

ASS. REC. BY:

REF: CG/CTL18007727 / Kvb2

Special Instruction:

SUPERVISOR  
Mormen

Kenneth

ASSIGNMENT (Office)

From (Person):

Irene Tay

of

CTL

Date/Time:

26/04/2018 4:29pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

GBC 5968K

Insured:

GBH 1956U

at Workshop m/s

mega Auto

Tel:

of

160 Sin Ming Dr #02-01

Policy No:

DMCVSN 1809431800

Claim No:

SNM18D02140CD2

Sum Insured:

Excess:

Make of Veh:

D.O.A.

05/04/2018

(Client's Record)

CA / REV / REP. / REV 24 HRS WP

27/04/2018

H.O.D. Endorsement:

Date/Time:

26/04/2018 5:08pm

Person Contacted:

Sarah

Vehicle (IN)OUT

Date/Time

Action/Instruction ( ✓ ) Estimate

GBC 5968K - X

GBH 1956U - X

24/5/18

1. Lm 81800 confirmed by email (Recd 2011.58, 537)

REF: C11

ASSIGNMENT

merimen

From: Date: 27042018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: GBC 5968K  
at Workshop m/s: Mega Auto  
of: 160 Sin Ming Drive #02-01

Insured:

Policy No:

Claims No:

Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rport: Consistent?: Yes or No

GIA / PR Seen: Consistent?: Yes or No

Est. Repairs: 05 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: GBC 5968K Yr Regn: 04, 13

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Isuzu NHR85AH 2999

Colour: White A/C: Insured / Std / NI / NA

Sp. Reading: 95104 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: JAANHR 85 EC 7100073

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195 R15 X8  
R: 165 R13 X8(D)

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 6 mm

L/Bal. 6 mm

D.O.A. 5/4/18

Rear

R/Bal. 77 mm

L/Bal. 77 mm

D.O.I. 27/4/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

FR N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

30/4 File pass to Catherine

RECEIVED 24 MAY 2018

Date/Time, File Pass to?

: Preli. Report

: Final Report

Date/Time, File Return to?

2) 24/5- typist

Report Format: merimen

Lump Sum / I.B.I: (\$ 1800k)

Days Of Repair: 5

Resurvey No. of Trip: 1

Add Fee:  Site Insp (\$)

Interview (\$)

Tech. Invs (\$)

Weekend (\$)

Survey Fee:

Transportation: \$ + RS. \$

Photos

Others

TOTAL

220

220

**...CLAIM SUBFOLDER...(New Assignment)**

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	26 Apr 2018		26 Apr 2018 16:29 Assign				<b>New Assignment</b> Cancel Case

CLAIM SUBFOLDER DETAILS		[Created by insurer]	
Insured:	<b>FEDERAL EXPRESS (SINGAPORE) PTE LTD</b>		
Main Claimant:	<b>FEDERAL EXPRESS (SINGAPORE) PTE LTD</b>		
Vehicle Reg. No.:	<b>GBC5968K</b>	Date of Loss:	05/04/2018 00:00 - :59
Claim Type:	<b>TP / SNM18D02140C02</b>	Policy/Cover Note No.:	DMCVSN1809431800
Vehicle Reg. No. (Insured):	<b>GBH1956U</b>	Policy No. (Claimant):	
		Excess:	S\$0.00
Repairer:	<b>Mega Auto Pte Ltd (HQ)</b> Blk 10 Sin Ming Ind Est Sector C #01-04, 575645 Sin Ming - Tel: 64555884		
Handling Insurer:	<b>China Taiping Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: 6389 6111 ... [Handled by <b>Irene Tay Hui Ping</b> - 638986192]		
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Final Rpt due 08/05/2018]		
Adj Asg. Remarks:	EST \$3811.58, ASSIGN KENNETH KONG AS SJE.		
<b>ASSOCIATED MAIL RECEIVED</b>		<input type="button" value="View All"/>	<input type="button" value="Compose Case Mail"/>
There are no mail for this case.			
<b>ALL ASSOCIATED TASKS</b>		<input type="button" value="View All"/>	<input type="button" value="Search Tasks"/>
		<input type="button" value="Create New Task"/>	<input type="button" value="Complete"/>
Due Date	Priority	Type	Task Group
			Subject
			Handler
			Assigned By
			Completed On
			Created On
			Done?
No results.			

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	10/04/2018 09:49
Date Of Accident	05/04/2018 11:25
Exact Location Of Accident	213 KAKI BUKIT AVE 1
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	GBC5968K
<b>Insured/Policyholder</b>	
Name Of Registered Owner	FEDERAL EXPRESS (SINGAPORE) PTE LTD
Co Reg No	198402740W
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-69222929

### Vehicle Particulars

Manufacturer	ISUZU
Model	NHR85AUE4AC
Exact Purpose for which vehicle was being used at time of accident	DELIVERY AND PICK-UP
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	THIRD PARTY
Fleet Policy	YES
Policy Number	100774131
Cover Note Number	

### Driver

Name of Driver	RAKESH CHANDER S/O RAMPARKASH
NRIC No	S1702009I
Date Of Birth	10/02/1965
Occupation	OUTDOOR
Date Of Driving Pass	04/06/2003
Driving Experience	14 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97193545
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	BLK 345 TAMPINES STREET 33 #09-358 SINGAPORE
Postcode	520345
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

### General Information of the Accident

Type Of Accident	HIT BY FALLEN TREE / OTHER OBJECTS
Weather Conditions	CLEAR
Road Surface	DRY

### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

### Circumstances of Accident

On 05/04/2018 at 11.25hrs I was doing a delivery at 213 Kaki Bukit Ave 1, when reach I had stepped out of my vehicle. While waiting for the customer to come out and collect the package, a lorry GBH1956U reversed out of the next unit and hit the front passenger side of my bumper. I am unhurt and we exchange details.

### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBH1956U
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	GEOK CHUAN TOH
NRIC/Passport Number	S1674605C
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Federal Express (S) Pte Ltd  
30 ALPS Avenue  
Singapore 498748

Policyholder's Signature  
Date & Time:

Driver's Signature  
(if driver is not the policyholder)  
Date & Time:

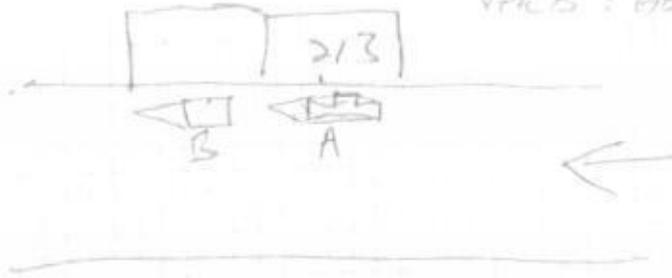
Reporting Centre Personnel's Signature  
Name:  
NRIC/TIN No.:

Sketch Plan #2

SKETCH PLAN

VRV A = ABC 5968K

VRV B = ABH 1956U



213 Kaki Butir Ave 1

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 05/04/2018 at 11:25hrs I was doing a delivery at 213 Kaki Butir Ave 1, when I had stopped out of my vehicle, while waiting for the customer to come out and collect the package, a lorry ABH 1956U reversed out of the next unit and hit the front passenger side of my bumper. I am unhurt and we exchange details.

DECLARATION

I/We declare the foregoing particulars are true in every respect

Federal Express (S) Pte Ltd  
90 Aljunied Avenue

Singapore 408746  
Policyholder's Signature

Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No:

**Certificate Of Insurance Pg. 1**



HOTLINE TEL: (65) 6415-7777  
FAX: (65) 6415-3723

**CERTIFICATE OF INSURANCE**

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 149)  
MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES 1989  
ROAD TRANSPORT ACT, 1987 (MALAYSIA)  
MOTOR VEHICLES (THIRD PARTY RISKS) RULES 1987 (MALAYSIA)

MS 2/100

THIRD PARTY COMMERCIAL MOTOR	OWN DAMAGE EXCESS	S\$0.00
CERTIFICATE NO. 999995246/100774131-00000	WINDSCREEN EXCESS	N/A
	<small>(for policies with effect from 1st January 2002)</small>	
	SUM INSURED	S\$0.00
	INSURING WITH COE/PARF	NO
1) VEHICLE REGISTRATION NO.	GBC5968K	
2) NAME OF INSURED	FEDERAL EXPRESS (SINGAPORE) PTE LTD	
3) EFFECTIVE DATE OF THE COMMENCEMENT OF INSURANCE FOR THE PURPOSES OF THE ACT	2 Oct 2017	
4) DATE OF EXPIRY OF INSURANCE	1 Oct 2018	
5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE *		

Any person who is driving on the Insured's order or with their permission

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle

**6) LIMITATIONS AS TO USE\***

- 1) Use in connection with the Insured's business
- 2) Use for the carriage of passengers (other than for hire or reward) in connection with the Insured's business
- 3) Use for social, domestic or pleasure purposes

This Policy does not cover:

- a) Use for hire or reward or for racing, pace-making, reliability trial or speed-testing
- b) Use whilst drawing a trailer except the towing of any one disabled mechanically propelled vehicle

LOSS OF USE NOT INCLUDED

\*NAMED DRIVER N/A

HIRE PURCHASE COMPANY N/A

\*Limitations rendered inoperative by Section 6 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 149) and Section 26 of the Road Transport Act, 1987 (Malaysia), and not to be subject under these provisions

1) We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 149) and Part IV of the Road Transport Act, 1987 (Malaysia)

Issued in Singapore 22 Sep 2017

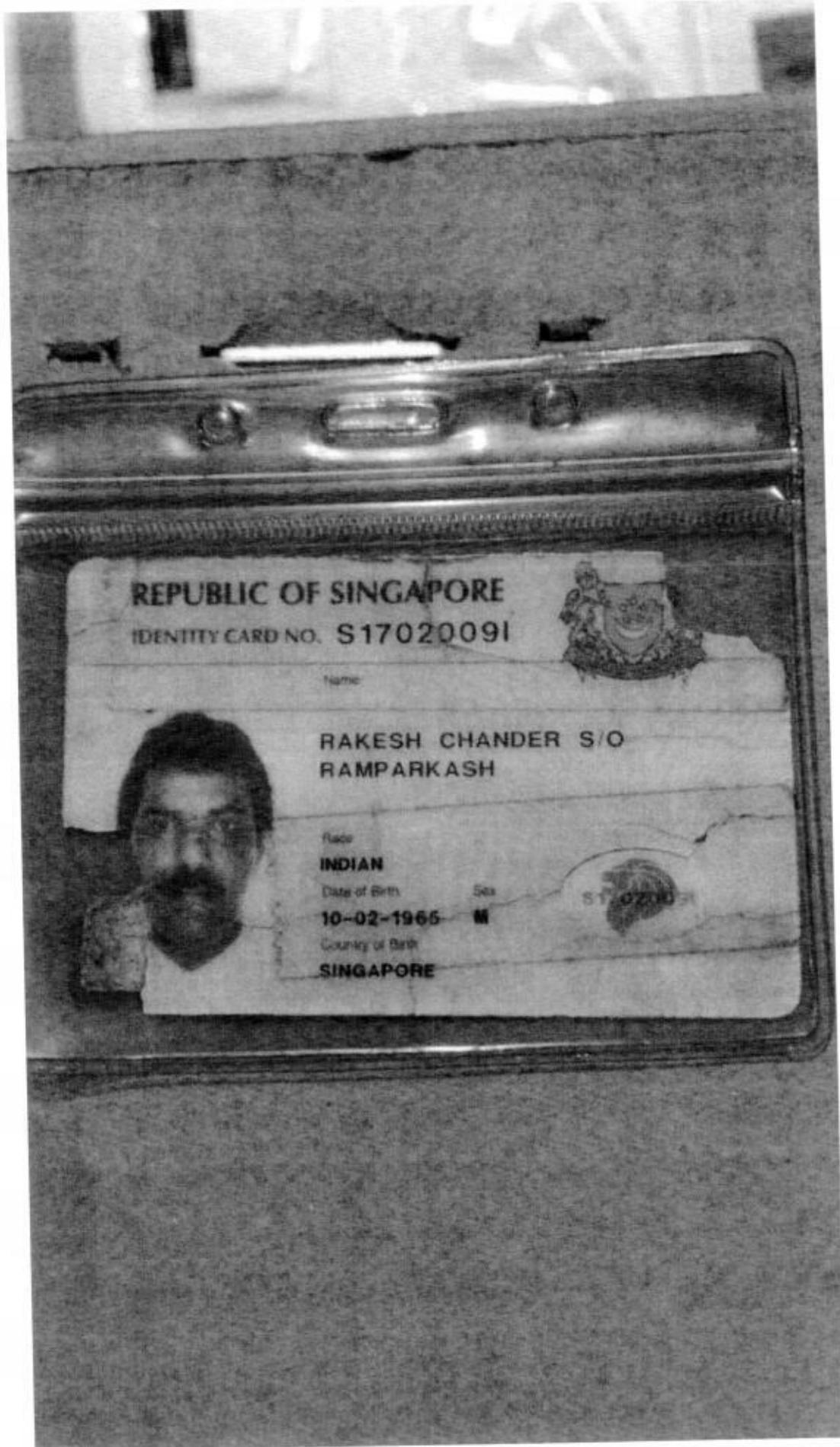
**AIG ASIA PACIFIC INSURANCE PTE. LTD**

675, 677, 679,  
MARSH (SINGAPORE) PTE LTD  
8 MARINA VIEW #09-07  
AS A SQUARE TOWER 1  
SINGAPORE 119960

Authorized Representative

ORIGINAL

SSPJ-D



REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S17020091



Name

RAKESH CHANDER S/O  
RAMPARKASH



Race

INDIAN

Date of Birth

10-02-1966

Sex

M

Country of Birth

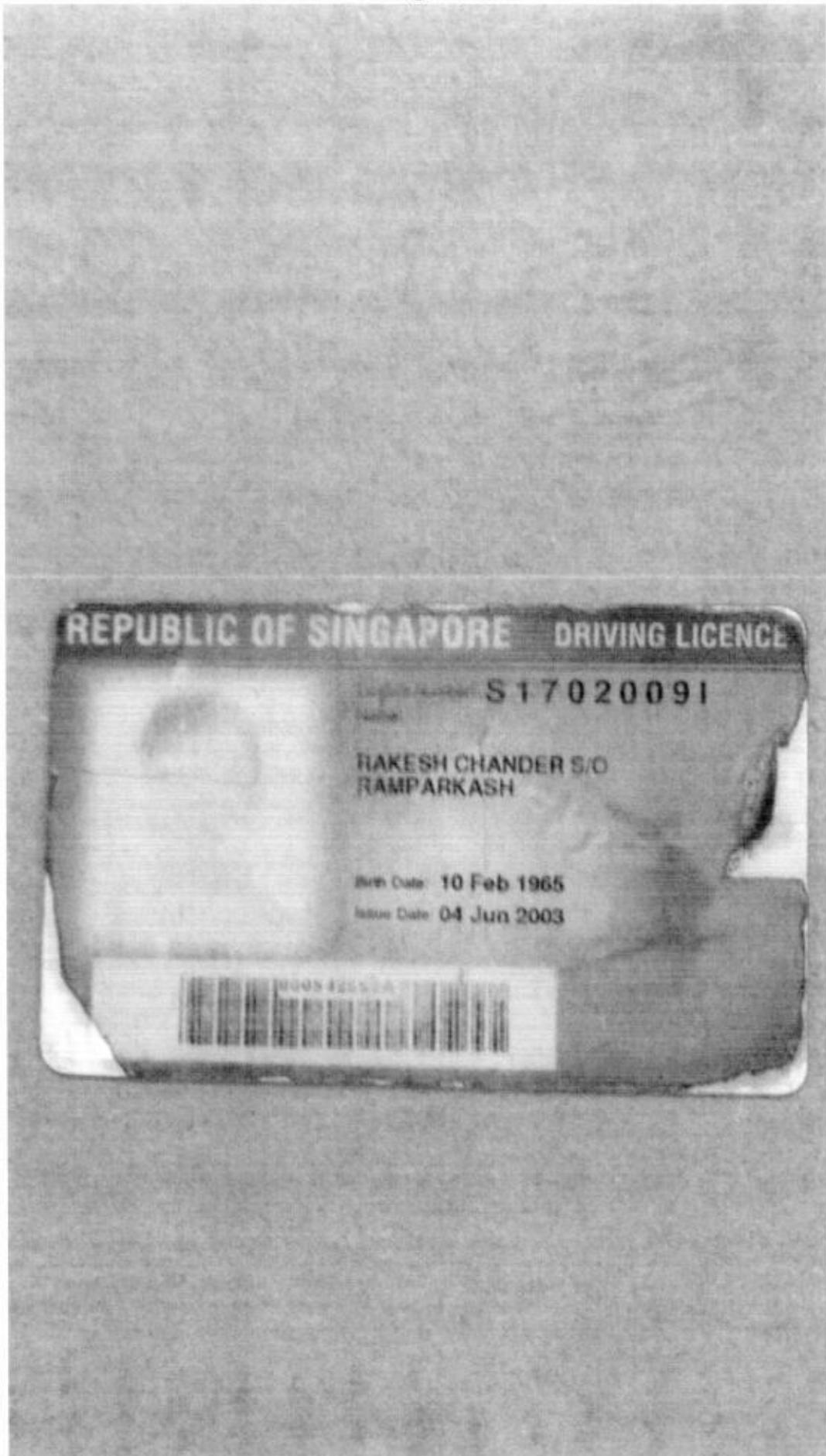
SINGAPORE



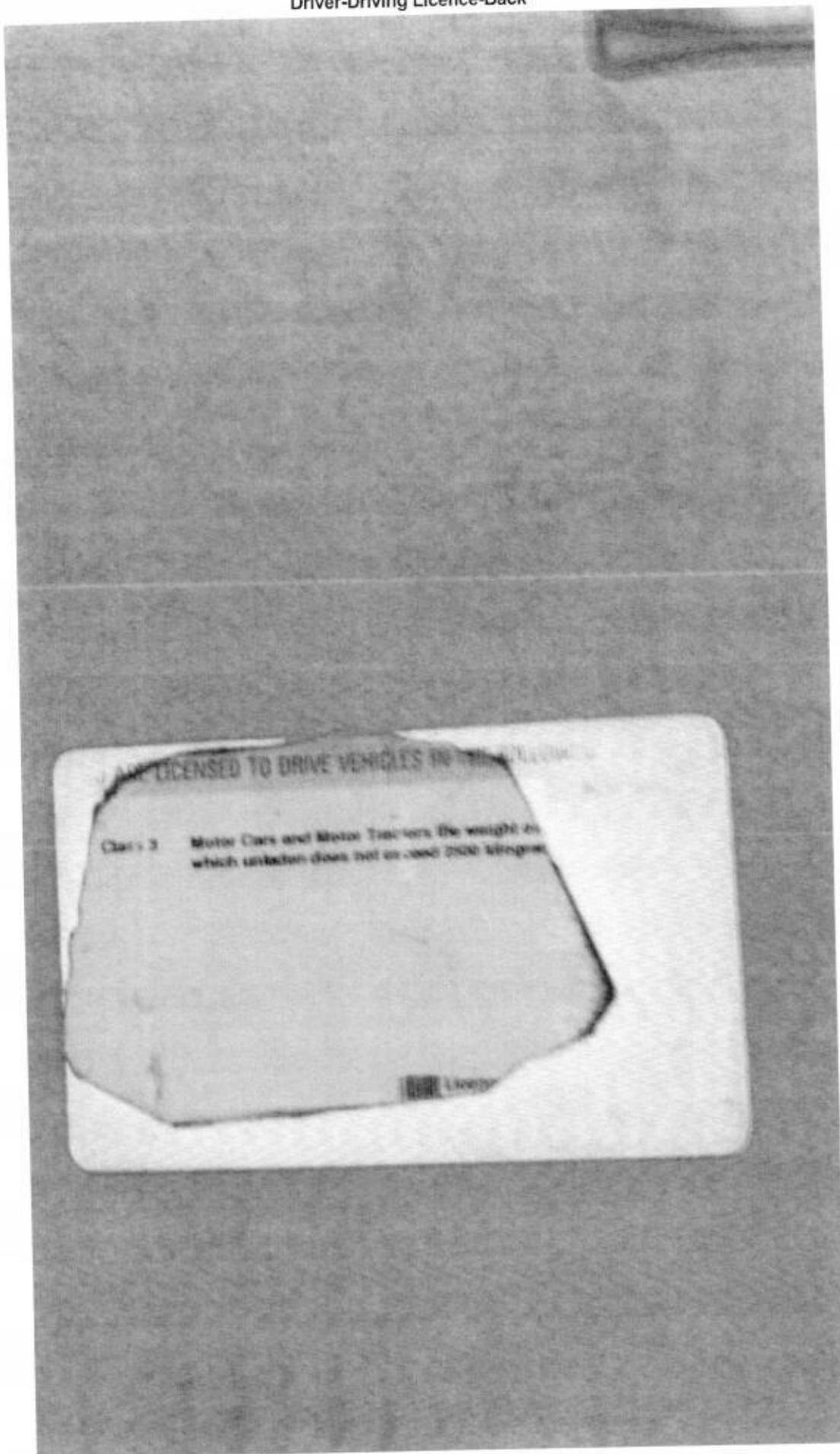
Driver-NRIC-Back



Driver-Driving Licence-FF



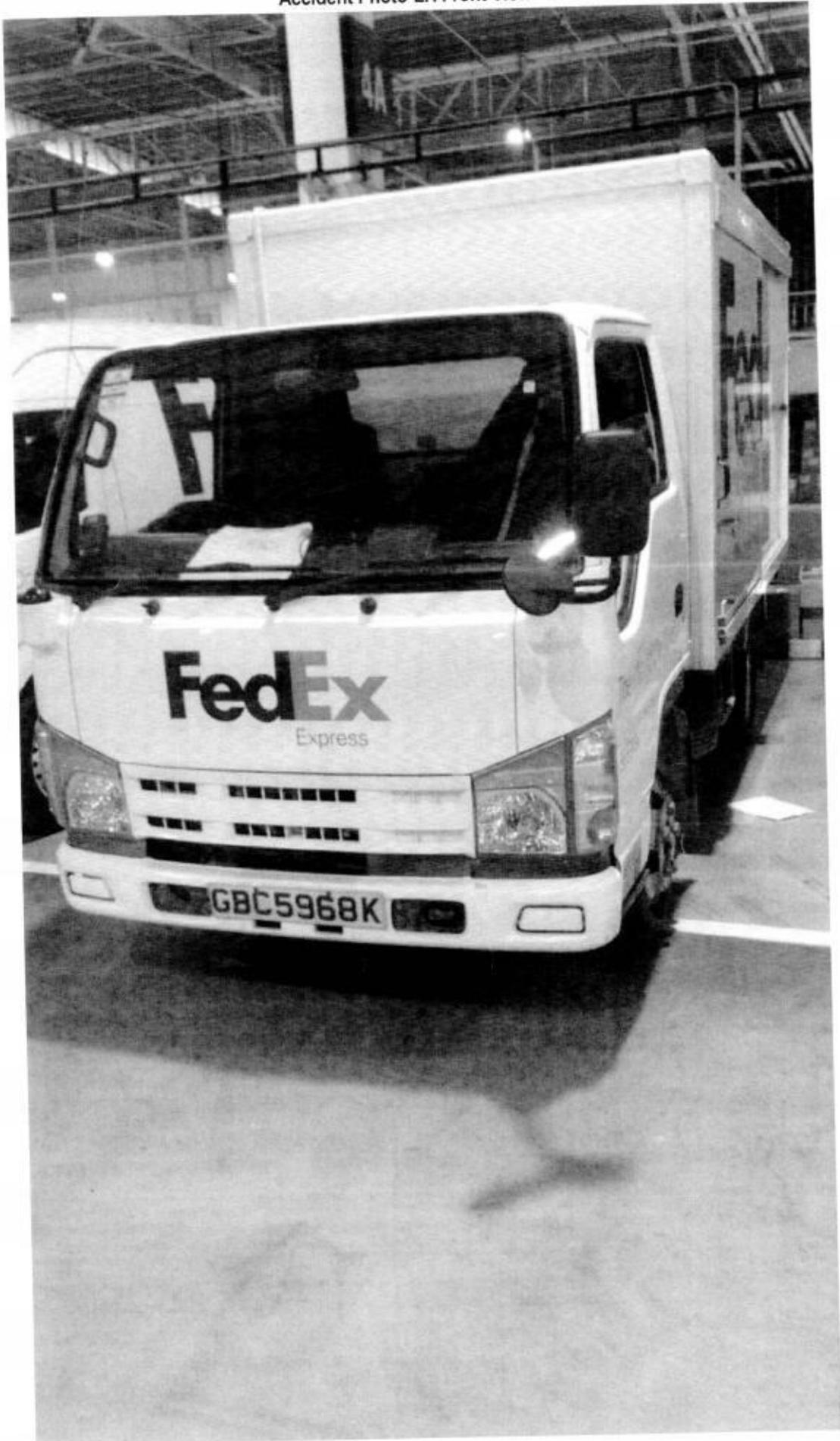
Driver-Driving Licence-Back



Accident Photo-Front View



Accident Photo-LH Front View



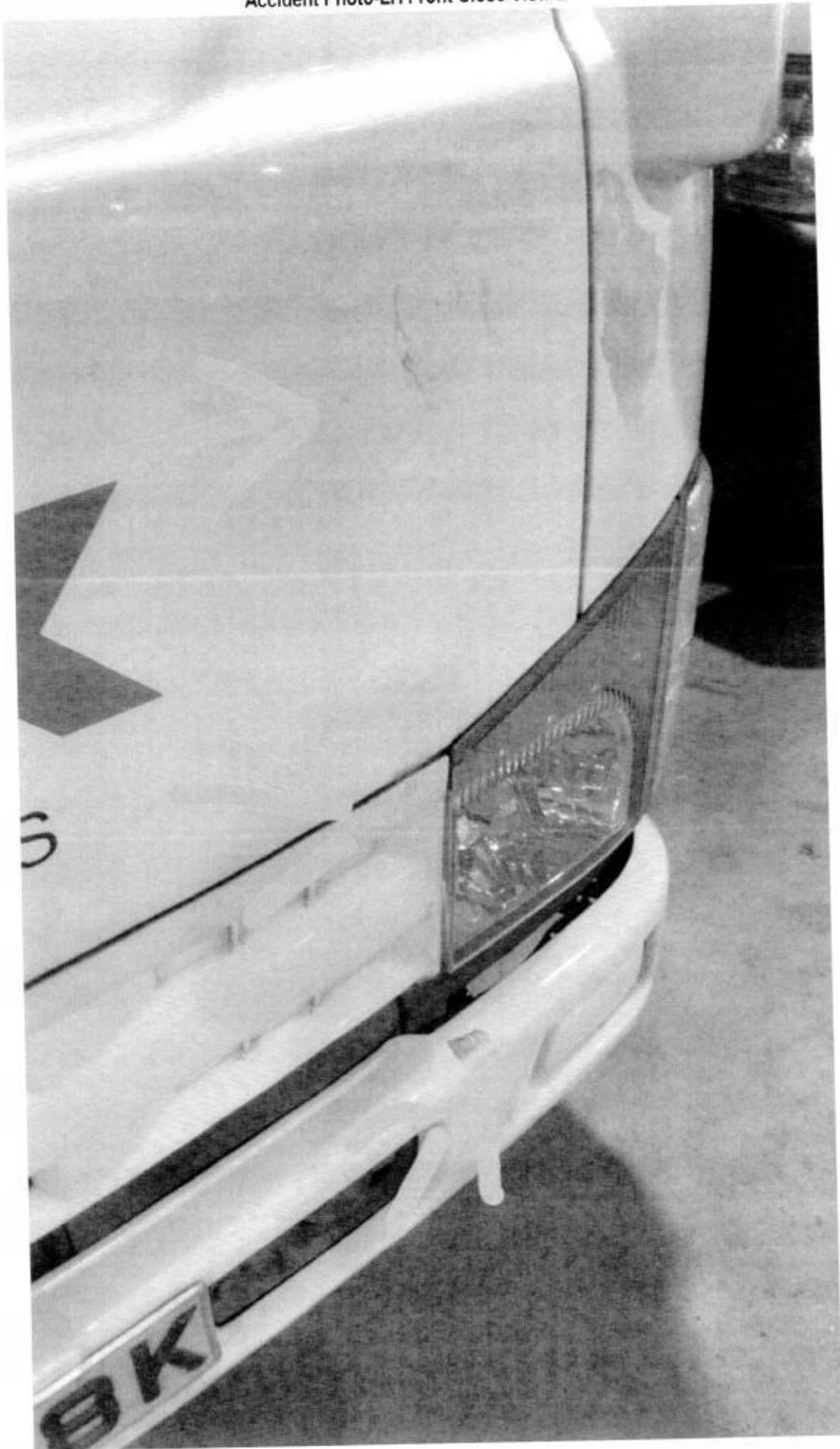
Accident Photo-RH Front View



Accident Photo-LH Front Close View-1



Accident Photo-LH Front Close View-2



Accident Photo-LH Front Close View-3



**Quotation Details - Quotation No SN-002012-18-20016**

Date Created: 26/4/2018

**Customer Details:**

Absolute - 2 Jun 15 - Fedex  
 Absolute - 2 Jun 15 - Federal Express (S) Pte Ltd  
 90 Alps Ave  
 Singapore 498746  
 Fax: 6542 6348



**Vehicle Details**

Vehicle No : GBC 5968 K  
 Vehicle Make : ISUZU  
 Vehicle Model : NHR85AU 2010  
 Vehicle Engine No :  
 Engine Chasis No :  
 Mileage :

**Owner's Accident Details**

SN-002012-18-20016  
 Job No :  
 TP -  
 JobCategory : Lump Sum  
 Date of Accident :  
 Owner's Insurer :  
 Location of Accident :

*Not Authorized  
 L1 Lump & ?  
 Repairing After Paint  
 5 days  
 Kenneth 96910663*

**Surveyor's Details**

Surveyor Name :  
 Surveyor Company :  
 Surveyor ContactNo :  
 Surveyor FaxNo :  
 Quotation Submission Date :  
 Surveyor Approve Date :  
 Supplementary Date :  
 Supplementary Approve Date :

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
 Signature:  
 Date:

Item No	Ref No	Description	QTY	Unit List Price	Mark Up / Discount %	Mark Up / Discount Price	Total Price	Rev Qty	Rev Price	Unit Price	Remarks	Final Total Price	Surveyor Approval
<b>Materials</b>													
1	1	Front Grille	1	\$639.10	-15.00	\$543.24	\$543.24	0	0		Sn	\$0.00	<input checked="" type="checkbox"/>
2	2	Headlamp LH	1	\$465.80	-15.00	\$395.93	\$395.93	0	0		Scr	\$0.00	<input checked="" type="checkbox"/>
3	3	Front Panel	1	\$849.90	-15.00	\$722.42	\$722.42	0	0		By	\$0.00	<input checked="" type="checkbox"/>

**Material Total: \$1,661.58    Final Sub-Total : \$0.00**

**Special Nett Items**

1	4	Front Panel Sticker	1	\$150.00	0.00	\$150.00	\$150.00	0	0		Mr	\$0.00	<u>6050</u>
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2	8	Front Panel Sealant	<i>nc</i>	1	\$50.00	0.00	\$50.00	\$50.00	0	0	\$0.00	<u>305</u>
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**Special Nett Items Total: \$200.00 Final Sub-Total : \$0.00**

Labour

1	5	Labour for Sticker		1	\$50.00	0.00	\$50.00	\$50.00	0	0	\$0.00	<u>301</u>
2	6	Straighten & Panel Accident area		1	\$900.00	0.00	\$900.00	\$900.00	0	0	\$0.00	<u>6001</u>
3	7	Respray Front Panel, Front Grille & Front Bumper		1	\$1,000.00	0.00	\$1,000.00	\$1,000.00	0	0	\$0.00	<u>4001</u>

**Labour Total: \$1,950.00 Final Sub-Total : \$0.00**

Others

**Others Total: \$0.00 Final Sub-Total : \$0.00**

**Total Price: \$3,811.58 Final Total Price : \$0.00**

**Veron Chen (LKKAuto)**

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**From:** Veron Chen (LKKAuto)  
**Sent:** Thursday, 24 May 2018 4:34 PM  
**To:** 'MTC'  
**Cc:** SUR  
**Subject:** RE: Finalization - GBc5968K

Dear Sarah,

Noted with thanks.

**Final invoice and all supporting documents sent over to CHINA TAIPING INSURANCE**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** MTC [mailto:mtc@mega-auto.com.sg]  
**Sent:** Thursday, 24 May 2018 3:58 PM  
**To:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Subject:** RE: Finalization - GBc5968K

Dear Veron,

We confirm Lump sum \$1800 / 5days.

*Thank You.*

*Best Regards,*

*Sarah Chan*

*Mega Auto Pte Ltd*

*Tel : 8468 9838 Fax : 6458 5884*

*Blk 10 Sin Ming Industrial Estate Sector C #01-04 S-575645*

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**From:** Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]  
**Sent:** Thursday, 24 May, 2018 12:30 PM  
**To:** MTC; SUR  
**Subject:** RE: Finalization - GBc5968K

Dear Sarah,

WITHOUT PREJUDICE

Offer Lump Sum \$1800 @ 5 working days.

Please confirmed.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** MTC [mailto:mtc@mega-auto.com.sg]

**Sent:** Thursday, 24 May 2018 10:49 AM

**To:** SUR <sur@lkkauto.com>

**Subject:** FW: Finalization - GBc5968K

Resend afterpaint photos.

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**From:** MTC [mailto:mtc@mega-auto.com.sg]

**Sent:** Wednesday, 23 May, 2018 3:40 PM

**To:** 'SUR'

**Subject:** FW: Finalization - GBc5968K

Dear Veron,

As spoken to you, kindly confirm amount.

L/sum repair – S\$ 1,790.00 / 5days.

*Thank You.*

*Best Regards,*

*Sarah Chan*

*Mega Auto Pte Ltd*

*Tel : 8468 9838 Fax : 6458 5884*

*Blk 10 Sin Ming Industrial Estate Sector C #01-04 S-575645*

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**From:** MTC [mailto:mtc@mega-auto.com.sg]

**Sent:** Wednesday, 23 May, 2018 3:06 PM

**To:** 'Kenneth Kong (LKKAuto)'

**Subject:** FW: Finalization - GBc5968K

Kenneth, Kindly confirm amount

*Thank You.*

*Best Regards,*

*Sarah Chan*

*Mega Auto Pte Ltd*

*Tel : 8468 9838 Fax : 6458 5884*

*Blk 10 Sin Ming Industrial Estate Sector C #01-04 S-575645*

**From:** MTC [<mailto:mtc@mega-auto.com.sg>]  
**Sent:** Saturday, 5 May, 2018 12:11 PM  
**To:** 'Kenneth Kong (LKKAuto)'  
**Subject:** Finalization - GBc5968K

Dear Kenneth,

Attached herewith the after paint photos for your kind attention.

L/sum repair – S\$ 1,790.00 / 5days.

Please confirm amount.

*Thank You.*

*Best Regards,  
Sarah Chan  
Mega Auto Pte Ltd  
Tel : 8468 9838 Fax : 6458 5884  
Blk 10 Sin Ming Industrial Estate Sector C #01-04 S-575645*

**...CLAIM SUBFOLDER...(Pending for Survey Report)**

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	26 Apr 2018		26 Apr 2018 16:29 <a href="#">Edit Adj Rpt</a>	<b>S\$1,800.00</b> <a href="#">Edit Estimates</a>	<b>S\$1,800.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All																				
<p><b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span></p> <p>Insured: -, Co. Reg. No.: -</p> <p>Main Claimant: <b>FEDERAL EXPRESS (SINGAPORE) PTE LTD</b></p> <p>Vehicle Reg. No.: <b>GBC5968K</b>      Date of Loss: 05/04/2018 00:00 - :59 [60 Months and 1 Days From LTA Reg Date (Man Yr)]</p> <p>Claim Type: <b>TP / SNM18D02140C02</b>      Policy/Cover Note No.: DMCVSN1809431800</p> <p>Vehicle Reg. No. (Insured): <b>GBH1956U</b>      Policy No. (Claimant):</p> <p>Excess: S\$0.00</p> <p>Repairer: <b>Mega Auto Pte Ltd (HQ)</b> Blk 10 Sin Ming Ind Est Sector C #01-04, 575645 Sin Ming - Tel: 64555884</p> <p>Handling Insurer: <b>China Taiping Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: 6389 6111 ... [Handled by <b>Irene Tay Hui Ping</b> - 638986192]</p> <p>Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>KENNETH KONG</b>] ... [Final Rpt due 08/05/2018]</p> <p>Adj Asg. Remarks: EST \$3811.58, ASSIGN KENNETH KONG AS SJE.</p> <p style="text-align: right;"><a href="#">View All</a>   <a href="#">Compose Case Mail</a></p>																								
<p><b>ASSOCIATED MAIL RECEIVED</b></p> <p>There are no mail for this case.</p>																								
<p><b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a>   <a href="#">Search Tasks</a>   <a href="#">Create New Task</a>   <a href="#">Complete</a></span></p> <table border="1"> <thead> <tr> <th>Due Date</th> <th>Priority</th> <th>Type</th> <th>Task Group</th> <th>Subject</th> <th>Handler</th> <th>Assigned By</th> <th>Completed On</th> <th>Created On</th> <th>Done?</th> </tr> </thead> <tbody> <tr> <td colspan="10">No results.</td> </tr> </tbody> </table>					Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?	No results.									
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No results.																								

### Claim Documents

**\*GBC5968K (SNM18D02140C02)**  
**[GBH1956U]**  
**TP**  
**FEDERAL EXPRESS (SINGAPORE) PTE LTD**  
**Apr 5 2018 12:00AM**  
**[-]**  
**Mega Auto Pte Ltd**

<a href="#">Upload Documents</a>	<a href="#">Upload Photos</a>	<a href="#">Compose New Letter</a>	<b>View</b> <span style="border: 1px solid black; padding: 2px;">View in Browser</span>	
			<span style="border: 1px solid black; padding: 2px;">3 per page</span>	
<b>Photos/Images</b>			<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	24/05/18 12:11	<b>General View</b>	1 Load PDF	
2	24/05/18 12:11	<b>Reinspection Photo</b>	1 Load PDF	
			<span style="border: 1px solid black; padding: 2px;">1 per page</span>	
<b>Documentation</b>			<input checked="" type="checkbox"/>	
No	Finalized On	China Taiping Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	26/04/18 16:28	<b>REPAIR EST</b>	1 Load PDF	
2	26/04/18 16:28	<b>TP GIA REPORT</b>	1 Load PDF	

### Documents Checklist

<span style="border: 1px solid black; padding: 2px;">Reset</span> <span style="border: 1px solid black; padding: 2px;">Save</span> <span style="border: 1px solid black; padding: 2px;">Print</span>
<b>DOCUMENTS CHECKLIST</b> There are no document checklists configured.
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; width: 100%;"></div>
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

## LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CT118007727/KVBE2  
Date: 30/05/2018

#### REFERENCE

Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd.	Policy No:	DMCVSN1809431800
Claimant Vehicle No :	GBC5968K	Insured Vehicle No :	GBH1956U
Date of Loss:	05/04/2018	Nature of Claim:	TP
		Claim No:	SNM18D02140C02

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	GBC5968K	Engine No:	4JJ1233403
Make & Model:	ISUZU NHR85AUE4A, 3.0 D (M)	Chassis No:	JAANHR85EC7100073
Reg. Date:	04/04/2013 (Man. Year: 2012)	Odometer:	95104 km
Colour:	White		
Engine Capacity:	2999 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	<b>Market Value/New Car Price</b>		

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Engine Modification:	No	Pre-accident Condition:	

#### CONDITION OF TYRES

Front Tyre Size:	195 R15X8	Rear Tyre Size:	165 R13X8 (D)
Front Left Side:	Bridgestone 6 mm	Rear Left Side:	Bridgestone 7/7 mm
Front Right Side:	Bridgestone 6 mm	Rear Right Side:	Bridgestone 7/7 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,861.58	1,208.34	653.24	35.09
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,950.00	1,030.00	920.00	47.18
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>3,811.58</b>	<b>2,238.34</b>	<b>1,573.24</b>	<b>41.28</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>1,800.00</b>		
	(S\$) 3,811.58	1,800.00	2,011.58	52.78
	+ GST 7.00/7.00% (S\$) 266.81	126.00	140.81	52.78
<b>Nett Amount (S\$)</b>	<b>4,078.39</b>	<b>1,926.00</b>	<b>2,152.39</b>	<b>52.78</b>

#### INSPECTION

Date of Assignment:	26/04/2018	
Date Inspected:	27/04/2018	Inspected At: 160 SIN MING DRIVE #02-01 Repairer : Mega Auto Pte Ltd (HQ)
Estimated Period of Repair:	5.0 days	

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**Adjuster:** KENNETH KONG

**Manager:** VERON CHEN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Reference

Part Source: (Last Synchronised: 30 May 2018)  
 Parts: N/A ISUZU NHR85AUE4A 3.0 D (M) (Model not available in database)  
 Labour: Repairer's (Price-denominated Standard List)  
 Print Code: (Unsubmitted, no print-code for GBC5968K)  
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page  
 Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT GRILLE	Serviceable	639.10 FL	*- FL
2	1		*HEADLAMP LH	Scratched	465.80 FL	*465.80 FL
3	1		*FRONT PANEL	Bent	849.90 FL	*849.90 FL
4	1		*FRONT PANEL STICKER	Necessary	150.00 FS	*60.00 FS
5	1		*FRONT PANEL SEALANT	Necessary	50.00 FS	*30.00 FS
<b>Sub Total (S\$)</b>					<b>2,154.80</b>	<b>1,405.70</b>
- List Item Discount on L Items 15.00/15.00% (S\$)					293.22	197.36
<b>Total Parts (S\$)</b>					<b>1,861.58</b>	<b>1,208.34</b>

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR FOR STICKER	New	50.00	30.00
2	STRAIGHTEN & PANEL ACCIDENT AREA	New	900.00	600.00
3	RESPRAY FRONT PANEL, FRONT GRILLE & FRONT BUMPER	New	1,000.00	400.00
Gross Labour Cost (S\$)			<b>1,950.00</b>	<b>1,030.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >