

ASS. REC. BY:

REF:

CS/MS618007685/Tlrb24

Special Instructions:

Surveyor
Mikaela

Tallish

ASSIGNMENT (Office)

From (Person):

Chhica Niyuk Bi

of

MS61

Date/Time:

25042018 529pm

Estimated Cost:

Bill to:

OD / TI / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

GLA 6107P

Insured:

FV 93253.

at Workshop m/s

Volkswagen

Tel:

6922 3502.

of

No. 17 Tulas Ave 9

Policy No:

MSD/VMT/17-362574-CA

Claim No:

MSC/V/18-000592

Sum Insured:

Excess:

Make of Veh:

D.O.A. 21042018

(Client's Record)

CA / REV / REP. / REV 24 HRS

Up

26042018

H.O.D. Endorsement:

Date/Time:

25042018 545pm

Person Contacted:

Shushi

Vehicle

IN OUT

Date/Time

Action/Instruction (✓) Estimate

GLA 6107P - ✓

FV 93253 - NA/MS618007458/h4

DA: 210418

27/4/18

Revert from Menimen

SYNDICATE

MEMORANDUM

Tanpiah

REF: msh

ASSIGNMENT

From: Date: 26042018

Estimated Cost:

OD / P / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLA 6107P

at Workshop m/s

of

Volkswagen
No. 17 Tuas Ave 9

Insured:

Policy No.

Claims No.

Sum Insured:

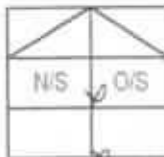
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lump Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SLA 6107P Yr Regn: 2016 March

Type: M Car / M Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Volkswagen Golf CC 1375

Colour: Silver A/C Insured / Std / NI / NA

Sp. Reading: 33760 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WVV EZZ 447 GW 03305

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim 225/45R17

Tyre Size: F: R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal: 6 mm

L/Bal: 6 mm

D.O.A.

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Roof/Top or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

Carfax \$13994.40, 8 days
Real: \$13131.13, 48%

RECEIVED 06 JUL 2018

Date/Time, File Pass to?

1) typist

Date/Time, File Return to?

2)

☐ : Prelim. Report

☒ : Final Report

Days Of Repair: 8

Resurvey No. of Trip: 1

Add Fee: ☐ : Site Insp (\$

☐ : Interview (\$

☐ : Tech. Insp (\$

☐ : Weekend (\$

Survey Fee

Transportation

\$ + RS. \$

Photos

Others

TOTAL

200

10

210

Report Format : TP

Lump Sum / I.B.I. (\$) 13994.40

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	23 Apr 2018		25 Apr 2018 17:29 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:		HAROLD TOH YI KIT, ID: 59543484C							
Main Claimant:		JAHAL BIN ABD RAZAK, ID: S7205007Z							
Vehicle Reg. No.:		SLA6107P	Date of Loss:	21/04/2018 21:00 - 159 [25 Months and 13 Days From LTA Reg Date (Man Yr)]					
Claim Type:		TP / MSC/V/18-000592	Policy/Cover Note No.:	MSD/VMT/17-362574-CA Coverage: 05/04/2017 - 10/06/2018					
Vehicle Reg. No. (Insured):		FV93255	Policy No. (Claimant):						
		Excess:							
Repairer:		Volkswagen Group Singapore Pte Ltd (HQ) No: 17 Tuas Ave 9, 639197 Tuas - Tel: 65156560							
Handling Insurer:		MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Chhia Nyuk Pui - 6594 2521]							
Adjuster:		LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 26/04/2018]							
Driver/Custodian (Insured):		HAROLD TOH YI KIT (), NRIC: 59543484C							
Adj Asg. Remarks:		Please survey by tomorrow 26/04/2018 (Thursday). Thank you.							
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Chhia Nyuk Pui

Date: 27 Apr 2018

Preliminary Advice

Insured Vehicle No	: FV9325S		
TP Vehicle No	: SLA6107P	Accident Date	: 21/04/2018
Make	: VOLKSWAGEN GOLF	Assignment Date	: 25/04/2018
Date of Inspection	: 26/04/2018	Est. Duration of Repair	: 8.00
Inspection At	: VOLKSWAGEN GROUP SINGAPORE PTE LTD (HQ) NO: 17 TUAS AVE 9 SINGAPORE 639197		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear and rooftop portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	27,125.53
Revised Amount	:S\$	13,994.40
Check Items (Estimated)	:S\$	5,311.13
Total	:S\$	19,305.53
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

() The vehicle is economical/not economical for repair.

(x) The above survey was conducted on a 'without prejudice' basis.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	23/04/2018 10:08
Date Of Accident	21/04/2018 22:00
Exact Location Of Accident	ALONG TPE TOWARDS WOODLANDS
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLA6107P
Insured/Policyholder	
Name Of Registered Owner	JAMAL BIN ABD RAZAK
NRIC No	S7205007Z
Email Address	CONTRAMAN1992@YAHOO.COM
Mobile Phone No	(LOCAL) +65-96786468
Alternative Phone No	OTHERS-96786468

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	GOLF 1.4 TSI AT 5G13HZ
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	VPA/P2081153
Cover Note Number	

Driver

Name of Driver	JAMAL BIN ABD RAZAK
NRIC No	S7205007Z
Date Of Birth	19/02/1972
Occupation	INDOOR
Date Of Driving Pass	19/02/1997
Driving Experience	21 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96786468
Fax Number	
Contact Number	OTHERS-96786468
EMail Address	CONTRAMAN1992@YAHOO.COM

Address	BLK 622 SENJA ROAD #20-92
Postcode	670622
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

AS PER SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	FV9325S
Vehicle Make/Model/Colour	HONDA / CB400 SPEC II
Details Of Properties	
Vehicle Category	MOTORCYCLE
Name of Driver	HAROLD TOH YI RIT
NRIC/Passport Number	S9543484C
Contact Number	96831388
Address	
Postcode	
Insurance Company Name	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Nature Of Damage	
No. Of Passenger (Including Driver)	2

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time: 23/4/18
@ 955am.

Driver's Signature

(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature

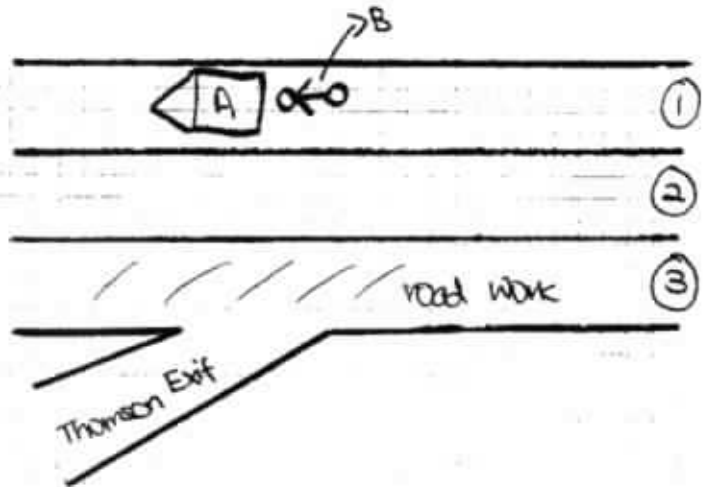
Name:
NRIC/FIN No.:

Yvonne Toh

SKETCH PLAN

A → SLA 6107 P

B → FV 9825 S



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Accident Date & Time : 21 Apr 2018 , 2203 hrs
Accident Location : Along TPE towards Woodlands
On 21 April 2018 approximately 2203 hrs. while I was driving along TPE towards woodlands near the Thomson exit, the car in front of me stop and I applied my break. Suddenly I felt an impact from the rear of my car. When I took a look, I realized that a motorcyclist had hit my rear car. I asked the rider and pillion whether they need medical help, however they refused to have the ambulance called. I note that the pillion had a swollen at the back of her hand.
In an event, that I would be notified that the rider or pillion given more than 3 days MC, I will then make a police report.
☐ Reporting Only ☐ Own Damage ☐ Third Party ☒ Claim at other workshop (OD/TP)

DECLARATION

I/We declare the foregoing particulars are true in every respect.

* IMPORTANT NOTE:

You had been advised by the workshop that in the event that you wish to claim against your own policy (Own Damage Claim), there is a FOURTEEN (14) days clause whereby the claim must be made within the stipulated timeframe from the day of occurrence.

Policyholder's Signature

Date & Time: 23/4/18

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

Yvonne Toh

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7205007Z



JAMAL BIN ABD RAZAK

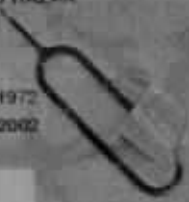
Sex: MALAY
Date of Birth: 19-02-1972
Country of Birth: SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: S7205007Z

Name: JAMAL BIN ABD RAZAK

Birth Date: 19 Feb 1972
Issue Date: 18 Dec 2002

2873714



S7205007Z



Blood Group: O+ Date of Birth: 06-08-1997

APT BLK 622 SENJA ROAD #20-92
SINGAPORE 670622

NRIC No: S7205007Z Date: 25-07-2000 No: 278072

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CATEGORIES

Class	Description	Pass Date
Class 2B	Motorcycles not exceeding 200 cc	27 Nov 1991
Class 3	Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	19 Feb 1997

NP 428A

Licence No: S7205007Z



LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Service Order Confirmation

SERVICE ORDER NO.: 18P1078
Acknowledged by Repairer

CUSTOMER NO.: CV035565

CUSTOMER NAME: JAMAL BIN ABD RAZAK

TELEPHONE NO.:

ADDRESS: 622 SENJA ROAD #20-82

Singapore

VEH No.: SLA6107P

Order Date: 23/04/18

Reg Date: 08/03/16

KM: 25,892

VIN NO.: WWWZZZAUZGW033015

ENGINE NO.:

SA: Tang Shu Shi

MODEL: GOLF A7 1.4 CL 92 (DSG)

MODEL NO.: 5G13H2

Tanpin 97495249
wp'

26/4/18 1420

Resurvey before paint

8 days

serv@lkkauto.com

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P TOWING	156	TU	1.25		195 ✓
2	B&P MECH	1	TU	280		280 ✓
3	B&P DIAG	1	TU	480		480 ✓
4	B&P MECH	3	TU	840		2520 ✓
5	EXT00037	1	UNIT	0		0
6	B&P MACP LABOUR	7	UNIT	840		5880 ✓
7	B&P MACP PAINT	7	UNIT	800		5600 ✓
8	B&P MACP LABOUR	1	UNIT	840		840 ✓
9	B&P MACP LABOUR	1	UNIT	840		840 ✓
10	3MSOLARFILM	1		400		400 ✓
11	B&P NUMBER PLATE	1	ST	80		80 ✓
12	B&P MACP LABOUR	1	UNIT	840		840 ✓
Item						
13	5G6845051N NVB	1	PCS	954.36		954.36 ✓
14	D 00460M2	1	PCS	183.87		183.87 ✓
15	D 00200A2	1	PCS	147.85		147.85 ✓
16	D 00920002	1	PCS	32.19		32.19 ✓
17	D 00950025	2	PCS	11.18		22.38 ✓
18	D 181802M1	1	PCS	29.46		29.46 ✓
19	5G6827025Q	1	PCS	1,355.48		1,355.48 ✓
20	5G6827705E	1	PCS	274.35		274.35 ✓
21	5G0827488F FOD	1	PCS	1,291.80		1,291.80 ✓
22	5G6971829B	2	PCS	15.28		30.56 ✓
23	000979942	5	PCS	7.24		36.20 ✓
24	000979941	12	PCS	7.24		86.88 ✓
25	5G0853687 ZZZ	1	PCS	69.99		69.99 ✓
26	5G0853675A JZQ	1	PCS	61.93		61.93 ✓
27	5G0853675APCW8	1	PCS	57.75		57.75 ✓
28	5G6867605E 82V	1	PCS	152.85		152.85 ✓

47X 2520 9/26 0?

3360 ✓

2400 ✓

840 ✓

840 ✓

400 ✓

80 ✓

840 ✓

954.36 ✓

183.87 ✓

147.85 ✓

32.19 ✓

22.38 ✓

29.46 ✓

1,355.48 ✓

274.35 ✓

1,291.80 ✓

30.56 ✓

36.20 ✓

86.88 ✓

69.99 ✓

61.93 ✓

57.75 ✓

152.85 ✓

Service Order Confirmation

SERVICE ORDER NO.: 18IP1076
CUSTOMER NO.: CV035565
CUSTOMER NAME: JAMAL BIN ABD RAZAK
TELEPHONE NO.:
ADDRESS: 822 SENJA ROAD #20-92
Singapore

VEH No.: SLA6107P

Order Date: 23/04/18
Reg Date: 08/03/16 KM: 25,892
VIN NO.: WWWZZZAUZGW033015 ENGINE NO.:
MODEL: GOLF A7 1.4 CL 92 (DSG) MODEL NO.: 5G13HZ

SA: Tang Shu Shi

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
29	5G6867713C 82V	1	PCS	64.02		64.02
30	5G6867714C 82V	1	PCS	65.05		65.05
31	5G6867715B 82V	1	PCS	165.15		165.15
32	5G6867769F EH8	1	PCS	403.68		403.68
33	5G0945093AD	1	PCS	179.56		179.56
34	5G0945087B	1	PCS	152.25		152.25
35	5G0955711C	1	PCS	481.62		481.62
36	6R6955707B	1	PCS	57.93		57.93
37	5K6955435	1	PCS	11.38		11.38
38	5G6955427D	1	PCS	37.02		37.02
39	5G6807417APGRU	1	PCS	1,148.75		1,148.75
40	5G6807568D 9B9	1	PCS	322.86		322.86
41	5G0807305B	1	PCS	725.80		725.80
42	5G6807863A	1	PCS	67.06		67.06
43	5G6807393	1	PCS	36.45		36.45
44	5G6807394	1	PCS	36.45		36.45
45	5G6807393A	1	PCS	36.45		36.45
46	5G6807394A	1	PCS	36.45		36.45
47	WHT005263	6	PCS	1.59		10.14
48	5G0919491	1	PCS	14.70		14.70
49	5G0919491	1	PCS	14.70		14.70
50	5G0919492A	1	PCS	14.70		14.70
51	5G0919491A	1	PCS	14.70		14.70
52	D 180KU2A1	1	PCS	103.66		103.66
53	D 822150A1	1	PCS	74.16		74.16
54	5G0853437 82V	2	PCS	11.83		23.66
55	5G0867633	4	PCS	1.78		7.12
56	5G6817157	1	PCS	50.62		50.62
57	5G6817285A	1	PCS	45.43		45.43

Remarks: MSIG DIRECT SETTLEMENT



Service Order Confirmation

SERVICE ORDER NO: 18IP1076
CUSTOMER NO.: CV035568
CUSTOMER NAME: JAMAL BIN ABD RAZAK
TELEPHONE NO.:
ADDRESS: 622 SENJA ROAD #20-82
Singapore

VEH No.: SLA6107P

Order Date: 23/04/18
Reg Date: 08/03/18 KM: 25.892
VIN NO.: WWWZZZALZGW033015 ENGINE NO:
MODEL: GOLF A7 1.4 CL 92 (DSG) MODEL NO.: 5Q13HZ

SA: Tang Shu Shi

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
DOA: 21/04/2018						
TP VEHICLE: FV93255						
SURVEY BY:						

TOTAL	27,125.53
GST AMOUNT	1,898.79
TOTAL AMOUNT	29,024.32



Authorized Signature

Certified Goods/Service received:

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

Service Order Confirmation

SERVICE ORDER NO.: 18P1078

CUSTOMER NO.: CV035565

CUSTOMER NAME: JAMAL BIN ABD RAZAK

TELEPHONE NO.:

ADDRESS: 622 SENJA ROAD #20-92

Singapore

VEH No.: SLA6107P

Order Date: 23/04/18

Reg Date: 08/03/16

KM: 33,959

VIN NO.: WVVZZZAU2GW033015

ENGINE NO:

SA: Tang Shu Shi

MODEL: GOLF A7 1.4 CL 92 (DSG)

MODEL NO.: 5G13HZ

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P TOWING	150	TU	1.25		195
2	B&P MECH	1	TU	280		280
3	B&P DIAG	1	TU	480		480
4	EXT00037	1	UNIT	0		0
5	B&P MACP LABOUR	4	UNIT	840		3,360
6	B&P MACP PAINT	3	UNIT	800		2,400
7	B&P MACP LABOUR	1	UNIT	840		840
8	B&P MACP LABOUR	0.5	UNIT	840		420
9	JMSOLARFILM	1		400		400
10	B&P NUMBER PLATE	1	ST	80		80
11	B&P MACP LABOUR	0.5	UNIT	840		420
12	EXT00037	1	UNIT	0		0
13	EXT00037	1	UNIT	0		0
Item						
14	506845051N NVB	1	PCS	954.36		954.36
15	D 004660M2	1	PCS	183.87		183.87
16	D 002000A2	1	PCS	147.85		147.85
17	D 00820002	1	PCS	32.19		32.19
18	D 00950025	2	PCS	11.19		22.38
19	D 181802M1	1	PCS	29.46		29.46
20	506827025Q	1	PCS	1,355.49		1,355.49
21	500853687 2ZZ	1	PCS	69.99		69.99
22	500853675A JZQ	1	PCS	61.93		61.93
23	500853675APCWB	1	PCS	57.75		57.75
24	506867605E 82V	1	PCS	152.95		152.95
25	500945093AD	1	PCS	179.56		179.56
26	500945087B	1	PCS	152.25		152.25
27	506807417APGRU	1	PCS	1,149.75		1,149.75
28	506807568D 9B9	1	PCS	322.86		322.86

Service Order Confirmation

SERVICE ORDER NO: 18IP1076

CUSTOMER NO.: CV005565

CUSTOMER NAME: JAMAL BIN ABD RAZAK

TELEPHONE NO.:

ADDRESS: 622 SENJA ROAD #20-02
Singapore

VEH No.: SLA6107P

Order Date: 23/04/18

Reg Date: 08/03/16

KM: 33,958

VIN NO.: WYWZZZAUZGW033015

ENGINE NO:

SA: Tang Shu Shi

MODEL: GOLF A7 1.4 CL 92 (DSG)

MODEL NO.: SG13HZ

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
29	WHT005063	8	PCS	1.89		15.14
30	SG0919491	1	PCS	14.70		14.70
31	SG0919491	1	PCS	14.70		14.70
32	SG0919492A	1	PCS	14.70		14.70
33	SG0919491A	1	PCS	14.70		14.70
34	D 180KJZA1	1	PCS	103.66		103.66
35	D 822150A1	1	PCS	74.16		74.16

Remarks : MSIG DIRECT SETTLEMENT

DOA: 21/04/2018

TP VEHICLE: FV93255

SURVEY BY: LJK

TOTAL	13,994.40
GST AMOUNT	979.61
TOTAL AMOUNT	14,974.01

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

Janice Lee (LKKAUTO)

From: Ong, Germaine (VWG Singapore) <Germaine.ong@vw.com.sg>
Sent: Monday, April 30, 2018 3:28 PM
To: Taufikh (LKKAUTO); SUR
Cc: Tang, Shu Shi (VWG Singapore); Foo, John (VWG Singapore)
Subject: SLA6107P - FINALISE
Attachments: SLA6107P - MSIG DS LKK.pdf

Dear Taufikh,

Please confirmed

COR \$ 13994.40 before GST

Total 8 working days repairs

Best Regards

Germaine Ong
Insurance Service Advisor
AfterSales

Volkswagen Centre Singapore
17 Tuas Ave 9
Singapore 639197

HP: +65 92361588
Germaine.ong@vw.com.sg
<http://www.vw.com.sg>



...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	23 Apr 2018		25 Apr 2018 17:29 Edit Adj Rpt	S\$13,994.40 Edit Estimates	S\$13,994.40 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	HAROLD TOH YI KIT, ID: S9543484C								
Main Claimant:	JAMAL BIN ABD RAZAK, ID: S72050072								
Vehicle Reg. No.:	SLA6107P	Date of Loss:	21/04/2018 21:00 - :59 [25 Months and 13 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MSC/V/18-000592	Policy/Cover Note No.:	MSD/VMT/17-362574-CA Coverage: 05/04/2017 - 10/06/2018						
Vehicle Reg. No. (Insured):	FV9325S	Policy No. (Claimant):							
		Excess:							
Repairer:	Volkswagen Group Singapore Pte Ltd (HQ) No: 17 Tuas Ave 9, 639197 Tuas - Tel: 65156560								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Chhia Nyuk Pul - 6594 2521]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 25/05/2018]								
Driver/Custodian (Insured):	HAROLD TOH YI KIT (), NRIC: S9543484C								
Adj Asg. Remarks:	Please survey by tomorrow 26/04/2018 (Thursday). Thank you.								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SLA6107P (MSC/V/18-000592)**
[FV9325S]

TP

JAMAL BIN ABD RAZAK

Apr 21 2018 9:00PM

[HAROLD TOH YI KIT]

Volkswagen Group Singapore Pte Ltd

Upload Documents			Upload Photos		Compose New Letter		View		View in Browser	
Assessment Reports							1 per page		☒	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)					Thumbnail		Print	
1	25/04/18 16:28	Accident Statement From: SC - Reg. No: FV9325S, Claimant: HAROLD TOH YI KIT					1 Load HTM			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)					Thumbnail		Print	
1	27/04/18 17:57	Adjuster Immediate Advice					1 Load HTM			
Photos/Images							3 per page		☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)					Thumbnail		Print	
1	06/07/18 10:45	General View					1 Load JPG		☒	
2	06/07/18 10:45	General View					1 Load JPG		☒	
3	06/07/18 10:45	General View					1 Load JPG		☒	
4	06/07/18 10:45	General View					1 Load JPG		☒	
5	06/07/18 10:45	General View					1 Load JPG		☒	
6	06/07/18 10:45	General View					1 Load JPG		☒	
7	06/07/18 10:45	General View					1 Load JPG		☒	
8	06/07/18 10:45	General View					1 Load JPG		☒	
9	06/07/18 10:45	General View					1 Load JPG		☒	
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13	06/07/18 10:45	General View					1 Load JPG		☒	
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29	06/07/18 10:45	General View					1 Load JPG		☒	
30	06/07/18 10:45	General View					1 Load JPG		☒	
31	06/07/18 10:45	General View					1 Load JPG		☒	
32	06/07/18 10:45	General View					1 Load JPG			

Assessment Reports			1 per page	☒
No	Finalized On	M5IG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
				☒
33	06/07/18 10:45	General View	Load JPG	☒
34	06/07/18 10:45	General View	Load JPG	☒
35	06/07/18 10:51	Reinspection Photo	Load JPG	☒
36	06/07/18 10:51	Reinspection Photo	Load JPG	☒
37	06/07/18 10:51	Reinspection Photo	Load JPG	☒
38	06/07/18 10:51	Reinspection Photo	Load JPG	☒
39	06/07/18 10:51	Reinspection Photo	Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	M5IG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	24/04/18 12:13	TP PRI Request email	Load PDF	
2	24/04/18 12:14	TP PRI request with estimates & GIA REPORT	Load PDF	
3	25/04/18 17:48	email to LKK on confirmation to survey TP vehicle 26 April 18	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co. Reg. No. 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG18007685/T1RBE2

Date: 06/07/2018

REFERENCE

Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	MSD/MT/17-362574-CA
Claimant Vehicle No :	SLA6107P	Insured Vehicle No :	FV9325S
Date of Loss:	21/04/2018	Nature of Claim:	TP
		Claim No:	MSC/V/18-000592

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLA6107P		
Make & Model:	VOLKSWAGEN GOLF, 1.4 TSI (A7) (5G13GZ) (A)	Engine No:	CZC404595
Reg. Date:	08/03/2016 (Man. Year: 2015)	Chassis No:	WWWZZZAUZGW033015
Colour:	Silver	Odometer:	33960 km
Engine Capacity:	1395 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	225/45 R17	Rear Tyre Size:	225/45 R17
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	9,250.53	5,199.40	4,051.13	43.79
Miscellaneous Items	0.00	0.00	0.00	
Labour	17,875.00	8,795.00	9,080.00	50.80
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	27,125.53	13,994.40	13,131.13	48.41
+ GST 7.00/7.00% (S\$)	1,898.79	979.61	919.18	48.41
Nett Amount (S\$)	29,024.32	14,974.01	14,050.31	48.41

INSPECTION

Date of Assignment:	25/04/2018	
Date Inspected:	26/04/2018 Inspected At:	Volkswagen Group Singapore Pte Ltd (HQ) No: 17 Tuas Ave 9 Singapore 639197
Estimated Period of Repair:	8.0 days	

Adjuster: MOHD TAUFIKH BIN HAMID**Manager:** Janice Lee Si Hua

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 06 Jul 2018)
Parts:	144	VOLKSWAGEN GOLF 1.4 TSI (A7) (5G13GZ) (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLA6107P)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BOOT LID SIDE TRIM LH	Not Necessary	64.02 FS	*- FS
2	1		*REAR BOOT LID SIDE TRIM RH	Not Necessary	65.05 FS	*- FS
3	1		*REAR BOOT LID UPPER TRIM	Not Necessary	165.15 FS	*- FS
4	1		*SPEAKER TRIM BOARD	Not Necessary	403.68 FS	*- FS
5	1		*TAILLIGHT INNER LH	Cut	179.56 FS	*179.56 FS
6	1		*3RD BRAKE LIGHT	Necessary	152.25 FS	*152.25 FS
7	1		*WIPER MOTOR	Not Necessary	461.62 FS	*- FS
8	1		*REAR WIPER ARM	Not Necessary	57.93 FS	*- FS
9	1		*REAR WIPER CAP	Not Necessary	11.38 FS	*- FS
10	1		*RR WIPER BLADE	Not Necessary	37.02 FS	*- FS
11	1		*RR BUMPER	Deformed	1,149.75 FS	*1,149.75 FS
12	1		*RR BUMPER SPOILER	Cut	322.86 FS	*322.86 FS
13	1		*LH SIDE BRACKET	Not Necessary	36.45 FS	*- FS
14	1		*RH SIDE BRACKET	Not Necessary	36.45 FS	*- FS
15	1		*TAILLIGHT LOWER BRACKET LH	Not Necessary	36.45 FS	*- FS
16	1		*TAILLIGHT LOWER BRACKET RH	Not Necessary	36.45 FS	*- FS
17	6		*POP-RIVET	Necessary	10.14 FS	*10.14 FS
18	1		*SENSOR BRACKET	Necessary	14.70 FS	*14.70 FS
19	1		*SENSOR BRACKET	Necessary	14.70 FS	*14.70 FS
20	1		*SENSOR BRACKET	Necessary	14.70 FS	*14.70 FS
21	1		*SENSOR BRACKET	Necessary	14.70 FS	*14.70 FS
22	1		*2KADHESIVE	Necessary	103.66 FS	*103.66 FS
23	1		*BONDAGENT	Necessary	74.16 FS	*74.16 FS
24	2		*AIRBAG EMBLEM	Not Necessary	23.66 FS	*- FS
25	4		*CLIP	Not Necessary	7.12 FS	*- FS
26	1		*ROOF PANEL INSULATOR FRT	Not Necessary	50.62 FS	*- FS
27	1		*ROOF PANEL INSULATOR REAR	Not Necessary	45.43 FS	*- FS
28	1		*RR WINDSCREEN	Cracked	954.36 FS	*954.36 FS
29	1		*2L GLUE	Necessary	183.87 FS	*183.87 FS
30	1		*CLEANER	Necessary	147.85 FS	*147.85 FS
31	1		*PRIMER	Necessary	32.19 FS	*32.19 FS
32	2		*APPLICATOR	Necessary	22.38 FS	*22.38 FS
33	1		*ACTIVATOR	Necessary	29.46 FS	*29.46 FS
34	1		*RR BOOT LID	Bent	1,355.49 FS	*1,355.49 FS
35	1		*WEATHER STRIP	Not Necessary	274.35 FS	*- FS
36	1		*MECHANISM	Not Necessary	1,291.80 FS	*- FS
37	2		*GROMMET	Not Necessary	30.56 FS	*- FS
38	5		*WIRE CONNECTOR	Not Necessary	36.20 FS	*- FS
39	12		*WIRE CONNECTOR	Not Necessary	86.88 FS	*- FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
40	1		*GOLF NAME PLATE	Necessary	69.99 FS	*69.99 FS
41	1		*TSI NAME PLATE	Necessary	61.93 FS	*61.93 FS
42	1		*BLUEMOTION NAME PLATE	Necessary	57.75 FS	*57.75 FS
43	1		*RR BOOT LID TRIM	Necessary	152.95 FS	*152.95 FS
44	1		*NUMBER PLATE	Bent	80.00 FS	*80.00 FS
45	1		*REINFORCEMENT	Not Necessary	725.80 FS	*- FS
46	1		*RR BUMPER CTR BRACKET	Not Necessary	67.06 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	9,250.53	5,199.40
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	B&P TOWING CHARGES	New	195.00	195.00
2	PROGRAMMING & CALIBRATION	New	480.00	480.00
3	R&R ROOF LINING	New	2,520.00	0.00
4	LABOUR	New	5,880.00	3,360.00
5	SPRAY PAINT	New	5,600.00	2,400.00
6	R&R REAR WINDSCREEN	New	840.00	840.00
7	R&R BOOT LID MECHANISM	New	840.00	420.00
8	3M SOLAR FILM INSTALLATION	New	400.00	400.00
9	CLEAN UP GLASS CHIPS	New	840.00	420.00
10	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	New	280.00	280.00
Gross Labour Cost (S\$)			17,875.00	8,795.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >