

Surveyor:

TAMIKH

DOI:

ASSIGNMENT

07103118

Date / Time:

2/14/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKE 11727

Claim No.:

NM181001079-24

Name of Insured:

PRAVEEN KANESH S/O ELANTHIRAYAN

Policy No.:

DMPPHRA-002442

Insured Tel No.:

HP:

91395555

Make / Model:

VOLKSWAGEN

Excess Sec II :SS

D.O.A.:

25/4/18

Place of Accident:

PIE TMS Channel

Is driver the owner?:

(YES / ☒ NO)

Nature of Accident:

If NO, Driver Name / Age: PRAVIND S/O ELANTHIRAYAN

OI GIA REPORT: ☒ YES / NO : TP GIA REPORT: ☒ YES / NO

Driver Tel No.:

81395301

(V/L: ☒ YES / NO)

Insured Liability: %

Final ? Yes / No

SEC 89180



INSRS:

WSP:

Tel:

Liability:

RMKS:

Fallen
Air

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

2/14/18

Berlin

2/3/18

20/12/18
21/12/18SEC 89180 - X
SKE 11727 - LK (EQ11800) / PRAVEEN KANESH S/O ELANTHIRAYANOld view and 74 letter sent to
OI

- TO PINAUGE
- PINAUGE
- ORIGINAL TP LOD IN
- 9ND 1ST OFFER TO TP.
- TP ACCEPTED OFFER. NO DV.
- ALL BOOK IN ORDER.
- TO CLOSE.

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI: 05/05/18 - DNN

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher: 10 W

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

P/P

SS

3,402.90

4

days

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

21/12/18

Confirm with:

Agree

Email

Call

Final Liability:

SS

600

(Agreed / Assessed)

BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

(W/60)

SS

3,440.68

Loss of Rental (LOR) (21/12/18)

SS

428.00

4

days

x 4100.00

Loss of Use (LOU):

SS

-

(S

x

days)

Loss of Income (LOI):

SS

-

(S

x

days)

LOR only ☒ LOU only ☐

LOR + LOU

LOR + LOI

LOR + LOI

LOR + LOI

(Tick only one)

GIA/LTA Search

SS

200

Medical:

SS

-

Disbursement:

SS

-

Legal Cost

SS

-

(e.g. Tow/Independent)

1) Claim status: ☒ Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

4400.00

Total:

SS

4,070.68

Global Sum SS:

4,000.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

4,000.00

Name 1:

FALCON - AIR AUTO SERVICES PTE LTD

Payee 2: (Strike if N.A.)

SS

-

Name 2:

Payee 3: (Strike if N.A.)

SS

-

Name 3:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
EQ INSURANCE COMPANY LTD		Ref : CC6/EQ18007793/mb3	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 27-04-2018	
		Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SKE 1172Z	Veh. Inspected	SKC 8918D
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	27/04/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	25/04/2018	Inspection Date	
Survey held at	FALCON-AIR AUTO SERVICES PTE LTD BLK 8 PANDAN LOOP SINGAPORE 128226		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			



FALCON-AIR

LOW HONG AI
21 WOODLEIGH CLOSE #07-05
SINGAPORE 357916

Attention: Motor Claim Department
Contact: 98625973

FALCON-AIR AUTO SERVICES PTE LTD

CO. REG. NO.: 1995-01140-D
GST REG. NO.: 19-9501140-D

Estimate ES003186

Date: 27/04/2018
Vehicle Num: SKC8918D
Make/Model: MERC BENZ C180-2012
Chassis/Eng#: WDD2040312A742407
Accident Date: 25/04/2018
Claim No:
Reference: NTUC VS NTUC EQ
Policy No:

S/N	Quantity	Particular	Unit Price	Amount S\$
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1.	1	NETT ITEMS		
2.	1	LH TAILLAMP		680.00 <i>one</i>
3.	1	REAR BUMPER		1,285.00 <i>all</i>
4.	1	REAR BUMPER CHROME CENTRE		175.00 <i>all</i>
5.	2	REAR BUMPER CHROME MOULDING	125.00	250.00 <i>all</i>
6.	1	REAR BUMPER SIDE RETAINER LH		35.00 <i>all</i>
7.	1	REAR BUMPER REINFORCEMENT		635.00 <i>all</i>
8.	1	EXHAUST HEAT SHIELD		60.00 <i>all</i>
9.	1	REVERSE SENSOR		200.00 <i>all</i>

Nett Total S\$ 3,320.00
10.00% Discount S\$ 332.00

2,625

2,988.00 *2362.5*

LABOUR:
TO RESPRAY ACCIDENT DAMAGED AREAS
TO REMOVE/REPLACE REVERSE SENSOR & CHECK WIRING
TO REPAIR REAR END PANEL LH, REAR FENDER LH INCLUDES
KNOCKING & REPLACEMENT OF PARTS

750.00 *600*

100.00 *40*

550.00 *400*

Labour Total S\$ 1,400.00

3,402.50

E & O E

Total S\$ 4,388.00



for FALCON-AIR AUTO SERVICES PTE LTD

LIK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary claim(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon Air Holdings Pte Ltd)

Head Office: 176 Serangoon Drive #01-06/07/13, #05-17 Serangoon Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

Branches: Tampines St 93 Blk 9006 #01-200 S(528940) Tel: 6789-7997 Fax: 6789-7997 • No. 8 Pandan Loop (Blk 1 / Blk 2) S(128226) Tel: 6779-5665 Fax: 6779-1111

Websites: www.falconair.com.sg E-mail: emu@falconair.com.sg

Tanpin 97495749

Resurvey before part

up

7/5/18 @ 1pm

4 days

See @ M... ..

EQ INSURANCE COMPANY LTD
5 MAXWELL ROAD #17-00 TOWER BLOCK
MND COMPLEX SINGAPORE 069110

Attention : Motor Claim Department
Contact : 62239433 Fax No. : 62234190

Estimate : ES003166

Date : 02/05/2018
Vehicle Num. : SKC8918D
Make/Model : MERC BENZ C180-2012
Chassis/Eng# : WDD2040312A742407
Accident Date : 25/04/2018
Claim No. :
Reference : NTUC VS EQ
Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
NETT ITEMS :				
1.	1	LH TAILLAMP		680.00
2.	1	REAR BUMPER		1,285.00
3.	1	REAR BUMPER CHROME CENTRE		175.00
4.	2	REAR BUMPER CHROME MOULDING	125.00	250.00
5.	1	REAR BUMPER SIDE RETAINER LH		35.00
6.	1	X REAR BUMPER REINFORCEMENT X		X
7.	1	X EXHAUST HEAT SHIELD X		X
8.	1	REVERSE SENSOR		200.00
Nett Total S\$:				2,625.00
10.00% Discount S\$:				262.50
				2,362.50
LABOUR :				
TO RESPRAY ACCIDENT DAMAGED AREAS				600.00
TO REMOVE/REPLACE REVERSE SENSOR & CHECK WIRING				40.00
TO REPAIR REAR END PANEL LH, REAR FENDER LH INCLUDES KNOCKING & REPLACEMENT OF PARTS				400.00
Labour Total S\$:				1,040.00
E. & O.E.			Total S\$:	3,402.50

for FALCON AIR AUTO SERVICES PTE LTD

4 days
Vic
26/7/18

Vic



FALCON-AIR AUTO SERVICES PTE LTD

CO. REG. NO.: 1995-01140-D
GST REG. NO.: 19-9501140-D

TT JAN

LOW HONG AI
21 WOODLEIGH CLOSE #07-05
SINGAPORE 357916

Attention : Motor Claim Department
Contact : 98625973

Estimate : ES003166

Date : 27/04/2018
Vehicle Num. : SKC8918D
Make/Model : MERC BENZ C180-2012
Chassis/Eng# : WDD2040312A742407
Accident Date : 25/04/2018
Claim No. :
Reference : NTUC VS NTUC
Policy No. :

AKG

S/N Quantity Particular Unit Price Amount S\$

1.	1	NETT ITEMS :		
2.	1	LH TAILLAMP		680.00 <i>one</i>
3.	1	REAR BUMPER		1,285.00 <i>all</i>
4.	1	REAR BUMPER CHROME CENTRE		175.00 <i>all</i>
5.	2	REAR BUMPER CHROME MOULDING	125.00	250.00 <i>all</i>
6.	1	REAR BUMPER SIDE RETAINER LH		35.00 <i>all</i>
7.	1	REAR BUMPER REINFORCEMENT		635.00 <i>X</i>
8.	1	EXHAUST HEAT SHIELD		60.00 <i>Y</i>
		REVERSE SENSOR		200.00 <i>new</i>

Nett Total S\$: 3,320.00
10.00% Discount S\$: 332.00
2,988.00

LABOUR :
TO RESPRAY ACCIDENT DAMAGED AREAS 750.00 *600*
TO REMOVE/REPLACE REVERSE SENSOR & CHECK WIRING 100.00 *40*
TO REPAIR REAR END PANEL LH, REAR FENDER LH INCLUDES
KNOCKING & REPLACEMENT OF PARTS 550.00 *400*
Labour Total S\$: 1,400.00

E & O.E. Total S\$: 4,388.00

for FALCON AIR AUTO SERVICES PTE LTD

Tanpin 97495749
Respray before paint
up
7/5/18 @ 1pm
4 days
See @ Yuhant.com

FALCON-AIR AUTO SERVICES PTE LTD
(a subsidiary of Falcon Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-47 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862
Branches: Tampines St 93 Bldg 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No. 8 Pandan Loop (Bldg 1 / Bldg K) S(128226) Tel: 6779-5665 Fax: 6779-1110
Websites: www.falconair.com.sg E-mail: email@falconair.com.sg

Vic (LKKAUTO)

From: ANDY <andy@falconair.com.sg>
Sent: Friday, 21 December, 2018 10:35 AM
To: Vic (LKKAUTO)
Cc: Admin A; 'Falcon-Air Pandan '
Subject: RE: SKC8918D CLAIMING TP VS SKE1172Z (EQ) DOA 25.04.2018 ***LKK
REF:CC6/EQI18007793/T1hb3

Dear Sir,

We are pleased to accept your global sum of \$4000.00
Kindly process payment

Best regards

Andy

Falcon-Air Auto Services Pte Ltd

Add : No. 8 Pandan Loop (Blk K / Blk 1) Singapore 128226 Tel No : +65
67795665 Fax No : +65 6779 1110

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Thursday, December 20, 2018 12:36 PM
To: ANDY <andy@falconair.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; 'Falcon-Air Pandan ' <pandan@falconair.com.sg>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: SKC8918D CLAIMING TP VS SKE1172Z (EQ) DOA 25.04.2018 ***LKK REF:CC6/EQI18007793/T1hb3

WITHOUT PREJUDICE

Dear Andy,

We refer to your below email.

On a without prejudice basis and purely for an amicable settlement on a without admission of liability to our Insured's part, we propose a global sum of **\$4,000.00** (all in) to settle your client's claim.

For your acceptance please. Kindly note that no DV is required for this settlement.

The above amount is to be made payable to **FALCON-AIR AUTO SERVICES PTE LTD**.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: ANDY [<mailto:andy@falconair.com.sg>]

Sent: Thursday, 15 November, 2018 2:04 PM

To: Bevan Lim (LKK Auto); Shu Pei (LKKAuto)

Cc: Admin A; CS A Team; 'Falcon-Air Pandan '

Subject: RE: SKC8918D CLAIMING TP VS SKE1172Z (EQ) DOA 25.04.2018 ***LKK REF:CC6/EQI18007793/mb3

Dear OIC

We already posted our LOD invoices & documents for this case last July 2018.

Kindly process payment

Thank you

Andy

Falcon-Air Auto Services Pte Ltd

Add : No. 8 Pandan Loop (Blk K / Blk 1) Singapore 128226 Tel No : +65

67795665 Fax No : +65 6779 1110

From: Bevan Lim (LKK Auto) [<mailto:bevanlim@lkkauto.com>]

Sent: Wednesday, May 02, 2018 5:39 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>; andy@falconair.com.sg

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; 'Falcon-Air Pandan '

<pandan@falconair.com.sg>

Subject: RE: SKC8918D CLAIMING TP VS SKE1172Z (EQ) DOA 25.04.2018 ***LKK REF:CC6/EQI18007793/mb3

Your ref: SKC 8918

Without Prejudice

Our Ref: CC6/EQI18007793/mb3

Dear Sirs,

ACCIDENT INVOLVING SKE1172Z (EQ)& SKC8918D ON 25/04/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

-----Original Message-----

From: Shu Pei (LKKAuto)

Sent: Friday, 27 April 2018 4:02 PM

To: andy@falconair.com.sg

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; 'Falcon-Air Pandan '

<pandan@falconair.com.sg>

Subject: FW: SKC8918D CLAIMING TP VS SKE1172Z (EQ) DOA 25.04.2018 ***LKK REF:CC6/EQI18007793/mb3

Dear Andy,

We refer to the above matter.

Please be informed that we are currently pending for our insured's GIA report.

Kindly note that for liability, claim negotiation and settlement, please contact Bevan at DID: 6749 4274.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler , you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: ANDY [mailto:andy@falconair.com.sg]
Sent: Friday, 27 April 2018 3:43 PM
To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Cc: 'Francis Ng' <francisng@falconair.com.sg>; 'Falcon-Air Pandan ' <pandan@falconair.com.sg>
Subject: SKC8918D CLAIMING TP VS SKE1172Z (EQ) DOA 25.04.2018

Dear Sir / Mdm,

Please refer to attached GIA report and estimate of the above mentioned SKC8918D CLAIMING TP VS SKE1172Z (EQ) DOA 25.04.2018 Please advise liability .
Vehicle with owner.

Best Regards
Andy
Falcon-Air Auto Services Pte Ltd
Add : No. 8 Pandan Loop (Blk K / Blk 1) Singapore 128226 Tel No : +65
67795665 Fax No : +65 6779 1110

Your message is ready to be sent with the following file or link
attachments:

ESTIMATE

Note: To protect against computer viruses, e-mail programs may prevent sending or receiving certain types of file attachments. Check your e-mail security settings to determine how attachments are handled.



26 July 2018

Our Ref: TPC/FAS/EQ/PL0313

Attn: MOTOR CLAIMS DEPARTMENT

EQ INSURANCE COMPANY LTD
5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEX
SINGAPORE 069110

Dear Sir /Madam

RE: ACCIDENT INVOLVING SKC8918D & SKE1172Z ON 25/04/2018 ALONG PIE BEFORE CHANGI

We are pleased to have a direct settlement with you based on the following:

<u>S/No Details</u>	<u>Amount (\$\$)</u>
1 Cost of Repair	3,640.68
2 Car Rental @ \$150 X 4 Days	428.00
3 Vehicle Search Fee	2.00
	<u>4,070.68</u>
	=====

Enclosed are the relevant documents for your reference.

Thank you and best regards,



Andy Esperanza
Workshop Manager
(Pandan Loop Branch)
Tel : 6779 5665 Fax: 67791110
Email : andy@falconair.com.sgNB: Please revert all correspondences with regards to the above case to No. 8 Pandan Loop
(Blk K / Blk 1) Singapore 128226

"Without prejudice to Injury/ Medical Claim"

FALCON - AIR AUTO SERVICES PTE LTD
(a subsidiary of Falcon-Air Holdings Pte Ltd)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC6/EQI18007793/mb3

03 MAY 2018

PRAVEAN GANESH S/O ELANTHIRAIYAN

Blk 426A Yishun Ave 11

#07-78

Singapore 761426

Dear Sir/Madam,

ACCIDENT INVOLVING SKE 1172Z AND SKC 8918D ON 25/04/2018

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Bevan Lim

Case Handler

DID: 6749 4274

FAX: 6741 4108

Email: bevanlim@lkkauto.com

c.c. *EQ INSURANCE COMPANY LIMITED*
(Motor Claims Dept)

AUTHORIZATION TO ACT

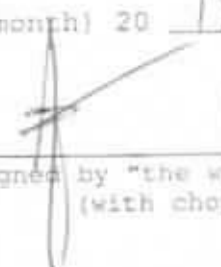
I, LOW HONG AI ("the third party claimant")
of 21 WOODLEIGH CLOSE #07-05 (357916) (address),
owner of SKC 8918D (vehicle no.) hereby authorize
FALCON - AIR AUTO SERVICES PTE LTD
("the workshop") to act for me with respect to my claim for
repair costs and/or rental and/or loss of use ("claim") for my
vehicle no. SKC 8918D that was damaged pursuant to the
accident which occurred on 25/04/18 (date) along PIE
TWO CHANGEI BEI JOH TUCK RD EX11 (location)
involving vehicle no/s SKL 1172Z
("the accident").

I further authorize the workshop to settle my above mentioned
claim in a manner that they deem fit and the workshop is further
authorized to receive payment further to settlement of my claim
with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach
on my behalf is on a without prejudice and without admission of
liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 11 day of 05 (month) 20 18 (year)


Signed by "the third party claimant"


Signed by "the workshop"
(with chop)





FALCON-AIR

EQ INSURANCE COMPANY LTD
5 MAXWELL ROAD #17-00 TOWER BLOCK
MND COMPLEX SINGAPORE 069110

Attention: Motor Claim Department

Contact: 82239433 Fax No: 82234190

FALCON-AIR AUTO SERVICES PTE LTD

CO. REG. NO.: 1995-01140-D

GST REG. NO.: 19-9501140-D

Tax Invoice T1100993

Date: 27/07/2018
Vehicle Num: SKC8918D
Make/Model: MERC BENZ C180-0010
Chassis/Eng#: VDD20403 / TATA 407
Accident Date: 25/04/2018
Claim No:
Reference: NTUC VS EQ
Policy No:

S/N	Quantity	Particular	Unit Price	Amount S\$
1	1	NETT ITEMS		
2	1	LH TAILLAMP		880.00
3	1	REAR BUMPER		1,285.00
4	1	REAR BUMPER CHROME CENTRE		175.00
5	2	REAR BUMPER CHROME MOULDING	125.00	250.00
6	1	REAR BUMPER SIDE RETAINER LH		35.00
7	1	REVERSE SENSOR		200.00
Nett Total S\$				2,825.00
10.00% Discount S\$				282.50
				2,542.50
LABOUR				
TO RESPRAY ACCIDENT DAMAGED AREAS				500.00
TO REMOVE/REPLACE REVERSE SENSOR & CHECK WIRING				40.00
TO REPAIR REAR END PANEL LH, REAR FENDER LH INCLUDES KNOCKING & REPLACEMENT OF PARTS				400.00
Labour Total S\$				1,040.00

E & O E

Total S\$ 3,402.50
7% GST S\$ 238.18
Amount Due S\$ 3,640.68
=====



for FALCON-AIR AUTO SERVICES PTE LTD

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

Branches: Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No. 8 Pandan Loop (Blk 1 / Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1110

Websites: www.falconair.com.sg E-mail: email@falconair.com.sg



FALCON-AIR
TP W ER

FALCON-AIR RENT-A-CAR PTE LTD

TAX INVOICE

FA INVOICE : **PDL 07110**

Please quote full invoice number when making payment

V. A. No. SKC 89180	Vehicle Reg. No. SJQ 7482 M	Model Type Tug 2.5	Co. Reg. No.: 1988-04415-W GST Reg. No.: M2-0084125-S
Rates/Remarks	☐ inc. GST ☐ exc. GST	Rental Period	Agreed Return Date
\$ 100 Per Day	\$ Per Week	KM IN	Time/Date In 12/5/11 05:20:18
\$ Per Month	\$	KM OUT	Hour Day Mth Yr
Plus First Km Free Per thereafter,		KM DRIVEN	Time/Date Out 12/5/07 05:20:18
Chargeable at \$ Per Km			Hour Day Mth Yr

Hirer's Name LOW HONG AI	Collision Damage Excess Reduction	☐ Accept ☐ Decline
Hirer's Address 31 Woodleigh Close #07-05 (35-7916)	\$ Per Day \$ Per Mth	☐ Accept ☐ Decline
Co. Reg. No. Tel. No. (Res/HQ/Pgr) Fax No. 98625473	Personal Accident Insurance	☐ Accept ☐ Decline
Reference Contact Dr. Low	\$ Per Day \$ Per Mth	Dollars Cents
Driver's Name D.O.B. 27/07/81	Rental Charge Computation	
Driver's Address	Vehicle Hire	
Tel. No. (Res/HQ/Pgr)	4 days	400 00
Passport/I.C. Nr./Country S81 22345 J		

Driving Licence Nr. Expiry / Pass Date Issued By 24/8/2000	Delivery / Collection Fee	
Additional Driver's Name D.O.B.	Petrol	
Additional Driver's Address	Misc	
Tel. No. (Res/HQ/Pgr)		
Passport/I.C. Nr./Country		
Driving Licence Nr. Expiry / Pass Date Issued By	Sub-Total	
Method Of Payment ☐ Cash ☐ Cheque/Net ☐ Card ☐ Bill Co	Add GST @ 28 00	
Details of Payment Amount \$ Date Rec'd by	Total Net Charges (incl GST)	428 00

* Total Payment Received	* Less Total Prepayment/Deposit Rec'd	
Hirer is responsible for the first \$ 2,000.00 excess for collision/damage to first party (i.e. Falcon-Air's) vehicle (including windscreen) and also first \$ 2,000.00 excess for collision/damage to third party's vehicle for each and every accident/damage. Vehicle to be driven in Singapore only. Prohibited to enter Malaysia by Law.	Balance Amount Due/Refundable	
	Refund Acknowledgement ☐ By Cash ☐ By Credit Card/Net	
	Received \$ By Hirer X	
	Out By In By	
	Check in Station Computed By	
	Extension 1. 2. 3.	
	Remarks: Vehicle Out Remarks: Vehicle In	

E 1/4 1/2 3/4 F	Indicate petrol level when vehicle is checked out
↑	Indicate petrol level when vehicle is returned

FA RENTAL AGREEMENT NO. : PDL 07110	
--	--

FALCON-AIR RENT-A-CAR PTE LTD
(a subsidiary of Falcon Air Holdings Pte Ltd)
Head Office : Blk 176 Sin Ming Drive #01-06/07/13, 405-17 Sin Ming Autocentre S(575721) Tel: 6452-0880 / 6458-0880 Fax: 6454-7882
Branches : Tampines St 93 Blk 900s #01-200 S(520840) Tel: 6789-7997 Fax: 6788-7997 • No 8 Pandan Loop (Blk 1/Blk 2) S(128228) Tel: 6779-5665 Fax: 6779-1110
Website: www.falconair.com.sg E-mail: info@falconair.com.sg



FALCON-AIR

LOW HONG AI
21 WOODLEIGH CLOSE #07-05
SINGAPORE 357916

Contact: 93625973

FALCON-AIR AUTO SERVICES PTE LTD

CO. REG. NO.: 1995-01140-D

GST REG. NO.: 19-9501140-D

Tax Invoice: FL113964

Invoice Date: 27/07/2018
Vehicle Num: SKC8918D
Make/Model: MERC BENZ C180
Mileage(Km):
PO/WORD#:
Ref/Remark: SEARCH FEE

S/N	Quantity	Particular	Unit Price	Amount S\$
1		BEING SEARCH FEE FOR VEHICLE DOA 25/04/2018 EQ INSURANCE	1.87	1.87

SingDollars Two Only

E & O E

Total S\$ 1.87
7% GST S\$ 0.13
Amount Due S\$ 2.00



Terms: Cash

Customer's Signature/Co. Stamp

for FALCON AIR AUTO SERVICES PTE LTD

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

Branches: Tampines 5z 93 Blk 9006 #01-000 5(528840) Tel: 6789-7997 Fax: 6786-7997 • No. 8 Pandan Loop (Blk 1 / Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1110

Websites: www.falconair.com.sg E-mail: email@falconair.com.sg



RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE

RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-064203

Date of Request: 27/04/2018

Your Ref No: Online Purchase

Falcon-Air Auto Services Pte Ltd
176 Sin Ming Drive #01-06
Sin Ming Autocare
Singapore 575721

Dear Sir/Madam,

Enquiry Date 27/04/2018

Enquiry By Francis Ng

TP Vehicle No. SKE1172Z

Accident Date 25/04/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



**GENERAL
INSURANCE
ASSOCIATION**

RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF
SINGAPORE**

RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-064203

Date of Request: 27/04/2018

Your Ref No: Online Purchase

Falcon-Air Auto Services Pte Ltd
176 Sin Ming Drive #01-06
Sin Ming Autocare
Singapore 575721

Dear Sir/Madam,

Enquiry Date 27/04/2018

Enquiry By Francis Ng

TP Vehicle No. SKE1172Z

Accident Date 25/04/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKE1172Z	EQ Insurance Company Ltd	29/04/2017-06/08/2018	6223 9433

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 10/01/2019

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	SKE 1172Z (Insd Veh)	Your Ref. No. : DM18HO01079-JG
	SKC 8918D (TP Veh)	Our Ref. No. : CC6/EQ118007793/T1hb3q2
Date of Accident	25/4/2018	

Liability	100%	
Final Repair Cost	: \$ 3,640.68	
Loss of Use	: \$	days
Rental (If any)	: \$ 428.00	4 days
Others:	: \$ 2.00	
	: \$	
	4,070.68	
Final Settlement Sum	: \$ 4,000.00	GLOBAL SUM
Remarks	:	

Payment Instruction: Payee's Breakdown

1)	FALCON-AIR AUTO SERVICES PTE LTD	: \$ 4,000.00
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD			Ref : CC6/EQ18007793/T1hb3q2	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110			Date : 10-01-2019	
			Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKE 1172Z	Veh. Inspected	SKC 8918D	
Policy No.	DMPPHQ17-002442	Coverage (\$)	0.00	
Claim No.	DM18HO01079-JG	Excess (\$)	0.00	
Assign From		Assign Date	07/05/2018	
2. Vehicle Particulars & Condition				
Make & Model	MERCEDES BENZ C 180	c.c	1595	
Engine No.	HIDDEN	Year of Reg.	201	
Chassis No.	WDD2040312A742407	Colour	BLACK	
Odometer	104757	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	225/45 R17	GOODYEAR	6 mm	
L/H Front Tyre	225/45 R17	GOODYEAR	6 mm	
R/H Rear Tyre	225/45 R17	GOODYEAR	6 mm	
L/H Rear Tyre	225/45 R17	GOODYEAR	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	25/04/2018	Inspection Date	07/05/2018	
Survey held at	FALCON-AIR AUTO SERVICES PTE LTD BLK 8 PANDAN LOOP SINGAPORE 128226			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKC 8918D

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	LH TAILLAMP (N)	CRACKED	680.00	680.00
1	REAR BUMPER (N)	DEFORMED	1,285.00	1,285.00
1	REAR BUMPER CHROME CENTRE (N)	NECESSARY	175.00	175.00
2	REAR BUMPER CHROME MOULDING @\$125.00 (N)	CUT	250.00	250.00
1	REAR BUMPER SIDE RETAINER LH (N)	NECESSARY	35.00	35.00
1	REAR BUMPER REINFORCEMENT (N)	NOT NECESSARY	635.00	-
1	EXHAUST HEAT SHIELD (N)	NOT NECESSARY	60.00	-
1	REVERSE SENSOR (N)	NOT WORKING	200.00	200.00
	LESS 10% DISCOUNT		-332.00	-262.50
			2,988.00	2,362.50
	<u>LABOUR</u>			
	TO RESPRAY ACCIDENT DAMAGED AREAS.		750.00	600.00
	TO REMOVE /REPLACE REVERSE SENSOR & CHECK WIRING.		100.00	40.00
	TO REPAIR REAR END PANEL LH ,REAR FENDER LH INCLUDES KNOCKING & REPLACEMENT OF PARTS.		550.00	400.00
			1,400.00	1,040.00
	GRAND TOTAL		4,388.00	3,402.50
	RECOMMENDED COST OF REPAIRS			3,402.50

Report Ref No. CC6/EQ118007793/T1hb3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report in whole or in part, does so at his or her own risk.

Joanne Lee (LKK Auto)

From: Joanne Lee (LKK Auto) <report@lkkauto.com>
Sent: Monday, 14 January 2019 4:12 PM
To: 'Joel Goh'
Subject: TP Direct Settlement - Accident Involving SKE 1172Z (OI) and SKC 8918D (TP) on 25/04/2018
Attachments: LKK REPORT & PHOTO.pdf; TP DS SUPPORTING DOCUMENT.pdf

Dear Sir/Madam,

Please be informed that the above-mentioned case had been settled.

Enclose herewith final report & relevant documents for your necessary action please.

Thank you.

Best Regards,

JOANNE | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933