

Thin Thin (LKKAuto)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 26 November 2018 11:39 AM
To: Thin Thin (LKKAuto); Admin A
Cc: Elaine Cheong; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAuto); KKLau
Subject: Direct Settlement - Accident Involving SKF7535R (OI: SNM18D02057C02/5) and SLB8904L (TP : LKK REF - CC6/CTI18007693/Aua3) on 23.04.2018
Attachments: Email from TP.pdf

LKK REF - CC6/CTI18007693/Aua3
CTI REF - SNM18D02057C02/5 (SKF7535R)

Dear Thin Thin

We refer to the above matter.

Please proceed to resolve the property damage claim as follow:

Cost of Repairs	\$38,413.00
Loss of Use (\$100.00 per day x 23 days)	\$ 2,300.00 (\$80 to \$100.00 as per NIMA not age of vehicle)
GIA Search fee	\$ 2.00
Total	\$40,715.00
	=====

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



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From: Thin Thin (LKKAuto) [mailto:thinthin@lkkauto.com]
Sent: Wednesday, November 07, 2018 3:31 PM
To: Elaine Cheong <elaine.cheong@sg.cntaiping.com>
Cc: Lucas Lee <lucas.lee@sg.cntaiping.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: Direct Settlement - Accident Involving SKF7535R (OI: SNM18D02057C02/5) and SLB8904L (TP : LKK REF - CC6/CTI18007693/Aua3) on 23.04.2018

Dear Elaine,

We refer to the below matter.

Please be inform that we have offered to TP as per instruction.

However, TP rejected our offer and they mention that their client's is running a limousine Service with chauffeur. They are claiming their LOU at \$200.00/day as the vehicle is less than 3 year old at the time of accident and the engine capacity is 1800cc (Audi A6).

COR(w/gst)	\$ 38,413.00 (agreed)
LOU	\$ 3,450.00 (23 x \$150.00)
GIA	\$ 2.00 (agreed)
Total	\$ 41,865.00

In view of the above, kindly let us have your further instruction.

Thanks.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elaine Cheong <elaine.cheong@sg.cntaiping.com>
Sent: Wednesday, 7 November 2018 11:19 AM
To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>
Cc: Lucas Lee <lucas.lee@sg.cntaiping.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: Direct Settlement - Accident Involving SKF7535R (OI : CTI - TBA) and SLB8904L (TP : LKK REF - CC6/CTI18007693/Aua3) on 23.04.2018

Dear Thin Thin,

We refer to your email of 25.10.18.

Please proceed to offer as detailed below in red:-

	<u>Amount Claimed</u>	<u>Amount Revised</u>
1. Cost of Repairs (+gst)	\$ 69,654.46	\$38,413.00
2. Loss of Use (\$ 100 x 23 days)	\$ 4,600.00	\$1,840.00 to \$2,070.00
3. LTA Search Fee	\$ 2.00	\$2.00
	\$ 74,256.46	\$40,255.00 to \$40,485.00

Thank you.

Regards,

Elaine Cheong
Executive (Motor Claims)
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower
Singapore 079909
Co. Reg. No. 200208384E
DID: 6389 6530
Fax: 6224 7478 / 6224 7175
Email: elaine.cheong@sg.cntaiping.com
Website: www.sg.cntaiping.com



From: Thin Thin (LKKAuto) [<mailto:thinthin@lkkauto.com>]

Sent: Thursday, 25 October, 2018 5:06 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Elaine Cheong <elaine.cheong@sg.cntaiping.com>

Cc: Lucas Lee <lucas.lee@sg.cntaiping.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SKF7535R (OI : CTI - TBA) and SLB8904L (TP : LKK REF - CC6/CTI18007693/Aua3) on 23.04.2018

Dear Sir / Madam,

Kindly let us have your approval as TP is keep on chasing us for settlement.

Best Regards,

Thin Thin Hlaing | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Thin Thin (LKKAuto)

Sent: Monday, 15 October 2018 2:15 PM

To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Elaine Cheong <elaine.cheong@sg.cntaiping.com>

Cc: Lucas Lee <lucas.lee@sg.cntaiping.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SKF7535R (OI : CTI - TBA) and SLB8904L (TP : LKK REF - CC6/CTI18007693/Aua3) on 23.04.2018

Your Ref: SNM18D02057C02
Our Ref: CC6/CTI18007693/Aua3

"Without Prejudice"

Dear Sir / Madam,

ACCIDENT INVOLVING SKF 7535R / SLB 8904L AND OTHERS ON 23/04/2018

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was last vehicle.

In accordance to the MCF guideline for chain collision BOLA 28, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

Summary of offer made to workshop **KANG CAR REPAIRERS PTE LTD** is as follows:

	<u>Amount Claimed</u>	<u>Amount Revised</u>
1. Cost of Repairs (+gst)	\$ 69,654.46	\$38,413.00
2. Loss of Use (\$ 100 x 23 days)	\$ 4,600.00	\$ 2,300.00
3. LTA Search Fee	\$ 2.00	\$ 2.00
	\$ 74,256.46	\$40,715.00

Enclosed herewith the relevant supporting documents for your kind perusal.

For your approval please.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Friday, 27 April 2018 10:27 AM

To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>
Cc: Jowyn Tay <jowyn.tay@sg.cntaiping.com>; Lucas Lee <lucas.lee@sg.cntaiping.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SKF7535R (OI : CTI - TBA) and SLB8904L (TP : LKK REF - CC6/CTI18007693/Aua3) on 23.04.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected the vehicle SLB 8904L at M/s Kang Car Repairers Pte Ltd - Kaki Bukit.

Enclosed herewith a copy of TP's GIA report for your perusal.

Please be informed that the estimated cost of repair and preliminary advice is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report and claim reference for our necessary action.

Kindly take note that the case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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江氏修理汽車私人有限公司
KANG CAR REPAIRERS PTE LTD

1 KAKI BUKIT AVE 6 #02-06 AUTOBAY@KAKI BUKIT SINGAPORE 417883
TEL: 67477636, 67473005 FAX: 67485071 Email: kangcar@singnet.com.sg
Co. Reg. No. 201300201N GST Reg. No. 201300201N

Our Ref : KCR0420188904CTI
Your Ref : SKF7535R

Date : 24 AUG 2018

WITHOUT PREJUDICE

China Taiping Insurance (Singapore) Pte Ltd
Motor Claim Department
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Dear Sirs,

Accident involving SLB8904L / SKF7535R and others on 23.04.2018 along ECP twds Changi Airport.

We refer to the above accident. On our record showed that you are the insurer of motor vehicle SKF7535R.

We are instructed that the accident was caused by your insured's negligent driving and/or management of his vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense.

On behalf of and as authorized by M/S Singapore Mobility Corporation Pte Ltd, the owner of motor-vehicle no: SLB8904L, we submit their claim to you:

Cost of repairs (Inclusive of 7% GST)	\$38,413.00
Loss of use (23 days x \$200.00-Private Hire(Chauffeur))	\$ 4,600.00
GIA search fee	\$ 2.00
	\$ 43,015.00
	=====

Our claim for the loss of use is as follows :

<u>No of days</u>	<u>Date</u>	<u>Remarks</u>
	23.04.18	Date of Accident
1	24.04.18	} Accident reporting
2	25.04.18	} Survey by LKK Auto
3	26-04.18	} Day 1 repair Sunday
4	27.04.18	} Day 2
5	28-04.18	} Day 3
6	29.04.18	} Sunday
7	30.04.18	} Day 4
8	01.05.18	} P.Holiday (Labour Day)
9	02.05.18	} Day 5
10	03.05.18	} Day 6

<u>No of days</u>	<u>Date</u>	<u>Remarks</u>
11	04.05.18	} Day 7
12	05.05.18	} Day 8
13	06.05.18	} Sunday
14	07.05.18	} Day 9
15	08-05.18	} Day 10
16	09.05.18	} Day 11
17	10-05.18	} Day 12
18	11.05.18	} Day 13
19	12.05.18	} Day 14
20	13.05.18	} Sunday
21	14.05.18	} Day 15
22	15.05.18	} Day 16
<u>23</u>	16.05.18	<u>} Day 17</u>
23 days		recommended 17 repair days

Enclosed herewith are copies of the following documents in support of our client's claim:

- 1) Tax invoice no: KCR-INV1800446
- 2) GIA report and insurance certificate of SLB8904L
- 3) Police Report No : T/20180423/2076
- 4) GIA search fee and invoice
- 5) Vehicle registration card

We hope to receive your early reply soon.

Thank you.

Yours faithfully,

KANG CAR REPAIRERS PTE LTD

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Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTI18007693/Aua3

24 MAY 2018

TEO CHONG MENG PHILIP DOMINIC
BLK 123 TAMPINES STREET 11
#08-364
SINGAPORE 521123

Dear Sir/Madam,

ACCIDENT INVOLVING SKF 7535R / SLB 8904L / OTHERS ON 23/04/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

THIN THIN HLAING
Case Handler
DID: 6841 2360
Fax: 6741 4108
Email: thinthin@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

LETTER OF AUTHORITY

Your Ref: SKF7535R

China Taiping Insurance (Singapore) Pte Ltd
Motor Claims Department
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Dear Sirs,

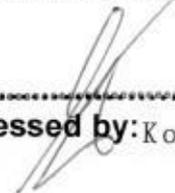
**Accident involving SLB8904L and SKF7535R on 23 April 2018 along ECP twds
Changi Airport.**

We, the undersigned, hereby accept and authorize China Taiping Insurance (Singapore) Pte Ltd to issue the settlement cheque of \$40,715.00 in favour of our workshop, Kang Car Repairers Pte Ltd in full and final settlement of our claim for our repair cost and loss of use in respect of the above accident.

Yours faithfully,


.....


KANG CAR REPAIRERS PTE. LTD.


.....
Witnessed by: Kong Chin Watt

This Discharge Voucher applies strictly for Claimant's claim for ~~personal injury~~ property damages only does not constitute a full discharge for any other claims or further claims whatsoever present or future that may manifest arising directly or indirectly from this accident.

This settlement terms herein is without an admission of liability on the part of the claimant and the settlement terms should not be used as evidence in any related suits or claims arising from this accident.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN1400681804

Claim No : SNM18D02057C02

Claimant : SINGAPORE MOBILITY CORPORATION PTE LTD

Amount : S\$ 40,715.00

Singapore Dollars Forty Thousand Seven Hundred Fifteen Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLB 8904L

Insured Vehicle No. : SKF 7535R

Date of Loss : 23/04/2018

Place of Accident : EAST COAST PARKWAY (ECP) TOWARDS CHANGI

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : TEO CHONG MENG PHILIP DOMINIC

Driver Name : TEO CHONG MENG PHILIP DOMINIC

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	-
(2) Cost of Repair/Excess	S\$	38,413.00
(3) Loss of Use/Rental/	S\$	2,300.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	-
(6) Survey Fees/P.T. Fees	S\$	-
(7) Cost including Disbursement	S\$	-
TOTAL	S\$	40,715.00

Claimant Name : SINGAPORE MOBILITY CORPORATION PTE LTD NRIC No : 2006032342

Signature :




Date :

12/12/18



江氏修理汽車私人有限公司
KANG CAR REPAIRERS PTE LTD

1 KAKI BUKIT AVE 6 #02-06 AUTOBAY@KAKI BUKIT SINGAPORE 417883
TEL: 67477636, 67473005 FAX: 67485071 Email: kangcar@singnet.com.sg
Co. Reg. No. 201300201N GST Reg. No. 201300201N

M/S :	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD	Final No:	KCR-INV1800446
	3 ANSON ROAD	Claim No:	EST1800113
	#16-00 SPRINGLEAF TOWER	Date:	16 Aug 2018
	SINGAPORE 079909	Policy No:	5070670731-03
TEL:	63896111	FAX:	62247175
ATTN:	Motor Claim Department	Veh Reg No:	SLB8904L
		Make/Model:	AUDI A6 1.6 TFSI ULTRA (PI) (NAV)
Your Ref No:	SKF7535R	Chassis No:	WAUZZZ4G8GN086774
Claim Type:	Third Party	Engine No:	CYG009812
Accident Date:	23/04/2018	Reg. Date:	26/04/2016
TP Veh Reg No:	SKF7535R		

Tax Invoice to Vehicle No :SLB8904L

PAGE:1

Description	Quantity	List Price	Amount
		<u>S\$</u>	<u>S\$</u>
As recommended by surveyor to proceed repair at total cost/lumpsum cost			S\$ 35,900.00
Add GST @ 7%			2,513.00
Total Amount payable			<u>S\$ 38,413.00</u>

TOTAL: SINGAPORE DOLLAR THIRTY EIGHT THOUSAND FOUR HUNDRED THIRTEEN ONLY

For Kang Car Repairers Pte Ltd

E. & O. E.

AUTHORISED SIGNATURE



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-061356
Date of Request: 23/04/2018

Your Ref No: Online Purchase

Kang Car Repairers Pte Ltd
No 1 Kaki Bukit Ave 6
#02-06 AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 23/04/2018
Enquiry By Yee Mei Cheng
TP Vehicle No. SKF7535R
Accident Date 23/04/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKF7535R	China Taiping Insurance (Singapore) Pte. Ltd.	15/01/2018-14/01/2019	6389 6111

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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ASSOCIATION**

RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-061356

Date of Request: 23/04/2018

Your Ref No: Online Purchase

Kang Car Repairers Pte Ltd
No 1 Kaki Bukit Ave 6
#02-06 AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 23/04/2018
Enquiry By Yee Mei Cheng
TP Vehicle No. SKF7535R
Accident Date 23/04/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO Cash Cheque