

Hsiao Tong (LKKAUTO)

From: Sreekanth Nair <sreekanth.nair@directasia.com>
Sent: Monday, 7 January 2019 4:05 PM
To: Hsiao Tong (LKKAUTO)
Subject: RE: [EXT] RE: DA ref: 76473/SN | Direct Settlement - Accident Involving SJN1217T (OI :DAI - TBA) AND GBC2953Y (TP : LKK REF - CC6/DAI18007677/Apa3) on 23.04.2018

Dear Hsiao Tong,

We refer to your e-mail below.

Please inform the third party that we have settled the third party driver's bodily injury claim and it was settled after liability at 50% is taken into account. Please maintain our offer.

Kindly also inform the third party workshop that we are also willing to appoint solicitors, if need be.

Thank you.

Sreekanth Nair / Claims Specialist
Direct: +65 6603 3629

DirectAsia Insurance

Customer Service: +65 6665 5555
Office: 20 Anson Road, #08-01, S(079912)

www.directasia.com



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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Sunday, 6 January, 2019 10:00 AM
To: Sreekanth Nair
Subject: [EXT] RE: DA ref: 76473/SN | Direct Settlement - Accident Involving SJN1217T (OI :DAI - TBA) AND GBC2953Y (TP : LKK REF - CC6/DAI18007677/Apa3) on 23.04.2018

Dear Mr Sree,

Please be informed that third party had rejected our 50% offer. Kindly refer to the email below which is self-explanatory.

Kindly let us have your further instruction.



Fri 21/12/2018 1:15 PM

Hua Meng <huameng@live.com.sg>

Re: DIRECT ASIA INSURED: SJN 1217 T OUR REF: GBC 2953 Y D.O.A: 23.04.2018 *LKK REF: CC6/DAI18007677/Apa3q2

To: Hsiao Tong (LKKAuto)

If there are problems with how this message is displayed, click here to view it in a web browser.



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529 KB



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Hi HsiaoTong

Kindly refer to the scene photo.

Refer to the photo, direct asia insured obviously is move out from the car park lot and collided onto our client's vehicle damaged part is on the rear right side whi

Kindly revert your revise offer.

We will pass to solicitor if we cannot reach direct settle as driver claimed injury.

Regards

June

Hua Meng Spray Painting Workshop

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sreekanth Nair <sreekanth.nair@directasia.com>

Sent: Friday, 21 December 2018 8:46 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: DA ref: 76473/SN | Direct Settlement - Accident Involving SJN1217T (OI :DAI - TBA) AND GBC2953Y (TP : LKK REF - CC6/DAI18007677/Apa3) on 23.04.2018

WITHOUT PREJUDICE

Dear Hsiao Tong,

Kindly update us on the status of this claim.

Thank you.

Sreekanth Nair / Claims Specialist

Direct: +65 6603 3629

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Customer Service: +65 6665 5555

Office: 20 Anson Road, #08-01, S(079912)

www.directasia.com



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From: Sreekanth Nair
Sent: Saturday, 15 December, 2018 12:53 PM
To: 'Hsiao Tong (LKKAuto)'
Subject: DA ref: 76473/SN | Direct Settlement - Accident Involving SJN1217T (OI :DAI - TBA) AND GBC2953Y (TP : LKK REF - CC6/DAI18007677/Apa3) on 23.04.2018

WITHOUT PREJUDICE

Dear Hsiao Tong,

We refer to your e-mail below.

We are of the view that the recommended amount for the cost of repairs is slightly on the high side.

Please offer as follows:

1. Cost of Repair	\$ 1,400.00
2. Loss of Rental (3days x \$80.00)(w/GST)	<u>\$ 240.00</u>
	\$ 1,640.00
	@50% \$ 820.00
4. LTA/GIA search fee	\$ 7.49
TOTAL	<u>\$ 827.49</u>

Please let us know if the third party is agreeable.

Thank you.

Sreekanth Nair / Claims Specialist
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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Saturday, 8 December, 2018 2:19 PM

To: Sreekanth Nair

Cc: Admin A; Motor Claims

Subject: RE: [EXT] RE: Direct Settlement - Accident Involving SJN1217T (OI :DAI - TBA) AND GBC2953Y (TP : LKK REF - CC6/DAI18007677/Apa3) on 23.04.2018

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We seek your approval to offer Third Party repairer, **HUA MENG SPRAY PAINTING WKSP** at **\$1,067.99(all-in)**. The breakdown is as follows: -

1. Cost of Repair	\$ 1,800.00
2. Loss of Rental (3days x \$100.00)(w/GST)	\$ 321.00
	\$ 2,121.00
	@50% \$ 1,060.50
4. LTA/GIA search fee	\$ 7.49
TOTAL	<u>\$ 1,067.99</u>

Enclosed herewith the supporting document for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sreekanth Nair <sreekanth.nair@directasia.com>

Sent: Monday, 26 November 2018 10:39 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Motor Claims <motorclaims@directasia.com>

Subject: RE: [EXT] RE: Direct Settlement - Accident Involving SJN1217T (OI :DAI - TBA) AND GBC2953Y (TP : LKK REF - CC6/DAI18007677/Apa3) on 23.04.2018

Dear Hsiao Tong,

We refer to your e-mail below.

As requested, please find attached a copy of our insured's GIA report. The password to open the attached document is our insured vehicle number.

Could you please try to expedite settlement in this matter?

Thank you.

Sreekanth Nair / Claims Specialist

Direct: +65 6603 3629

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Customer Service: +65 6665 5555

Office: 20 Anson Road, #08-01, S(079912)

www.directasia.com



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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Friday, 9 November, 2018 10:14 AM

To: Sreekanth Nair

Cc: Admin A; Motor Claims

Subject: RE: [EXT] RE: Direct Settlement - Accident Involving SJN1217T (OI :DAI - TBA) AND GBC2953Y (TP : LKK REF - CC6/DAI18007677/Apa3) on 23.04.2018

Hi Mr Sree,

Thank you for your email.

We would like to request a copy of our insured (SJN 1217T)'s GIA report for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sreekanth Nair <sreekanth.nair@directasia.com>

Sent: Thursday, 8 November 2018 10:42 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Motor Claims <motorclaims@directasia.com>

Subject: RE: [EXT] RE: Direct Settlement - Accident Involving SJN1217T (OI :DAI - TBA) AND GBC2953Y (TP : LKK REF - CC6/DAI18007677/Apa3) on 23.04.2018

Dear Hsiao Tong,

We are agreeable to accept only 50% liability in this matter due to conflicting versions of parties.

Thank you.

Sreekanth Nair / Claims Specialist
Direct: +65 6603 3629

DirectAsia Insurance

Customer Service: +65 6665 5555
Office: 20 Anson Road, #08-01, S(079912)

www.directasia.com



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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Saturday, 27 October, 2018 10:16 AM
To: Sreekanth Nair
Cc: Admin A; Motor Claims
Subject: [EXT] RE: Direct Settlement - Accident Involving SJN1217T (OI :DAI - TBA) AND GBC2953Y (TP : LKK REF - CC6/DAI18007677/Apa3) on 23.04.2018

Hi Mr Sree,

We refer to the above matter.

No video footage from third party, they had only provided accident scene photos as attached.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly advise if we may proceed DS or else advise further instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 9 July 2018 12:08 PM

To: Sreekanth Nair <sreekanth.nair@directasia.com>

Cc: Admin A <admin-a@lkkauto.com>; Motor Claims <motorclaims@directasia.com>

Subject: RE: Direct Settlement - Accident Involving SJN1217T (OI :DAI - TBA) AND GBC2953Y (TP : LKK REF - CC6/DAI18007677/Apa3) on 23.04.2018

Hi Sree,

We refer to the above matter.

We would like to request a copy of our insured (SJN 1217T)'s GIA report for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Wednesday, 2 May 2018 1:45 PM

To: Sreekanth Nair <sreekanth.nair@directasia.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Motor Claims <motorclaims@directasia.com>

Subject: RE: Direct Settlement - Accident Involving SJN1217T (OI :DAI - TBA) AND GBC2953Y (TP : LKK REF - CC6/DAI18007677/Apa3) on 23.04.2018

Dear Sir/ Madam,

We will check and revert to you in due course.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sreekanth Nair [<mailto:sreekanth.nair@directasia.com>]

Sent: Monday, 30 April, 2018 3:52 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Motor Claims <motorclaims@directasia.com>

Subject: Direct Settlement - Accident Involving SJN1217T (OI :DAI - TBA) AND GBC2953Y (TP : LKK REF - CC6/DAI18007677/Apa3) on 23.04.2018

WITHOUT PREJUDICE

Dear Mei Kwan,

Please let me have a copy of the video recording (if any) of the accident.

Thank you.

Sreekanth Nair / Claims Specialist

Direct: +65 6603 3629

DirectAsia Insurance

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

www.directasia.com



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Thursday, 26 April, 2018 1:22 PM

To: Motor Claims; Claim

Cc: Hsiao Tong (LKKAuto); Admin A

Subject: [EXT] Direct Settlement - Accident Involving SJN1217T (OI :DAI - TBA) AND GBC2953Y (TP : LKK REF - CC6/DAI18007677/Apa3) on 23.04.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We had inspected the vehicle GBC 2953Y at M/s Hua Meng Spray Painting Workshop - Kaki Bukit and the repairer would like to do direct settlement with Direct Asia Insurance.

Enclosed herewith a copy of TP's GIA report for your perusal.

Please be informed that estimate is not ready yet.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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