

> Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315 Blk 51,
> Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

>
>



MSIG

Vehicle No S2969CD

Date of Accident _____

Date of Survey _____

**DISAGREEMENT TO ADOPT "COST-PLUS" REPAIR BY WORKSHOP
(OWN DAMAGE CLAIM)**

I, JEE HON CHONG (workshop's Service Advisor),
hereby confirm that Prestige Auto Air Con Accessories (name of Workshop)
is not agreeable to adopt "Cost-Plus" basis for the settlement of the own
damage claim for vehicle number S2969CD.

Surveyor

Signature _____

Name _____

Date/Time _____

Workshop's Service Advisor

Signature [Signature]

Name JEE HON CHONG

Date/Time 10/05/18

Reason for not signing this form by Workshop's Service Advisor, if applicable
(To be completed by Surveyor):

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way #21-01 SGX Centre 2 Singapore 068807
Tel: (65) 6627 7688 Fax: (65) 6627 7800 www.msig.com.sg
Co. Reg. No. 200412212G

A Member of **MS&AD** INSURANCE GROUP

Veron Chen (LKKAUTO)

From: Eliza Ho <Eliza_Ho@sg.msig-asia.com>
Sent: Friday, 4 May 2018 5:42 PM
To: Veron Chen (LKKAUTO)
Subject: RE: Market Value - S2969CD / DOA: 17.12.17
Attachments: S2969CD - Purchase Invoice dasted 07 Nov 2012.pdf

Hi Veron,

Attach vehicle purchase invoice.

Please try to get workshop to adopt cost plus 10% and check on all the parts pricing.

Eliza Ho

Assistant Executive, Claims Services (Motor)

D: +65 6594 2554 | F: +65 6225 7402 | eliza_ho@sg.msig-asia.com



MSIG



Insurer Claims
Team of the Year
2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



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From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Friday, 6 April, 2018 8:38 AM
To: Eliza Ho <Eliza_Ho@sg.msig-asia.com>
Subject: RE: Market Value - S2969CD / DOA: 17.12.17

Dear Eliza,

This embassy vehicle has no market value cannot be traded freely in the market place.

Estimated depreciated value \$14,392.29 (See computation below).

$\$28,312.70 \times 61 \text{ (Bal mths)} / 120 = \$14,392.29$

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eliza Ho [mailto:Eliza_Ho@sg.msig-asia.com]
Sent: Thursday, 22 March 2018 10:12 AM
Subject: Market Value - S2969CD / DOA: 17.12.17

Hi,

Pls advise on market value, thank u.



Eliza Ho
Assistant Executive, Claims Services (Motor)
D: +65 6594 2554 | F: +65 6225 7402 | eliza_ho@sg.msig-asia.com



Insurer Claims
Team of the Year
2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



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PETER N CARS

BLK 322, CLEMENTI AVE 5, #05-239

SINGAPORE 120322

H/P: 9878-9998

EMAIL: PETERNCARS@YAHOO.COM.SG

(SPECIALIZED IN BUYING/ SELLING OF DIPLOMATIC VEHICLES)

To: Ms Amalia Kurniawati
Embassy of the Republic of Indonesia
7 Chatsworth Road
Singapore 249761

7th November 2012

INVOICE

One Unit of Brand New
TOYOTA WISH 1.8, Auto, Black
Model: 2009/ 2010

S\$32,370/=

(DOLLARS: THIRTY-TWO THOUSAND THREE HUNDRED SEVENTY ONLY)



Veron Chen (LKKAUTO)

From: Prestige Chong <prestige.chong@gmail.com>
Sent: Monday, 13 August 2018 11:55 AM
To: Veron Chen (LKKAUTO)
Subject: Re: FW: S 2969CD-DOA: 17/12/2017 (MSIG OD)

Hi Veron,

Amount confirmed.

Thanks & regards
Chong

On 8/13/18, Veron Chen (LKKAUTO) <veronchen@lkkauto.com> wrote:

> Dear June,
>
>
>
> Can we close at Repair Cost \$10,300 before excess \$700
>
>
>
> Kindly check and confirm.
>
>
> Best Regards,
> Veron Chen | Case Handler
> LKK Auto Consultants Pte Ltd
> Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315 Blk 51,
> Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)
>
> From: Veron Chen (LKKAUTO)
> Sent: Friday, 10 August 2018 11:20 AM
> To: 'Prestige Chong' <prestige.chong@gmail.com>
> Cc: Rasul (LKKAUTO) <Rasul@lkkauto.com>
> Subject: RE: FW: S 2969CD-DOA: 17/12/2017 (MSIG OD)
>
>
> Dear June,
>
>
>
> Re-offer Repair Cost \$10,300 before excess \$700
>
>
>
> Kindly check and confirm.
>
>
>
>
>

> Best Regards,
>
> Veron Chen | Case Handler
>
> LKK Auto Consultants Pte Ltd
>
> Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
>
> Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)
>
>
>
> -----Original Message-----
> From: Prestige Chong
> <prestige.chong@gmail.com<mailto:prestige.chong@gmail.com>>
> Sent: Friday, 29 June 2018 2:36 PM
> To: Veron Chen (LKKAuto)
> <veronchen@lkkauto.com<mailto:veronchen@lkkauto.com>>
> Subject: Re: FW: S 2969CD-DOA: 17/12/2017 (MSIG OD)
>
>
>
> Hi Veron,
>
>
>
> Repair sum of \$11,500, before excess \$700 confirmed.
>
>
>
> Thanks & regards
>
> June
>
>
>
> On 6/27/18, Veron Chen (LKKAuto)
> <veronchen@lkkauto.com<mailto:veronchen@lkkauto.com>> wrote:
>
>> Dear Sir,
>
>>
>
>> Re-finalize Repair Sum \$11,500 before excess \$700.
>
>>
>
>> Kindly confirmed.
>
>>
>
>>
>
>>
>
>> Best Regards,

>
>> Veron Chen | Case Handler
>
>> LKK Auto Consultants Pte Ltd
>
>> Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315 Blk 51,
>
>> Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)
>
>>
>
>> From: Veron Chen (LKKAuto)
>
>> Sent: Thursday, 14 June 2018 3:11 PM
>
>> To: 'Prestige Chong'
>> <prestige.chong@gmail.com<mailto:prestige.chong@gmail.com>>
>
>> Cc: SUR <sur@lkkauto.com<mailto:sur@lkkauto.com>>
>
>> Subject: RE: FW: S 2969CD-DOA: 17/12/2017 (MSIG OD)
>
>>
>
>> Dear Sir,
>
>>
>
>> Will re-finalize on the repair cost.
>
>>
>
>> Sorry for the inconvenience caused.
>
>>
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>>
>
>>
>
>> Best Regards,
>
>> Veron Chen | Case Handler
>
>> LKK Auto Consultants Pte Ltd
>
>> Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315 Blk 51,
>
>> Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)
>
>>
>
>> From: Veron Chen (LKKAuto)
>
>> Sent: Thursday, 14 June 2018 12:43 PM
>

>> To: 'Prestige Chong'
>
>> <prestige.chong@gmail.com<mailto:prestige.chong@gmail.com<mailto:pres
>> tige.chong@gmail.com%3cmailto:prestige.chong@gmail.com>>>
>
>> Cc: SUR
>> <sur@lkkauto.com<mailto:sur@lkkauto.com<mailto:sur@lkkauto.com%3cmail
>> to:sur@lkkauto.com>>>
>
>> Subject: RE: FW: S 2969CD-DOA: 17/12/2017 (MSIG OD)
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>> Dear Sir,
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>> Please send invoice and discharge voucher to MSIG.
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>> Best Regards,
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>
>> Veron Chen | Case Handler
>
>>
>
>> LKK Auto Consultants Pte Ltd
>
>>
>
>> Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
>
>>
>
>> Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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>
>> -----Original Message-----
>
>> From: Prestige Chong [mailto:prestige.chong@gmail.com]
>
>> Sent: Thursday, 14 June 2018 9:08 AM
>
>> To: Veron Chen (LKKAuto)
>
>> <veronchen@lkkauto.com<mailto:veronchen@lkkauto.com<mailto:veronchen@
>> lkkauto.com%3cmailto:veronchen@lkkauto.com>>>
>
>> Subject: Re: FW: S 2969CD-DOA: 17/12/2017 (MSIG OD)
>
>>
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>>
>
>> Hi Veron,
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>
>> Amount confirmed. What do you need from our side?
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>> Thanks & regards
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>>
>
>> Chong
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Y

>> lkkauto.com%3cmailto:veronchen@lkkauto.com>>>

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>>> -----Original Message-----
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>
>>> From: Prestige Chong [mailto:prestige.chong@gmail.com]
>
>>
>
>>> Sent: Thursday, 10 May 2018 5:33 PM
>
>>
>
>>> To: Veron Chen (LKKAuto)
>
>>> <veronchen@lkkauto.com<mailto:veronchen@lkkauto.com<mailto:veronchen
>>> @lkkauto.com%3cmmailto:veronchen@lkkauto.com>>>
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>
>>> Subject: Re: FW: S 2969CD-DOA: 17/12/2017 (MSIG OD)
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>>> Hi Veron
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>
>>> As per your request, please find attached form.
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>>> Thanks & regards
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>>> June
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>
>>> On 5/10/18, Veron Chen (LKKAUTO)
>
>>
>
>>> <veronchen@lkkauto.com<mailto:veronchen@lkkauto.com<mailto:veronchen
>>> @
>
>>> lkkauto.com%3cmailto:veronchen@lkkauto.com>>>
>
>>> wrote:
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>
>>>> Dear Sir,
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>>>> Please refer attached, kindly sign and forward back to us.
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>>>> Best Regards,
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>
>>>> Veron Chen | Case Handler
>
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>>>> LKK Auto Consultants Pte Ltd
>
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>>
>
>>>> Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315 Blk 51,
>
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>
>>>> Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)
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>
>>>> From: Veron Chen (LKKAuto)
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>
>>>> Sent: Wednesday, 9 May 2018 5:53 PM
>

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>
>>
>
>>>> To: 'prestige.chong@gmail.com'
>
>>
>
>>>> <prestige.chong@gmail.com<mailto:prestige.chong@gmail.com<mailto:pr
>>>> e
>
>>>> stige.chong@gmail.com%3cmailto:prestige.chong@gmail.com<mailto:stig
>>>> e.chong@gmail.com%3cmailto:prestige.chong@gmail.com>>>>
>
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>>
>
>>>> Cc: SUR
>
>>>> <sur@lkkauto.com<mailto:sur@lkkauto.com<mailto:sur@lkkauto.com%3cma
>>>> i
>
>>>> lto:sur@lkkauto.com>>>>
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>
>>>> Subject: S 2969CD-DOA: 17/12/2017 (MSIG OD)
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>>>> Dear Sir,
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>>> As instructed by our client , please proceed to repair the insured
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>>> vehicle on part by part not exceeding \$13,000/- (Excess \$700/-).
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>
>>> If there are any check items or supplementary items please inform
>
>>>> our
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>
>>> office's Assignment Team at Tel: 6741 8434 to arrange our surveyor
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>>>> for
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>>> inspection.

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>>>> All supplementary items and unconfirm items are subjected to
>>>> further
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>>>> approval from insurance company before completion of the repair.
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>>>> *Our client reserve their right not to pay if there is no valid
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>>>> approval obtained before repair.
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>>>> Best Regards,

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>>>> Veron Chen | Case Handler

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>>>> LKK Auto Consultants Pte Ltd

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>

>>>> Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315 Blk 51,

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