwin.com.sg](mailto:lindaliao@abwin.com.sg)>  
**Subject:** FW: SLR1415T Against SJL5231K Date of accident :25/04/2018

FYNA

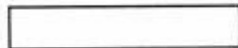
Regards,

**Tan Wei Yin**

Executive | Claims

**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 64969882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190  
www.eqinsurance.com.sg



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**From:** Linda Liao [<mailto:lindaliao@abwin.com.sg>]

**Sent:** Thursday, April 26, 2018 5:12 PM

**To:** Tan Wei Yin <[weiyin.tan@eqinsurance.com.sg](mailto:weiyin.tan@eqinsurance.com.sg)>

**Cc:** Weng Seng Wan <[wengseng.wan@eqinsurance.com.sg](mailto:wengseng.wan@eqinsurance.com.sg)>; Ching Yu Xin <[yuxin.ching@eqinsurance.com.sg](mailto:yuxin.ching@eqinsurance.com.sg)>

**Subject:** RE: SLR1415T Against SJL5231K Date of accident :25/04/2018

Dear Tan Wei Yin

Please arrange survey before repair, the vehicle will be in 03/05/2018.

Thank you

Regards

**ABWIN** 

Abwin Service Pte Ltd

No. 8 Kaki Bukit Avenue 4

#07-48 Premier@Kaki Bukit Gate 2

Singapore 415875

**Linda Liao**

Motor Claim Executive

**DID +65 6713 9417 HP:9751 9596**

**T +65 6713 9400 | F +65 6713 9415**

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**From:** Tan Wei Yin [<mailto:weiyin.tan@eqinsurance.com.sg>]  
**Sent:** Monday, 23 April, 2018 4:03 PM  
**To:** Linda Liao <[lindaliao@abwin.com.sg](mailto:lindaliao@abwin.com.sg)>  
**Subject:** Automatic reply: Procced the payment GBB4558Y Date of accident : 08/02/2018

Thank you for your email.

I'm on PM leave and will be back on 24/4/18.

For urgent matters, kindly email my colleagues for assistance

WICA & General class matters

Mr Wan Weng Seng     [wengseng.wan@eqinsurance.com.sg](mailto:wengseng.wan@eqinsurance.com.sg)

Mr Ching Yuxin        [yuxin.ching@eqinsurance.com.sg](mailto:yuxin.ching@eqinsurance.com.sg)

Travel, FWM

Ms Peng Sihui         [sihui.peng@eqinsurance.com.sg](mailto:sihui.peng@eqinsurance.com.sg)

Ms Lee Pey Shy        [peyshy.lee@eqinsurance.com.sg](mailto:peyshy.lee@eqinsurance.com.sg)

Ms Cally Li            [cally.li@eqinsurance.com.sg](mailto:cally.li@eqinsurance.com.sg)

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From: [lindaliao@abwin.com.sg](mailto:lindaliao@abwin.com.sg)

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## Mei Kwan (LKKAUTO)

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**From:** Mei Kwan (LKKAUTO)  
**Sent:** Thursday, 24 May, 2018 7:28 PM  
**To:** 'Francis Ng'  
**Cc:** Admin A; Thin Thin (LKKAUTO); Vivian Lau (LKKAUTO)  
**Subject:** RE: Pre-Repair Survey /Inspection; Your Ref: SLR1415T; EQ Ref: SJL5231K/TO BE ADVISED; Accident on 25-04-2018 involving SJL5231K & SLR1415T ALONG RIVER VALLEY ROAD  
**Attachments:** LKK RESURVEY PHOTO.pdf; TP ESTIMATE - MARKED.pdf; LKK SURVEY PHOTO.pdf; Preliminary Advice.pdf  
**Categories:** HMK

**EQI ref:** TBA  
**LKK REF:** CC4/EQI18007800/Uua3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SLR 1415T

Date of survey: 03/05/2018

We have not authorized repairs.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary Advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAUTO)  
**Sent:** Monday, 21 May, 2018 11:35 AM  
**To:** 'Francis Ng' <[francis.ng@eqinsurance.com.sg](mailto:francis.ng@eqinsurance.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Pre-Repair Survey /Inspection; Your Ref: SLR1415T; EQ Ref: SJL5231K/TO BE ADVISED; Accident on 25-04-2018 involving SJL5231K & SLR1415T ALONG RIVER VALLEY ROAD

Dear Francis,

Received with thanks.

**From:** Francis Ng [mailto:francis.ng@eqinsurance.com.sg]

**Sent:** Friday, 27 April, 2018 11:44 AM

**To:** assignments <assignments@lkkauto.com>

**Subject:** FW: Pre-Repair Survey /Inspection; Your Ref: SLR1415T; EQ Ref: SJL5231K/TO BE ADVISED; Accident on 25-04-2018 involving SJL5231K & SLR1415T ALONG RIVER VALLEY ROAD

Dear Sirs,

Please arrange PRS as requested by the workshop below.

Our insured has not reported the accident.

Regards,

**Francis Ng**

Executive | Claims

**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190  
www.eqinsurance.com.sg



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**From:** Linda Liao [mailto:lindaliao@abwin.com.sg]

**Sent:** Thursday, April 26, 2018 5:44 PM

**To:** Francis Ng <francis.ng@eqinsurance.com.sg>

**Cc:** Ivan Teo <ivanteo@abwin.com.sg>

**Subject:** RE: Pre-Repair Survey /Inspection; Your Ref: SLR1415T; EQ Ref: SJL5231K/TO BE ADVISED; Accident on 25-04-2018 involving SJL5231K & SLR1415T ALONG RIVER VALLEY ROAD

Dear Frands

We appointing to **LKK Auto Consultants Pte Ltd** for survey.

Thank you

Regards

**ABWIN** 安  
緯

Abwin Service Pte Ltd

No. 8 Kaki Bukit Avenue 4

#07-48 Premier@Kaki Bukit Gate 2

Singapore 415875

**Linda Liao**

Motor Claim Executive

**DID +65 6713 9417 HP:9751 9596**

Tel: 67486076 Fax: 67480361 Contact Person: Ricky Teng	Tel: 6256-3561 Fax: 6741-4108
<b>7) Kelvin Automotive Appraising Services</b> Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	<b>8) Automotive Appraiser &amp; Surveying Services</b> Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
<b>9) JP Knights Pte Ltd</b> Tel: 63450068 Fax: 63445328 Contact Person: Edna Lee	

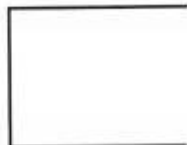
If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,  
**Francis Ng**  
Executive | Claims

**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Tan Wei Yin  
**Sent:** Thursday, April 26, 2018 5:11 PM  
**To:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>; Joel Goh <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)>; Francis Ng <[francis.ng@eqinsurance.com.sg](mailto:francis.ng@eqinsurance.com.sg)>  
**Cc:** Linda Liao <[lindaliao@abwin.com.sg](mailto:lindaliao@abwin.com.sg)>  
**Subject:** FW: SLR1415T Against SJL5231K Date of accident :25/04/2018

FYNA

Regards,

Tan Wei Yin

Thank you for your email.

I'm on PM leave and will be back on 24/4/18.

For urgent matters, kindly email my colleagues for assistance

WICA & General class matters

Mr Wan Weng Seng     [wengseng.wan@eqinsurance.com.sg](mailto:wengseng.wan@eqinsurance.com.sg)

Mr Ching Yuxin         [yuxin.ching@eqinsurance.com.sg](mailto:yuxin.ching@eqinsurance.com.sg)

Travel, FWM

Ms Peng Sihui         [sihui.peng@eqinsurance.com.sg](mailto:sihui.peng@eqinsurance.com.sg)

Ms Lee Pey Shy        [peyshy.lee@eqinsurance.com.sg](mailto:peyshy.lee@eqinsurance.com.sg)

Ms Cally Li             [cally.li@eqinsurance.com.sg](mailto:cally.li@eqinsurance.com.sg)

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From: [lindaliao@abwin.com.sg](mailto:lindaliao@abwin.com.sg)

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Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 04/07/2018

**THIRD PARTY DIRECT SETTLEMENT**

Vehicle No.	SJL 5231K (Insd Veh)	Your Ref. No. : DMCFHQ17-000185
	SLR 1415T (TP Veh)	Our Ref. No. : CC4/EQ18007800/Uua3s2
Date of Accident	25/4/2018	

Liability	100%	
Final Repair Cost	: \$ 2,591.27	(W/GST)
Loss of Use	: \$ 400.00	4 days
Rental (If any)	: \$	days
Others:	: \$ 7.45	
	: \$	
	2,998.72	
Final Settlement Sum	: \$ 2,998.72	
Remarks	:	

**Payment Instruction: Payee's Breakdown**

1)	ABWIN SERVICE PTE LTD	: \$ 2,998.72
		: \$

NUR SHAQILAH  
LKK Auto Consultants Pte Ltd




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD		Ref : CC4/EQ118007800/Uua3s2		
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 04-07-2018		
		Code : EQI		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SJL 5231K	Veh. Inspected	SLR 1415T	
Policy No.	DMCFHQ17-000185	Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From	FRANCIS	Assign Date	26/04/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	TOYOTA HARRIER (A)	c.c	1986	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	ZSU600090684	Colour	WHITE	
Odometer	12838	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	235/55R18	BRIDGESTONE	8 mm	
L/H Front Tyre	235/55R18	BRIDGESTONE	8 mm	
R/H Rear Tyre	235/55R18	BRIDGESTONE	8 mm	
L/H Rear Tyre	235/55R18	BRIDGESTONE	8 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	25/04/2018	Inspection Date	03/05/2018	
Survey held at	ABWIN SERVICE PTE LTD No. 8 KAKI BUKIT AVENUE 4 #07-48 PREMIER@KAKI BUKIT GATE 2 SINGAPORE 415875			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		<b>3 Working Days</b>		



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLR 1415T

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	REAR BUMPER	DENTED / DEFORMED	1,385.67	1,385.67
1	REAR BUMPER LOWER GARNISH	NOT NECESSARY	350.20	-
1	REAR BUMPER RETAINER RH	NOT NECESSARY	85.70	-
1	REAR BUMPER RETAINER LH	NOT NECESSARY	85.70	-
10	REAR BUMPER CLIPS	NECESSARY	70.00	70.00
1	REAR BUMPER REFLECTOR RH	NOT NECESSARY	56.30	-
1	REAR BUMPER REFLECTOR LH	NOT NECESSARY	56.30	-
1	REAR BUMPER EMBLEM "HARRIER"	NOT NECESSARY	73.70	-
1	TAILGATE	NOT NECESSARY	2,378.00	-
1	TAILGATE WEATHER	NOT NECESSARY	441.30	-
1	TAILGATE GLASS MOULDING	NOT NECESSARY	165.90	-
1	TAILLAMP RH	NOT NECESSARY	270.50	-
1	TAILLAMP LH	NOT NECESSARY	270.50	-
1	REAR END PANEL	TO REPAIR SEE LABOUR	715.30	-
1	REAR END PANEL TOP GARNISH	NOT NECESSARY	438.25	-
10	REAR END PANEL TOP GARNISH CLIPS	NOT NECESSARY	50.00	-
	LESS 25% DISCOUNT		-1,723.33	-363.92
			5,169.99	1,091.75
<b>SPECIAL NETT ITEMS</b>				
1	SET REAR BUMPER REVERSE SENSOR (SN)	SHORTED	350.00	200.00
1	REAR NUMBER PLATE & CASING (SN)	NOT NECESSARY	45.00	-
1	REAR BUMPER TOP CHROME (SN)	NECESSARY	450.00	300.00
			845.00	500.00
<b>LABOUR</b>				
	TO STRAIGHTEN AND PANEL BEAT ACCIDENT AREAS. INCLUSIVE OF THE REPAIR OF REAR END PANEL.		1,800.00	300.00
	TO SPRAY PAINT ON AFFECTED AREAS.		1,800.00	400.00
	TO TRANSFER ALL REAR TAILGATE, LH REAR SLIDING DOOR FITTING TO NEW.	NOT NECESSARY	250.00	-

Report Ref No. CC4/EQ18007800/Uua3s2





## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No..2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO REMOVE AND INSTALL REAR WINDSCREEN.	NOT NECESSARY	150.00	-
	TO REALIGN REAR END PANEL AND REAR BOOT LID.		150.00	60.00
	TO CHECK LIGHTING AND FOCUS TAILAMP.		150.00	20.00
	TO DETACH & RENEW REVERSE SENSOR.		150.00	50.00
			4,450.00	830.00
GRAND TOTAL			10,464.99	2,421.75

RECOMMENDED COST OF REPAIRS			2,421.75
-----------------------------	--	--	----------

Report Ref No. CC4/EQI18007800/Uua3s2

CHUA KANG SENG

Licensed Appraiser

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