

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SGZ 69 H

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0489/2018/MAS

29 June 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SGZ 69 H, Audi A4 Sedan 1.4 TFSI S-Tro

With reference to the above-mentioned vehicle no **SGZ 69 H**, claimant, **Mr. Tay Cheow Lam**, please find the related document per attached.

1. A copy of the Original invoice no. 85012655 – S\$8,891.27
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SGZ 69 H

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733
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Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone 6388 2223
Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Telephone 6388 2323
Telefax 6841-1183
INSURANCE INVOICE
Company No. 02271W
GST Reg. No. 199902271W

Customer Service
Service Appointment
24-hour Breakdown Service
Email customer.care@premiumauto.com.sg
6366 2323
9828 1233

Invoice: 85012655 Account: A0006 (T @)
AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120 079120
Date : 26/06/2018
Order : SGZ0069H
Term : 30
AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120

Regn No.: SGZ0069H (V 33974) Regn Date: 25/07/2017 Mileage: 9305 WIP No.: 63298
Model: A4 SEDAN 1.4 TFSI 5 tronic Chassis: WAUZZZF41HA164954 Engine: CVN 039018 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-600.00	1.00	-600.00
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHTS WASHER ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER AND LHS HEADLIGHT, REORGANISE FRONT CRASH MANAGEMENT COMPONENTS, REINSTALL ALL PARTS REMOVED	750.00	1.00	750.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECKS	192.00	1.00	192.00
X	A8W0941773A	HEADLIGHT	1.00	5973.00	5,973.00
X	A8W0807065C GRU	COVER	1.00	1849.00	1,849.00
		Less 020%			
		Less 020%			
Sub-Total					8,309.60
7% GST					581.67
Grand Total					8,891.27

Parts 7,057.60
Labour 0.00
Sublet 1,852.00
Menus 0.00
Lubricant 0.00



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SGZ69H

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0489/2018/TF
18 May 2018

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

RE : CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER

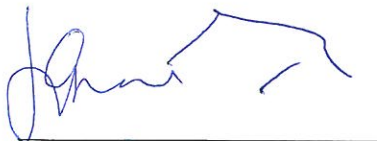
Make & Model : Audi A4 SEDAN 1.4 TFSI S tronic
Vehicle Chassis No. : WAUZZZF41HA164954
Vehicle Regn No. : **SGZ69H**
Vehicle Mileage : 9304KM
Vehicle Owner : Mr. Tay Cheow Lam
Certificate No : 1700024688
Policy Excess : S\$642.00(inclusive 7% GST)
Accident Date : 14/04/2018
Place : Macalister Rd Carpark H Exit Gantry
Repair Cost : \$ 8,891.27
WIP No. : 63298
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :



Time :

Date :

22/5/18

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1824808E



Name

TAY CHEOW LAM

戴绍南

Race

CHINESE

Date of Birth

12-03-1967

Sex

M

Country of Birth

SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number S1824808E

Name

TAY CHEOW LAM

Birth Date 12 Mar 1967

Issue Date 02 Mar 2004



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1766519G



Name

PATRICE TEO YAN

张燕

Race

CHINESE

Date of Birth

15-02-1966

Sex

F

Country of Birth

SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number S1766519G

Name

PATRICE TEO YAN

Birth Date 15 Feb 1966

Issue Date 09 Jul 2004



2144147

NRIC No. S1824808E



Blood Group

O+

Date of issue

17-06-1994

1 LEICESTER ROAD #04-11
SINGAPORE 358828

NRIC No: S1824808E

Date: 08/10/2008

No: 6088472

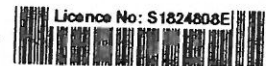
YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class	Description	PASS DATE
Class 2B	Motorcycles not exceeding 200 cc	15 Jul 1987
Class 3	Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	09 Jul 1986

PASS DATE

15 Jul 1987

09 Jul 1986



NP 428A



1145479

NRIC No. S1766519G



Blood Group

O+

Date of issue

28-07-1993

1 LEICESTER ROAD #04-11
SINGAPORE 358828

NRIC No: S1766519G

Date: 08/10/2008

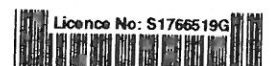
No: 6088473

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class	Description	PASS DATE
Class 3	Motor Cars of unladen weight not exceeding 3000 kg with not more than 7 passengers, exclusive of the driver; and Motor Tractors and other Motor Vehicles of unladen weight not exceeding 2500 kg	02 Aug 2000

PASS DATE

02 Aug 2000



NP 428A

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : TAY CHEOW LAM
Period of Insurance : 25 Jul 2017 To 24 Jul 2018
Engine No. : CVN039018
Chassis No. : WAUZZZF41HA164954
Vehicle No. : SGZ89H
Policy No. : 1700024688
Endorsement No.
Issued Date : 03 Aug 2017

ABOUT THE COVER

Make/Model : AUDI A4 1.4 TFSI S tronic
Engine Capacity/Tonnage : 1,395.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2017
Insuring with COE/PAIR : Yes

Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.
You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDER") if you are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
This cover does not extend to the use of the vehicle for hire, reward, racing, prize-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use (15 days)

* Limitations endorsed inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
Fire - \$0
Own Damage - \$500
Theft - \$0
Flood Cover - \$0Section 2
Property Damage - \$0

Windscreen - \$100

Named Driver and Excess (where applicable)

TAY CHEOW LAM - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63862233

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1957 (Malaysia).

0504125200

PREMIUM LEASING - AP
281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159038
Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE
Cheng Chen Ye

96 Shenton Way #07-16 AIG Building S076120 | T: +65 6419 3000 | F: +65 6419 3723 | www.aig.com.sg

AIG Asia Pacific Insurance Pte. Ltd.

24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you? What should I do in the event of an accident?

- Immediate assistance for breakdowns, accidents, theft, fire, etc.
 - Emergency towing services.
 - Towing services (subject to the terms and conditions of the policy).
 - Assistance with claims and documentation.
 - Assistance with repairs and replacement parts.
- If no one is injured in the accident, the following steps should be taken:
- Stop the vehicle and move it to a safe place.
 - Do not admit or discuss fault or blame with the other party(ies).
 - Report the accident to us with your details on vehicle (whether damaged or not).
 - Obtain a copy of the police report (if applicable).
 - Obtain a copy of the accident report (if applicable).
 - Obtain a copy of the repair estimate (if applicable).
 - Obtain a copy of the replacement parts (if applicable).
 - Obtain a copy of the repair bill (if applicable).
- If a claimant is injured in the accident, the following steps should be taken:
- Stop the vehicle and move it to a safe place.
 - Do not admit or discuss fault or blame with the other party(ies).
 - Report the accident to us with your details on vehicle (whether damaged or not).
 - Obtain a copy of the police report (if applicable).
 - Obtain a copy of the accident report (if applicable).
 - Obtain a copy of the repair estimate (if applicable).
 - Obtain a copy of the replacement parts (if applicable).
 - Obtain a copy of the repair bill (if applicable).

If no one is injured in the accident, the following steps should be taken:

- Stop the vehicle and move it to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your details on vehicle (whether damaged or not).
- Obtain a copy of the police report (if applicable).
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- Obtain a copy of the replacement parts (if applicable).
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If a claimant is injured in the accident, the following steps should be taken:

- Stop the vehicle and move it to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your details on vehicle (whether damaged or not).
- Obtain a copy of the police report (if applicable).
- Obtain a copy of the accident report (if applicable).
- Obtain a copy of the repair estimate (if applicable).
- Obtain a copy of the replacement parts (if applicable).
- Obtain a copy of the repair bill (if applicable).

15 DAYS LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your policy. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder of the CI.

The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to you.

Steps to activate Loss of Use Car Replacement Benefit and important information relating to the Benefit:

1. To activate your Loss of Use Car Replacement Benefit, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within 3 working hours after you contact the Rental Car Company.
3. At the time of collection of the Rental Car, the original Policy Schedule issued by AIG and a copy of the Accident Report from Audi Customer Service Centre must be produced to the Rental Car Company.
4. The number of days of loss of use entitlement is based on the period your vehicle is in the repair workshop subject to a maximum of 15 days.
5. Rental cars are strictly for use in Singapore only.
6. Any extension of use of rental car beyond the period approved by AIG's surveyor will be chargeable by the Rental Car Company on a per day basis and will not be covered under the Loss of Use Car Replacement Benefit but will be payable by you to the Rental Car Company directly.
7. Upgrade of Rental Car is available upon request subject to any additional charges by the Rental Car Company. Any costs relating to such upgrade will not be covered under the Loss of Use Car Replacement Benefit but will be payable by you to the Rental Car Company directly.
8. The rental car will be delivered to you (within Singapore), and YOU MUST RETURN IT TO Audi Customer Service Centre upon collection of your accident car.

Rental Car Company: Premium Automobiles Pte. Ltd.

Activation Hotline: 64741223

55 Ubi Road 1 Singapore 408699

Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 1pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc.)

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.