

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	18 Dec 2017		25 Apr 2018 16:43 Edit Adj Rpt	S\$10,300.00 Edit Estimates	S\$10,300.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	EMBASSY OF THE REPUBLIC OF INDONESIA , Co. Reg. No.: S67DP0029F								
Vehicle Reg. No.:	S2969CD	Date of Loss:	17/12/2017 15:00 - :59 [59 Months and 1 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 541328	Policy/Cover Note No.:	A27636075MCY (Comprehensive) Coverage: 16/01/2017 - 15/01/2018						
		Excess:	S\$700.00						
Repairer:	Prestige Auto Air-con Accessories (HQ) 191 Tanjong Katong Road, Shell Service Station, 436993 Katong - Tel:								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Eliza Ho Teng Boon - 6594 2554]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL ... [Final Rpt due 25/05/2018]								
Driver/Custodian:	ARYA YUDHA PRAKASA (33 / Male), NRIC: G1710761K, Tel: +6590885264								
Adj Asg. Remarks:	REVERT. Car at 3023A Ubi Road #01-64 (PIC: Ah Meng)								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- MSIG_SG (16/08/2018): Alert - Adj Mandate Approved (S\$10300.00) - S2969CD - Claim Handler: Eliza Ho Te... - MSIG_SG (04/07/2018): Alert - Adj Mandate Approved (S\$11500.00) - S2969CD - Claim Handler: Eliza Ho Te... - MSIG_SG (14/06/2018): Alert - Adj Mandate Approved (S\$12815.93) - S2969CD - Claim Handler: Eliza Ho Te... - MSIG_SG (23/05/2018): SUPPLEMENTARY - MSIG_SG (09/05/2018): Alert - Adj Mandate Approved (S\$11421.68) - S2969CD - Claim Handler: Eliza Ho Te...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*S2969CD (541328)

OD

Dec 17 2017 3:00PM

[EMBASSY OF THE REPUBLIC OF INDONESIA]

Prestige Auto Air-con Accessories

Upload Documents			Upload Photos			Compose New Letter			View			View in Browser		
Assessment Reports									1 per page			☒		
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1	18/12/17 17:32	Accident Statement										Load HTM		
2	18/12/17 17:58	Addendum Sheet										Load TIF		
3	18/12/17 18:00	Accident Statement Addm. #1										Load HTM		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail			Print		
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2	09/05/18 17:14	Adjuster Immediate Advice										Load HTM		
3	14/06/18 09:55	Adjuster Immediate Advice										Load HTM		
4	29/06/18 14:48	Adjuster Immediate Advice										Load HTM		
5	13/08/18 12:00	Adjuster Immediate Advice										Load HTM		
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Photos/Images														
No	Finalized On	Lai Huat (Meng Kee) Motor Pte Ltd (Sin Ming)							Thumbnail			Print		
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No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail			Print		
1	27/04/18 14:31	General View										Load JPG ☒		
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Documentation			1 per page	☒
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1	18/12/17 16:53	INSURANCE CERTIFICATE [Linked Accident Report Documents]	 Load TIF	
2	18/12/17 16:53	DRIVER NRIC & DRIVING LICENCE [Linked Accident Report Documents]	 Load TIF	
3	18/12/17 16:53	POLICE REPORT [Linked Accident Report Documents]	 Load TIF	
4	18/12/17 18:00	Sketch Plan [Linked Accident Report Documents]	 Load TIF	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
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2	19/12/17 08:37	SLF3408P E-FILE	 Load PDF	
3	25/04/18 15:25	ESTIMATE	 Load PDF	
4	04/05/18 17:38	VEHICLE PURCHASE INVOICE	 Load PDF	
5	23/05/18 12:21	SUPPLEMENTARY	 Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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2	10/05/18 17:39	DISAGEEMENT TO AOPT "COST PLUS"	 Load PDF	
3	14/06/18 09:50	SURVEYOR MARKING	 Load PDF	
4	20/08/18 09:19	Supplementary	 Load PDF	

Linked Accident Report Documents

Assessment Reports			1 per page	☒
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Photos/Images			3 per page	☒
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4	18/12/17 18:00	Sketch Plan	 Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
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Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG18007679/R1VBE2
Date: 20/08/2018

REFERENCE

Insured/Claimant: EMBASSY OF THE REPUBLIC OF INDONESIA
Date of Loss: 17/12/2017

Policy No: A27636075MCY
Nature of Claim: OD Claim No: 541328

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **S2969CD**
Make & Model: TOYOTA WISH, 1.8 (A)
Reg. Date: 16/01/2013 (Man. Year: 2009)
Colour: Black
Engine Capacity: 1797 cc
Market Value/New Car Price: S\$13,000.00
Sum Insured (S\$): **Market Value/New Car Price**

Engine No: 2ZR0431493
Chassis No: ZGE200010257
Odometer: 0 km

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
Front Left Side: Michelin 5 mm Rear Left Side: Michelin 5 mm
Front Right Side: Michelin 5 mm Rear Right Side: Michelin 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	18,003.30	9,126.79	8,876.51	49.30
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,610.00	2,310.00	1,300.00	36.01
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	21,613.30	11,436.79	10,176.51	47.08
Approved Total (Overridden) (S\$)		10,300.00		
- Excess (S\$)	700.00	700.00	0.00	0.00
Nett Amount (S\$)	20,913.30	9,600.00	11,313.30	54.10

INSPECTION

Date of Assignment: 25/04/2018

Date Inspected: 26/04/2018 Inspected At:

Prestige Auto Air-con Accessories (HQ)
191 Tanjong Katong Road, Shell Service
Station
Singapore 436993

Estimated Period of Repair: 10.0 days

Adjuster: MOHD RASUL

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 20 Aug 2018)
Parts:	M1-MPV	TOYOTA WISH 1.8 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for S2969CD)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*UNIT HEADLAMP	Cracked	1,222.20 F	*1,222.20 FL
2	1		*UNIT HEADLAMP LH	Cracked	1,222.20 F	*1,222.20 FL
3	1		*R/FRONT FOG LAMP ASSY	Serviceable	300.90 F	*- FL
4	1		*LAMP ASSY FOG LH	Serviceable	286.00 F	*- FL
5	1		*R/F BUMPER HOLE COVER	Serviceable	83.30 F	*- FL
6	1		*L/F BUMPER HOLE COVER	Serviceable	83.30 F	*- FL
7	1		*F/FLOW RADIATOR GRILLE	Deformed	55.20 F	*55.20 FL
8	1		*L/F LWR RADIATOR GRILLE	Deformed	55.20 F	*55.20 FL
9	1		*FRONT GRILLE PROTECTOR	Cracked	28.50 F	*28.50 FL
10	1		*PROTECTOR RADIATOR	Cracked	31.30 F	*31.30 FL
11	1		*F/LOWER BPR ABSORBER	Broken	125.80 F	*125.80 FL
12	1		*FRONT BUMPER COVER	Deformed	574.90 F	*547.00 FL
13	1		*SCREW W/WASHER	Necessary	3.20 F	*3.20 FL
14	1		*FRT FENDER RETAINER	Necessary	20.20 F	*20.20 FL
15	1		*R/FRT BUMPER SUPPORT	Necessary	60.90 F	*60.90 FL
16	1		*L/FRT BUMPER SUPPORT	Necessary	60.90 F	*60.90 FL
17	1		*FRT BUMPER ABSORBER	Cracked	89.20 F	*89.20 FL
18	1		*F/BPR REINFORCEMENT	Bent	295.70 F	*289.50 FL
19	1		*HORN ASSY HIGH	Scratched	112.20 F	*98.35 FL
20	1		*LOW PITCHED HORN ASSY (MARUKO)	Scratched	112.20 F	*98.35 FL
21	1		*A/C CONDENSER ASSY	Bent	1,507.40 F	*1,507.40 FL
22	1		*COOLANT	Necessary	147.60 F	*50.00 FL
23	1		*RADIATOR ASSY	Bent	1,800.20 F	*1,758.40 FL
24	1		*RADIATOR FAN BLADE 2	Cracked	234.20 F	*161.40 FL
25	1		*RADIATOR FAN BLADE	Cracked	183.10 F	*160.86 FL
26	1		*RADIATOR SHROUD FAN 2	Cracked	78.60 F	*78.60 FL
27	1		*RADIATOR SHROUD FAN	Cracked	221.40 F	*221.40 FL
28	1		*MOTOR COOLING FAN	Shorted	548.90 F	*481.50 FL
29	1		*MOTOR COOLING FAN	Shorted	548.90 F	*481.50 FL
30	1		*RADIATOR RESERVE TANK	Deformed	158.80 F	*158.80 FL
31	1		*INLET AIR CLEANER	Serviceable	57.10 F	*- FL
32	1		*INLET AIR CLEANER 2	Serviceable	137.00 F	*- FL
33	1		*GRILLED SUB-ASSY	Cracked	401.80 F	*401.80 FL
34	1		*TOYOTA SYMBOL EMBLEM	Necessary	72.20 F	*68.50 FL
35	1		*FRONT BONNET ASSY	Buckled	945.30 F	*881.40 FL
36	1		*FRONT BONNET SEAL	Necessary	31.60 F	*31.60 FL
37	1		*FRONT BONNET LOCK	Bent	89.80 F	*89.80 FL
38	1		*R/FRT BONNET HINGE	Bent	57.10 F	*57.10 FL
39	1		*L/FRT BONNET HINGE	Bent	57.10 F	*57.10 FL

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
40	1		*FENDER SUB-ASSY RH	Repair	955.90 F	*- FL
41	1		*FENDER SUB-ASSY LH	Bent	955.90 F	*848.70 FL
42	1		*R/FRT FENDER LINER	Deformed	167.10 F	*155.20 FL
43	1		*L/FRT FENDER LINER	Deformed	167.10 F	*155.20 FL
44	1		*F/UPPER RADIATOR SEAL	Necessary	89.80 F	*89.80 FL
45	1		*FRT RADIATOR SUPPORT	Bent	1,441.10 F	*126.20 FL
46	1		*F/BRACE LOCK SUPPORT	Bent	88.80 F	*88.80 FL
47	1		*SET FRONT BUMPER CHIP	Necessary	50.00 F	*50.00 FL
48	1		*SET FRONT BUMPER PLATE	Serviceable	50.00 F	*- FL
49	1		*PROTECTOR RADIATOR	Repeated	31.30 F	*- FL
50	1		*RADIATOR FAN BLADE 2	Repeated	234.20 F	*- FL
51	1		*RADIATOR FAN BLADE	Repeated	183.10 F	*- FL
52	1		*RADIATOR SHROUD FAN 2	Repeated	78.60 F	*- FL
53	1		*RADIATOR SHROUD FAN	Repeated	221.40 F	*- FL
54	1		*MOTOR COOLING FAN	Repeated	548.90 F	*- FL
55	1		*MOTOR COOLING FAN	Repeated	548.90 F	*- FL
56	1		*F/UPPER RADIATOR SEAL	Repeated	89.80 F	*- FL

F=Franchise part. L=ListItemDisc.

Sub Total (\$\$)	18,003.30	12,169.06
- List Item Discount on L Items 0.00/25.00% (\$\$)	0.00	3,042.27

Total Parts (\$\$)	18,003.30	9,126.79
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR TO REPAIR & REPLACE FRONT DAMAGED PARTS	New	1,400.00	1,000.00
2	SPRAY PAINTING ON FRONT AFFECTED PARTS	New	1,500.00	1,000.00
3	REMOVE, REINSTALL AIR CON CONDENSER & REFILL GAS	New	150.00	120.00
4	CHECK WIRING SYSTEM & REFOCUS HEADLAMP	New	80.00	30.00
5	TO DIAGNOSE & RESET SYSTEM AFTER REPAIR	New	400.00	100.00
6	TOWING CHARGER	New	80.00	60.00
Gross Labour Cost (S\$)			3,610.00	2,310.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >