

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Thursday, 20 June 2019 10:24 AM
To: sharifah@towertransit.sg
Cc: Subramanian Kasi; Wu Tzu Ying; Admin A; Hsiao Tong (LKKAuto)
Subject: RE: LOD - Accident Involving SBS3406U & SLK2231L D.O.A: 19/04/2018
Attachments: AIG RV SBS3406U.pdf

| Tracking: | Recipient | Delivery |
|-----------|--------------------------|-------------------------------|
| | sharifah@towertransit.sg | |
| | Subramanian Kasi | |
| | Wu Tzu Ying | |
| | Admin A | |
| | Hsiao Tong (LKKAuto) | |
| | Meikwan@lkkauto.com | Delivered: 20/6/2019 10:24 AM |

**Without Prejudice
(save as to costs)**

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

| | |
|------------------------------------|-------------------------|
| 1. Cost of Repair (w/GST) | \$ 321.00 |
| 2. Loss of Use (1 days x \$300.00) | \$ 300.00 |
| 3. LTA/GIA Search Fee | \$ 7.45 |
| TOTAL | <u>\$ 628.45</u> |

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharifah Nusaybah Binte Syed Jamil Binshahab <sharifah@towertransit.sg>
Sent: Monday, 13 May 2019 12:52 PM
To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Cc: Subramanian Kasi <Subramanian.kasi@towertransit.sg>; Wu Tzu Ying <Wu.Zy@towertransit.sg>
Subject: LOD - Accident Involving SBS3406U & SLK2231L D.O.A: 19/04/2018

WITHOUT PREJUDICE

Dear Sir/Mdm,

We understand that you are the insurer of vehicle no. SLK2231L which was involved in the above accident with our bus no. SBS3406U.

We are in the opinion that the accident was caused by the negligent driving of your insured driver. As a result of this accident, we have been put to loss and expense as follows:

| | | |
|---------------------|-------------------|-----------------------|
| Cost of Repair | : \$321.00 | (inclusive of 7% gst) |
| Loss of Use x 1 Day | : \$400.00 | (\$400 x 1 day) |
| LTA Search Fee | : \$7.45 | (enclosed) |
| Total | : \$728.45 | |

We look forward to hearing from you early in order to resolve this matter amicably at minimum cost to you.

Thank you.

Sharifah Nusaybah (Ms)
Senior Executive, Claims

Mobile +65 9848 2243
Office +65 6817 1747
Email sharifah@towertransit.sg



Tower Transit Singapore Pte Ltd
21 Bulim Drive, Bulim Bus Depot, Singapore 648170
Registration number 201419417K
www.towertransit.sg



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From: Sharifah Nusaybah Binte Syed Jamil Binshahab

Sent: Thursday, 26 April, 2018 3:31 PM

To: Supramaniam, Darshene <Darshene.Supramaniam@aig.com>

Cc: Tan, Lily (AIG) <Lily.Tan@aig.com>; Fong, Andy-SY <Andy-SY.Fong@aig.com>; Kaur, Baljit <Baljit.Kaur@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Fan, Winnie-LW <Winnie-LW.Fan@aig.com>; Md Ishak, Mohd Imran <Imran.Ishak@aig.com>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>; Wu Tzu Ying <Wu.Zy@towertransit.sg>; Kenny Tham <Kenny.Tham@towertransit.sg>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO SLK2231L AND SBS3406U ON 19 APRIL 2018

WITHOUT PREJUDICE

Dear Darshene,

Please proceed to appoint LKK for the PRI.

Thank you.

Sharifah Nusaybah (Ms)

Senior Executive, Claims

Mobile +65 9848 2243

Office +65 6817 1747

Email sharifah@towertransit.sg



Tower Transit Singapore Pte Ltd
21 Bulim Drive, Bulim Bus Depot, Singapore 648170
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From: Supramaniam, Darshene [<mailto:Darshene.Supramaniam@aig.com>]

Sent: Thursday, 26 April, 2018 2:46 PM

To: Sharifah Nusaybah Binte Syed Jamil Binshahab <sharifah@towertransit.sg>

Cc: Tan, Lily (AIG) <Lily.Tan@aig.com>; Fong, Andy-SY <Andy-SY.Fong@aig.com>; Kaur, Baljit <Baljit.Kaur@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Fan, Winnie-LW <Winnie-LW.Fan@aig.com>; Md Ishak, Mohd Imran <Imran.Ishak@aig.com>

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO SLK2231L AND SBS3406U ON 19 APRIL 2018

WITHOUT PREJUDICE

Your Reference : SBS3406U
Our Reference : 1941313127SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

| Name of Surveyor | Company Name |
|--------------------------|--|
| Lim Kok Chong | AIG Asia Pacific Insurance Pte Ltd |
| Kumar Uthaya | AIG Asia Pacific Insurance Pte Ltd |
| Ken Wong | AIG Asia Pacific Insurance Pte Ltd |
| Lawrence Ng Chun Kee | Priority Services |
| Jeffrey Ong Leng Kiat | Priority Services |
| Jimmy Lee | Priority Services |
| EC Looi | Automobile Inspection Services Pte Ltd |
| Ricky Teng | RT Appraisal Pte Ltd |
| Elson Teng | RT Appraisal Pte Ltd |
| Michael Cheong | RT Appraisal Pte Ltd |
| Pang Kiah Keen (Frankie) | Formteam Adjusters Pte Ltd |
| Ng You Han | Formteam Adjusters Pte Ltd |
| Soon HanXin (Gary) | Formteam Adjusters Pte Ltd |
| Chow Bo Xiong | Formteam Adjusters Pte Ltd |
| Chua Soo Teck (Benjamin) | Formteam Adjusters Pte Ltd |
| Kalvin Ang | LKK Auto Consultants Pte Ltd |
| Xing Guo Qiang | LKK Auto Consultants Pte Ltd |
| Marcus Chua | LKK Auto Consultants Pte Ltd |
| Mohamad Taufikh | LKK Auto Consultants Pte Ltd |
| Adrian Ling | LKK Auto Consultants Pte Ltd |
| Henry Ng | LKK Auto Consultants Pte Ltd |
| Mohammed Rasul | LKK Auto Consultants Pte Ltd |
| Steven Foong | LKK Auto Consultants Pte Ltd |
| Wei Jie | LKK Auto Consultants Pte Ltd |
| Ma Chin Fook | LKK Auto Consultants Pte Ltd |

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you

Darshene Supramaniam

AIG

Express Claims Adjuster II, FNOL SG Claims Operations - Auto

Shared Services - Malaysia | Global Business Services

Level 12, Menara Worldwide, 198 Jalan Bukit Bintang. 55100 Kuala Lumpur, Malaysia

Tel +603 2719 6000 ext 100-2208 | Fax +603 2719 6150

From: Sharifah Nusaybah Binte Syed Jamil Binshahab [<mailto:sharifah@towertransit.sg>]

Sent: Wednesday, April 25, 2018 1:51 PM

To: AIG SGP, Claims-Survey; Tan, Lily (AIG); Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Lim, Sheng Yang; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran

Cc: Subramanian Kasi; Wu Tzu Ying; Kenny Tham; Alvin Tan

Subject: Pre-Repair Inspection - Accident Involving SBS3406U & SLK2231L D.O.A: 19/04/2018

Dear Sir / Mdm,

PRE-REPAIR INSPECTION

ACCIDENT INVOLVING SBS3406U & SLK2231L ON 19TH APRIL 2018 AT TELOK BLANGAH ROAD AT ABOUT 1800HRS

We are instructed by Tower Transit Singapore Pte Ltd to notify you of a road accident on **19th April 2018** at about **1800hrs** along **Telok Blangah Road** involving our bus, **SBS3406U** & your insured vehicle **SLK2231L**.

As a result of this accident, our bus has been damaged. Before we proceed to repair the damaged bus, please let us know **within the next 48 hours** if you wish to conduct a pre-repair inspection of our bus. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the bus without any further reference to you.

Please contact us to arrange for an appointment to conduct the PRI.

Tower Transit Singapore Pte Ltd

21 Bulim Drive

Bulim Bus Depot

Singapore 648170

Contact Person: Ms Sharifah @ +65 9848 2243

Thank you.

Sharifah Nusaybah (Ms)

Claims Executive

E: sharifah@towertransit.sg | T: +65 6817 1747 | M: +65 9848 2243



Tower Transit Singapore Pte Ltd | www.towertransit.sg

Registered in Singapore, Registration Number 201419417K

Post & Registered Office 21 Bulim Drive, Bulim Bus Depot, Singapore 648170

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