

## Veron Chen (LKKAUTO)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Tuesday, 11 June 2019 5:10 PM  
**To:** gideon@seahong.com.sg; SUR  
**Cc:** samson@seahong.com.sg; amanda@seahong.com.sg; xinyi@seahong.com.sg; nicole@seahong.com.sg; 'ken'; 'june tan'  
**Subject:** RE: SJW 909P - ceramic coating [Our file ref: 18.24250A S.CK.xy] (GP)

Dear Gideon,

According to surveyor, COR \$11,950 includes the cost for ceramic coating.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Friday, 31 May 2019 3:13 PM  
**To:** 'gideon@seahong.com.sg' <gideon@seahong.com.sg>; SUR <sur@lkkauto.com>  
**Cc:** samson@seahong.com.sg; amanda@seahong.com.sg; xinyi@seahong.com.sg; nicole@seahong.com.sg; 'ken' <ken@seahong.com.sg>; 'june tan' <june@seahong.com.sg>  
**Subject:** RE: SJW 909P - ceramic coating [Our file ref: 18.24250A S.CK.xy] (GP)

Dear Gideon,

Will check with surveyor and revert.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [gideon@seahong.com.sg](mailto:gideon@seahong.com.sg) <[gideon@seahong.com.sg](mailto:gideon@seahong.com.sg)>  
**Sent:** Thursday, 30 May 2019 7:33 PM  
**To:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** [samson@seahong.com.sg](mailto:samson@seahong.com.sg); [amanda@seahong.com.sg](mailto:amanda@seahong.com.sg); [xinyi@seahong.com.sg](mailto:xinyi@seahong.com.sg); [nicole@seahong.com.sg](mailto:nicole@seahong.com.sg); 'ken' <[ken@seahong.com.sg](mailto:ken@seahong.com.sg)>; 'june tan' <[june@seahong.com.sg](mailto:june@seahong.com.sg)>  
**Subject:** RE: SJW 909P - ceramic coating [Our file ref: 18.24250A S.CK.xy] (GP)

Dear Veron,

Thanks for your prompt reply below.

Can I clarify if your recommended COR of \$11,950 includes the \$900-\$1000 required for a new ceramic coating?  
Your survey report is enclosed for your easy reference

Thanks!

Warmest regards,  
**Gideon Phng**  
Seah Ong & Partners LLP  
36 Robinson Road  
#12-03 City House  
Singapore 068877

Tel: 6536 5369  
Fax: 6536 5811

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**From:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Sent:** Thursday, 30 May 2019 4:22 PM  
**To:** [gideon@seahong.com.sg](mailto:gideon@seahong.com.sg); SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** [samson@seahong.com.sg](mailto:samson@seahong.com.sg); [amanda@seahong.com.sg](mailto:amanda@seahong.com.sg); [xinyi@seahong.com.sg](mailto:xinyi@seahong.com.sg); [nicole@seahong.com.sg](mailto:nicole@seahong.com.sg); 'ken' <[ken@seahong.com.sg](mailto:ken@seahong.com.sg)>; 'june tan' <[june@seahong.com.sg](mailto:june@seahong.com.sg)>  
**Subject:** RE: SJW 909P - ceramic coating [Our file ref: 18.24250A S.CK.xy] (GP)

Dear Gideon,

According to surveyor, based on the invoice dated 10 June 2015, ceramic coating was done on the car before the accident.

Ceramic coating was done for the whole car including leather seats for the amount of \$1850.60.

As for the damages of the car during the accident was front and rear portion. In his opinion the ceramic coating for front and rear portion is roughly around \$900-\$1000.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [gideon@seahong.com.sg](mailto:gideon@seahong.com.sg) <[gideon@seahong.com.sg](mailto:gideon@seahong.com.sg)>  
**Sent:** Wednesday, 29 May 2019 9:51 AM  
**To:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** [samson@seahong.com.sg](mailto:samson@seahong.com.sg); [amanda@seahong.com.sg](mailto:amanda@seahong.com.sg); [xinyi@seahong.com.sg](mailto:xinyi@seahong.com.sg); [nicole@seahong.com.sg](mailto:nicole@seahong.com.sg); 'ken' <[ken@seahong.com.sg](mailto:ken@seahong.com.sg)>; 'june tan' <[june@seahong.com.sg](mailto:june@seahong.com.sg)>  
**Subject:** RE: SJW 909P - ceramic coating [Our file ref: 18.24250A S.CK.xy] (GP)

Dear Veron,

We refer to the above.

The claimant is claiming ceramic coating at \$1,850.60 in addition to the repair cost. A copy of their invoice is enclosed.

Kindly check with your surveyor and let us know if there was already ceramic coating before the accident and if so, is the amount claimed reasonable?

Thanks!

Warmest regards,  
**Gideon Phng**  
Seah Ong & Partners LLP  
36 Robinson Road  
#12-03 City House  
Singapore 068877

Tel: 6536 5369  
Fax: 6536 5811

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**From:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Sent:** Friday, 12 April 2019 9:25 AM  
**To:** 'Chee Kiong' <[cheekiong@seahong.com.sg](mailto:cheekiong@seahong.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** [samson@seahong.com.sg](mailto:samson@seahong.com.sg); [amanda@seahong.com.sg](mailto:amanda@seahong.com.sg); [sharon@seahong.com.sg](mailto:sharon@seahong.com.sg); [june@seahong.com.sg](mailto:june@seahong.com.sg)  
**Subject:** RE: V URGENT - SJW 909P [Our file ref: 18.24250A S.CK.xy]

Dear Chee Kiong,

Attached RI report.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

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**From:** Admin-D (LKKAuto)

**Sent:** Thursday, 11 April 2019 4:38 PM

**To:** 'Chee Kiong' <[cheekiong@seahong.com.sg](mailto:cheekiong@seahong.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** [samson@seahong.com.sg](mailto:samson@seahong.com.sg); [amanda@seahong.com.sg](mailto:amanda@seahong.com.sg); [sharon@seahong.com.sg](mailto:sharon@seahong.com.sg); [june@seahong.com.sg](mailto:june@seahong.com.sg); assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: V URGENT - SJW 909P [Our file ref: 18.24250A S.CK.xy]

Dear Chee Kiong,

Thank you for the email.

Dear Veron,

Kindly assist

**FYNA Our Ref : CS3/ASM18001079/T1vbe2-1**

Best Regards,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Chee Kiong [<mailto:cheekiong@seahong.com.sg>]

**Sent:** Thursday, 11 April 2019 4:33 PM

**To:** 'Admin-D (LKKAuto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** [samson@seahong.com.sg](mailto:samson@seahong.com.sg); [amanda@seahong.com.sg](mailto:amanda@seahong.com.sg); [sharon@seahong.com.sg](mailto:sharon@seahong.com.sg); [june@seahong.com.sg](mailto:june@seahong.com.sg)

**Subject:** RE: V URGENT - SJW 909P [Our file ref: 18.24250A S.CK.xy]

Dear Nivitha

Can we hear from you on our email below urgently ? The claimant is chasing for a reply.

Thanks !

Yours

Chee Kiong

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**From:** Xin Yi <[xinyi@seahong.com.sg](mailto:xinyi@seahong.com.sg)>

**Sent:** Wednesday, December 26, 2018 11:24 AM

**To:** 'Admin-D (LKKAuto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** 'Chee Kiong ([cheekiong@seahong.com.sg](mailto:cheekiong@seahong.com.sg))' <[cheekiong@seahong.com.sg](mailto:cheekiong@seahong.com.sg)>; 'samson@seahong.com.sg' <[samson@seahong.com.sg](mailto:samson@seahong.com.sg)>; 'amanda@seahong.com.sg' <[amanda@seahong.com.sg](mailto:amanda@seahong.com.sg)>; 'sharon@seahong.com.sg' <[sharon@seahong.com.sg](mailto:sharon@seahong.com.sg)>; 'june@seahong.com.sg' <[june@seahong.com.sg](mailto:june@seahong.com.sg)>

**Subject:** SJW 909P [Our file ref: 18.24250A S.CK.xy]

Dear Catherine,

<b>CLAIMANT :</b>	<b>LEE LINDA</b>
<b>VEHICLE NUMBER :</b>	<b>SJW 909P</b>
<b>ALLEGED ACCIDENT DATE :</b>	<b>8 JANUARY 2018</b>
<b>AXA VEHICLE NUMBER :</b>	<b>SLG 546M</b>

We act for AXA Insurance Pte Ltd for the above matter.

We understand that you were engaged to survey the claimant's vehicle.

The claimant has issued their LOD and their surveyor's report is attached. [https://1drv.ms/b/s!AtyQSg-oo66hidJA\\_u3HiCkoREFf7A](https://1drv.ms/b/s!AtyQSg-oo66hidJA_u3HiCkoREFf7A)

Please let us hear from you on the following: -

- a. If you have conducted post-repair inspection already, please let us have your survey report urgently.
- b. If you have not conducted post-repair inspection, please arrange for inspection with the claimant's solicitor and let us have your survey report in due course.

May we hear from you on the above soonest.

Thanks & Best Regards

**Heng Xinyi**

(Secretary to Mr Tan Chee Kiong)

Seah Ong & Partners LLP

36 Robinson Road

#12-03 City House

Singapore 068877

Tel: 6536 5369

Fax: 6536 5811

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