

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Monday, 11 February, 2019 3:37 PM  
**To:** Joel Goh  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** RE: Pending Offer / Status - Your Ref: SJZ 5255T\_ACCIDENT INVOLVING VEHICLES GBH 1958P AND SJZ 5255T ON 02/04/2018 LKK REF : CC4/EQI18007666/Kka3 (DM18HO00849-JG)

Dear Joel,

We refer to your below email.

I apologize as the email I am preparing is still in my draft folder and I overlooked to send the email previously.

Anyway, with regards to this matter, we had spoken to the Insured Driver where he insisted that he is not at fault for this matter. Insured Driver however, does not have any evidence to support his claim.

We are of the view that our Insured Driver may not be liable of the accident. Our Insured Driver reported that he was driving along the lane and was making a turn when hit by TP vehicle that was overtaking and was travelling against the flow to also turn at the junction. TP repairer informed that they do not have any evidence to support their client.

In view of the above, please advise if we can proceed to offer a 50/50 settlement in view of conflicting versions or to deny their claim since TP was overtaking Insured vehicle as report.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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---

**From:** Joel Goh [mailto:[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)]  
**Sent:** Monday, 11 February, 2019 3:05 PM  
**To:** Vic (LKKAUTO); Admin A  
**Subject:** RE: Pending Offer / Status - Your Ref: SJZ 5255T\_ACCIDENT INVOLVING VEHICLES GBH 1958P AND SJZ 5255T ON 02/04/2018 LKK REF : CC4/EQI18007666/Kka3 (DM18HO00849-JG)

Dear Vic

Please advise when was the email sent.

Best Regards,

Joel Goh

Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Mandy [<mailto:mandy@ltm.sg>]

**Sent:** Monday, February 11, 2019 2:42 PM

**To:** Joel Goh

**Cc:** [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com); 'Admin A'; richard

**Subject:** RE: Pending Offer / Status - Your Ref: SJZ 5255T\_ACCIDENT INVOLVING VEHICLES GBH 1958P AND SJZ 5255T ON 02/04/2018 LKK REF : CC4/EQI18007666/Kka3

**Importance:** High

**WITHOUT PREJUDICE (Save As To Costs)**

**URGENT**

Dear Joel,

We refer to the above matter.

According to Mr Vic from (LKK), he had sent email to seek for your mandate in related to the above matter. Our client is pressing us hard for the outcome and please look into the matter immediately.

Thank you and regards,

Mandy Lim

Lim Tan Motor Pte Ltd

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**LIM TAN MOTOR PTE LTD 林陈摩哆私人有限公司**

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

**MAIN OFFICE / WORKSHOP**

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---

**From:** richard [<mailto:richard@ltm.sg>]

**Sent:** Friday, November 16, 2018 10:08 AM

**To:** 'Vic (LKKAuto)' <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Cc:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [mandy@ltm.sg](mailto:mandy@ltm.sg)

**Subject:** RE: Pending Offer / Status - Your Ref: SJZ 5255T\_ACCIDENT INVOLVING VEHICLES GBH 1958P AND SJZ 5255T ON 02/04/2018 LKK REF ACCIDENT INVOLVING VEHICLES GBH 1958P AND SJZ 5255T ON 02/04/2018

**Importance:** High

**REMINDER**  
**WITHOUT PREJUDICE**

Our ref : **LTP042018/038 (SJZ 5255 T)**

Dear Vic,

Our various tele-conversation with regards to this claim refers.

We had been waiting very patiently with you as you keep promising that you would come back to us but we had still yet to hear from you till to-date.

Please advised if there is any mandate from EQ Insurance and let us hear from you on an urgent basis.

Thank you and regards,

*Richard Ang*

Claims Executive  
Lim Tan Motor Pte Ltd

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**From:** richard [<mailto:richard@ltm.sg>]

**Sent:** Wednesday, 26 September 2018 4:09 PM

**To:** 'Vic (LKKAUTO)' <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Cc:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'mandy@ltm.sg' <[mandy@ltm.sg](mailto:mandy@ltm.sg)>

**Subject:** RE: Pending Offer / Status - Your Ref: SJZ 5255T\_ACCIDENT INVOLVING VEHICLES GBH 1958P AND SJZ 5255T ON 02/04/2018 LKK REF ACCIDENT INVOLVING VEHICLES GBH 1958P AND SJZ 5255T ON 02/04/2018

**Importance:** High

**REMINDER**  
**WITHOUT PREJUDICE**

Our ref : **LTP042018/038 (SJZ 5255 T)**

Dear Vic,

Our earlier tele-conversation and various emails to you refers.

As spoken, please let us have your proposed offer for settlement soonest so as for to enable to take client instructions accordingly.

Thank you and regards,

*Richard Ang*

Claims Executive  
Lim Tan Motor Pte Ltd

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---

**From:** richard [<mailto:richard@ltm.sg>]

**Sent:** Monday, 10 September 2018 5:17 PM

**To:** 'Vic (LKKAUTO)' <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Mandy <[mandy@ltm.sg](mailto:mandy@ltm.sg)>

**Cc:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'mandy@ltm.sg' <[mandy@ltm.sg](mailto:mandy@ltm.sg)>

**Subject:** RE: Pending Offer / Status - Your Ref: SJZ 5255T\_ACCIDENT INVOLVING VEHICLES GBH 1958P AND SJZ 5255T ON 02/04/2018 LKK REF ACCIDENT INVOLVING VEHICLES GBH 1958P AND SJZ 5255T ON 02/04/2018

**Importance:** High

**WITHOUT PREJUDICE**

Our ref : **LTP042018/038 (SJZ 5255 T)**

Dear Vic,

Our earlier tele-conversation refers.

As spoken, please let us have your proposed offer for settlement soonest so as for to enable to take client instructions accordingly.

Thank you and regards,

*Richard Ang*

Claims Executive  
Lim Tan Motor Pte Ltd

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---

**From:** richard [<mailto:richard@ltm.sg>]

**Sent:** Friday, 10 August 2018 11:40 AM

**To:** 'Vic (LKKAuto)' <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Mandy <[mandy@ltm.sg](mailto:mandy@ltm.sg)>

**Cc:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'mandy@ltm.sg' <[mandy@ltm.sg](mailto:mandy@ltm.sg)>

**Subject:** RE: Pending Offer / Status - Your Ref: SJZ 5255T\_ACCIDENT INVOLVING VEHICLES GBH 1958P AND SJZ 5255T ON 02/04/2018 LKK REF ACCIDENT INVOLVING VEHICLES GBH 1958P AND SJZ 5255T ON 02/04/2018

**Importance:** High

**REMINDER**

**WITHOUT PREJUDICE**

Our ref : **LTP042018/038 (SJZ 5255 T)**

Dear Vic,

In reference to our email to you dated 14<sup>th</sup> May, 30<sup>th</sup> July and 3<sup>rd</sup> August 2018, please advised if your principal had given any mandate / offer to the above claim.

We appreciate your early revert soonest.

Thank you and regards,

*Richard Ang*

Claims Executive  
Lim Tan Motor Pte Ltd

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---

**From:** richard [<mailto:richard@ltm.sg>]

**Sent:** Friday, 3 August 2018 11:33 AM

**To:** 'Vic (LKKAUTO)' <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Mandy <[mandy@ltm.sg](mailto:mandy@ltm.sg)>

**Cc:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'mandy@ltm.sg' <[mandy@ltm.sg](mailto:mandy@ltm.sg)>

**Subject:** RE: Pending Offer / Status - Your Ref: SJZ 5255T\_ACCIDENT INVOLVING VEHICLES GBH 1958P AND SJZ 5255T ON 02/04/2018 LKK REF ACCIDENT INVOLVING VEHICLES GBH 1958P AND SJZ 5255T ON 02/04/2018

**Importance:** High

**REMINDER**

**WITHOUT PREJUDICE**

Our ref : **LTP042018/038 (SJZ 5255 T)**

Dear Vic,

In reference to our email to you dated 14<sup>th</sup> May 2018, please advised if your principal had given any mandate / offer to the above claim.



We appreciate your early revert soonest.

Thank you and regards,

*Richard Ang*

Claims Executive  
Lim Tan Motor Pte Ltd

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---

**From:** richard [<mailto:richard@ltm.sg>]

**Sent:** Monday, 30 July 2018 9:50 AM

**To:** 'Vic (LKKAuto)' <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Mandy <[mandy@ltm.sg](mailto:mandy@ltm.sg)>

**Cc:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'mandy@ltm.sg' <[mandy@ltm.sg](mailto:mandy@ltm.sg)>

**Subject:** FW: Pending Offer / Status - Your Ref: SJZ 5255T\_ACCIDENT INVOLVING VEHICLES GBH 1958P AND SJZ 5255T ON 02/04/2018 LKK REF ACCIDENT INVOLVING VEHICLES GBH 1958P AND SJZ 5255T ON 02/04/2018

**Importance:** High

**WITHOUT PREJUDICE**

Our ref : **LTP042018/038 (SJZ 5255 T)**

Dear Vic,

In reference to our email to you dated 14<sup>th</sup> May 2018, please advised if your principal had given any mandate / offer to the above claim.

We appreciate your early revert soonest.



Thank you and regards,

*Richard Ang*

Claims Executive  
Lim Tan Motor Pte Ltd

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---

**From:** Mandy [<mailto:mandy@ltm.sg>]

**Sent:** Monday, 14 May 2018 11:14 AM

**To:** 'Vic (LKKAUTO)' <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; 'richard' <[richard@ltm.sg](mailto:richard@ltm.sg)>

**Cc:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Bevan Lim (LKK Auto)' <[bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com)>; 'Poh Kin (LKKAUTO)' <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)>

**Subject:** RE: Your Ref: SJZ 5255T\_ACCIDENT INVOLVING VEHICLES GBH 1958P AND SJZ 5255T ON 02/04/2018 LKK REF ACCIDENT INVOLVING VEHICLES GBH 1958P AND SJZ 5255T ON 02/04/2018

**WITHOUT PREJUDICE**

Dear Vic,

Enclosed please find the LOD for your Mandate's approval.

Pls be informed that our client has no evidence to support in this case.

Looking forward to hear from you soon.

Thank you and regards,

Mandy Lim

Motor Claims Executive  
Lim Tan Motor Pte Ltd

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---

**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Friday, May 11, 2018 1:36 PM

**To:** richard <[richard@ltm.sg](mailto:richard@ltm.sg)>

**Cc:** [mandy@ltm.sg](mailto:mandy@ltm.sg); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Bevan Lim (LKK Auto) <[bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com)>; Poh Kin (LKKAuto) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)>

**Subject:** Your Ref: SJZ 5255T\_ACCIDENT INVOLVING VEHICLES GBH 1958P AND SJZ 5255T ON 02/04/2018 LKK REF ACCIDENT INVOLVING VEHICLES GBH 1958P AND SJZ 5255T ON 02/04/2018

Your Ref: SJZ 5255T

Our Ref: CC4/EQ18007666/Kha3

“WITHOUT PREJUDICE”

Dear Richard,

**ACCIDENT INVOLVING VEHICLES GBH 1958P AND SJZ 5255T ON 02/04/2018**

We refer to the above matter.

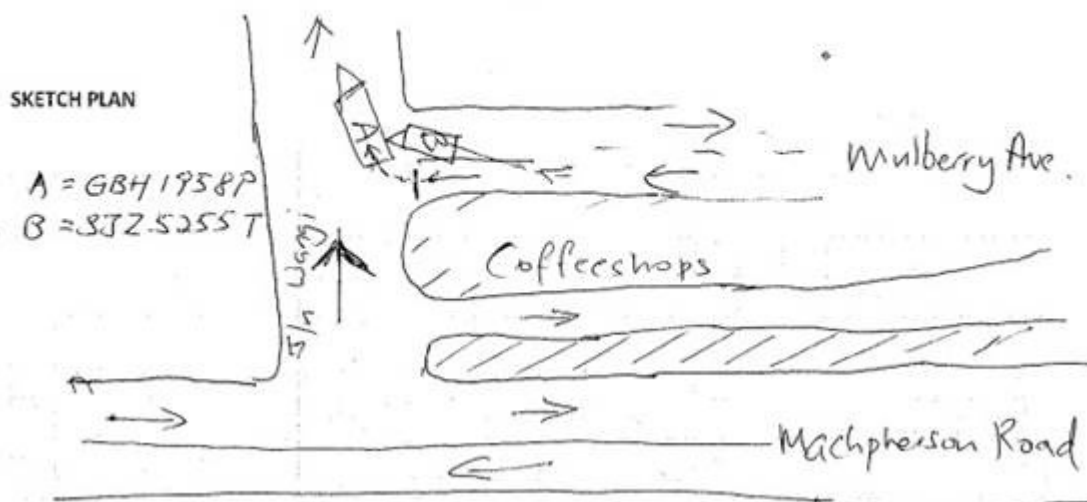
We are of the opinion that this is a case of **conflicting versions**. There is no conclusive evidence yet to substantiate either party's version. Below is a copy of our insured's accident report statement for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, kindly forward to us with **any evidence** (if any) your client have to support your claim.

Thank you.

**Sketch Plan Pg. 2**



**DESCRIBE CIRCUMSTANCES OF THE ACCIDENT**

On the 02/04/2018 @ about 0745hrs, I was driving my vehicle GBH 1958P along Jalan Wangi after turning out from Mulberry Ave.
A vehicle SJZ 5255T which was also driving out from Mulberry Ave suddenly hit onto the right side rear of my vehicle. There was no injury.
Repair at other workshop.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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