

## Mei Kwan (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Thursday, 26 April, 2018 11:12 AM  
**To:** 'Joel Goh'  
**Cc:** Admin A; assignments  
**Subject:** RE: Pre-Repair Inspection - Accident Involving SBS6354R & GBC1105K D.O.A: 17/04/2018 (DM18HO01028-JG)

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

**Categories:** HMK

Dear Joel,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]

**Sent:** Thursday, 26 April 2018 10:59 AM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Pre-Repair Inspection - Accident Involving SBS6354R & GBC1105K D.O.A: 17/04/2018 (DM18HO01028-JG)

Dear LKK

Attached our insured's accident report.

Please proceed with direct settlement if possible.

Best Regards,

**Joel Goh**

Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)

 A Member of Citystate

A handwritten signature in black ink, consisting of a series of loops and a final horizontal stroke.

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**From:** Joel Goh  
**Sent:** Thursday, April 26, 2018 10:57 AM  
**To:** 'Sharifah Nusaybah Binte Syed Jamil Binshahab'  
**Cc:** Subramanian Kasi; Wu Tzu Ying; Kenny Tham; Alvin Tan; Admin A  
**Subject:** RE: Pre-Repair Inspection - Accident Involving SBS6354R & GBC1105K D.O.A: 17/04/2018 (DM18HO01028-JG)

**Without Prejudice**

Dear Sharifah

Thank you for your confirmation.  
We will arrange accordingly.

Dear LKK

Kindly assist on the following PRS.

Best Regards,

**Joel Goh**  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Sharifah Nusaybah Binte Syed Jamil Binshahab [<mailto:sharifah@towertransit.sg>]  
**Sent:** Thursday, April 26, 2018 10:07 AM  
**To:** Joel Goh  
**Cc:** Subramanian Kasi; Wu Tzu Ying; Kenny Tham; Alvin Tan  
**Subject:** RE: Pre-Repair Inspection - Accident Involving SBS6354R & GBC1105K D.O.A: 17/04/2018 (DM18HO01028-JG)

WITHOUT PREJUDICE

Dear Joel,

Thank you for the information.  
We shall send all future PRS request to [eqiprs@eqinsurance.com.sg](mailto:eqiprs@eqinsurance.com.sg).

Please proceed to appoint LKK for the inspection.

Thank you.

Sharifah Nusaybah (Ms)  
Senior Executive, Claims

Mobile +65 9848 2243  
Office +65 6817 1747  
Email [sharifah@towertransit.sg](mailto:sharifah@towertransit.sg)



Tower Transit Singapore Pte Ltd  
21 Bulim Drive, Bulim Bus Depot, Singapore 648170  
Registration number 201419417K  
[www.towertransit.sg](http://www.towertransit.sg)



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**From:** Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]

**Sent:** Thursday, 26 April, 2018 9:23 AM

**To:** Sharifah Nusaybah Binte Syed Jamil Binshahab <[sharifah@towertransit.sg](mailto:sharifah@towertransit.sg)>

**Cc:** Subramanian Kasi <[Subramanian.kasi@towertransit.sg](mailto:Subramanian.kasi@towertransit.sg)>; Wu Tzu Ying <[Wu.Zy@towertransit.sg](mailto:Wu.Zy@towertransit.sg)>; Kenny Tham <[Kenny.Tham@towertransit.sg](mailto:Kenny.Tham@towertransit.sg)>; Alvin Tan <[alvin.tan@towertransit.sg](mailto:alvin.tan@towertransit.sg)>

**Subject:** RE: Pre-Repair Inspection - Accident Involving SBS6354R & GBC1105K D.O.A: 17/04/2018 (DM18HO01028-JG)

**Without Prejudice**

Dear Sharifah

Kindly email all PRS request to [eqiprs@eqinsurance.com.sg](mailto:eqiprs@eqinsurance.com.sg)

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please **revert within 2 working days** if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<b>1) AJAX Inspection Services Pte Ltd</b> Tel: 6255 0808 Fax: 6849 9155	<b>2) Automobile Inspection Services Pte Ltd</b> Tel: 6286 0155 Fax: 6284 1539
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Contact person : Joey/Joseh	Contact Person: Sophia
<b>3) LBS Automotive Appraisal Pte Ltd</b> L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	<b>4) Priority Services</b> Tel: 62934822 Fax: 62963283 Contact Person: Sharon Kho
<b>5) RT Appraisal Pte Ltd</b> Tel: 67486076 Fax: 67480361 Contact Person: Ricky Teng	<b>6) LKK Auto Consultants Pte Ltd</b> Tel: 6256-3561 Fax: 6741-4108
<b>7) Kelvin Automotive Appraising Services</b> Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	<b>8) Automotive Appraiser &amp; Surveying Services</b> Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
<b>9) JP Knights Pte Ltd</b> Tel: 63450068 Fax: 63445328 Contact Person: Edna Lee	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Best Regards,

**Joel Goh**  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Sharifah Nusaybah Binte Syed Jamil Binshahab [<mailto:sharifah@towertransit.sg>]  
**Sent:** Wednesday, April 25, 2018 12:04 PM  
**To:** Janet Tan; Tan Wei Yin; Elaine Cheong  
**Cc:** Subramanian Kasi; Wu Tzu Ying; Kenny Tham; Alvin Tan  
**Subject:** Pre-Repair Inspection - Accident Involving SBS6354R & GBC1105K D.O.A: 17/04/2018

Dear Sir / Mdm,

## PRE-REPAIR INSPECTION

### ACCIDENT INVOLVING SBS6354R & GBC1105K ON 17<sup>TH</sup> APRIL 2018 AT NEWTON CIRCUS AT ABOUT 1350HRS

We are instructed by Tower Transit Singapore Pte Ltd to notify you of a road accident on **17<sup>th</sup> April 2018** at about **1350hrs** along **Newton Circus** involving our bus, **SBS6354R** & your insured vehicle **GBC1105K**.

As a result of this accident, our bus has been damaged. Before we proceed to repair the damaged bus, please let us know **within the next 48 hours** if you wish to conduct a pre-repair inspection of our bus. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the bus without any further reference to you.

Please contact us to arrange for an appointment to conduct the PRI.

**Tower Transit Singapore Pte Ltd**  
**21 Bulim Drive**  
**Bulim Bus Depot**  
**Singapore 648170**

**Contact Person:** Ms Sharifah @ +65 9848 2243

Thank you.

**Sharifah Nusaybah (Ms)**

Claims Executive

E: [sharifah@towertransit.sg](mailto:sharifah@towertransit.sg) | T: +65 6817 1747 | M: +65 9848 2243



**Tower Transit Singapore Pte Ltd** | [www.towertransit.sg](http://www.towertransit.sg)  
Registered in Singapore, Registration Number 201419417K  
**Post & Registered Office** 21 Bulim Drive, Bulim Bus Depot, Singapore 648170

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