

Hsiao Tong (LKKAUTO)

From: Sreekanth Nair <sreekanth.nair@directasia.com>
Sent: Thursday, 8 November 2018 10:42 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; Motor Claims
Subject: RE: [EXT] RE: Direct Settlement - Accident Involving SJN1217T (OI :DAI - TBA) AND GBC2953Y (TP : LKK REF - CC6/DAI18007677/Apa3) on 23.04.2018

Dear Hsiao Tong,

We are agreeable to accept only 50% liability in this matter due to conflicting versions of parties.

Thank you.

Sreekanth Nair / Claims Specialist
Direct: +65 6603 3629

DirectAsia Insurance

Customer Service: +65 6665 5555
Office: 20 Anson Road, #08-01, S(079912)

www.directasia.com



***Our Service Centre at South Bridge Road has closed.
Pls call our Customer Service hotline for appointment or assistance.*

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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Saturday, 27 October, 2018 10:16 AM
To: Sreekanth Nair
Cc: Admin A; Motor Claims
Subject: [EXT] RE: Direct Settlement - Accident Involving SJN1217T (OI :DAI - TBA) AND GBC2953Y (TP : LKK REF - CC6/DAI18007677/Apa3) on 23.04.2018

Hi Mr Sree,

We refer to the above matter.

No video footage from third party, they had only provided accident scene photos as attached.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly advise if we may proceed DS or else advise further instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 9 July 2018 12:08 PM

To: Sreekanth Nair <sreekanth.nair@directasia.com>

Cc: Admin A <admin-a@lkkauto.com>; Motor Claims <motorclaims@directasia.com>

Subject: RE: Direct Settlement - Accident Involving SJN1217T (OI :DAI - TBA) AND GBC2953Y (TP : LKK REF - CC6/DAI18007677/Apa3) on 23.04.2018

Hi Sree,

We refer to the above matter.

We would like to request a copy of our insured (SJN 1217T)'s GIA report for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Wednesday, 2 May 2018 1:45 PM

To: Sreekanth Nair <sreekanth.nair@directasia.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Motor Claims <motorclaims@directasia.com>

Subject: RE: Direct Settlement - Accident Involving SJN1217T (OI :DAI - TBA) AND GBC2953Y (TP : LKK REF - CC6/DAI18007677/Apa3) on 23.04.2018

Dear Sir/ Madam,

We will check and revert to you in due course.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sreekanth Nair [<mailto:sreekanth.nair@directasia.com>]

Sent: Monday, 30 April, 2018 3:52 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Motor Claims <motorclaims@directasia.com>

Subject: Direct Settlement - Accident Involving SJN1217T (OI :DAI - TBA) AND GBC2953Y (TP : LKK REF - CC6/DAI18007677/Apa3) on 23.04.2018

WITHOUT PREJUDICE

Dear Mei Kwan,

Please let me have a copy of the video recording (if any) of the accident.

Thank you.

Sreekanth Nair / Claims Specialist

Direct: +65 6603 3629

DirectAsia Insurance

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

www.directasia.com



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Thursday, 26 April, 2018 1:22 PM

To: Motor Claims; Claim

Cc: Hsiao Tong (LKKAuto); Admin A

Subject: [EXT] Direct Settlement - Accident Involving SJN1217T (OI :DAI - TBA) AND GBC2953Y (TP : LKK REF - CC6/DAI18007677/Apa3) on 23.04.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We had inspected the vehicle GBC 2953Y at M/s Hua Meng Spray Painting Workshop - Kaki Bukit and the repairer would like to do direct settlement with Direct Asia Insurance.

Enclosed herewith a copy of TP's GIA report for your perusal.

Please be informed that estimate is not ready yet.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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