

Thin Thin (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 19 October 2018 2:34 PM
To: Thin Thin (LKKAUTO); Admin A; Vivian Lau (LKKAUTO)
Cc: Chong Boon Sen; Hsiao Tong (LKKAUTO); Chee So Chow; KKLau; Alfred Toh
Subject: RE: Direct Settlement - Accident Involving SKU14U (OI: SNM18D02160C02/4) AND SCG11X (TP : LKK REF - CC6/CTI18007751/ua3) on 26/04/2018
Attachments: Email from TP (003).pdf

LKK REF - CC6/CTI18007751/ua3
CTI REF - SNM18D02160C02/4 (SKU14U)

Dear Thin Thin

You may proceed to resolve the property damage claim at \$15,393.50.

We await your payment advice to enable Boon Sen to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



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From: Thin Thin (LKKAUTO) [mailto:thinthin@lkkauto.com]
Sent: Friday, October 19, 2018 2:21 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>

Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; KKLau <kklau@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SKU14U (OI: SNM18D02160C02/4) AND SCG11X (TP : LKK REF - CC6/CTI18007751/ua3) on 26/04/2018

LKK REF - CC6/CTI18007751/ua3
CTI REF - SNM18D02160C02/4 (SKU14U)

Dear Mr Alfred,

We refer to the below matter.

Please be inform that we have offered to TP as per instruction. However, TP did not accept our offer and they propose \$ 100 /per day x 10 days as their client vehicle was 4.9 cc.

Please see the attached email from TP.

In view of the above, kindly let us have your further instruction.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 19 October 2018 12:48 PM

To: Thin Thin (LKKAUTO) <thinthin@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>

Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; KKLau <kklau@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SKU14U (OI: SNM18D02160C02/4) AND SCG11X (TP : LKK REF - CC6/CTI18007751/ua3) on 26/04/2018

LKK REF - CC6/CTI18007751/ua3
CTI REF - SNM18D02160C02/4 (SKU14U)

Dear Thin Thin

We refer to your email of even date pertaining to the above matter.

Please proceed to offer as follow:

| | |
|---------------------------------|---|
| Cost of Repairs | \$14,391.50 |
| Loss of Use (10 days x \$80.00) | \$ 800.00 & up to \$100.00/day x 8 days |
| LTA Search fee | \$ 2.00 |
| Total | \$15,193.50 |
| | ===== |

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
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From: Thin Thin (LKKAuto) [<mailto:thinthin@lkkauto.com>]
Sent: Friday, October 19, 2018 12:16 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SKU14U (OI: SNM18D02160C02/4) AND SCG11X (TP : LKK REF - CC6/CTI18007751/ua3) on 26/04/2018

Your Ref: SNM18D02160C02/1
Our Ref: CC6/CTI18007751/Aua3n2

"Without Prejudice"

Dear Sir / Madam,

ACCIDENT ON 24/04/2018 INVOLVING VEHICLES SKU 14U AND SCG 11X

We refer to the above matter.

OI collided to rear portion of TP vehicle.

According to GIA Barometer of Liability, our insured's liability is down. We did clarify with OI the nature of the accident. We had informed OI about the NCD issue.

We seek your approval to offer to TP repairer, **Modern Automotive Pte Ltd** is as follows: -

| | Claimed Amount | Revised Amount |
|------------------------|----------------|----------------|
| Cost of Repair (W/GST) | \$ 31,503.92 | \$ 14,391.50 |

| | | |
|---------------------------------|---------------------|---------------------|
| Loss of Use (10 days x \$ 180) | \$ 1,800.00 | \$ 1,800.00 |
| LTA Search Fee | \$ 2.00 | \$ 2.00 |
| Total | \$ 33,605.00 | \$ 16,193.50 |

Enclosed herewith the relevant supporting documents for your kind perusal.

For your approval please.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Thursday, 26 April 2018 8:25 PM

To: claimsdept@sg.cntaiping.com

Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Lucas Lee <lucas.lee@sg.cntaiping.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKU14U (OI : CAI - TBA) AND SCG11X (TP : LKK REF - CC6/CTI18007751/ua3) on 26/04/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case from M/s Modern Automotive Pte Ltd.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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MODERN AUTOMOTIVE PTE LTD

BLK 3023A UBI ROAD 1 #01 - 61

SINGAPORE 408717

GST REG. NO : 200501102H

TEL : 6748 4422 / 6745 4422 FAX : 6747 6720

Email: chin@modernautomotive.com.sg

YOUR REF : SKU14U

OUR REF : SCG11X

Date : 01.06.2018

The Claims Manager

China Taiping Insurance Co (s) Pte Ltd

3 Anson Road #16-00

Spring Leaf Tower

Singapore 079909

Tel : 6222 2366

Fax : 6222 1033

**RE : ACCIDENT INVOLVING SCG11X & SKU14U ON 26.04.2018
ALONG FARRER ROAD**

We refer to the above matter.


We have been authorized by our client Mr Koh Chye Lee to make claim against your insured vehicle No. SKU14U in respect of the above accident for the following :

| | | | | |
|-------------------------------|--------|----|-----------|------------------------------|
| Repair Cost | \$1100 | \$ | 14,391.50 | (Incl GST) |
| Loss of use (10 days x \$180) | 1000 | \$ | 1,800.00 | (8 Repair days, 1 Sun, 1 PH) |
| Search fee | | \$ | 2.00 | |

Total : \$ 16,193.50 \$15,393.50

Enclosed herewith a copy each of the supporting documents for your perusal.
Kindly process the above and remit the payment to us asap.

Yours faithfully



Modern Automotive Pte Ltd



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTI18007751/Aua3

03 MAY 2018

YEO LEE KIW ANTHEA
14 SELETAR GREEN VIEW
SINGAPORE 805119

Dear Sir/Madam,

ACCIDENT INVOLVING SKU 14U & SCG 11X ON 26/04/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

THIN THIN HLAING
Case Handler
DID: 6841 2360
Fax: 6741 4108
Email: thinthin@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

LETTER OF AUTHORIZATION

Date: 26/4/18

TO WHOM IT MAY CONCERN

Dear Sir,

RE: ACCIDENT INVOLVING VEHICLE

..... SCG 11 X / SKU 14 U

ON 26/4/18 ALONG Farrer Road

.....

This letter is to authorize **MODERN AUTOMOTIVE PTE LTD** at Block 3023A, Ubi Road 1, #01-61, Singapore 408717 to resolve the above matter.

In respect of this authorization, **MODERN AUTOMOTIVE PTE LTD** has my/our authority to decide on my/our behalf whether to accept any offer of settlement from the third party insurers. I/we also agreed that all payments include Loss of Use to make in favour of **MODERN AUTOMOTIVE PTE LTD**.

MODERN AUTOMOTIVE PTE LTD is also authorized to sign all the required documents include Discharge Voucher from the third party insurers on my/our behalf.

Yours Faithfully

.....
Signature of Owner

..... Koh Chye Lee S8131034C

Name / NRIC

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3085771600

Claim No : SNM18D02160C02/1

Claimant : KOH CHYE LEE (XU CAILI)

Amount : S\$ 15,393.50

Singapore Dollars Fifteen Thousand Three Hundred Ninety
Three and Cents Fifty Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SCG 11X

Insured Vehicle No. : SKU 14U

Date of Loss : 26/04/2018

Place of Accident : FARRER ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : YEO LEE KIW ANTHEA

Driver Name : YEO LEE KIW

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

| | |
|--|---------------|
| (1) General Damages | S\$ - |
| (2) Cost of Repair/Excess | S\$ 14,391.50 |
| (3) Loss of Use/Rental/ | S\$ 1,000.00 |
| (4) GIA/Police Reports/ Investigation Results/Search Fees | S\$ 2.00 |
| (5) Medical Reports/Expenses | S\$ - |
| (6) Survey Fees/P.T. Fees | S\$ - |
| (7) Cost including Disbursement | S\$ - |

TOTAL S\$ 15,393.50

Claimant Name : KOH CHYE LEE (XU CAILI) NRIC No : S8131034C

Signature :  Date : 24/10/18

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-063447

Date of Request: 26/04/2018

Your Ref No: Online Purchase

Modern Automotive Pte Ltd
Blk 3023A Ubi Road 1
#01-61 & #01-58
Singapore 408717

Dear Sir/Madam,

Enquiry Date 26/04/2018
Enquiry By Chin Soi Shong
TP Vehicle No. SKU14U
Accident Date 26/04/2018

Enquiry Result

| TP Vehicle No. | Insurer | Period of Insurance | Insurer Tel. No. |
|----------------|---|-----------------------|------------------|
| SKU14U | China Taiping Insurance (Singapore) Pte. Ltd. | 19/09/2017-18/09/2018 | 6389 6111 |

Thank You.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-063447

Date of Request: 26/04/2018

Your Ref No: Online Purchase

Modern Automotive Pte Ltd
Blk 3023A Ubi Road 1
#01-61 & #01-58
Singapore 408717

Dear Sir/Madam,

Enquiry Date 26/04/2018
Enquiry By Chin Soi Shong
TP Vehicle No. SKU14U
Accident Date 26/04/2018

| DESCRIPTION | AMOUNT (S\$) |
|----------------------------------|--------------|
| TP Insurer Enquiry | 1.87 |
| GST Amount | 0.13 |
| Total Amount Due (GST Inclusive) | 2.00 |

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque