

Joy Irene (LKKAuto)

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 30 August 2018 3:59 PM
To: Joy Irene (LKKAuto)
Cc: Mei Kwan (LKKAuto); MT_Claim_SG; Admin A
Subject: RE: SKX1964E / Your vehicle : GBE4204C Our Ref: 17/18/18/VC00/020566

Dear Joy

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Joy Irene (LKKAuto) [mailto:JoyIrene@lkkauto.com]
Sent: Thursday, 30 August, 2018 10:32 AM
To: ONG LI LI
Cc: Mei Kwan (LKKAuto); MT_Claim_SG; Admin A
Subject: RE: SKX1964E / Your vehicle : GBE4204C Our Ref: 17/18/18/VC00/020566

Ref : 17/18/18/VC00/020566

=====

Dear Li Li,

This is a scenario where our insured hit parked TP vehicle.

Liability is not in our favour.

Summary to offer to repairer M/s VISION AUTOWORK PTE LTD is as follows:

	TP CLAIMED	OUR REVISED TO OFFER
	=====	=====
1) Cost of Repairs + 7% GST	\$ 11,051.84 (est)	\$ 3,103.00
2) Loss of Rental (2 days)	\$ 260.00	\$ 200.00
3) LTA Search Fee	\$ 7.45	\$ 7.45
4)GIA Search Fee	\$ 29.00	\$ 29.00
	=====	=====
TOTAL	\$ 11,348.29	\$ 3,339.45
	=====	=====

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

From: Joy Irene (LKKAuto)
Sent: Wednesday, 20 June 2018 9:45 AM
To: 'ONG LI LI' <llong@lonpac.com>
Cc: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SKX1964E (Pre-inspection) / Your vehicle : GBE4204C Our Ref: 17/18/18/VC00/020566

Dear Ms. Li Li,

Attached Preliminary Advice and estimate for your reference.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]
Sent: Monday, 30 April, 2018 5:04 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: SKX1964E (Pre-inspection) / Your vehicle : GBE4204C Our Ref: 17/18/18/VC00/020566

Dear Mei Kwan

Attached is our Insured's GIA report for your handling.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: ONG LI LI
Sent: Friday, 27 April, 2018 12:28 PM
To: 'Mei Kwan (LKKAUTO)'; MT_Claim_SG
Cc: Joy Irene (LKKAUTO); Asher Sng (LKKAUTO); Hsiao Tong (LKKAUTO); Admin A
Subject: RE: SKX1964E (Pre-inspection) / Your vehicle : GBE4204C Our Ref: 17/18/18/VC00/020566

Dear Mei Kwan

Our Insured has not reported the accident to us yet.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]
Sent: Friday, 27 April, 2018 12:15 PM
To: MT_Claim_SG
Cc: ONG LI LI; ERIC WOO JUN KIAT; GERALD POH WEE BIN; Joy Irene (LKKAUTO); Asher Sng (LKKAUTO); Hsiao Tong (LKKAUTO); Admin A
Subject: RE: SKX1964E (Pre-inspection) / Your vehicle : GBE4204C

WITHOUT PREJUDICE

Your ref: 17/18/18/VC00/020566
LKK ref: CC4/LPC18007749/ja3

Dear Sir/ Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Thursday, 26 April, 2018 4:58 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SKX1964E (Pre-inspection) / Your vehicle : GBE4204C

Dear Mr Gerald,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Thursday, 26 April, 2018 4:44 PM

To: assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Vision Autowork <visionautowork@gmail.com>

Subject: FW: SKX1964E (Pre-inspection) / Your vehicle : GBE4204C

Our Ref : 17/18/18/VC00/020566

Dear Catherine,

Kindly proceed to conduct the pre-repair survey accordingly.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Vision Autowork [<mailto:visionautowork@gmail.com>]

Sent: Thursday, 26 April, 2018 4:18 PM

To: MT_Claim_SG; GERALD POH WEE BIN; ERIC WOO JUN KIAT

Subject: SKX1964E (Pre-inspection) / Your vehicle : GBE4204C

Dear person in charge,

Please refer to attach file and arrange for pre-inspection.

Hope we can do Direct Settle and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert

**** PLEASE ADVISE THE ABOVE CASE LIABILITY ****

--

Thank You.

Yours Sincerely,

Michelle

HP : 9856 4815

8 Kaki Bukit Avenue 4

#08-09Premier @ Kaki Bukit

Singapore (415875)

Tel : 6341 6789

Fax : 6341 6778

Thank You

Yours faithfully,

Michelle

Hp: 9856 4815

8 Kaki Bukit Avenue 4,
#08-09, Premier @ Kaki Bukit,
Singapore 41875
Tel: 6341 6789
Fax: 6341 6778

VISION AUTOWORK PTE. LTD.

8 KAKI BUKIT AVENUE 4, #08-09, PREMIER @ KAKI BUKIT, S'PORE 415875

Tel: 6341 6789 Fax: 6341 6778

Co. Reg. No. : 201500371E

Letter of Demand

Re : Accident involving my vehicle no. SKX1Q64E and vehicle no. GBE4704C on 25/04/2018 at 17:40 HRS PM/AM along Showa Denko HD (S) Pte Ltd. Staff Carpark

We refer to the above matter.

Attached copies of the following for your kind perusal :

Vehicle Repair cost / Excess	\$ 3103.00
Vehicle Rental Fee for <u>2</u> days @	
\$ <u>130.00</u> per day	\$ 260.00
Loss of use for <u>—</u> days @	
\$ <u>—</u> per day	\$ —
Police search fee/ police report fee /LTA search fees	\$ 7.45
Others <u>3rd party report</u>	\$ 29.00
Total :	\$ 3399.45

Yours faithfully,

ABBY



ABBY

HP : 9856 4815

E-mail: visionautowork@gmail.com

VISION AUTOWORK PTE. LTD.
8 KAKI BUKIT AVENUE 4, #08-09, PREMIER @ KAKI BUKIT, S'PORE 415875
Tel: 6341 6789 Fax: 6341 6778
Co. Reg. No. : 201500371E

Authorization To Act

I, Tay Phay Geok ("the third party claimant") of
BLK 401 Chou Chu Kang Avenue 3 #08-209 Singapore 680401
(address), owner of SKX 1964E (vehicle no.) hereby
authorize Vision Autowork Pte. Ltd.
("the workshop") to act for me with respect to my claim for repair
costs and/or rental and/or loss of use ("claim") for my vehicle
no. SKX 1964E that was damaged pursuant to the accident which
occurred on 25/04/2018 (date) along Shwa Denko HD (S)
PTE LTD STAFF Carpark (location) involving
vehicle no/s GBE 4204C
("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that
they deem fit and the workshop is further authorized to receive payment further to
settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on
a without prejudice and without admission of liability basis in so far as the
driver/owner/insurers of the other vehicle/s is concerned.

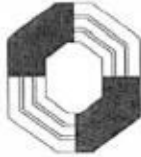
Dated this 26 day of 04 (month) 20 18 (year)



Signed by "the third party claimant"



Signed by "the workshop"



LONPAC INSURANCE BHD

CLAIM NO : 17/18/18/VC00/020566

DATE : 12 OCTOBER 2018

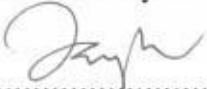
DISCHARGE VOUCHER

I/We, **MDM TAY PHAY GEOK** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or the owner of **GBE 4204C** the sum of Singapore Dollars **Three Thousand Three Hundred Thirty Nine and Cents Forty Five only (\$3,339.45)** in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my/our vehicle, **SKX 1964E** on **25 APRIL 2018** along **SHOWA DENKO HD (S) PTE LTD STAFF CAR PARK**

I /We hereby agree to indemnify and keep indemnify (**YUN WEI F&B MANAGEMENT PTE LTD/LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/S VISION AUTO WORK PTE. LTD.**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 22/10/18
.....
Signature of vehicle owner/Date

Tay Phay Geok 22/10/18
.....
Name of vehicle owner/Date

"My execution of this Discharge Voucher is only for my claim for property damage and not prejudicial to any other claims"

VISION AUTOWORK PTE.LTD.

8 Kaki Bukit Ave 4,
#08-09 Premier @ Kaki Bukit,
Singapore 415875

Tel : 6341 6789

Fax : 6341 6778

ROC / GST REG NO.: 201500371E

Email : visionautowork@gmail.com

TAX INVOICE

INVOICE No **TI V16642**

Date : 09.07.18

Vehicle Number : **SKX1964E**

Bill To:

LONPAC INSURANCE BHD

NO.100 BEACH ROAD

#19-00 SHAW TOWER

SINGAPORE 189702

	DESCRIPTION	AMOUNT
	Carry out lump sum repair on accident vehicle corresponding to supply of spare parts, labour and spray painting charges	\$ 2,900.00
Sub Total		\$ 2,900.00
Add GST 7%		\$ 203.00
Total Amount		\$ 3,103.00

PAYMENT BY CHEQUE SHOULD BE CROSSED AND MADE PAYABLE TO

' VISION AUTOWORK PTE.LTD. '

PLEASE INDICATE THE INVOICE NO. ON THE REVERSE SIDE.

Issued By :



Co's stamp & Authorised Signature



WIN WIN RENT-A-CAR PTE LTD

Invoice

SKX1964E
TAY PHAY GEOK
BLK 401 CHOA CHU KANG AVE 3
#08-209
S(680401)

Invoice No : WPLIN0001951
Invoice Date : 4/5/2018
Due Date : 4/5/2018
VHA No : 2400
Referral ID : V001

Description :	Amount
Rental for 2 Day/s @ \$130 per Day	\$260

Vehicle No : SLG2840A

Vehicle Description : Honda Fit 1.3A

Rental Period : 02/05/2018 to 04/05/2018

Total Amount Payable : \$260

WIN WIN RENT-A-CAR PTE LTD

8 Kaki Bukit Ave 4 #06-04 Premier@Kaki Bukit Singapore 415875

Tel: 6315 8479 H/P: 9833 0807

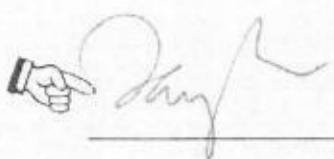

VHA No: 2400

Invoice No: WPLIN 1951

Hirer's Vehicle No: (vision)

UEN: 201505115E

VEHICLE RENTAL AGREEMENT


HIRER'S PARTICULARS		Vehicle No: <u>SLG2P40A</u> Replace Veh No: <u>SKX1964E</u>	
Name: (as in I/C) <u>TAY PHAY GEOK</u>		Mileage Out: <u>15787</u> Mileage Out:	
NRIC / FIN No: <u>S71476406</u>		Make & Model: <u>H. FIT</u> Auto / Manual	
Address (Res): <u>BLK 401 CHOA CHU KANG</u>		Out : Date <u>25/4/18</u> Time: <u>2000</u>	
<u>AVE 3 #08-2093(680401)</u>		HIRE / PERIOD EXPIRY Time: <u>0905</u>	
Name & Address of Employer:		NON-WAIVER EXCESS=\$ <u>2000/-</u>	
Occupation: Driving Exp:		CHARGES	
Singapore Driving Licence No:		Daily <u>2</u> @ \$ <u>130</u> per day <u>\$260</u>	
Issue Date: Date of Birth: <u>11/9/71</u>		Weekly @ \$ per week	
Tel: (O) (R) HP :		Monthly @ \$ per month	
ADDITIONAL DRIVER'S PARTICULARS		Hours @ \$ per hour	
Name: (as in I/C)		Extension @ \$	
NRIC / FIN No:		Delivery/Collection Service	
Address (Res):		SUB-TOTAL \$	
Occupation: Driving Exp:		PETROL LEVEL	
Singapore Driving Licence No:		Out E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F	
Issue Date: Date of Birth:		In E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F	
Tel: (O) (R) H/P:		Fuel	
VEHICLE CHECK LIST		Traffic / Parking Fines	
INDICATE: D - DENTS S - SCRATCHES		TOTAL CHARGES \$	
A - ACCIDENTS		Hirer's Signature 	
RIGHT FRONT TOP LEFT		Additional Driver's Signature 	
MISSING / FAULTY ACCESSORIES / PARTS			
REMARKS:			

I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given WIN WIN RENT-A-CAR PTE LTD in connection with this agreement is true.

***IMPORTANT**

1. VEHICLE IS STRICTLY PROHIBITED FOR "HIRE FOR REWARDS" USAGE SUCH AS UBER / GRABCAR / GRABSHARE ETC.
2. ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORIZED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
3. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
4. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
5. IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
6. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY WIN WIN RENT-A-CAR PTE LTD.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO WIN WIN RENT-A-CAR PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	SIGNATURE OF HIRER/DRIVER
04/05/18	3.15pm	16045			



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 26 Apr 2018 / 08:59:41

Receipt Date/Time : 26 Apr 2018 / 08:59:41

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180426-000202

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - GBE4204C				
As at 25 Apr 2018/17:40:00				
Insurance Co: LONPAC INSURANCE BHD				
1	Insurance Enquiry - GBE4204C Enquiry Fee 20180426085817736911	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx0238	Credit Card: Visa/MasterCard		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-065086
Date of Request: 30/04/2018

Your Ref No: WALK IN EDWIN

VISION AUTOWORK PTE LTD
8 KAKI BUKIT AVE 4,, #08-09 PREMIER @ KAKI BUKIT
SINGAPORE 415875

Dear Sir/Madam,

Your Vehicle No: SKX1964E
Date of Accident: 25/04/2018
Place of Accident: SHOWA DENKO HD (S) P/L STAFF C/P
Involving Vehicle No: GBE4204C

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque