

ASS. REC. BY: Adrian Ling

REF:

C03 / ACH / 8007757 / A / bnz

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. 1700024688

Claims No. _____

Sum Insured: _____ Excess: 600

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 150K.

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 4 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SG269H Yr Regn: 2017, July.

Type: M.Cap / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Audi A4 c.c. 1395

Colour: white A/C: Insured / Std / NI / NA

Sp. Reading: 8722 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAUZZZF41HA164954

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/50R16.

R: 205/50R16.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Continental

Front _____ Rear _____

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. 14/4/18 D.O.I. 27/04/18

Survey held at Premium.

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front n/s.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

00 AIG.

SG269H - X

RECEIVED 18 JUL 2018

27/4/18 Revert by merimen

30/4/18 Recd approved \$10,674 from Victor by merimen

30/4/18 Informed Tony c/A ex \$600 by email

25/6/18 Final fig \$8909.60 (Recd 3603.40, 28/7)

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

17/7 - typist

Report Format : merimen

Lump Sum / I.B.I. (\$) 8909.60

Days Of Repair: 4

Resurvey No. of Trip: -

Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. Invs (\$)☐ : Weekend (\$)

Survey Fee:

Transportation:

\$ + RS. \$

Photos

Others

TOTAL

200

10

210

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 30 April 2018 11:40 AM
To: Claims; SUR
Subject: RE: SGZ 69 H OD CLAIM

Dear Tony,

As instructed by our client AIG , please proceed to repair the insured vehicle **SGZ 69H (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Friday, 27 April 2018 4:03 PM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SGZ 69 H OD CLAIM

Dear Tony,

We are pending approval from AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Friday, 27 April 2018 11:52 AM
To: SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: SGZ 69 H OD CLAIM

Dear all,

Survey was carried out earlier this morning.

Kindly follow up on repair approval.

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

Email Disclaimer

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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

View Received Message

This mail is associated with :

***SGZ69H (8362055171SG)**

OD

Apr 14 2018 1:50AM

[TAY CHEOW LAM]

Premium Automobiles Pte Ltd

[Reply](#)[Reply All](#)[Mark as Unread](#)[Print Message](#)[Delete Message](#)[Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on **30/04/2018 11:27 AM**.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$10674.00) - SGZ69H - Claim Handler: Tr, Tinesh

Approved:10674.00:Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 27 Apr 2018

Preliminary Advice

Vehicle No	: SGZ69H	Accident Date	: 14/04/2018
Make	: AUDI A4	Policy No.	: 1700024688
Assignment Date	: 27/04/2018	Excess	: S\$0.00
Date of Inspection	: 27/04/2018	Est. Duration of Repair	: 4.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	12,513.00
Revised Amount	:S\$	10,674.00
Check Items (Estimated)	:S\$	384.00
Total	:S\$	11,058.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	150,000.00
COE / PARF Rebate	:S\$	60,040.00
Salvage Value	:S\$	
Margin for Repair	:S\$	89,960.00

Remarks

(X)

The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

()

The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

()

Other comments :

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	4808E
Vehicle Details	
Vehicle No.:	SGZ69H
Vehicle to be Exported:	Yes
Intended De-registration Date:	27 Apr 2018
Vehicle Make:	AUDI
Vehicle Model:	A4 1.4 TFSI S TRONIC
Primary Colour:	White
Manufacturing Year:	2017
Engine No.:	CVN039018
Chassis No.:	WAUZZZF41HA164954
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$32,094.00
Original Registration Date:	25 Jul 2017
First Registration Date:	25 Jul 2017
Transfer Count:	0
Actual ARF Paid:	\$26,932.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	24 Jul 2027
PARF Rebate Amount:	\$20,199.00
Intended COE Rebate Details	
COE Expiry Date:	24 Jul 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$49,802.00
COE Rebate Amount:	\$39,841.00
Total Rebate Amount:	\$60,040.00

The information contained herein is correct as at 27 Apr 2018

OK

Name of Policyholder	: TAY CHEOW LAM	Vehicle No.	: SG299H
Period of Insurance	: 25 Jul 2017 To 24 Jul 2018	Policy No.	: 1700024668
Engine No.	: CYN039018	Endorsement No.	:
Chassis No.	: WAUZZZF41H164954	Issued Date	: 03 Aug 2017

Make/Model	Sum Insured	Market Value	First Year of Registration Insuring with COE/PARF	2017
AUDI A4 1.4 TFSI S tronic	NA	No		Yes
Engine Capacity/Tonnage	1,395.00 CC			
Other Description	NA			

all The Participant's order or with further permission.

This Policy will identify the Participant if it will be used for any other purpose. If the Participant is a minor, the Participant's order or with further permission.

You have 10 days after the date of the Participant's order or with further permission.

Limitation as to use* =
 the only for social, domestic and pleasure purposes and for the Polytechnic's business
 The Policy does not cover use for law or research, driving licence, driving test, racing (car-making, reliability trial or speed-testing), the carrying of goods other than samples in connection with any trade or

* Licenses rendered operative by Section 8 of the Motor Vehicles (Third Party) Risks and Compensation Act (Cap. 109) and Section 65 of the Road Transport Act, 1987 (Malaysia), are not to be excluded under these headings.

Section 1
Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0
Section 2
Demolition - \$0

REPAIRS AND MAINTENANCE COSTS (FOR CLAIMS RELATED REPAIRS)

1. Auto-Customer Service Center: Asia, 35 Jln. Road 1, Singapore 438089 (30072221).
For other Approved Reporting Centres/UK Authorized Dealers, please contact our 24-hour accident emergency hotline at +65 6236 8200. Alternatively, you may refer to AIG website www.aig.com.sg

United Overseas Bank Limited

(We hereby certify that the policy to which this Certificate of Insurance refers is issued in accordance with the provisions of the Motor Vehicle Third Party Risks and Compensation Act (Cap. 180), Part IV of the Motor Vehicle Third Party Risks and Compensation Regulations (S.O. 1967, Reg. 100) and the Motor Vehicle Third Party Risks and Compensation Act (R.S.O. 1990, c. M.2).

PREMIUM LEASING - AP
281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159038
Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORIZED REPRESENTATIVE

100

100% Satisfaction Guarantee

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES

What should I do in the event of an accident?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedure
- Medical Referral assistance

if an error is tolerated in the accident-

- [illegible]

For a full range of products, visit www.foxgloves.com

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, make and model, insurance company and policy number if the other driver(s) and vehicle(s) is/are known.
- Contact the nearest police station and request that they take photographs of the scene of the accident.
- Contact the nearest police station and request that they take photographs of the scene of the accident.
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- Record vehicle number, make and model, insurance company and policy number if the other driver(s) and vehicle(s) is/are known.
- Contact the nearest police station and request that they take photographs of the scene of the accident.
- Contact the nearest police station and request that they take photographs of the scene of the accident.

IT SAVES 1000 OF LIFE CAP BESI ACEMENT BENEFIT

Applicable only if this benefit is included in your policy. Please refer to your Policy Schedule for details. Policy terms and conditions apply. For more information, call 1-800-444-4444 or visit www.aflac.com. Toll-free hotline number: (651) 6419-1000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company conditions apply. Please call our customer service hotline number (see back of CI) for more information. To verify the identity of the CI holder, the CI holder must be able to verify the identity of the CI holder of the CI.

The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to you.

Benefit

1. To activate your Loss of Use Car Replacement Benefit, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within 3 working hours after you contact the Rental Car Company.
3. At the time of collection of the Rental Car, the original Policy Schedule issued by AIG and a copy of the Accident Report from **Audi Customer Service Centre** must be produced to the Rental Car Company.
4. This number of days of loss of use entitlement is based on the period your vehicle is in the repair workshop subject to a maximum of 15 days.
5. Rental Cars are strictly for use in Singapore only.
6. Any extension of use of rental car beyond the period approved by AIG's surveyor will be chargeable by the Rental Car Company on a per day basis and will not be covered under the Loss of Use Car Replacement Benefit but will be payable by you to the Rental Car Company directly.
7. Upgrade of Rental Car is available upon request subject to any additional charges by the Rental Car Company. Any costs relating to such upgrade will not be covered under the Loss of Use Car Replacement Benefit but will be payable by you to the Rental Car Company directly.
8. The rental car will be delivered to you (within Singapore), and **YOU MUST RETURN IT TO Audi Customer Service Centre** upon collection of your accident car.

Global Car Components: Brakes, Axles, Automobiles Div. Ltd.

Activation Hotline: 617-417-2233

CE 1141 Road 1 Singapore 408699

Monday to Friday: 9am to 5pm Saturday (Half Day): 9am to 1pm

☐ Yes ☐ No

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap 99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made.

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1824808E



Name:

TAY CHEOW LAM



戴绍南

Race:

CHINESE

Date of Birth:

12-03-1967

Sex:

M

Country of Birth:

SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: S1824808E
Name:

TAY CHEOW LAM



Birth Date: 12 Mar 1967

Issue Date: 02 Mar 2004



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1766519G



Name:

PATRICE TEO YAN



张燕

Race:

CHINESE

Date of Birth:

15-02-1966

Sex:

F

Country of Birth:

SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: S1766519G
Name:

PATRICE TEO YAN



Birth Date: 15 Feb 1966

Issue Date: 09 Jul 2004



2144147

NRIC No: S1824808E



Blood Group:

O+

Date of issue:

17-06-1994

1 LEICESTER ROAD #04-11
SINGAPORE 358828

NRIC No: S1824808E

Date: 08/10/2008

No: 6088472

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 2B	Motorcycles not exceeding 200 cc	15 Jul 1987
Class 3	Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	09 Jul 1986



NP 428A



1145479

NRIC No: S1766519G



Blood Group:

O+

Date of issue:

28-07-1993

1 LEICESTER ROAD #04-11
SINGAPORE 358828

NRIC No: S1766519G

Date: 08/10/2008

No: 6088473

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3	Motor Cars of unladen weight not exceeding 3000 kg with not more than 7 passengers, exclusive of the driver; and Motor Tractors and other Motor Vehicles of unladen weight not exceeding 2500 kg	02 Aug 2000
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NP 428A

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	23/04/2018 18:13
Date Of Accident	14/04/2018 01:50
Exact Location Of Accident	MACALISTER RD CARPARK H EXIT GANTRY
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGZ69H
Insured/Policyholder	
Name Of Registered Owner	TAY CHEOW LAM
NRIC No	S1824808E
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96950022
Alternative Phone No	OTHERS-96950022

Vehicle Particulars

Manufacturer	AUDI
Model	A4 SEDAN 1.4 TFSI S
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1700024688
Cover Note Number	

Driver

Name of Driver	PATRICE TEO YAN
NRIC No	S1766519G
Date Of Birth	15/02/1966
Occupation	INDOOR
Date Of Driving Pass	02/08/2000
Driving Experience	17 YEARS AND 8 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-97456181
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	1 LEICESTER ROAD #04-11
Postcode	358828
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

General Information of the Accident

Type Of Accident	COLLISION - MAJOR/MINOR RD
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : TAY CHEOW LAM GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

THE ACCIDENT HAPPENED ON 14/04/2018 AT AROUND 1.50 AM. AS I WAS ABOUT TO EXIT FROM THE CARPARK GANTRY, I REALIZED THERE IS A LORRY PARK JUST OUTSIDE THE GANTRY. I THEN, MADE A RIGHT TURN TO EXIT BUT UNFORTUNATELY MISJUDGED THE DISTANCE AND THEREFORE SIDE SWIPE THE BUMPER.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	XE7999L
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	NAZIR BIN AHMAD
NRIC/Passport Number	S7517665A
Contact Number	87496797
Address	424D YISHUN AVE 11 #03-330
Postcode	
Insurance Company Name	

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

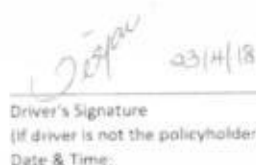
1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

 5/14/18

Policyholder's Signature
Date & Time:

 23/11/18

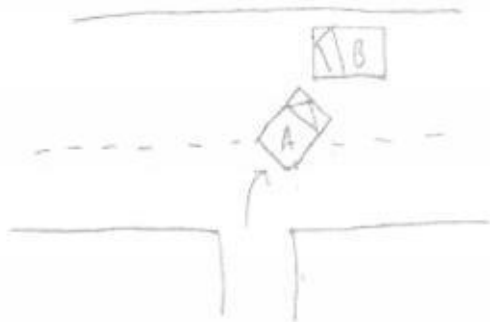
Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name: Tony Foo
NRIC/FIN No.: 67040197

Sketch Plan #2

SKETCH PLAN



A: SGZ 6914

B: XE 7999L

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

The accident happened on 14/4/18 at around 1.50pm. As I was about to exit from the car park gantry, I realized there is a lorry park just outside the gantry. I then made a right turn to exit but unfortunately misjudged the distance and therefore side swipe the bumper.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

[Signature] 23/4/18
Policyholder's Signature
Date & Time:

[Signature] 23/4/18
Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name: *Wong Fong*
NRIC/FIN No.: *G2040167X*

Accident Photo





AIG Asia Pacific Insurance Pte. Ltd
AIG Building
78 Shenton Way
#07-16

MOTOR ACCIDENT INTERVIEW FORM

NAME : Patrice Teo Yan
VEHICLE NUMBER : SGZ 69H
DATE/ TIME OF ACCIDENT : 14/4/18 / 1.50 am
PLACE OF ACCIDENT : Macalister Rd Car Park H Exit
THIRD PARTY VEHICLE (IF ANY) : XE 7999L

WHERE DID YOU START YOUR JOURNEY AND WHERE WAS THE INTENDED DESTINATION BEFORE THE ACCIDENT?

Car park going home after visiting SGH A&E

DID YOU DRINK ANY ALCOHOLIC DRINKS BEFORE YOU DRIVE ON THE DAY OF THE ACCIDENT? IF YES, DID THE TRAFFIC POLICE CONDUCT ANY BREATHE-ANALYSER TEST ON YOU? IF YES, WHAT WAS THE RESULTS?

No

WHAT IS THE TYPE OF COLLISION AND THE EXTENSIVENESS OF THE DAMAGES TO ALL VEHICLES INVOLVED?

Side swipe

WERE YOU OR YOUR PASSENGER/S INJURED? IF INJURED, WHICH HOSPITAL? WERE YOU TAKEN TO THE TRAFFIC POLICE FOR INVESTIGATION?

No

Patrice Teo Yan
NAME: Patrice Teo Yan

I AFFIRMED THE ABOVE INFORMATION IS GIVEN TO MY BEST KNOWLEDGE

UNDERTAKING

I, Patrice Teo Yan, (NRIC No. S1766519G), hereby confirm that the Singapore Accident Statement lodged by me on 23/4/18 at 5pm hours pertaining to the accident involving motor car Reg. No: SGZ69H, in which I was the driver are true and accurate to the best of my knowledge, information and belief.

I acknowledge that my insurers are not liable under the contract of insurance if there is a breach of policy terms and conditions.

In the event that an unrelated/unreported third party property or injury claim arises or there is evidence emerges that there is a breach of policy terms and conditions, I irrevocably undertake to absolve my insurer from all liability under the contract of insurance and I undertake to re-pay any sums paid by my insurers pursuant to the contract of insurance upon receipt of written demand by my insurers.

Signature

:

Name of Insured / Driver

:

Nric No.

:

Date

:

Signature

:

Name of Policyholder

:

Nric No.

:

Date

:

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1824808E



Name



TAY CHEOW LAM

戴绍南

Race

CHINESE

Date of Birth

12-03-1967

Sex

M

Country of Birth

SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number S1824808E

Name

TAY CHEOW LAM

Birth Date 12 Mar 1967

Issue Date 02 Mar 2004



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1766519G



Name



PATRICE TEO YAN

张燕

Race

CHINESE

Date of Birth

15-02-1966

Sex

F

Country of Birth

SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number S1766519G

Name

PATRICE TEO YAN

Birth Date 15 Feb 1966

Issue Date 09 Jul 2004



NRIC No. S1824808E



Blood Group

O+

Date of issue

17-06-1994

1 LEICESTER ROAD #04-11
SINGAPORE 358828

NRIC No: S1824808E

Date: 08/10/2008

No: 6088472

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 2B Motorcycles not exceeding 200 cc
Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

PASS DATE

15 Jul 1987

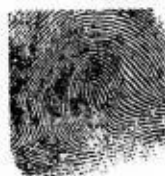
09 Jul 1986



NP 428A



NRIC No. S1766519G



Blood Group

O+

Date of issue

28-07-1993

1 LEICESTER ROAD #04-11
SINGAPORE 358828

NRIC No: S1766519G

Date: 08/10/2008

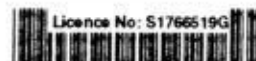
No: 6088473

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 Motor Cars of unladen weight not exceeding 3000 kg with not more than 7 passengers, exclusive of the driver; and Motor Tractors and other Motor Vehicles of unladen weight not exceeding 2500 kg

PASS DATE

02 Aug 2000



NP 428A



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : TAY CHEOW LAM
Period of Insurance : 25 Jul 2017 To 24 Jul 2018
Engine No. : CVN039018
Chassis No. : WAUZZZF4H1A164954

Vehicle No. : SQZ89H
Policy No. : 1700024688
Endorsement No. :
Issued Date : 03 Aug 2017

ABOUT THE COVER

Make/Model : AUDI A4 1.4 TFSI S tronic
Engine Capacity/Tonnage : 1.395.00 CC
Driver Restriction : NA
Sum Insured : Market Value
First Year of Registration : 2017
Insuring with COE/PAF : Yes

Person or Classes of Persons Entitled to Drive*

All the Policyholder
to Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.
You have to pay an additional sum of \$1,000 as "Young and/or inexperienced Driver Excess" (YODP) if you are a "Young Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience."

Age Condition

All Age Condition

Limitation as to Use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
This Policy does not cover use for hire or reward, driving school, driving test, racing, pace-making, speedily test or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use (15 days)

* Limitations outlined inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 180) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0; Own Damage - \$500; Theft - \$0; Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen - \$100

Named Driver and EXCESS (where applicable)

TAY CHEOW LAM - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 50, Ubi Road 1 Singapore 408699 63622320

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG 50 Mobile App. Simply search and download "AIG 50" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

Who hereby certifies that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 180), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1987 (Malaysia)

6504125200

PREMIUM LEASING - AP

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159038

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.

AUTHORISED REPRESENTATIVE

(Stamp over the)

10, Selegie Road #07-08, AIG Building, Singapore 180101 | T: +65 6415 3000 | F: +65 6415 3021 | www.aig.com.sg

AIG Asia Pacific Insurance Pte. Ltd.

24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (provided for non-accident is also)
- Advice on Motor Claims procedures
- Medical Referral Assistance

What should I do in the event of an accident?

- Move your car to a safe place
- Do not admit or discuss fault at the scene with the other party(ies)
- Report the accident to us with your accident vehicle (whenever damages occur)
- We will provide you with a copy of our approved reporting forms or authorised repairs within 24 hours of the next working day of the accident.
- Submit Initial Statement/Correspondence from your party(ies) to AIG immediately.

If no one is injured in the accident:

- You are not required to make any statement
- Photos will be taken at the scene, providing full details of the circumstances of the accident.
- The Police will be called to the scene for a report and to take photographs of the scene of the accident.
- You will be required to provide a copy of your insurance policy to the Police.
- You will be required to provide a copy of your insurance policy to the Police.
- You will be required to provide a copy of your insurance policy to the Police.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the Police, providing full details of the circumstances of the accident.
- Report vehicle damage, name and address, the name and policy number of the other driver(s) and vehicle(s).
- Obtain details (name, address and contact number) of witnesses who saw the accident or the accident.
- Report the accident to us with your accident vehicle (whenever damages occur) or authorised repairs within 24 hours of the next working day of the accident.

15 DAYS LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your policy. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder of the CI.

The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to you.

Steps to activate Loss of Use Car Replacement Benefit and Important Information relating to the Benefit:

1. To activate your Loss of Use Car Replacement Benefit, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within 3 working hours after you contact the Rental Car Company.
3. At the time of collection of the Rental Car, the original Policy Schedule issued by AIG and a copy of the Accident Report from Audi Customer Service Centre must be produced to the Rental Car Company.
4. The number of days of loss of use entitlement is based on the period your vehicle is in the repair workshop subject to a maximum of 15 days.
5. Rental cars are strictly for use in Singapore only.
6. Any extension of use of rental car beyond the period approved by AIG's surveyor will be chargeable by the Rental Car Company on a per day basis and will not be covered under the Loss of Use Car Replacement Benefit but will be payable by you to the Rental Car Company directly.
7. Upgrade of Rental Car is available upon request subject to any additional charges by the Rental Car Company. Any costs relating to such upgrade will not be covered under the Loss of Use Car Replacement Benefit but will be payable by you to the Rental Car Company directly.
8. The rental car will be delivered to you (within Singapore), and YOU MUST RETURN IT TO Audi Customer Service Centre upon collection of your accident car.

Rental Car Company: Premium Automobiles Pte. Ltd.

Activation Hotline: 64741223

55 Ubi Road 1 Singapore 408699
Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 1pm

*The Rental Car Company's Terms & Conditions apply & a refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc.

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 180), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 180).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0489/2018/GW
Date	:	25-Apr-18

Vehicle not IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Tay Cheow Lam
Address	:	1 Leicester road #04-11 Singapore 358828
Telephone	:	HP +65 96950022
Type of Claim	:	Own Damage Claims
Policy No.	:	1700024688
Vehicle No	:	SGZ 69 H
Model Code	:	Audi A4 Sedan 1.4 TFSI S
Model / Year	:	Jul-17
Engine No	:	CVN 039018
Chassis No	:	WAUZZZF41HA164954
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	14-Apr-18
Place of Accident	:	Macalister Rd Carpark H Exit Gantry

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SGZ 69 H.

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor headlight washer assy.	S/N \$ 360.00 ✓	✓
2	To dismantle and renew front bumper, lhs headlight and bonnet. Re-organise front crash management components. Reinstall all parts removed.	\$ 1,200.00 750 ✓	✓
3	To respray front bumper, lhs front fender.	\$ 1,400.00 550 ✓	✓
4	To carry out diagnostic check.	S/N \$ 192.00 ✓	✓
TOTAL LABOUR CHARGES		: \$ <u>3,152.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SGZ 69 H.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER <i>Rehnd</i>	\$ 1,849.00	✓ 1479.20
2	FRONT AIR GUIDE GRILLE-LH <i>3 new</i>	\$ 118.00	✓
3	FRONT AIR GUIDE SECTION-LH	\$ 31.00	✓
4	LED HEADLIGHT-LH <i>cut</i>	\$ 6,973.00	✓ 5572.40
5	LED HEADLIGHT WASHER LIFT CYLINDER-LH <i>Re New</i>	\$ 184.00	✓ X
6	LED HEADLIGHT WASHER LIFT CYLINDER BRACKET-LH <i>new</i>	\$ 6.00	✓
7	SUNDRIES <i>Re New</i>	\$ 200.00	✓ X
TOTAL SPARE PARTS CHARGES		\$ 9,361.00	
TOTAL LABOUR CHARGES		\$ 3,152.00	
GRAND TOTAL		\$ 12,513.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved; Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

: Adrian Lj

Surveyed Date

: 27/04/18

Authorised Date

:

Excess Cost

:

Liability

:

Remarks

: Not Authorised, 04 Dgs

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

- : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 25 June 2018 9:30 AM
To: Boo seng yak; Carrine Leong; jiayee.yap@premiumauto.com.sg; Nora Khai; SUR
Subject: RE: FINAL REVISION - SGZ69H - OD AIG - SURVEYED 27 APR 18

Dear Mr Boo,

Confirm repair cost of \$8,909.60 before excess \$600 and GST @ 4 days of repairs.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [mailto:boojohnny@gmail.com]
Sent: Sunday, 24 June 2018 3:30 PM
To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Nora Khai <nora.khai@premiumauto.com.sg>
Subject: FINAL REVISION - SGZ69H - OD AIG - SURVEYED 27 APR 18

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$8909.60 @ 4 days of repairs.

your early closure is well appreciated.

Best regards - jb

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0489/2018/GW
Date	:	25-Apr-18

Vehicle not IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

4 days - ok - jb 25 Jun 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Tay Cheow Lam
Address	:	1 Leicester road #04-11 Singapore 358828
Telephone	:	HP +65 96950022
Type of Claim	:	Own Damage Claims
Policy No.	:	1700024688
Vehicle No	:	SGZ 69 H
Model Code	:	Audi A4 Sedan 1.4 TFSI S
Model / Year	:	Jul-17
Engine No	:	CVN 039018
Chassis No	:	WAUZZZF41HA164954
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	14-Apr-18
Place of Accident	:	Macalister Rd Carpark H Exit Gantry

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SGZ 69 H.

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor headlight washer assy.	S/N \$	360.00	\$ 360.00
2	To dismantle and renew front bumper, lhs headlight and bonnet. Re-organise front crash management components. Reinstall all parts removed.	\$	1,200.00	\$ 750.00
3	To respray front bumper, lhs front fender.	\$	1,400.00	\$ 550.00
4	To carry out diagnostic check.	S/N \$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 3,152.00</u>	<u>\$ 1,852.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6641 1183

Telefax

Material List for Accident Vehicle Regn No. SGZ 69 H.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER	\$ 1,849.00	\$ 1,479.20
2	FRONT AIR GUIDE GRILLE-LH	\$ 118.00	
3	FRONT AIR GUIDE SECTION-LH	\$ 31.00	
4	LED HEADLIGHT-LH	\$ 6,973.00	\$ 5,578.40
5	LED HEADLIGHT WASHER LIFT CYLINDER-LH	\$ 184.00	
6	LED HEADLIGHT WASHER LIFT CYLINDER BRACKET-LH	\$ 6.00	
7	SUNDRIES	\$ 200.00	
TOTAL SPARE PARTS CHARGES		\$ 9,361.00	\$ 7,057.60
TOTAL LABOUR CHARGES		\$ 3,152.00	\$ 1,852.00
GRAND TOTAL		\$ 12,513.00	\$ 8,909.60

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SGZ 69 H

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0489/2018/MAS

29 June 2018

Dear Sir,

RE: INSURANCE CLAIM FOR SGZ 69 H, Audi A4 Sedan 1.4 TFSI S-Tro

With reference to the above-mentioned vehicle no **SGZ 69 H**, claimant, **Mr. Tay Cheow Lam**, please find the related document per attached.

1. A copy of the Original invoice no. 85012655 – S\$8,891.27
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SGZ 69 H

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	27 Apr 2018 13:59		27 Apr 2018 12:12 Edit Adj Rpt	S\$8,909.60 Edit Estimates	S\$8,909.60 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All																				
CLAIM SUBFOLDER DETAILS Insured: TAY CHEOW LAM, ID: S1824808E, Tel: +6597456181 Vehicle Reg. No.: SGZ69H Date of Loss: 14/04/2018 01:00 - :59 [8 Months and 20 Days From LTA Reg Date (Man Yr)] Claim Type: OD / 8362055171SG Policy/Cover Note No.: 1700024688 (Comprehensive) Excess: S\$600.00 Repairer: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911 Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Tr, Tinesh] Tinesh.Tr@aig.com Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 09/05/2018] Driver/Custodian: PATRICE TEO YAN (52 / Female), NRIC: S1766519G, Tel: +6597456181 ASSOCIATED MAIL RECEIVED View All Compose Case Mail - AIG_SG (30/04/2018): Alert - Adj Mandate Approved (S\$10674.00) - SGZ69H - Claim Handler: Tr, Tinesh - AIG_SG (30/04/2018): SGZ69H / OD / 14/04/2018 / Coverage & Excess update ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete <table border="1"> <thead> <tr> <th>Due Date</th> <th>Priority</th> <th>Type</th> <th>Task Group</th> <th>Subject</th> <th>Handler</th> <th>Assigned By</th> <th>Completed On</th> <th>Created On</th> <th>Done?</th> </tr> </thead> <tbody> <tr> <td colspan="10">No results.</td> </tr> </tbody> </table>					Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?	No results.									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?															
No results.																								

Claim Documents

*SGZ69H (8362055171SG)

OD

Apr 14 2018 1:50AM

[TAY CHEOW LAM]

Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View Use Viewer	
Assessment Reports														1 per page		☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print		
1	27/04/18 14:04	Adjuster Immediate Advice											Load HTM			
Photos/Images														3 per page		☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print		
1	27/04/18 14:09	General View											Load JPG	☒		
2	27/04/18 14:09	General View											Load JPG	☒		
3	27/04/18 14:09	General View											Load JPG	☒		
4	27/04/18 14:09	General View											Load JPG	☒		
5	27/04/18 14:09	General View											Load JPG	☒		
6	27/04/18 14:09	General View											Load JPG	☒		
7	27/04/18 14:09	General View											Load JPG	☒		
8	27/04/18 14:09	General View											Load JPG	☒		
9	27/04/18 14:09	General View											Load JPG	☒		
10	27/04/18 14:09	General View											Load JPG	☒		
Documentation														1 per page		☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print		
1	27/04/18 14:18	Singapore Accident Statement											Load PDF			
2	27/04/18 14:18	Certificate of Insurance											Load PDF			
3	27/04/18 14:18	Driver's Driving License											Load PDF			
4	27/04/18 14:19	INTERVIEW FORM											Load PDF			
5	27/04/18 14:19	UNDERTAKING											Load PDF			
6	27/04/18 14:19	MARK ESTIMATE											Load PDF			
7	20/07/18 11:50	WORKSHOP INVOICE											Load PDF			
8	20/07/18 11:50	DISCHARGE VOUCHER											Load PDF			

Linked Accident Report Documents

			View			Use Viewer		
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1	23/04/18 18:41	Accident Statement		Load HTM				
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1	23/04/18 18:37	Accident Photo		Load JPG	☒			
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2 23/04/18 18:34 Sketch Plan #2



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Documents Checklist

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Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG18007757/AVBN2

Date: 20/07/2018

REFERENCE

Insured/Claimant: TAY CHEOW LAM Policy No: 1700024688
Date of Loss: 14/04/2018 Nature of Claim: OD Claim No: 8362055171SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SGZ69H
Make & Model: AUDI A4, 1.4 TFSI S TRONIC (A) Engine No: CVN039018
Reg. Date: 25/07/2017 (Man. Year: 2017) Chassis No: WAUZZZF41HA164954
Colour: White Odometer: 8722 km
Engine Capacity: 1395 cc
Market Value/New Car Price: S\$150,000.00
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 205/50R16 Rear Tyre Size: 205/50R16
Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm
Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	9,361.00	7,057.60	2,303.40	24.61
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,152.00	1,852.00	1,300.00	41.24
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	12,513.00	8,909.60	3,603.40	28.80
- Excess (S\$)	600.00	600.00	0.00	0.00
(S\$)	11,913.00	8,309.60	3,603.40	30.25
+ GST 7.00/7.00% (S\$)	833.91	581.67	252.24	30.25
Nett Amount (S\$)	12,746.91	8,891.27	3,855.64	30.25

INSPECTION

Date of Assignment: 27/04/2018
Date Inspected: 27/04/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,849.00 FS	*1,479.20 FS
2	1		*FRONT AIR GUIDE GRILLE-LH	Not Necessary	118.00 FS	*- FS
3	1		*FRONT AIR GUIDE SECTION-LH	Not Necessary	31.00 FS	*- FS
4	1		*LED HEADLIGHT-LH	Cut	6,973.00 FS	*5,578.40 FS
5	1		*LED HEADLIGHT WASHER LIFT CYLINDER-LH	Not Necessary	184.00 FS	*- FS
6	1		*LED HEADLIGHT WASHER LIFT CYLINDER BRACKET-LH	Not Necessary	6.00 FS	*- FS
7	1		*SUNDRIES	Not Necessary	200.00 FS	*- FS
F=Franchise part. S=SpcNett.						
Total Parts (S\$)					9,361.00	7,057.60

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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,FOG LAMPS,OUTSIDE TEMPERATURE SENSOR HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER,LHS HEADLIGHT AND BONNET.RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	1,200.00	750.00
3	TO RESPRAY FRONT BUMPER,LHS FRONT FENDER	New	1,400.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (\$\$)			3,152.00	1,852.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >