

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Thursday, 3 May, 2018 9:43 AM
To: 'Joel Goh'
Cc: Admin A; Joy Irene (LKKAuto); Hsiao Tong (LKKAuto); Asher Sng (LKKAuto)
Subject: RE: Pre-Repair Inspection - Accident Involving SBS6354R & GBC1105K D.O.A: 17/04/2018 (DM18HO01028-JG)

Categories: HMK

WITHOUT PREJUDICE

Your Ref : DM18HO01028-JG
LKK Ref : [CC4/EQI18007747/R1ja3](#)

Dear Sir /Madam,

We refer to the above matter.

This is a third party direct settlement case.

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Thursday, 26 April, 2018 11:12 AM
To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: Pre-Repair Inspection - Accident Involving SBS6354R & GBC1105K D.O.A: 17/04/2018 (DM18HO01028-JG)

Dear Joel,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]

Sent: Thursday, 26 April 2018 10:59 AM

To: Admin A <admin-a@lkkauto.com>

Subject: RE: Pre-Repair Inspection - Accident Involving SBS6354R & GBC1105K D.O.A: 17/04/2018 (DM18HO01028-JG)

Dear LKK

Attached our insured's accident report.
Please proceed with direct settlement if possible.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Joel Goh

Sent: Thursday, April 26, 2018 10:57 AM

To: 'Sharifah Nusaybah Binte Syed Jamil Binshahab'

Cc: Subramanian Kasi; Wu Tzu Ying; Kenny Tham; Alvin Tan; Admin A

Subject: RE: Pre-Repair Inspection - Accident Involving SBS6354R & GBC1105K D.O.A: 17/04/2018 (DM18HO01028-JG)

Without Prejudice

Dear Sharifah

Thank you for your confirmation.
We will arrange accordingly.

Dear LKK

Kindly assist on the following PRS.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Sharifah Nusaybah Binte Syed Jamil Binshahab [<mailto:sharifah@towertransit.sg>]

Sent: Thursday, April 26, 2018 10:07 AM

To: Joel Goh

Cc: Subramanian Kasi; Wu Tzu Ying; Kenny Tham; Alvin Tan

Subject: RE: Pre-Repair Inspection - Accident Involving SBS6354R & GBC1105K D.O.A: 17/04/2018 (DM18HO01028-JG)

WITHOUT PREJUDICE

Dear Joel,

Thank you for the information.

We shall send all future PRS request to eqiprs@eqinsurance.com.sg.

Please proceed to appoint LKK for the inspection.

Thank you.

Sharifah Nusaybah (Ms)

Senior Executive, Claims

Mobile +65 9848 2243

Office +65 6817 1747

Email sharifah@towertransit.sg



Tower Transit Singapore Pte Ltd
21 Bulim Drive, Bulim Bus Depot, Singapore 648170
Registration number 201419417K
www.towertransit.sg



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From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]

Sent: Thursday, 26 April, 2018 9:23 AM

To: Sharifah Nusaybah Binte Syed Jamil Binshahab <sharifah@towertransit.sg>

Cc: Subramanian Kasi <Subramanian.kasi@towertransit.sg>; Wu Tzu Ying <Wu.Zy@towertransit.sg>; Kenny Tham <Kenny.Tham@towertransit.sg>; Alvin Tan <alvin.tan@towertransit.sg>

Subject: RE: Pre-Repair Inspection - Accident Involving SBS6354R & GBC1105K D.O.A: 17/04/2018 (DM18HO01028-JG)

Without Prejudice

Dear Sharifah

Kindly email all PRS request to eqiprs@eqinsurance.com.sg

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155 Contact person : Joey/Joseh	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon Kho
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Ricky Teng	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328 Contact Person: Edna Lee	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Sharifah Nusaybah Binte Syed Jamil Binshahab [<mailto:sharifah@towertransit.sg>]
Sent: Wednesday, April 25, 2018 12:04 PM
To: Janet Tan; Tan Wei Yin; Elaine Cheong
Cc: Subramanian Kasi; Wu Tzu Ying; Kenny Tham; Alvin Tan
Subject: Pre-Repair Inspection - Accident Involving SBS6354R & GBC1105K D.O.A: 17/04/2018

Dear Sir / Mdm,

PRE-REPAIR INSPECTION

ACCIDENT INVOLVING SBS6354R & GBC1105K ON 17TH APRIL 2018 AT NEWTON CIRCUS AT ABOUT 1350HRS

We are instructed by Tower Transit Singapore Pte Ltd to notify you of a road accident on **17th April 2018** at about **1350hrs** along **Newton Circus** involving our bus, **SBS6354R** & your insured vehicle **GBC1105K**.

As a result of this accident, our bus has been damaged. Before we proceed to repair the damaged bus, please let us know **within the next 48 hours** if you wish to conduct a pre-repair inspection of our bus. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the bus without any further reference to you.

Please contact us to arrange for an appointment to conduct the PRI.

Tower Transit Singapore Pte Ltd
21 Bulim Drive
Bulim Bus Depot
Singapore 648170

Contact Person: Ms Sharifah @ +65 9848 2243

Thank you.

Sharifah Nusaybah (Ms)

Claims Executive

E: sharifah@towertransit.sg | T: +65 6817 1747 | M: +65 9848 2243



Tower Transit Singapore Pte Ltd | www.towertransit.sg

Registered in Singapore, Registration Number 201419417K

Post & Registered Office 21 Bulim Drive, Bulim Bus Depot, Singapore 648170

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