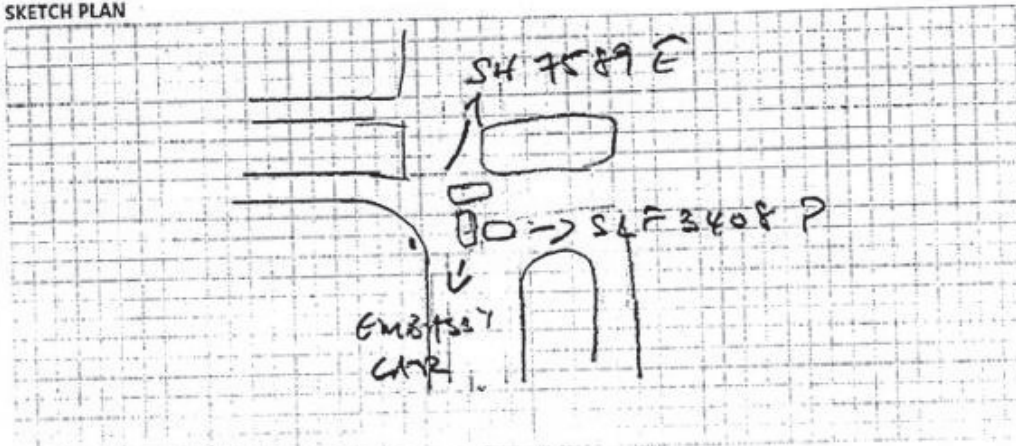


SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 17/12/2017 at about 3pm, I was driving the embassy vehicle registration number S2969 CD along upper serangoon road toward paya Ubar road junction of Braddell Road. While I was traveling along that road I didn't realise that the traffic light had turn red when I passes by.

Upon passing by the red light, I collided with the oncoming taxi vehicle number SH 7589 E and another vehicle which number is SLF 3408 P. They hit the right side of the car.

The damage to my vehicle was a huge dent to my front bumper.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time: 18 DEC 2017

Reporting Centre Personnel's Signature
Name: Poh Kwee Choo
NRIC/FIN No.: S6840583A

G:\195X SketchPlanForm_V3

INSURANCE CERTIFICATE



**SINGAPORE
POLICE FORCE**



T/20171218/2091

1 of 4

Police Station Of Origin:
Orchard N.P.C
51 Killiney Road SINGAPORE 239572
Tel No: 1800-7359999

Report No. T/20171218/2091

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 18/12/2017 14:21		Vide Report No.: E20171217 0148		Station Diary No.: 117	
Informant's Particulars					
Name of Informant: ARYA YUDHA PRAKASA		Address: 5 CHATSWORTH ROAD SINGAPORE 249748			
ID Type / ID No.: FIN NO / G1710761K		Contact No.: Home/Office:		Mobile: 90885264	
Nationality: INDONESIAN		Email:			
Sex: Male	Age: 33	Date of Birth: 15/09/1984	Type of Informant: Driver		
Race: Indonesian		Language: English		Institution / School Name:	
Occupation: ADMINISTRATIVE OFFICER FOR INDONESIAN EMBASSY		Driving Licence Information: Class: 3		Date of Expiry:	

General Information of the Accident				
Type of Accident:	Non-Injury Attended by Police	Drink Drive: No	Date/Time of Accident: 17/12/2017 15:45	Type of Location: X-Junction
Location: Junction of Road 1 and Road 2 UPPER SERANGOON ROAD BRADDELL ROAD				
Weather: Clear		Road Surface: Dry	Road Speed Limit:	
Traffic Flow: Dual Carriage Way		Traffic Control: Traffic Light - Working		Traffic Volume: Moderate
Type of Collision: Between Moving Vehicles - Head To Side				Anyone conveyed by ambulance: No

Details of Vehicle Involved						
Vehicle No.	Type	Maker	Model	Color	Condition	No of Passenger
S2969CD	Car	TOYOTA		Black	Seriously Damaged	3
SH7589E	Taxi	MERCEDES BENZ		White	Seriously Damaged	0
SLF3408P	Car	KIA		Red	Slightly Damaged	1



**SINGAPORE
POLICE FORCE**



T/20171218/2091

2 of 4

Police Station Of Origin:
Orchard N.P.C
51 Killiney Road SINGAPORE 239572
Tel No: 1800-7359999

Report No. T/20171218/2091

CONTINUATION OF REPORT

Details of Person Involved			
Any Pedestrian Involved: No			
No. of Pedestrians Injured: NIL		Use of Pedestrian Crossing: NA	
Driver			
Name	ARYA YUDHA PRAKASA	ID No.	G1710761K
Related Vehicle	S2969CD (Car)	Contact No.	90885264
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: 3 Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL
Driver			
Name	MAISON ONG CHEE YAP	ID No.	S7438709H
Related Vehicle	SH7589E (Taxi)	Contact No.	NIL
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL
Driver			
Name	NG MEE CHEE	ID No.	S1821594B
Related Vehicle	SLF3408P (Car)	Contact No.	NIL
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details.

On 17/12/2017 at about 3pm, I was driving the Embassy vehicle registration no: S2969CD together with my other 3 embassy staffs along Upper Serangoon Road towards Paya Lebar Road junction of Braddell Road. While I was travelling along that road I didn't realise that the traffic light had turn red when I passes by as I mistakenly look at the another traffic light which was green.

Upon passing by the red light, I collided with the oncoming taxi (SH7589E) which coming from my right. I had hit on the said taxi front left tyre. After the first accident happened between my vehicle and the taxi, then came another vehicle (SLF3408P) hit onto my right back passenger side which cause some stretch



**SINGAPORE
POLICE FORCE**



T/20171218/2091

3 of 4

Report No. T/20171218/2091

Police Station Of Origin:
Orchard N.P.C
51 Killiney Road SINGAPORE 239572
Tel No: 1800-7359999

CONTINUATION OF REPORT

marks as the said vehicle managed to stop but not fully.

However, the damages to my vehicle was a huge dent to my front bumper. As for the taxi the front tyre was dented and unable to move. After which, all of us came out from the vehicles and make a check. Subsequently, the taxi driver call for police assistance. During the incident, the taxi does not have any passenger while another vehicle has one passenger. None of us complaint of any injuries.

When the police came, everyone was been interview and after which we were advice to get our own towing crew to move the vehicle from the junction to avoid any further obstruction. I was then advice by the traffic police officer to lodge a police report. No further assistance required after that. I wish to state that we managed to exchange particulars before the police came.



**SINGAPORE
POLICE FORCE**

Police Station Of Origin:
Orchard N.P.C
51 Killiney Road SINGAPORE 239572
Tel No: 1800-7359999



T/20171218/2091

4 of 4

Report No. T/20171218/2091

CONTINUATION OF REPORT**Sketch Plan**

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:

E /

Sr Staff Sgt SITI AISYAH BINTI NANI

Signature Of Interpreter:

Not applicable

Officer In Charge Of Case:

TP / GIT /

Contact No.:

Authentication Stamp
NP168

Singapore Police Force

Signature Of Informant:

Date/Time:

18/12/2017 14:21

Classification Of Case:

REG/CS/PAY/FA

25 APR 2018

Ref: 541328FF

Attn: MS E. 201

PRESTIGE AUTO AIR CON ACCESSORIES

191 TANJONG KATONG ROAD SINGAPORE 436993

TEL: 6742 6787 FAX: 6842 3217

Quality Check and Estimated Quotation For Repairs

Customer: EMBASSY OF INDONESIA
Address: 7 CHATSWORTH ROAD SINGAPORE 249761Date: 25-Apr-2018
From: JEE HON CHONG
Hp: 90210057
Make: TOYOTA
Model: ALPHARD
Veh No: S2969CDAttn:
Fax:
Tel: 67377422 Hp:

We thank you for your enquiry and are pleased to submit our quotation cost of repair for your vehicle as follows :-

(A)			
No.	Description	Qty	Total (\$)
1	UNIT HEADLAMP 3336-86	1	1,222.20
2	UNIT HEADLAMP LH	1	1,222.20
3	R/FRONT FOG LAMP ASSY	1	300.90
4	LAMP ASSY FOG LH	1	286.00
5	R/F BUMPER HOLE COVER	1	83.30
6	L/F BUMPER HOLE COVER	1	83.30
7	F/LOW RADIATOR GRILLE	1	55.20
8	L/F LWR RADIATOR GRILLE	1	55.20
9	FRONT GRILLE PROTECTOR	1	28.50
10	PROTECTOR RADIATOR	1	31.30
11	F/LOWER BPR ABSORBER	1	125.80
12	FRONT BUMPER COVER	1	574.00
13	SCREW W/WASHER	1	3.20
14	FRT FENDER RETAINER	1	20.20
15	R/FRT BUMPER SUPPORT	1	60.90
16	L/FRT BUMPER SUPPORT	1	60.90
17	FRT BUMPER ABSORBER	1	89.20
18	F/BPR REINFORCEMENT	1	295.70
19	HORN ASSY HIGH	1	112.20
20	LOW PITCHED HORN ASSY (MARUKO)	1	112.20
21	A/C CONDENSER ASSY 1786.16	1	1,507.40
22	COOLANT	1	147.60
23	RADIATOR ASSY 1758.40	1	1,800.20
24	RADIATOR FAN BLADE 2	1	234.20
25	RADIATOR FAN BLADE	1	183.10
26	RADIATOR SHROUD FAN 2	1	78.60
27	RADIATOR SHROUD FAN	1	221.40
28	MOTOR COOLING FAN	1	548.90
29	MOTOR COOLING FAN	1	548.90
30	RADIATOR RESERVE TANK	1	158.80
31	INLET AIR CLEANER	1	57.10
32	INLET AIR CLEANER 2	1	137.00
33	GRILLED SUB-ASSY	1	401.80
34	TOYOTA SYMBOL EMBLEM	1	72.20
35	FRONT BONNET ASSY 881.40	1	945.30
36	FRONT BONNET SEAL	1	31.60
37	FRONT BONNET LOCK	1	89.80
38	R/FRT BONNET HINGE	1	57.10
39	L/FRT BONNET HINGE	1	57.10
40	FENDER SUB-ASSY RH	1	955.90
41	FENDER SUB-ASSY LH	1	955.90
42	R/FRT FENDER LINER	1	167.10
43	L/FRT FENDER LINER	1	167.10
44	F/UPPER RADIATOR SEAL	1	89.80
45	FRT RADIATOR SUPPORT	1	1,441.10

46 F/BRACE LOCK SUPPORT
 47 FRONT BUMPER CHIP SET
 48 FRONT BUMPER PLATE SET

1 88.80
 1 50.00
 1 50.00
 Sub-Total (A) \$ 16,087.10

84
 100
 100
 100

(B)

No.	Total (\$)
50 LABOUR TO REPAIR & REPLACE FRONT DAMAGED PARTS	1,400.00 1000
51 SPRAY PAINTING ON FRONT AFFECTED PARTS	1,500.00 1000
52 REMOVE, REINSTALL AIR CON CONDENSER & REFILL GAS	150.00 120
53 CHECK WIRING SYSTEM & REFOCUS HEADLAMP	80.00 30
54 TO DIAGNOSE & RESET SYSTEM AFTER REPAIR	400.00 100
55 TOWING CHARGER	80.00 60
Sub-Total (B)	\$ 3,610.00

Total (A + B) \$ 19,677.10

21,613.30

If the above estimate is acceptable, kindly let us have
 Your authorisation to proceed with the repair.
 Please confirm, sign, and revert this fax, as soon as possible

Your sincerely

PRESTIGE AUTO AIR CON ACCESSORIES

X
 Signature Of Customer
 Date : _____

Company Stamp

LKK Auto Consultants hence notify
 the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Rasul
 Hp 90010068

10 days
 P/P

26/04/18 @ 1135

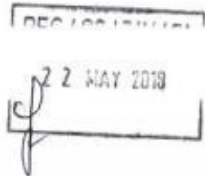
EXCESS: 700

REVERT

Resurvey by paint

24/5/18

Attn: MS E'24
Ref: 541328 FF



PRESTIGE AUTO AIR CON ACCESSORIES

191 TANJONG KATONG ROAD SINGAPORE 436993
TEL: 6742 6787 FAX: 6842 3217

Quality Check and Estimated Quotation For Repairs

Customer: EMBASSY OF INDONESIA
Address: 7 CHATSWORTH ROAD SINGAPORE 249761

Attn:
Fax:
Tel: 67377422 Hp:

Date: 15-May-2018
From: JEE HON CHONG
Hp: 90210057
Make: TOYOTA
Model: WISH
Veh No: S2969CD

We thank you for your enquiry and are pleased to submit our quotation cost of repair for your vehicle as follows: -

(A)		Qty	Total (\$)
No.	Description		
ADDITIONAL ITEMS AS FOLLOW -			
1	PROTECTOR RADIATOR	1	31.30
2	RADIATOR FAN BLADE 2	1	234.20
3	RADIATOR FAN BLADE	1	183.10
4	RADIATOR SHROUD FAN 2	1	78.60
5	RADIATOR SHROUD FAN	1	221.40
6	MOTOR COOLING FAN	1	548.90
7	MOTOR COOLING FAN	1	548.90
8	F/UPPER RADIATOR SEAL	1	69.80
Sub-Total (A)			\$ 1,936.20

CRA - repeated
CRA - repeated
CRA - repeated
CRA - repeated
CRA - repeated
short - repeated
short - repeated
new - repeated

(B)		Total (\$)
No.		
Sub-Total (B)		\$ -
Total (A + B)		\$ 1,936.20

Your sincerely

PRESTIGE AUTO AIR CON ACCESSORIES

If the above estimate is acceptable, kindly let us have
Your authorisation to proceed with the repair.
Please confirm, sign, and revert this fax, as soon as possible

X
Signature Of Customer
Date: _____

Company Stamp

Veron Chen (LKKAUTO)

From: Prestige Chong <prestige.chong@gmail.com>
Sent: Friday, 29 June 2018 2:36 PM
To: Veron Chen (LKKAUTO)
Subject: Re: FW: S 2969CD-DOA: 17/12/2017 (MSIG OD)

Hi Veron,

Repair sum of \$11,500, before excess \$700 confirmed.

Thanks & regards
June

On 6/27/18, Veron Chen (LKKAUTO) <veronchen@lkkauto.com> wrote:

> Dear Sir,

>

> Re-finalize Repair Sum \$11,500 before excess \$700.

>

> Kindly confirmed.

>

>

>

> Best Regards,

> Veron Chen | Case Handler

> LKK Auto Consultants Pte Ltd

> Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315 Blk 51,

> Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

>

> From: Veron Chen (LKKAUTO)

> Sent: Thursday, 14 June 2018 3:11 PM

> To: 'Prestige Chong' <prestige.chong@gmail.com>

> Cc: SUR <sur@lkkauto.com>

> Subject: RE: FW: S 2969CD-DOA: 17/12/2017 (MSIG OD)

>

> Dear Sir,

>

> Will re-finalize on the repair cost.

>

> Sorry for the inconvenience caused.

>

>

>

> Best Regards,

> Veron Chen | Case Handler

> LKK Auto Consultants Pte Ltd

> Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315 Blk 51,

> Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

>

> From: Veron Chen (LKKAUTO)

> Sent: Thursday, 14 June 2018 12:43 PM

> To: 'Prestige Chong'

> <prestige.chong@gmail.com<mailto:prestige.chong@gmail.com>>

> Cc: SUR <sur@lkkauto.com<mailto:sur@lkkauto.com>>

> Subject: RE: FW: S 2969CD-DOA: 17/12/2017 (MSIG OD)

>

>

> Dear Sir,

>

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>

> Please send invoice and discharge voucher to MSIG.

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> Best Regards,

>

> Veron Chen | Case Handler

>

> LKK Auto Consultants Pte Ltd

>

> Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

>

> Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

>

>

>

> -----Original Message-----

> From: Prestige Chong [mailto:prestige.chong@gmail.com]

> Sent: Thursday, 14 June 2018 9:08 AM

> To: Veron Chen (LKKAuto)

> <veronchen@lkkauto.com<mailto:veronchen@lkkauto.com>>

> Subject: Re: FW: S 2969CD-DOA: 17/12/2017 (MSIG OD)

>

>

>

> Hi Veron,

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> Amount confirmed. What do you need from our side?

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>

> Thanks & regards

>

> Chong

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> On 6/13/18, Veron Chen (LKKAuto)

> <veronchen@lkkauto.com<mailto:veronchen@lkkauto.com>> wrote:

>

>> Dear Sir,

>> Finalize amount \$12,815.92 before excess \$700.

>> Kindly confirmed.

>> Best Regards,

>> Veron Chen | Case Handler

>> LKK Auto Consultants Pte Ltd

>> Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

>> Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

>> -----Original Message-----

>
>> From: Prestige Chong [mailto:prestige.chong@gmail.com]
>
>> Sent: Thursday, 10 May 2018 5:33 PM
>
>> To: Veron Chen (LKKAuto)
>> <veronchen@lkkauto.com<mailto:veronchen@lkkauto.com>>
>
>> Subject: Re: FW: S 2969CD-DOA: 17/12/2017 (MSIG OD)
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>> Hi Veron
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>> As per your request, please find attached form.
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>> Thanks & regards
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>> June
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>> On 5/10/18, Veron Chen (LKKAuto)
>
>> <veronchen@lkkauto.com<mailto:veronchen@lkkauto.com<mailto:veronchen@
>> lkkauto.com%3cmmailto:veronchen@lkkauto.com>>>
>> wrote:
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>>> Dear Sir,
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>>> Please refer attached, kindly sign and forward back to us.
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>>> Best Regards,
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>>> Veron Chen | Case Handler
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>>> LKK Auto Consultants Pte Ltd
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>>> Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315 Blk 51,
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>>> Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)
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>
>>> From: Veron Chen (LKKAuto)
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>
>>> Sent: Wednesday, 9 May 2018 5:53 PM
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>>> To: 'prestige.chong@gmail.com'
>
>>> <prestige.chong@gmail.com<mailto:prestige.chong@gmail.com<mailto:pre
>>> stige.chong@gmail.com%3cmailto:prestige.chong@gmail.com>>>

>
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>
>>> Cc: SUR
>>> <sur@lkkauto.com<mailto:sur@lkkauto.com<mailto:sur@lkkauto.com%3cmai
>>> lto:sur@lkkauto.com>>>
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>>> Subject: S 2969CD-DOA: 17/12/2017 (MSIG OD)
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>>> Dear Sir,
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>>> As instructed by our client , please proceed to repair the insured
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>>> vehicle on part by part not exceeding \$13,000/- (Excess \$700/-).
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>>> If there are any check items or supplementary items please inform
>>> our
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>
>>> office's Assignment Team at Tel: 6741 8434 to arrange our surveyor
>>> for
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>>> inspection.
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>>> All supplementary items and unconfirm items are subjected to further

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>>> approval from insurance company before completion of the repair.
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>>> *Our client reserve their right not to pay if there is no valid
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>>> approval obtained before repair.
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>>> Best Regards,
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>>> Veron Chen | Case Handler
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>>> LKK Auto Consultants Pte Ltd
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>>
>
>>> Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315 Blk 51,
>
>>
>
>>> Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)
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Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 14 June 2018 12:42 PM
To: 'Prestige Chong'
Cc: SUR
Subject: RE: FW: S 2969CD-DOA: 17/12/2017 (MSIG OD)

Dear Sir,

Please send invoice and discharge voucher to MSIG.

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Prestige Chong [mailto:prestige.chong@gmail.com]
Sent: Thursday, 14 June 2018 9:08 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: Re: FW: S 2969CD-DOA: 17/12/2017 (MSIG OD)

Hi Veron,

Amount confirmed. What do you need from our side?

Thanks & regards
Chong

On 6/13/18, Veron Chen (LKKAUTO) <veronchen@lkkauto.com> wrote:

> Dear Sir,
>
>
>
> Finalize amount \$12,815.92 before excess \$700.

>
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>
> Kindly confirmed.

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>
>
> Best Regards,

>
> Veron Chen | Case Handler

>
> LKK Auto Consultants Pte Ltd
>
> Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
>
> Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)
>
>
>
> -----Original Message-----
> From: Prestige Chong [mailto:prestige.chong@gmail.com]
> Sent: Thursday, 10 May 2018 5:33 PM
> To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
> Subject: Re: FW: S 2969CD-DOA: 17/12/2017 (MSIG OD)
>
>
>
> Hi Veron
>
>
>
> As per your request, please find attached form.
>
>
>
> Thanks & regards
>
> June
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>
> On 5/10/18, Veron Chen (LKKAuto)
> <veronchen@lkkauto.com<mailto:veronchen@lkkauto.com>> wrote:
>
>> Dear Sir,
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>> Please refer attached, kindly sign and forward back to us.
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>> Best Regards,
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>> Veron Chen | Case Handler
>
>> LKK Auto Consultants Pte Ltd
>
>> Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315 Blk 51,
>
>> Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)
>

>>
>
>> From: Veron Chen (LKKAUTO)
>
>> Sent: Wednesday, 9 May 2018 5:53 PM
>
>> To: 'prestige.chong@gmail.com'
>> <prestige.chong@gmail.com<mailto:prestige.chong@gmail.com>>
>
>> Cc: SUR <sur@lkkauto.com<mailto:sur@lkkauto.com>>
>
>> Subject: S 2969CD-DOA: 17/12/2017 (MSIG OD)
>
>>
>
>> Dear Sir,
>
>>
>
>> As instructed by our client , please proceed to repair the insured
>
>> vehicle on part by part not exceeding \$13,000/- (Excess \$700/-).
>
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>
>> If there are any check items or supplementary items please inform our
>
>> office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for
>
>> inspection.
>
>>
>
>> All supplementary items and unconfirm items are subjected to further
>
>> approval from insurance company before completion of the repair.
>
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>
>> *Our client reserve their right not to pay if there is no valid
>
>> approval obtained before repair.
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>> Best Regards,
>
>> Veron Chen | Case Handler
>
>> LKK Auto Consultants Pte Ltd
>
>> Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315 Blk 51,

>
>> Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Veron Chen (LKKAUTO)

From: Prestige Chong <prestige.chong@gmail.com>
Sent: Thursday, 10 May 2018 5:33 PM
To: Veron Chen (LKKAUTO)
Subject: Re: FW: S 2969CD-DOA: 17/12/2017 (MSIG OD)
Attachments: MSIG FORM.pdf

Hi Veron

As per your request, please find attached form.

Thanks & regards
June

On 5/10/18, Veron Chen (LKKAUTO) <veronchen@lkkauto.com> wrote:

> Dear Sir,

>

> Please refer attached, kindly sign and forward back to us.

>

>

>

> Best Regards,

> Veron Chen | Case Handler

> LKK Auto Consultants Pte Ltd

> Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315 Blk 51,

> Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

>

> From: Veron Chen (LKKAUTO)

> Sent: Wednesday, 9 May 2018 5:53 PM

> To: 'prestige.chong@gmail.com' <prestige.chong@gmail.com>

> Cc: SUR <sur@lkkauto.com>

> Subject: S 2969CD-DOA: 17/12/2017 (MSIG OD)

>

> Dear Sir,

>

> As instructed by our client , please proceed to repair the insured

> vehicle on part by part not exceeding \$13,000/- (Excess \$700/-).

>

> If there are any check items or supplementary items please inform our

> office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for

> inspection.

>

> All supplementary items and unconfirm items are subjected to further

> approval from insurance company before completion of the repair.

>

> *Our client reserve their right not to pay if there is no valid

> approval obtained before repair.

>

>

>

> Best Regards,

> Veron Chen | Case Handler

> LKK Auto Consultants Pte Ltd