

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Tuesday, 9 April 2019 12:14 PM
To: William Tan Thoo Seng
Cc: KKLau; Aileen Tan Lee Noi; HO Winnie
Subject: RE: ACCIDENT INVOLVING SHB 6245R AND SKU 5666E ON 25/04/2018

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir/Mdm,

We refer to the above matter.

Please be informed that our Principal had repudiated the claim due to our insured breach of policy terms and conditions.

Therefore, we will close the matter at our end.

Kindly redirect your client's claim to the owner of SKU 5666E.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>
Sent: Thursday, 14 February 2019 11:34 AM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; HO Winnie <winnie.ho@axa.com.sg>
Cc: KKLau <kklau@lkkauto.com>; Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Subject: Re: ACCIDENT INVOLVING SHB 6245R AND SKU 5666E ON 25/04/2018

Several reminders

BOLA Scenario : 100%

Outstanding : > 8 months ***

(Non reporting) ***

Without Prejudice

Dear Asher / Winnie

Preceding emails refer.

Till today, there is no development at your end. Since, your insured driver is not interested to lodge an accident report, we opined that case should not have been long kept in abeyance and indefinitely for the past eight months.

Without any further delay kindly confirm repudiate liability. If we do not receive your reply by **21.02.19**, we will then refer matter to GIA for advice on the next course of action.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Thursday, 14 February 2019 10:54 AM

To: William Tan Thoo Seng; KKLau

Cc: HO Winnie; Aileen Tan Lee Noi

Subject: RE: ACCIDENT INVOLVING SHB 6245R AND SKU 5666E ON 25/04/2018

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi William,

We refer to our previous tele-conversation.

Our principal inform that insured yet to report, however they still arranging insured to meet with the BI lawyer.

Our principal is still looking into the matter and shall update soon.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Asher Sng (LKKAuto)

Sent: Thursday, 24 January 2019 10:11 AM

To: 'William Tan Thoo Seng' <williamtan@cdge.com.sg>; KKLau <kklau@lkkauto.com>

Cc: HO Winnie <winnie.ho@axa.com.sg>; Aileen Tan Lee Noi <aileentan@cdge.com.sg>

Subject: RE: ACCIDENT INVOLVING SHB 6245R AND SKU 5666E ON 25/04/2018

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi William,

We refer to our tele-conversation.

Our principal inform that insured yet to report, however they are making arrangement for insured to meet with the BI lawyer.

Our principal is still looking into the matter and shall update soon.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: William Tan Thoo Seng <williamtan@cdege.com.sg>

Sent: Tuesday, 27 November 2018 2:18 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; KKLau <kklau@lkkauto.com>;
kianchuan.chan@axa.com.sg

Cc: HO Winnie <winnie.ho@axa.com.sg>; Aileen Tan Lee Noi <aileentan@cdege.com.sg>

Subject: Re: ACCIDENT INVOLVING SHB 6245R AND SKU 5666E ON 25/04/2018

Another urgent and final reminder

Non - reporting : 7 months

Liability : 100%

Without Prejudice.

Dear All

Preceding emails refer.

Case has been long protracted and been kept in abeyance for the past seven months with no sign of any development at all.

This was a head to rear direct impact and under BOLA scenario, liability is 100%. We do not understand why you and or your Principal is investigating - what issue ???

Dear Mr Lau

Kindly assist to liaise with your Principal whether they are going to forward their offer or to repudiate liability,

Please revert. We will hold our hands till 05.12.18.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Friday, 23 November 2018 5:03:13 PM

To: William Tan Thoo Seng; HO Winnie

Cc: Aileen Tan Lee Noi

Subject: RE: ACCIDENT INVOLVING SHB 6245R AND SKU 5666E ON 25/04/2018

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Hi William,

We refer to the email below.

We are inform that our insured still non reporting till date, our principal requested us to hold the matter for our insured report.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>

Sent: Thursday, 1 November 2018 10:08 AM

To: HO Winnie <winnie.ho@axa.com.sg>

Cc: sawtheng.khor@axa.com.sg; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Aileen Tan Lee Noi <aileentan@cdge.com.sg>

Subject: Re: ACCIDENT INVOLVING SHB 6245R AND SKU 5666E ON 25/04/2018

Final reminder

AXA list of O/standing cases : L 242

Liability : 100%

Outstanding : 6 months ***

(Non - reporting)

Without Prejudice.

Dear Winnie

Preceding emails refer.

Case has been long protracted for the past six months and till today, accident still not reported by your insured driver.

Surprisingly, you informed us that you are currently **investigating** into this matter - **????**

Not to let matter to be further protracted indefinitely, kindly confirm that you are going to repudiate liability.

Please revert.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

From: HO Winnie <winnie.ho@axa.com.sg>

Sent: Wednesday, 31 October 2018 2:53 PM

To: William Tan Thoo Seng

Cc: Asher Sng (LKKAuto); KHOR Saw Theng; CHAN Kian Chuan; Aileen Tan Lee Noi; OH Vale

Subject: ACCIDENT INVOLVING SHB 6245R AND SKU 5666E ON 25/04/2018 AXA list of outstanding cases No : L242

WITHOUT PREJUDICE

Save as to Costs

Dear William,

We are still pending investigation on the matter.

Thanks & Regards

Winnie Ho, Senior Admin Assistant, Motor Claims Department

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: winnie.ho@axa.com.sg

Customer Care No. 1800 8804741 / Fax: (65) 6880 4838



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From: William Tan Thoo Seng [<mailto:williamtan@cde.com.sg>]

Sent: 30 October, 2018 11:01 AM

To: HO Winnie <winnie.ho@axa.com.sg>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; KHOR Saw Theng <sawtheng.khor@axa.com.sg>;

CHAN Kian Chuan <kianchuan.chan@axa.com.sg>; Aileen Tan Lee Noi <aileentan@cde.com.sg>

Subject: Fw: ACCIDENT INVOLVING SHB 6245R AND SKU 5666E ON 25/04/2018 AXA list of outstanding cases No : L242

Another gentle reminder

Liability : 100%

Outstanding : > 5 months

(Non - reporting)

Without Prejudice.

Dear Winnie

Preceding emails refer.

Kindly be informed that this morning, we had communicated with Asher and she informed us that till to day, accident still not reported by your insured driver.

Without protracting matter any further, kindly confirm that you are going to repudiate liability.

Please revert.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Tuesday, 4 September 2018 1:41 PM

To: William Tan Thoo Seng

Subject: RE: ACCIDENT INVOLVING SHB 6245R AND SKU 5666E ON 25/04/2018

Without Prejudice

Hi William,

We refer to the above matter.

Enclosed the replied by our principal.

 Reply  Reply All  Forward

Tue 4/9/2018 8:21 AM



HO Winnie <winnie.ho@axa.com.sg>

Request for OI GIA report - OI : SKU5666E S8M00FCW

To Asher Sng (LKKAuto)

Hi Asher,

Insured yet to report accident.

Thanks & Regards

Winnie Ho, Senior Admin Assistant, Motor Claims Department
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Email: winnie.ho@axa.com.sg
Customer Care No. 1800 8804741 / Fax: (65) 6880 4838

We shall follow up with our insured and revert to you in due course.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Monday, 3 September 2018 10:54 AM

To: 'William Tan Thoo Seng' <williamtan@cde.com.sg>

Subject: ACCIDENT INVOLVING SHB 6245R AND SKU 5666E ON 25/04/2018

Your Ref: SHB 6245R

Without Prejudice

Hi William,

We refer to our tele-conversation.

Our insured yet to report till date, we will follow up with our principal and revert to you once our insured reported.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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