

## Mei Kwan (LKKAUTO)

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**From:** Mei Kwan (LKKAUTO)  
**Sent:** Thursday, 7 June, 2018 2:36 PM  
**To:** 'Francis Ng'  
**Cc:** Joy Irene (LKKAUTO); Asher Sng (LKKAUTO); Hsiao Tong (LKKAUTO); Admin A  
**Subject:** RE: Pre-Repair Survey /Inspection; Your Ref: SLK3504T; EQ Ref: SKG4886S/TO BE ADVISED; Accident on 24-04-2018 involving SKG4886S & SLK3504T  
**Attachments:** TP ESTIMATE - MARKED.pdf; Preliminary Advice.pdf  
**Categories:** HMK

### WITHOUT PREJUDICE

**Your ref: TBA**  
**LKK ref: CC4/EQI18007744/Sja3**

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SLK 3504T

We have not authorized repairs.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Joy and she can be contacted at DID 6841 2409.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO)  
**Sent:** Wednesday, 25 April, 2018 5:40 PM  
**To:** 'Francis Ng' <francis.ng@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Pre-Repair Survey /Inspection; Your Ref: SLK3504T; EQ Ref: SKG4886S/TO BE ADVISED; Accident on 24-04-2018 involving SKG4886S & SLK3504T

Dear Francis,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Francis Ng [<mailto:francis.ng@eqinsurance.com.sg>]

**Sent:** Wednesday, 25 April, 2018 5:26 PM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** FW: Pre-Repair Survey /Inspection; Your Ref: SLK3504T; EQ Ref: SKG4886S/TO BE ADVISED; Accident on 24-04-2018 involving SKG4886S & SLK3504T

Dear Sirs,

Please arrange PRS as requested by the workshop below.

Regards,

**Francis Ng**

Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Ainee31 [<mailto:ainee31@worldauto.com.sg>]

**Sent:** Wednesday, April 25, 2018 5:18 PM

**To:** Francis Ng <[francis.ng@eqinsurance.com.sg](mailto:francis.ng@eqinsurance.com.sg)>

**Subject:** Re: Pre-Repair Survey /Inspection; Your Ref: SLK3504T; EQ Ref: SKG4886S/TO BE ADVISED; Accident on 24-04-2018 involving SKG4886S & SLK3504T

DEAR ALL,

**6) LKK Auto Consultants Pte Ltd**

*Ainee*

*Thanks and Rgds,*

*World Auto Pte Ltd*

*Kranji: 63621776*

*Fax: 64557576*

-----Original Message-----

From: "Francis Ng" <[francis.ng@eqinsurance.com.sg](mailto:francis.ng@eqinsurance.com.sg)>

To: Ainee31 <[aine31@worldauto.com.sg](mailto:aine31@worldauto.com.sg)>

Date: 25/04/2018 17:16

Subject: Pre-Repair Survey /Inspection; Your Ref: SLK3504T; EQ Ref: SKG4886S/TO BE ADVISED; Accident on 24-04-2018 involving SKG4886S & SLK3504T

To: WORLD AUTO PTE LTD

Dear Ainee,

**Without Prejudice**

We refer to your email below.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors.

If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us.

Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<b>1) AJAX Inspection Services Pte Ltd</b> Tel: 6255 0808 Fax: 6849 9155	<b>2) Automobile Inspection Services Pte Ltd</b> Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
<b>3) LBS Automotive Appraisal Pte Ltd</b> <b>L.B.S. Auto Consultants Pte Ltd</b> Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	<b>4) Priority Services</b> <b>Tel: 62934822</b> <b>Fax: 62963283</b> <b>Contact Person: Hui Lian</b>
<b>5) RT Appraisal Pte Ltd</b> Tel: 67486076 Fax: 67480361 Contact Person: Ricky Teng	<b>6) LKK Auto Consultants Pte Ltd</b> Tel: 6256-3561 Fax: 6741-4108
<b>7) Kelvin Automotive Appraising Services</b> Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	<b>8) Automotive Appraiser &amp; Surveying Services</b> Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee

<b>9) JP Knights Pte Ltd</b> Tel: 63450068 Fax: 63445328 Contact Person: Edna Lee	
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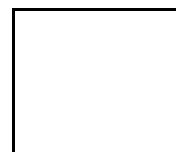
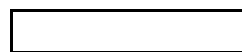
If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,  
**Francis Ng**  
Executive | Claims

**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Ainee31 [mailto:aine31@worldauto.com.sg]  
**Sent:** Wednesday, April 25, 2018 4:58 PM  
**To:** EQI PRS <EQIPRS@eqinsurance.com.sg>  
**Subject:** Request for Third Party Motor Claim Survey

Good morning/afternoon,  
We would like to request for a third party motor claim survey, details as follow;

Our Vehicle: SLK3504T  
Your Insured: SKG4886S  
DOA: 24-04-2018

Our vehicle is currently in the workshop, address as follow;  
AINEE  
World Auto Pte Ltd  
No.1, Kranji Loop  
Singapore 739535

Please response immediately upon receiving this request, send us your list of Loss Adjustor for our choice within 48 hours.

Kindly note that should you fail to response to us within the above stipulated timeline, we may, at our discretion, appoint our own Loss Adjustor to perform this PRI.

*Ainee*

*Thanks and Rgds,*

*World Auto Pte Ltd*

*Kranji: 63621776*

*Fax: 64557576*