

Mei Kwan (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Friday, 27 April, 2018 11:26 AM
To: 'Joel Goh'
Cc: Admin A; Vic (LKKAUTO); Bevan Lim (LKK Auto)
Subject: RE: Third Party Claim Survey Request - SJZ5255T Your Insured : GBH1958P
D.O.A : 02/04/2018 (DM18HO00849-JG)
Attachments: LKK SURVEY PHOTO.pdf; TP ESTIMATE - MARKED.pdf; Preliminary Advice.pdf
Categories: HMK

EQI ref: DM18HO00849-JG
LKK REF: CC4/EQI18007666/Kha3

Dear Joel,

We refer to the above matter.

Enclosed revert of vehicle: SJZ 5255T

Date of survey: 25.04.2018

We have not authorized repairs.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Tuesday, 24 April, 2018 5:20 PM
To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: Third Party Claim Survey Request - SJZ5255T Your Insured : GBH1958P D.O.A : 02/04/2018 (DM18HO00849-JG)

Dear Joel,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer arrange survey on 25.04.2018.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Tuesday, 24 April, 2018 5:14 PM

To: assignments <assignments@lkkauto.com>

Subject: FW: Third Party Claim Survey Request - SJZ5255T Your Insured : GBH1958P D.O.A : 02/04/2018 (DM18HO00849-JG)

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]

Sent: Tuesday, 24 April 2018 5:12 PM

To: richard <richard@ltm.sg>

Cc: mandy@ltm.sg; Admin A <admin-a@lkkauto.com>

Subject: RE: Third Party Claim Survey Request - SJZ5255T Your Insured : GBH1958P D.O.A : 02/04/2018 (DM18HO00849-JG)

Without Prejudice

Dear Richard

We will appoint LKK to survey your client's vehicle.

Liability is unclear for this accident as our insured was turning right and your client's vehicle was overtaking from right.

Dear LKK

Kindly assist to attend to the following PRS.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: richard [<mailto:richard@ltm.sg>]
Sent: Monday, April 23, 2018 4:55 PM
To: Joel Goh
Cc: mandy@ltm.sg
Subject: RE: Third Party Claim Survey Request - SJZ5255T Your Insured : GBH1958P D.O.A : 02/04/2018 (DM18HO00849-JG)
Importance: High

WITHOUT PREJUDICE

Our ref : **LTP042018/038 (SJZ 5255 T)**

Your ref : **DM18HO00849-JG**

Dear Joel,

Thank you for your email.

We select LKK Auto Consultants Pte Ltd to conduct the survey to our client's vehicle.

We shall appreciate if you could advise on liability too.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

[www. LTM.sg](http://www.LTM.sg)

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

+65 8484 5418 (Mobile)

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LIM TAN MOTOR PTE LTD 林陈摩修私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE
SIN MING AUTOCARE #03-09/10/06
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: SALES@LTM.SG

Operating Hours: Mon – Fri 9am – 6 pm

24hrs Helpline: +65 64520893

BRANCH

BLK 9 SECTOR C #01-38/40/42
SIN MING INDUSTRIAL ESTATE
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TEL: +65 6452 2135 FAX: +65 6452 2159

Sat 9am – 5pm

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Please note that any views or opinions presented in this email are solely those of the author and do not necessarily represent those of the company.

From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]

Sent: Monday, 23 April 2018 3:44 PM

To: richard@ltm.sg

Subject: RE: Third Party Claim Survey Request - SJZ5255T Your Insured : GBH1958P D.O.A : 02/04/2018 (DM18HO00849-JG)

Without Prejudice

Dear Sirs

Kindly email all PRS request to eqiprs@eqinsurance.com.sg

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please **revert within 2 working days** if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

| | |
|--|--|
| 1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155 Contact person : Joey/Joseh | 2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia |
| 3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace | 4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon Kho |
| 5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Ricky Teng | 6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108 |

| | |
|---|--|
| 7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin | 8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee |
| 9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328 Contact Person: Edna Lee | |

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: richard [<mailto:richard@ltm.sg>]
Sent: Monday, April 23, 2018 12:43 PM
To: Marketing
Cc: mandy@ltm.sg
Subject: Third Party Claim Survey Request - SJZ5255T Your Insured : GBH1958P D.O.A : 02/04/2018
Importance: High

WITHOUT PREJUDICE

Our ref : **LTP042018/038 (SJZ 5255 T)**

Good Afternoon Sir / Madam,

We are assisting our mutual client the vehicle owner of SJZ5255T to submit a claim against your insured, GBH1958P which we understand that you are insurer at the material time of the accident.

We now enclosed the following documents for your easy reference :

- Repair Estimate
- Our mutual client GIA report

Please let us have a list of your external surveyor for us to choose.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

[www. LTM.sg](http://www.LTM.sg)

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

+65 8484 5418 (Mobile)

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LIM TAN MOTOR PTE LTD 林陈摩移私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE
SIN MING AUTOCARE #03-09/10/06
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TEL: +65 6452 0893 FAX: +65 6458 9127

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Operating Hours: Mon – Fri 9am – 6 pm

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