

INS. CASE OWNER:

claim

CC 4/FWD 1800 7746, 11 ea39

Surveyor:

MTH

DOI:

ASSIGNMENT

4/5/18

Date / Time:

26/04/18

Registered in Merimen:

26/4/18

Pre-assign / CCU / FTE

SKK 8584R



Insured Vehicle No.:

Name of Insured:

Cheong Yew Meng Jym

Insured Tel No.:

HP:

D.O.A.:

28/3/2018

Excess Sec II :SS

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Juelyn Lim Hui Shan

Driver Tel No.:

94541238

(VL: YES / NO)

Claim No.:

1201800003793

Policy No.:

PMPU2018-000311

Make / Model:

7. WISH

Place of Accident:

BKE SLE

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHX 648R

SKK 5427C

SKK 8584R

SLY 1314A



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

01



INSRS:

WSP:

Tel:

Liability:

RMKS:

7c AutoLine

TP

Date/ Time

15/5
MTHSLY 1314A - X;
SKK 8584R - old / Asm / 8-05-2018 / 6-00-2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

7.5.18

REPAIR AND LIABILITY CLAIM.

8.7.18

FILE PASS TO TYPIST TO PREPARE REPORT.

PRELIMINARY ADVICE Date/Time:

10/5

Sent By:

MTH

FINALIZATION

Date/Time: 3/7/18

Confirm with: SHANN

Confirm by: MTH

Repair Cost:

1/2 SS 1,122.44

(3 days) Reduction:

61 %

Email ☒Call ☐

FINAL SETTLEMENT

Date/Time: 2.8.18

Confirm with: SHANN

Email ☒Call ☐

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

28

If NO or B 28, Ass. Lia: 0%

Repair Cost:

with

SS 1,201.01

4 KAY 01 200

Loss of Rental (LOR): 0/451

SS 193.60

(2 days) x 90

Loss of Use (LOU):

SS

(5 x days)

Loss of Income (LOI):

SS

(5 x days)

LOR only ☒ LOU only ☐LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

Total:

SS 1,395.61

Global Sum SS:

FINAL PAYMENT

Date/Time: 2.8.18

Confirm with: SHANN

Email ☒Call ☐

Payee 1:

SS 1,395.61

Name 1:

TC AUTOCLINIC PTE LTD

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

+500

COPY SENT

MA & LOU by Driver.

Signature *Tanpin*

REF:

FND

ASSIGNMENT

From: Date: 04/03/2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

TC Autodinic
25 Leng Kee Rd

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

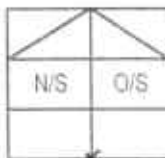
Make of Veh:

Shawn

(Policy Condition)

2pm - 4pm

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: - % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SCY1714A

Yr Regn: 2016 / Feb.

Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Nissan Qashqai 1.2 c.c 1197

Colour: 3 Maroon A/C Insured / Std / NI / NA

Sp. Reading: 51645 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: SJNFEA J1141569765

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215/60R17
R: -

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Continental

Front

Rear

R/Bal: 6 mm R/Bal: 6 mm

L/Bal: 6 mm L/Bal: 6 mm

D.O.A. D.O.I. 4/5/18 e/415

Survey held at TC Leng Kee

Des. of Damages: Frt / ☒ Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

P/P: 1.122.44 (RED: 1.186.16 61%)

Date/Time, File Pass to?

☐ : Preli. Report

☐ : Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

) \$ + R3 \$

) Photos

) Others

Add Fee: ☐ Site Insp (\$

☐ Interview (\$

☐ Tech Invs (\$

☐ Weekend (\$

Report Format :

Lump Sum / I.B.I. (\$

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FWD SINGAPORE PTE LTD			Ref : CC4/FWD18007746/T1ea3	
6 TEMASEK BOULEVARD #18-01 SUNTEC TOWER 4 SINGAPORE 038986			Date : 26-04-2018	
			Code : FWD	
1. Policy Particulars :- THIRD PARTY CLAIM				
	Insured Veh.	SKK 8584R	Veh. Inspected	SCY 1714A
	Policy No.		Coverage (\$)	0.00
	Claim No.	1201800003793	Excess (\$)	0.00
	Assign From		Assign Date	26/04/2018
2. Vehicle Particulars & Condition				
	Make & Model	c.c 0		
	Engine No.	HIDDEN	Year of Reg.	
	Chassis No.		Colour	
	Odometer	-	Steering	
	Brakes		Modification	
	General			
3. Conditions of Tyres				
		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			mm
4. Description of Damages				
5. General Information				
	Accident Date	28/03/2018	Inspection Date	04/05/2018
	Survey held at	TC AUTOCLINIC PTE LTD 25 LENG KEE RD SINGAPORE 159097		
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Claim Audit

AUDIT TRAIL					
No.	On	Audit	Remarks	By	
1	26 Apr 2018 19:27	Clim Veh Model Changed	(204804) NISSAN QASHQAI 1.2 DIG-T CVT ABS 2WD 5DR (A).	[A] HOW MEI KWAN	
2	26 Apr 2018 19:27	Clim Created	Reg No: SCY1714A. Acct Date: 2018/03/28. Claim Type: TP. Insurer: FWD Singapore Pte. Ltd. (HQ). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: TC Auto Clinic Pte Ltd (Leng Kee)	[A] HOW MEI KWAN	
3	26 Apr 2018 19:27	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ); RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : AJAX Inspection Services Pte Ltd.	[A] HOW MEI KWAN	
4	26 Apr 2018 19:27	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/05/08	[A] HOW MEI KWAN	
5	26 Apr 2018 19:27	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN	
6	26 Apr 2018 19:27	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN	
7	27 Apr 2018 10:52	Clim Registration Modified	Poi No:->PNPV2018-00003111.	[I] Clara Li Zi Rong	
8	10 May 2018 21:28	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/05/08	[A] HOW MEI KWAN	
9	18 Jul 2018 15:28	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN	
10	18 Jul 2018 15:28	Clim Dtl Modified	JPJ Reg. Date: -> 2016/02/19.	[A] JOANNE LEE KHANG MIN	
11	18 Jul 2018 15:28	Clim Details Notified		[A] JOANNE LEE KHANG MIN	
12	26 Jul 2018 14:32	Adj Mandate Request	Cur.Req:1393.61:LIABILITY: 100% B:28 4VEH CC OI 2ND QUANTUM: (a) COR w/GST: \$1,21.01 + (b) LOR w/GST : \$192.60 (2days x \$90) Total: a+b = \$1,393.61 PLEASE REVERT WITH YOUR APPROVAL / MANDATE / INSTRUCTIONS, IF ANY.	[A] Asher Sng Rong Yi	
Date From ◀ ▶ Date To ◀ ▶ Audit Type: None ▼ Go					

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1801217	10/05/2018 21:28	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SCY1714A	SKK8584R	10.70

Print Received Message

This mail is associated with :

***SCY1714A (1201800003793)**
[SKK8584R]

TP

BUSTAMAM BIN KOSHNI

Mar 28 2018 6:00PM

[CHEONG YEW MENG JYM]

TC AutoClinic Pte Ltd

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 31/07/2018 21:32 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$1393.61) - SCY1714A - Claim Handler: Clara Li Zi Rong

Approved:1393.61.

TC AUTOCLINIC PTE LTD
25 LENG KEE ROAD
SINGAPORE 159097

ESTIMATE : ACCIDENT/BODY REPAIRS
WORKSHOP : LENG KEE
CONTACT NO : 67038511
REFERENCE : 097/IC/TCAC/CCR/2018
DATE : 25-APR-2018

FWD SINGAPORE PTE LTD
6 TEMASEK BOULEVARD
#18-01 SUNTEC TOWER
S(038986)
TEL : 6820 8888
FAX :
ATTN : CLAIM MANAGER

OWNER'S NAME : MR BUSTAMAM KOSHNI
ADDRESS : BLK 2297B CHOA CHU KANG AVE 2
#08-74
S(682297)
TELEPHONE NO : 92703366

TYPE OF CLAIM : THIRD PARTY CLAIM
POLICY NO : 2100452656-02
VEHICLE NO : SCY1714A
MODEL CODE : FRLARBZJ11UEA--A--
MODEL/YEAR : NISSAN QASHQAI 1.2
ENGINE NO : HRA2229016A
CHASSIS NO : SJNFEAJ11U1569769
MILEAGE : 51160 KM
DATE IN : 25/04/2018
LIABILITY : 0.00
EXCESS CLAUSE : 0.00
ESTIMATE BY : SHAWN CHUA CHU RONG
ACCIDENT DATE : 28/03/2018

Tan Jiah 97495749
- WP -
4/5/18 @ 1615
Resurvey before paint
sur@lkkayto.com
3 days

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

TC AUTOCLINIC PTE LTD
25 LENG KEE ROAD
SINGAPORE 159097

ESTIMATED LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SCY1714A

S/NO	JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1	RPI	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL	120.00	X
2	RSI	REPLACE REVERSE SENSOR, NECESSARY ADJUSTMENT & FUNCTION TEST	55.00	✓ ✓
3	ZZ/001	RENEW REAR BUMPER, UPPER PANEL, ENERGY ABSORBER ETC PANELS & REPAIR	760.00	190 ✓
4	ZZ/002	RESPRAY REAR BUMPER IN 2 COLORS, UPPER PANEL	800.00	380
5	ZZ/003	QC, RETUNE & CONSULT CHECK	300	✓
6	ZZ/004	COMPLIMENTARY WASH & VACUUM		
TOTAL LABOUR CHARGES			1735.00	

TC AUTOCLINIC PTE LTD
25 LENG KEE ROAD
SINGAPORE 159097

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SCY1714A

		DAMAGED PARTS & PRICES		
S/NO	PARTS DESCRIPTION	PARTS NUMBER	NETT	LIST S/NETT REMARKS
1	RIGHT BUMPER BRACKET	85220-4EADA	35.90 X <i>MIN</i>	
2	LEFT BUMPER BRACKET	85221-4EADA	35.90 X <i>MIN</i>	
3	CLIP (\$1.20 EA X 4)	01553-05933	4.80 <i>del</i>	✓
4	RIGHT BUMPER RETAINER	79184-4EADA	23.80 X <i>MIN</i>	
5	LEFT BUMPER RETAINER	79185-4EADA	23.80 X <i>MIN</i>	
6	ENERGY ABSORBER	85090-4EAOB	126.40 X <i>MIN</i>	
7	TOW HOOK COVER	85071-4EADA	16.80 X <i>MIN</i>	
8	REAR BUMPER	85022-4EAOH	717.00 <i>del</i>	✓
9	REAR UPPER PANEL	G9110-4EAMA	482.60 X <i>MIN</i>	
SUB TOTAL			1467.00	0.00 0.00
LESS DISCOUNT (NETT-20.00%, LIST-30.00%, S/NETT-.00%)			293.40	0.00 0.00
GRAND TOTAL			1173.60	0.00 0.00
OVERALL TOTAL			1173.60	

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

TC AUTOCLINIC PTE LTD
25 LENG KEE ROAD
SINGAPORE 159097

SUMMARY OF ESTIMATE FOR VEHICLE REGN NO SCY1714A

TOTAL LABOUR CHARGES	1735.00
TOTAL SPARE PARTS CHARGES	1173.60
	<hr/>
GRAND TOTAL	2908.60 *
	<hr/>

* All charges do2 not include GST.

SURVEYOR'S PARTICULARS

NAME	:	
SURVEYED DATE	:	
AUTHORIZED DATE	:	
EXCESS CLAUSE	:	0.00
LIABILITY	:	0.00
REMARKS	:	

PLS NOTE : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges & spare parts in the process of repairs, we shall inform you accordingly.

TC AUTOCLINIC PTE LTD
25 LENG KEE ROAD
SINGAPORE 159097

FINALIZED : ACCIDENT/BODY REPAIRS
WORKSHOP : LENG KEE
CONTACT NO : 67038511
REFERENCE : 097/1C/TCAC/CCR/2018
DATE : 25-APR-2018

FWD SINGAPORE PTE LTD
6 TEMASEK BOULEVARD
#18-01 SUNTEC TOWER
S(038986)
TEL : 6820 8888
FAX :
ATTN : CLAIM MANAGER

OWNER'S NAME : MR BUSTAMAM KOSHNI
ADDRESS : BLK 2297B CHOA CHU KANG AVE 2
#08-74
S(682297)
TELEPHONE NO : 92703366

TYPE OF CLAIM : THIRD PARTY CLAIM
POLICY NO : 2100452656-02
VEHICLE NO : SCY1714A
MODEL CODE : FRLAR8ZJ11UEA--A--
MODEL/YEAR : NISSAN QASHQAI 1.2
ENGINE NO : HRA2229016A
CHASSIS NO : SJNFEAJ11U1569769
MILEAGE : 51160 KM
DATE IN : 25/04/2018
LIABILITY : 0.00
EXCESS CLAUSE : 0.00
ESTIMATE BY : SHAWN CHUA CHU RONG
ACCIDENT DATE : 28/03/2018

TC AUTOCLINIC PTE LTD
25 LENG KEE ROAD
SINGAPORE 159097

LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SCY1714A

S/NO	JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1	RPI	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL	120.00	.00
2	RSI	REPLACE REVERSE SENSOR, NECESSARY ADJUSTMENT & FUNCTION TEST	55.00	55.00
3	ZZ/001	RENEW REAR BUMPER	760.00	190.00
4	ZZ/002	RESPRAY REAR BUMPER IN 2 COLORS	800.00	300.00
5	ZZ/003	QC, RETUNE & CONSULT CHECK		
6	ZZ/004	COMPLIMENTARY WASH & VACUUM		
TOTAL LABOUR CHARGES			1735.00	545.00

TC AUTOCLINIC PTE LTD
25 LENG KEE ROAD
SINGAPORE 159097

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SCY1714A

S/NO	PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES			REMARKS
			NETT	LIST	S/NETT	
1	RIGHT BUMPER BRACKET	85220-4EA0A	35.90			X
2	LEFT BUMPER BRACKET	85221-4EA0A	35.90			X
3	CLIP (\$1.20 EA X 4)	01553-05933	4.80			OK
4	RIGHT BUMPER RETAINER	79184-4EA0A	23.80			X
5	LEFT BUMPER RETAINER	79185-4EA0A	23.80			X
6	ENERGY ABSORBER	85090-4EA0B	126.40			X
7	TOW HOOK COVER	85071-4EA0A	16.80			X
8	REAR BUMPER	85022-4EA0H	717.00			OK
9	REAR UPPER PANEL	69110-4EAMA	482.60			X
SUB TOTAL			721.80	0.00	0.00	
LESS DISCOUNT (NETT-20.00%, LIST-30.00%, S/NETT-.00%)			144.36	0.00	0.00	
GRAND TOTAL			577.44	0.00	0.00	
OVERALL TOTAL			577.44			

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

TC AUTOCLINIC PTE LTD
25 LENG KEE ROAD
SINGAPORE 159097

SUMMARY OF OVERALL CHARGES FOR VEHICLE REGN NO SCY1714A

NETT ITEM	721.80
LESS 20.00%	-144.36
NETT AMOUNT	577.44

LIST ITEM	0.00
LESS 30.00%	0.00
LIST AMOUNT	0.00

SPECIAL NETT ITEM	0.00
LESS .00%	0.00
SPECIAL NETT AMOUNT	0.00

TOTAL LABOUR CHARGES	545.00
TOTAL SPARE PARTS CHARGES	577.44

TOTAL CHARGES	1122.44
ADD 7 % GST	78.57

GRAND TOTAL	1201.01
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LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: FWD Singapore Pte. Ltd.
6 Temasek Boulevard
#18-01 Suntec Tower 4
Singapore 038986

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Clara Li Zi Rong

Date: 10 May 2018

Preliminary Advice

Insured Vehicle No	: SKK8584R	Accident Date	: 28/03/2018
TP Vehicle No	: SCY1714A	Assignment Date	: 26/04/2018
Make	: NISSAN QASHQAI	Est. Duration of Repair	: 3 days
Date of Inspection	: 04/05/2018		
Inspection At	: TC AutoClinic Pte Ltd (Leng Kee) 25 Leng Kee Road Singapore 159097		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages ...rear.... portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	2,908.60
Revised Amount	:S\$	1,122.44
Check Items (Estimated)	:S\$	101.12
Total	:S\$	1,223.56

Lump Sum Repair	:S\$
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Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : We have not authorized repairs.

Letter of Claim for Third Party

Insurance Company: FWD Singapore Pte Ltd
Address : 6 Temasek Boulevard
#18-01 Solar Tower
S038986

Date: 01-06-18

Attention : Claims Department – Motor Claims Manager

Dear Sir/Madam,

Subject: Accident involving vehicle number SCY 1714 A & SKK 8584 R at BKE
Temasek KJE on 28-03-18.

I am the owner of vehicle number SCY 1714 A which was involved with the accident as mentioned above. As the accident was solely caused by your insured vehicle bearing registration number SKK 8584 R, I hereby submit my claim against your company for the uninsured loss which are as follows:

Excess Payment for OD Claim	\$ _____
Loss of Use (\$\$ _____) for _____ days	\$ _____
Car Rentals as per Invoice attached	\$ <u>192.60</u>
Search Fee	\$ _____
Cost of Repair	\$ <u>1201.01</u>
Others _____	\$ _____
Total Claim Amount	\$ <u>1393.61</u>

Enclosed please find copies of GIA report, invoices & certificate of insurance for your necessary review.

Kindly reply me within 14 days from the date hereof or alternatively let me have the full & final settlement for all uninsured loss which amounted to \$ 1393.61, failing which I will have to recover all losses via legal action. Please also note your prompt action will help to reduce the claim cost.

Yours sincerely



Name : BUSTAMAM BIN KOSMAN
Address: BLK 297B CHOA KHA LANE AVE 2
#08-74 S682297
Tel No : 97730586

Letter of Authority

1. Accident involving vehicle number SCY 1714 A & BKK 8584 R at BKE towards KJE on 28-03-18
2. I, Beharun Bin Koshni NRIC SD163363A, owner of motor Vehicle no. SCY 1714 A hereby authorize my repair workshop, namely TC Auto Clinic Pte Ltd to act for me with respect to the following
- To submit my claims for all losses including uninsured loss, rental car charges, medical fees, excess payment and cost of repairs.
 - To resolving my claim as they deem fit, including settling the matter on basis of my contributing negligence if any.
 - To receive payment for settlement of my claim and all payment be made payable to the workshop for cost of repairs and other uninsured losses
 - To sign discharge voucher on my behalf
3. I understand that the claim for loss of use of my vehicle will be based on the number of days estimated by the surveyor in his report to be required for repair. The actual number of days may be more due to unavailability of parts, weekend, holidays and other operational exigencies and I accept that it may not be possible to claim for the extra days. In addition, any contributory negligence part of my claim can also affect portion of my claim for loss of usage.
4. I further acknowledge that any settlement that workshop may reach on my behalf is on a without prejudice basis and without admission of liability basis insofar as the driver/ owner/insurers of the other vehicle is concerned.
5. For successful recovery of upfront Excess payment by claimant, the workshop shall effect refund accordingly to the mode of upfront payment.
- For upfront Excess payment by credit card, the refund shall be credited to the respective Credit Card Account via Credit Card Company handling the transaction.
 - For Excess payment by cash, the workshop shall refund the amount to the claimant via cheque payment.

Dated this 01 (Day) of Jun (Month) 2018 (Year)

Claimant Particulars

Name: BEHARUN BIN KOSHNI
Address: BLK 247B CHOA CHU KANG AVE 2
#108-74 5682297
Tel No: 97730506

Authorized Workshop

Workshop: TC Auto Clinic Pte Ltd
Claim Officer: Shawn Chua

Signature: _____

Signature
& Co. Stamp. _____



Email : _____

RELEASE

Claim Reference:	1201800003793
Surveyor's Reference:	CC4/FWD18007746/T1ea3
TP Reference:	SCY 1714A

We, **TC AUTOCLINIC PTE LTD** ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle **SCY 1714A** ("Vehicle") to accept the sum of **\$1,393.61**, being the amount claimed for **\$1,201.01** (repair costs), **\$192.60** (loss of rental/ use), **\$ -** (loss of income), **\$ -** (search fees) as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on **28/03/2018** (date of accident) at / along **BKE TOWARDS KJE** (location) involving vehicle no/s. **SCY 1714A** and **SKK 8584R**.

This is pursuant to the inspection conducted on **04/05/2018** (date) at the Workshop.

We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of **SKK 8584R** be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

Dated this 02 day of Aug 2018

CLAIMANT



[Signed by the "Workshop" with Co. Stamp]

For and on behalf of the "Claimant"



MTH

[FWD's appointed surveyor with Co. Stamp]

For and on behalf of FWD Singapore Pte. Ltd.

TAX INVOICE

CO. REG: 19-9105199-R

NAME: FWD SINGAPORE PTE LTD
ADDRESS: 6 TEMASEK BOULEVARD
TELEPHONE: #18-01 SUNTEC TOWER S(038986)
MODEL: 6820 8888
ENGINE NO: FRLARBZJ11UEA--A--
CHASSIS NO: HRA2229016A
VEHICLE NO: SJNFEAJ11U1569769
SCY1714A

INVOICE NO: WE2102379
INVOICE DATE: 07-JUL-2018
TERMS: CREDIT
DATE REC'D: 28-MAY-2018
SA/SE: CCR
JOB NO: EG140844
MILEAGE: 051160
YOUR REFERENCE: 097/IC/TCAC/CCR/2018

ITEMS	JOB DESCRIPTION	AMOUNT
1	LABOUR PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL	NC
2	REPLACE REVERSE SENSOR, NECESSARY ADJUSTMENT & FUNCTION TEST	55.00
3	RENEW REAR BUMPER	190.00
4	RESPRAY REAR BUMPER IN 2 COLORS	300.00
5	QC, RETUNE & CONSULT CHECK	NC
6	COMPLIMENTARY WASH & VACUUM	NC
	SUBTOTAL :	545.00
	PARTS	
1	CLIP (\$1.20 EA X 4) Qty: 4 @ \$1.20 each (Disc: 20.00% After Disc: \$3.84 each)	3.84
2	REAR BUMPER Qty: 1 @ \$717.00 each (Disc: 20.00% After Disc: \$573.60 each)	573.60
	SUBTOTAL :	577.44
	REMARKS	
1	ACCIDENT INVOLVING SCY1714A & SKK8584R AT BKE TOWARDS KJE ON 28/03/18 3RD PARTY & RENTAL CLAIM AGAINST FWD VIA TCAC LKK REF: CC4/FWD1B007746/EA3	

DOLLARS:

WORKSHOP MANAGER

The General Terms and Conditions of Service (the "Conditions") printed overleaf or attached to this invoice shall apply to all Services set out above. Any claims relating the Services shall be subject to the Conditions. Any objections to the charges in this invoice must be made within seven (7) days from the date of this invoice, otherwise it shall be assumed that this invoice has been accepted as correct and conclusive.

CUSTOMER

TO SECURITY GUARD

PLEASE TEAR ALONG PERFORATED LINE

DATE

TIME

VEHICLE NO :

RELEASE BY



www.tanchong.com



DOWNTOWN TRAVEL SERVICES PTE LTD

19 Lorong 8 Toa Payoh Singapore 319255

Tel (65) 63341700 Fax (65) 63364677

Co. Reg. No. 1984-03671/H

GST Reg. No. M2-0067432-4

TC AUTO CLINIC PTE LTD

25 LENG KEE ROAD

S(159097)

ATTN : KELVIN HENG

GST Reg No. : M2-0067432-4

Tax Invoice : S1012973

Inv. date... : 01-JUN-2018

Print date... : 01-JUN-2018

Print time... : 17:23:37

Page no..... : 1

Agreement no: TP2017796

Salesman.... : AK

Description

Amount

RENTAL CHARGE FROM 30-MAY-2018 TO 01-JUN-2018
QASHQAI 1.2 DIG-T CVT ABS 2WD - SLP9751E
(BUSTAMAM BIN KOSHNI)

180.00

=====

TOTAL SGD(BEFORE GST)	180.00
GST(7%)	12.60
TOTAL SGD(AFTER GST)	192.60

=====

N.B. Cheques should be crossed and made payable to
DOWNTOWN TRAVEL SERVICES PTE LTD
Interest at 0.05% per day on overdue account. Terms
of payment strictly 7 days.

DOWNTOWN TRAVEL SERVICES PTE LTD



Authorised Signature

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	27 Apr 2018 Edit Reg		26 Apr 2018 00:00 Edit Adj Rpt	S\$1,122.44 Edit Estimates	S\$1,122.44 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	CHEONG YEW MENG JYM, ID: S7612703D								
Main Claimant:	BUSTAMAM BIN KOSHNI, ID: S2163363A								
Vehicle Reg. No.:	SCY1714A	Date of Loss:	28/03/2018 18:00 - :59 [25 Months and 9 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1201800003793	Policy/Cover Note No.:	PNPV2018-00003111 (Comprehensive)						
Vehicle Reg. No. (Insured):	SKK8584R	Policy No. (Claimant):	2100452656-02						
		Excess:							
Repairer:	TC AutoClinic Pte Ltd (Leng Kee) 25 Leng Kee Road, 159097 Leng Kee - Tel: 67038511								
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Clara Li Zi Rong]								
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 08/05/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• FWD_SG (31/07/2018): Alert - Adj Mandate Approved (S\$1393.61) - SCY1714A - Claim Handler: Clara Li Zi...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SCY1714A (1201800003793)**
[SKK8584R]

TP
BUSTAMAM BIN KOSHNI
Mar 28 2018 6:00PM
[CHEONG YEW MENG JYM]
TC AutoClinic Pte Ltd

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)


View View in Browser

Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	(Draft)	Third Party Express Settlement – Payment Breakdown		Edit	

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	10/05/18 21:28	Adjuster Immediate Advice		Load HTML	

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	03/07/18 13:10	Odometer Reading		Load JPG	<input checked="" type="checkbox"/>
2	03/07/18 13:10	Chassis Number		Load JPG	<input checked="" type="checkbox"/>
3	03/07/18 13:10	General View		Load JPG	<input checked="" type="checkbox"/>
4	03/07/18 13:10	General View		Load JPG	<input checked="" type="checkbox"/>
5	03/07/18 13:10	General View		Load JPG	<input checked="" type="checkbox"/>
6	03/07/18 13:10	General View		Load JPG	<input checked="" type="checkbox"/>
7	03/07/18 13:10	General View		Load JPG	<input checked="" type="checkbox"/>
8	03/07/18 13:10	General View		Load JPG	<input checked="" type="checkbox"/>
9	03/07/18 13:10	General View		Load JPG	<input checked="" type="checkbox"/>
10	03/07/18 13:10	General View		Load JPG	<input checked="" type="checkbox"/>
11	03/07/18 13:10	General View		Load JPG	<input checked="" type="checkbox"/>
12	03/07/18 13:10	General View		Load JPG	<input checked="" type="checkbox"/>
13	03/07/18 13:10	General View		Load JPG	<input checked="" type="checkbox"/>
14	03/07/18 13:10	General View		Load JPG	<input checked="" type="checkbox"/>
15	03/07/18 13:10	General View		Load JPG	<input checked="" type="checkbox"/>
16	03/07/18 13:10	General View		Load JPG	<input checked="" type="checkbox"/>
17	03/07/18 13:10	General View		Load JPG	<input checked="" type="checkbox"/>
18	03/07/18 13:10	General View		Load JPG	<input checked="" type="checkbox"/>
19	03/07/18 13:10	General View		Load JPG	<input checked="" type="checkbox"/>
20	03/07/18 13:10	General View		Load JPG	<input checked="" type="checkbox"/>
21	03/07/18 13:10	General View		Load JPG	<input checked="" type="checkbox"/>
22	03/07/18 13:10	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
23	03/07/18 13:10	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	26/04/18 19:28	EMAIL - FWD TO OI DD 26.04.2018		Load PDF	
2	26/04/18 19:28	TP ESTIMATE		Load PDF	
3	26/04/18 19:28	TP GIA REPORT		Load PDF	
4	26/04/18 19:28	ACKNOWLEDGEMENT EMAIL TO FWD DD 26.04.2018		Load PDF	
5	14/05/18 23:44	TP ESTIMATE - MARKED		Load PDF	
6	18/07/18 15:33	WORKSHOP INVOICE		Load PDF	

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
7	18/07/18 15:33	RENTAL RECEIPT	 Load PDF	
8	28/08/18 15:56	Release Voucher	 Load PDF	
9	28/08/18 15:56	AUTHORISATION TO ACT FORM	 Load PDF	
10	28/08/18 15:56	LOD	 Load PDF	
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	27/04/18 10:53	OI GIA Report	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKK8584R (Insd veh)	Model:	NISSAN QASHQAI 1.2 DIG-T
	SCY1714A (TP veh)		CVT ABS 2WD 5DR (A)
Date of Accident:	28/03/2018		

Global Sum Settlement	:	[] Yes	[X] No
Repair Estimate	:	\$	3,112.20
Final Repair Cost	:	\$	1,201.01
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	192.60 2 days
LTA / GIA Search Fee	:	\$	0.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	1,393.61

Is Third Party Workshop GIA Registered? [X] YES [] NO (Kindly indicate below)

A) For **Non GIA Registered Workshop**: Agreed Liability _____ (%)

B) For **GIA Registered Workshop**: BOLA Applicable: Yes/ ~~No~~ BOLA Scenario No: _____

BOLA Liability: _____ 100 _____ (%) Assessed Liability (*): _____ 0 _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	TC AutoClinic Pte Ltd	:	\$ 1,393.61
2)		:	\$

JOANNE LEE KHANG MIN

28 Aug
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD18007746/T1EA3Q2

Date: 28/08/2018

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2018-00003111

Claimant Vehicle No: SCY1714A Insured Vehicle No: SKK8584R

Date of Loss: 28/03/2018 Nature of Claim: TP Claim No: 1201800003793

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SCY1714A**

Make & Model: NISSAN QASHQAI, 1.2 DIG-T CVT ABS 2WD 5DR (A) Engine No: HRA2229016A

Reg. Date: 19/02/2016 (Man. Year: 2015) Chassis No: SJNFEAJ11U1569769

Colour: Maroon Odometer: 51645 km

Engine Capacity: 1197 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60 R17 Rear Tyre Size: 215/60 R17

Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm

Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,173.60	577.44	596.16	50.80
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,735.00	545.00	1,190.00	68.59
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	2,908.60	1,122.44	1,786.16	61.41
+ GST 7.00/7.00% (S\$)	203.60	78.57	125.03	61.41
Nett Amount (S\$)	3,112.20	1,201.01	1,911.19	61.41
+ Car Rental (2.0 x S\$90.00/day + 7.00% GST) (S\$)		192.60		
Nett Liability (S\$)		1,393.61		

INSPECTION

Date of Assignment: 26/04/2018

Date Inspected: 04/05/2018 Inspected At:

TC AutoClinic Pte Ltd (Leng Kee)
25 Leng Kee Road
Singapore 159097

Estimated Period of Repair: 3.0 days

Adjuster: MOHD TAUFIKH BIN HAMID**Manager:** Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 18 Jul 2018)
Parts:	M1-SUV	NISSAN QASHQAI 1.2 DIG-T CVT ABS 2WD 5DR (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SCY1714A)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*RIGHT BUMPER BRACKET	Not Necessary	35.90 FN	*- FN
2	1		*LEFT BUMPER BRACKET	Not Necessary	35.90 FN	*- FN
3	4		*CLIP	Necessary	4.80 FN	*4.80 FN
4	1		*RIGHT BUMPER RETAINER	Not Necessary	23.80 FN	*- FN
5	1		*LEFT BUMPER RETAINER	Not Necessary	23.80 FN	*- FN
6	1		*ENERGY ABSORBER	Not Necessary	126.40 FN	*- FN
7	1		*TOW HOOK COVER	Not Necessary	16.80 FN	*- FN
8	1		*REAR BUMPER	Deformed	717.00 FN	*717.00 FN
9	1		*REAR UPPER PANEL	Not Necessary	482.60 FN	*- FN
					Sub Total (S\$)	1,467.00
					- Nett Item Discount on N Items 20.00/20.00% (S\$)	293.40
					Total Parts (S\$)	1,173.60
						577.44

F=Franchise part. N=NetItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL	New	120.00	0.00
2	REPLACE REVERSE SNESOR ,NECESSARY ADJUSTMENT & FUNCTION TEST	New	55.00	55.00
3	RENEW REAR BUMPER ,UPPER PANEL ,ENERGY ABSORBER ETC PANELS & REPAIR	New	760.00	190.00
4	RESPRAY REAR BUMPER IN 2 COLORS ,UPPER PANEL	New	800.00	300.00
Gross Labour Cost (\$\$)			1,735.00	545.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >