

ASS. REC. BY:

REF: CS3/CTI 800 7768 / G24652

Special Instruction:

Surveyor: G2

ASSIGNMENT (Office)

From (Person): Angie Foo of CTI Date/Time: 27/04/2018 9.43am

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SDV 8989G Insured: SLX 2392J

at Workshop m/s YS Automobile Tel: 9662 7598

of Blk 5 Defu Lane 10 #01580

Policy No: DMP CSN 3024851800 Claim No: SNM18D07145102

Sum Insured: Excess:

Make of Veh: D.O.A. 25/04/2018  
(Client's Record)

CA / REV / REP. / REV 24 HRS 'Wp'

H.O.D. Endorsement:

Date/Time: 27/04/2018 10:56am Person Contacted: Peter Vehicle: IN/OUT

Date/Time Action/Instruction (X) Estimate

SDV 8989G - X

SLX 2392J - X

27/4/18 dismantled

8/5/18 After repair

REF:

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 OD / TP / WS / TP RES / OD RES / EVA / INV / MY

To inspect Vehicle No.

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 7 days Res: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SDV 89896 Yr Regn: 2014 Jul 18

Type: M.C. Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Lexus E3300H CVT 2454

Colour: Grey A/C Insured / Std / NI / NA

Sp. Reading: 45928 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: JTHBW1G6502067436

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215 / 55 R17

R: "

BS / DUN / EXNOVA / GY / FS / LIZA MICA OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. 25-04-2018 D.O.I. 27-04-2018 @ 124pm

Survey held at TS Automobile

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Rear.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

Estimated repair range \$6,000 - \$7,500  
 Range + No. of days

3/7/18 Submit PRS report

27/7/2018

Date/Time: File Pass to?

☐ : Preli. Report☐ : Final Report

1)

Date/Time: File Return to?

2)

Days Of Repair:

Resurvey No. of Trip: 2

Survey Fee:

Transportation

) 3 + PRS \$

) Photos

) Other

Add Fee: ☐ Site Insp (\$☐ Interview (\$☐ Tech. Insp (\$☐ Weekend (\$

Report Format: PRS

Lump Sum / L.B.I: (\$

TOTAL

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	27 Apr 2018		27 Apr 2018 14:36 <a href="#">Edit Adj Rpt</a>				<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured:	<b>ZHANG MING KUI</b>								
Main Claimant:	<b>LOW CHOON HOR</b> , ID: S1548450J								
Vehicle Reg. No.:	<b>SDV8989G</b>	Date of Loss:	25/04/2018 16:00 - :59						
Claim Type:	<b>TP / SNM18D02145C02</b>	Policy/Cover Note No.:	DMPCSN3024851800						
Vehicle Reg. No. (Insured):	<b>SLX2393J</b>	Policy No. (Claimant):	DMPCSN3045851702						
		Excess:	S\$0.00						
Repairer:	<b>Y S Automobile Service (HQ)</b> BLK 5 DEFU LANE 10, #01-580, 539186 Defu Lane - Tel:								
Handling Insurer:	<b>China Taiping Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: 6389 6111 ... [Handled by Jowyn Tay - 6389 6174]								
Claimant's Insurer:	<b>China Taiping Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: 6389 6111								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... <b>[Final Rpt due 09/05/2018]</b>								
Adj Asg. Remarks:	PLEASE CONDUCT SURVEY, CHECK CONSISTENCY OF THE DAMAGES ON WITHOUT PREJUDICE BASIS. KINDLY LET US HAVE YOUR RECOMMENDED REPAIR AMOUNT IF THERE IS NO ESTIMATE PROVIDED DURING PRE REPAIR SURVEY.								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

**Catherine Chong (LKK Auto)**

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**From:** Angie Foo <angie.foo@sg.cntaiping.com>  
**Sent:** Friday, 27 April, 2018 9:43 AM  
**To:** Cheonghoh Law  
**Cc:** assignments@lkkauto.com; 'SUR'; Admin A  
**Subject:** RE: OUR REF: PRS/SNM18D02145C02/3 & YR REF : LCH.lg/DF02-80372.18 -TO CONDUCT PRE REPAIR SURVEY SDV8989G

Without Prejudice  
Save As To Costs

Dear Catherine,

We refer to your email on even date.

We are objecting to your list of surveyors and shall be appointing M/S LKK Auto Consultants Pte Ltd to survey your client's vehicle.

Please ensure that your client's vehicle is available for survey within 2 working days.

**REMARKS:**

Dear Marcus/Kalvin/Simon,

Please arrange to conduct survey, checking consistency of the damages on without prejudice.

Kindly take note, the claim handler on this case is Jowyn Tay 6389 6174

Best Regards,

**Angie Foo**

Claims Executive  
Claims Department – Motor Division

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6186

Fax (65) 6224 7175 / 6224 7478

Email: [angie.foo@sg.cntaiping.com](mailto:angie.foo@sg.cntaiping.com)

Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)



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*disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.*

**From:** Cheonghoh Law [mailto:mail@cheonghoh.sg]

**Sent:** Friday, 27 April, 2018 9:08 AM

**To:** Angie Foo

**Cc:** Jowyn Tay

**Subject:** Re: OUR REF: PRS/SNM18D02145C02/3 & YR REF : LCH.lg/DF02-80372.18 -TO CONDUCT PRE REPAIR SURVEY SDV8989G

Dear Angie,

We refer to the above matter and to your email of 26 April 2018.

Pursuant to the NIMA protocol of the Practice Directions Amendment No. 1 of 2016, we have our client's instructions to reject your 10 appointed surveyors as stated in your aforesaid letter.

We are further instructed to append below our client's 10 proposed surveyors as follows:

- (1) William Ng (Allied Auto Appraisal)
- (2) Lee Kok Weng - (Lee Automobile Appraiser Services)
- (3) Lek Boon Hwee (Auto Performance Appraisal)
- (4) Patrick Ng Kong Beng - (Carlink Consultancy)
- (5) Ang Guea Kiang - (CA Appraisal)
- (6) How Andrew - (Prominent Appraiser Service)
- (7) Chang Fuh Keong - (Sincere Appraisal Services)
- (8) Ong Poh Meng - (Aeon Auto Consultants LLP)
- (9) Ng Soon Aik Francis - (Prestige Appraiser Services)
- (10) Ng Soon Chuan Louis - (Prestige Appraiser Services)

If you are not agreeable to our list of surveyors above, kindly appoint your surveyor to proceed with the pre-repair survey and kindly contact Mr Peter Yong of Y S Automobile Service, Blk 5 Defu Lane 10 #01-580 Singapore 539186 at mobile no. 9662 7598 for the said arrangement of SDV 8989 G (vehicle in workshop).

Kindly proceed to do the needful.

Thanks & regards

Catherine

CHEONGHOH LAW CORPORATION

Blk 53 Chin Swee Road #03-05

Singapore 160053

T: 6337 8700 | F: 6337 3700 | E: [mail@cheonghoh.sg](mailto:mail@cheonghoh.sg)

On 26 Apr 2018, at 5:28 PM, Angie Foo <[angie.foo@sg.cntaiping.com](mailto:angie.foo@sg.cntaiping.com)> wrote:

WITHOUT PREJUDICE  
SAVE AS TO COSTS

Dear Catherine,

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

TAY BENG HEE  
SAMUEL PHUN  
SEE CHEW SENG  
MOHD FADHILAH BIN OSMAN  
DEREK OH SIONG WEE  
KALVIN ANG  
MARCUS CHUA  
SIMON HO  
LOW SAR HUEI  
HONG FOOK CHOY

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Kindly let us hear from you.

REMARKS:

Kindly take note, the claim handler on this case is Jowyn Tay 6389 6174

Best Regards,

**Angie Foo**

Claims Executive  
Claims Department – Motor Division

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
Direct (65) 6389 6186  
Fax (65) 6224 7175 / 6224 7478  
Email: [angie.foo@sg.cntaiping.com](mailto:angie.foo@sg.cntaiping.com)  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)  
<image001.png>

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**From:** Cheonghoh Law [<mailto:mail@cheonghoh.sg>]

**Sent:** Thursday, 26 April, 2018 3:36 PM

**To:** Claims Dept of CTI

**Subject:** Re: PRS for SDV 8989 G involving vehicle SLX 2392 J on 25 April 2018 along Pasir Ris Drive 1 (Oref: LCH.lg/DF02-80372.18)

Dear Sirs,

We append below our letter of PRS and await your urgent reply.

Thanks & regards  
Catherine

CHEONGHOH LAW CORPORATION  
Blk 53 Chin Swee Road #03-05  
Singapore 160053  
T: 6337 8700 | F: 6337 3700 | E: [mail@cheonghoh.sg](mailto:mail@cheonghoh.sg)

Begin forwarded message:

**From:** [c364@cheonghoh.sg](mailto:c364@cheonghoh.sg)  
**Subject:** Message from KMBT\_C364e  
**Date:** 26 April 2018 at 3:29:36 PM SGT  
**To:** [mail@cheonghoh.sg](mailto:mail@cheonghoh.sg)  
**Reply-To:** [c364@cheonghoh.sg](mailto:c364@cheonghoh.sg)

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This email has been scanned by the Symantec Email Security.cloud service.  
For more information please visit <http://www.symanteccloud.com>

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## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	26/04/2018 13:30
Date Of Accident	25/04/2018 16:15
Exact Location Of Accident	PASIR RIS DRIVE 1
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SDV8989G
<b>Insured/Policyholder</b>	
Name Of Registered Owner	LOW CHOON HOR
NRIC No	S1548450J
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96792337
Alternative Phone No	OTHERS-96792337

### Vehicle Particulars

Manufacturer	TOYOTA
Model	LEXUS ES300H CVT
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	DMPCSN3045851702
Cover Note Number	

### Driver

Name of Driver	LOW CHOON HOR
NRIC No	S1548450J
Date Of Birth	05/09/1962
Occupation	INDOOR
Date Of Driving Pass	20/02/1980
Driving Experience	38 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96792337
Fax Number	
Contact Number	OTHERS-96792337
Email Address	NOEMAIL



Address	BLOCK 703 PASIR RIS DRIVE 10 #14-129
Postcode	510703
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - CHANGE/CROSS LANE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

I TRAVELLED ALONG PASIR RIS DRIVE 1 TOWARDS PASIR RIS DRIVE 12. VEHICLE B, SLX2393J DOING AN U-TURN INTO MY LANE AND UNFORTUNATELY HIT ONTO MY VEHICLE RIGHT PORTION.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLX2393J
Vehicle Make/Model/Colour	LEXUS IS250
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	ZHANG MINGKUI
NRIC/Passport Number	S8168021C
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	2

## Accident Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time: 26/4/18 1045 hrs

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name: Cassandra

NRIC/FIN No.: G3229391W



# Accident Sketch Plan

## SKETCH PLAN

PosA: 25-4-2018  
A: SDY 89896  
B: SLX 2393J

Posir Dis Dr. 12


Posir Dis Dr. 1

## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I travelled along Posir Dis Drive 1 towards Posir Dis Drive 12. Vehicle B, SLX 2393J doing an U-turn into my lane and unfortunately hit onto my vehicle right portion.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

  
Policyholder's Signature  
Date & Time:

Driver's Signature  
(if driver is not the policyholder)  
Date & Time:

  
Reporting Centre Personnel's Signature  
Name: Cassandra  
NRIC/FIN No.: 63229391W



[> Back to OneMotoring](#)

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	8450J
<b>Vehicle Details</b>	
Vehicle No.:	SDV8989G
Vehicle to be Exported:	No
Intended De-registration Date:	20 Jul 2018
Vehicle Make:	TOYOTA
Vehicle Model:	LEXUS ES300H CVT
Primary Colour:	Grey
Manufacturing Year:	2014
Engine No.:	2AR1100181
Chassis No.:	JTHBW1GG302067436
Maximum Power Output:	151.0 kW (202 bhp)
Open Market Value:	\$42,006.00
Original Registration Date:	18 Jul 2014
First Registration Date:	18 Jul 2014
Transfer Count:	0
Actual ARF Paid:	\$40,809.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	17 Jul 2024
PARF Rebate Amount:	\$30,606.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	17 Jul 2024
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$64,889.00
COE Rebate Amount:	\$38,869.00
<b>Total Rebate Amount:</b>	<b>\$69,475.00</b>

The information contained herein is correct as at 20 Jul 2018

OK

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	27 Apr 2018		27 Apr 2018 14:36 <a href="#">Edit Adj Rpt</a>	<b>S\$0.00</b> <a href="#">Edit Estimates</a>	<b>S\$0.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main

Reference

Claim Details

Documents

[Show All](#)

### CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	<b>ZHANG MING KUI</b> , Co. Reg. No.: -		
Main Claimant:	<b>LOW CHOON HOR</b> , ID: S1548450J		
Vehicle Reg. No.:	<b>SDV8989G</b>	Date of Loss:	25/04/2018 16:00 - :59 [45 Months and 7 Days From LTA Reg Date (Man Yr)]
Claim Type:	<b>TP / SNM18D02145C02</b>	Policy/Cover Note No.:	DMPCSN3024851800
Vehicle Reg. No. (Insured):	<b>SLX2393J</b>	Policy No. (Claimant):	DMPCSN3045851702
		Excess:	S\$0.00
Repairer:	<b>Y S Automobile Service (HQ)</b> BLK 5 DEFU LANE 10, #01-580, 539186 Defu Lane - Tel:		
Handling Insurer:	<b>China Taiping Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: 6389 6111 ... [Handled by <b>Jowyn Tay</b> - 6389 6174]		
Claimant's Insurer:	<b>China Taiping Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: 6389 6111		
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>XING GUO QIANG</b> ] ... [Final Rpt due 09/05/2018]		
Adj Asg. Remarks:	PLEASE CONDUCT SURVEY, CHECK CONSISTENCY OF THE DAMAGES ON WITHOUT PREJUDICE BASIS. KINDLY LET US HAVE YOUR RECOMMENDED REPAIR AMOUNT IF THERE IS NO ESTIMATE PROVIDED DURING PRE REPAIR SURVEY.		

### ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

### ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)



Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

\*SDV8989G (SNM18D02145C02)  
[SLX2393J]  
TP  
LOW CHOON HOR  
Apr 25 2018 4:00PM  
[ZHANG MING KUI]  
Y S Automobile Service

<a href="#">Upload Documents</a> <a href="#">Upload Photos</a> <a href="#">Compose New Letter</a>			<b>View</b> <a href="#">View in Browser</a>	
<b>Assessment Reports</b>			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Jin Auto Services Pte Ltd (Defu)	Thumbnail	Print
1	26/04/18 14:08	<b>Accident Statement</b>	Load HTM	
<b>Photos/Images</b>			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Jin Auto Services Pte Ltd (Defu)	Thumbnail	Print
1	26/04/18 13:55	<b>Scene Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
2	26/04/18 13:55	<b>Scene Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
3	26/04/18 13:55	<b>Scene Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
4	26/04/18 13:55	<b>Scene Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
5	26/04/18 13:55	<b>Scene Location</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
6	26/04/18 13:55	<b>Accident Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
7	26/04/18 13:55	<b>Accident Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
8	26/04/18 13:55	<b>Accident Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
9	26/04/18 13:55	<b>Accident Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
10	26/04/18 13:55	<b>Accident Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
11	26/04/18 13:55	<b>Accident Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
12	26/04/18 13:55	<b>Accident Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
13	26/04/18 13:55	<b>Accident Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
14	26/04/18 13:55	<b>Accident Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
15	26/04/18 13:55	<b>Accident Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
16	26/04/18 13:55	<b>Accident Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	China Taiping Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	27/04/18 14:39	<b>THIRD PARTY SDV8989G -PRS EMAIL BTW CIC AND CHEONGHOH LAW</b>	Load PDF	
2	27/04/18 14:39	<b>INSURED SAS REPORT SLX2393J</b>	Load PDF	
3	27/04/18 14:39	<b>THIRD PARTY SDV8989G -FROM CHEONGHOH LAW -PRS LTR</b>	Load PDF	
4	27/04/18 14:39	<b>THIRD PARTY SAS REPORT SDV8989G</b>	Load PDF	
No	Finalized On	Jin Auto Services Pte Ltd (Defu)	Thumbnail	Print
1	26/04/18 14:01	<b>Accident Sketch Plan</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
2	26/04/18 14:01	<b>Accident Sketch Plan</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
3	26/04/18 14:01	<b>Identification Card</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>

Assessment Reports				<input checked="" type="checkbox"/>
No	Finalized On	Jin Auto Services Pte Ltd (Defu)	Thumbnail	Print
4	26/04/18 14:01	<b>Driving Licence</b> [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	18/07/18 12:37	<b>LKKPhotosIn6-1.pdf</b>	 Load PDF	
2	18/07/18 12:37	<b>LKKPhotosIn6-2.pdf</b>	 Load PDF	
3	18/07/18 12:37	<b>LKKPhotosIn6-3.pdf</b>	 Load PDF	

## Linked Accident Report Documents

Assessment Reports			View	View in Browser	
No	Finalized On	Jin Auto Services Pte Ltd (Defu)	Thumbnail	Print	
1	26/04/18 14:08	<b>Accident Statement</b>	 Load HTM		
Photos/Images			3 per page		<input checked="" type="checkbox"/>
No	Finalized On	Jin Auto Services Pte Ltd (Defu)	Thumbnail	Print	
1	26/04/18 13:55	<b>Scene Photo</b>	 Load JPG	<input checked="" type="checkbox"/>	
2	26/04/18 13:55	<b>Scene Photo</b>	 Load JPG	<input checked="" type="checkbox"/>	
3	26/04/18 13:55	<b>Scene Photo</b>	 Load JPG	<input checked="" type="checkbox"/>	
4	26/04/18 13:55	<b>Scene Photo</b>	 Load JPG	<input checked="" type="checkbox"/>	
5	26/04/18 13:55	<b>Scene Location</b>	 Load JPG	<input checked="" type="checkbox"/>	
6	26/04/18 13:55	<b>Accident Photo</b>	 Load JPG	<input checked="" type="checkbox"/>	
7	26/04/18 13:55	<b>Accident Photo</b>	 Load JPG	<input checked="" type="checkbox"/>	
8	26/04/18 13:55	<b>Accident Photo</b>	 Load JPG	<input checked="" type="checkbox"/>	
9	26/04/18 13:55	<b>Accident Photo</b>	 Load JPG	<input checked="" type="checkbox"/>	
10	26/04/18 13:55	<b>Accident Photo</b>	 Load JPG	<input checked="" type="checkbox"/>	
11	26/04/18 13:55	<b>Accident Photo</b>	 Load JPG	<input checked="" type="checkbox"/>	
12	26/04/18 13:55	<b>Accident Photo</b>	 Load JPG	<input checked="" type="checkbox"/>	
13	26/04/18 13:55	<b>Accident Photo</b>	 Load JPG	<input checked="" type="checkbox"/>	
14	26/04/18 13:55	<b>Accident Photo</b>	 Load JPG	<input checked="" type="checkbox"/>	
15	26/04/18 13:55	<b>Accident Photo</b>	 Load JPG	<input checked="" type="checkbox"/>	
16	26/04/18 13:55	<b>Accident Photo</b>	 Load JPG	<input checked="" type="checkbox"/>	
Documentation			1 per page		<input checked="" type="checkbox"/>
No	Finalized On	Jin Auto Services Pte Ltd (Defu)	Thumbnail	Print	
1	26/04/18 14:01	<b>Accident Sketch Plan</b>	 Load JPG	<input checked="" type="checkbox"/>	
2	26/04/18 14:01	<b>Accident Sketch Plan</b>	 Load JPG	<input checked="" type="checkbox"/>	
3	26/04/18 14:01	<b>Identification Card</b>	 Load JPG	<input checked="" type="checkbox"/>	
4	26/04/18 14:01	<b>Driving Licence</b>	 Load JPG	<input checked="" type="checkbox"/>	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

### Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer  
 Note: Remarks are private unless you show it to other parties.





## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/CT118007768/GZ4BS2

Date: 31/07/2018

## REFERENCE

Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd.	Policy No:	DMPCSN3024851800
Claimant Vehicle No :	SDV8989G	Insured Vehicle No :	SLX2393J
Date of Loss:	25/04/2018	Nature of Claim:	TP
		Claim No:	SNM18D02145C02

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No:	SDV8989G	Engine No:	2AR1100181
Make & Model:	TOYOTA LEXUS, 2.5 ES300H CVT (A)	Chassis No:	JTHBW1GG302067436
Reg. Date:	18/07/2014 (Man. Year: 2014)	Odometer:	45928 km
Colour:	Grey		
Engine Capacity:	2494 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Good	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

## CONDITION OF TYRES

Front Tyre Size:	215/55R17	Rear Tyre Size:	215/55R17
Front Left Side:	Michelin 6 mm	Rear Left Side:	Michelin 6 mm
Front Right Side:	Michelin 6 mm	Rear Right Side:	Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Nett Amount (S\$)</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	

## INSPECTION

Date of Assignment:	27/04/2018		
Date Inspected:	27/04/2018	Inspected At:	Y S Automobile Service (HQ) BLK 5 DEFU LANE 10, #01-580 Singapore 539186
Estimated Period of Repair:	7.0 days		

Adjuster: XING GUO QIANG

Manager: Ho Zhao Tian

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.  
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$6,000.00 - \$7,500.00

## REPAIR DETAILS

### Reference

**Part Source:** MRM-SG      Version: 1.0 (Last Synchronised: 31 Jul 2018)

**Parts:** 143      TOYOTA LEXUS 2.5 ES300H CVT (A) (Catalogue:Merimen Singapore 1.0)

**Labour:** Repairer's      (Price-denominated Standard List)

**Print Code:** (Unsubmitted, no print-code for SDV8989G)

**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.

### Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >