

Thin Thin (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 12 September 2018 8:54 AM
To: Thin Thin (LKKAUTO); Mei Kwan (LKKAUTO)
Cc: MT_Claim_SG; Vivian Lau (LKKAUTO); Admin A
Subject: RE: Our Ref: 17/18/18/VP05/020400 Accident involving SLG 4123Z & FBD 4462D at Boon Keng Rd junction on 11/2/18

Dear Thin Thin

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Thin Thin (LKKAUTO) [mailto:thinthin@lkkauto.com]
Sent: Monday, 10 September, 2018 5:38 PM
To: ONG LI LI; Mei Kwan (LKKAUTO); ericwoo
Cc: MT_Claim_SG; Vivian Lau (LKKAUTO); Admin A; GERALD POH WEE BIN
Subject: RE: Our Ref: 17/18/18/VP05/020400 Accident involving SLG 4123Z & FBD 4462D at Boon Keng Rd junction on 11/2/18

Your ref: **17/18/18/VP05/020400**

Dear Sir / Madam,

ACCIDENT ON 11/02/2018 INVOLVING VEHICLES SLG 4123Z AND FBD 4462D

We refer to the above accident.

The accident occurred while OI turning right and collided with TP vehicle which was driving straight from opposite direction.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **M/s EROFIA MOTOR TRADING PTE LTD** is as follows:

	TP CLAIMED	OUR REVISED TO OFFER
Cost of Repairs	\$ 6,233.40	\$ 2,000.00
Loss of Use	\$ 140.00(\$20 x 7 days)	\$ 140.00(\$20 x 7 days)
TOTAL	\$ 3,673.40	\$ 2,140.00

***Surveyor recommended 5 days**

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly let us have your approval/instruction/comments for our further negotiating and settlement.

Thank you.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>

Sent: Thursday, 31 May 2018 9:23 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; ERIC WOO JUN KIAT <ericwoo@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Subject: RE: Our Ref: 17/18/18/VP05/020400 Accident involving SLG 4123Z & FBD 4462D at Boon Keng Rd junction on 11/2/18

Hi Mei Kwan

Please see attached for our Insured's GIA report that you have requested.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Thursday, 31 May, 2018 8:36 AM

To: ERIC WOO JUN KIAT

Cc: MT_Claim_SG; Thin Thin (LKKAuto); Vivian Lau (LKKAuto); Admin A; GERALD POH WEE BIN; ONG LI LI

Subject: RE: Our Ref: 17/18/18/VP05/020400 Accident involving SLG 4123Z & FBD 4462D at Boon Keng Rd junction on 11/2/18

LPC ref: 17/18/18/VP05/020400

LKK REF: CC4/LPC18007660/Uua3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Wednesday, 23 May, 2018 1:13 PM

To: 'ERIC WOO JUN KIAT' <ericwoo@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: 17/18/18/VP05/020400 Accident involving SLG 4123Z & FBD 4462D at Boon Keng Rd junction on 11/2/18

LPC ref: 17/18/18/VP05/020400
LKK REF: CC4/LPC18007660/Uua3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: FBD 4462D

Date of survey: 25/04/2018

We have not authorized repairs.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary Advice
- Photographs of TP vehicle in its damaged condition

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 25 April, 2018 11:54 AM

To: 'ERIC WOO JUN KIAT' <ericwoo@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: 17/18/18/VP05/020400 Accident involving SLG 4123Z & FBD 4462D at Boon Keng Rd junction on 11/2/18

Dear Eric,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]

Sent: Wednesday, 25 April, 2018 11:47 AM

To: assignments@lkkauto.com

Cc: erofia@singnet.com.sg; erofia2@gmail.com; MT_Claim_SG <mt_claim@lonpac.com>

Subject: Our Ref: 17/18/18/VP05/020400 Accident involving SLG 4123Z & FBD 4462D at Boon Keng Rd junction on 11/2/18

Dear Catherine / Nivitha,

Kindly refer to our attachment.

Please proceed to conduct a survey of the vehicle FBD 4462D on without Prejudice Basis.

We look forward to receiving your report soon.

Thank you.

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6279 9253 | Fax: (65) 6296 3767

Erofia Motor Trading Pte Ltd

1 Kaki Bukit Avenue 6 #02-62
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 67527740 Fax: 67528669
E-Mail: erofia2@gmail.com
Co Registration No: 201202259N

Our Ref: EMT1307/18/lt/FBD4462D

WITHOUT PREJUDICE

Your reference:

BY E-MAIL

22 May 2018

Lonpac Insurance Ltd
100 Beach Road #19-00
Shaw Tower
Singapore 189702

Attn: Officer-In-Charge (Motor Claims Department)

Dear Sir

Re: **ACCIDENT INVOLVING SLG4123Z AND FBD4462D ON 11 FEBRUARY 2018**

We are instructed by our client Chen Tin Leow to claim damages against your insured SLG4123Z in connection with a road traffic accident on 11 February 2018 at about 12.10hrs along Serangoon Road with our client's motorcycle registration number FBD4462D

As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1.	Cost of Repair as per surveyor's recommendation	S\$ 2,000.00
2.	Loss of Use (7 days X S\$20.00/day) repair days & PRI	S\$ 140.00
	Total to Claim	<u>S\$ 2,140.00</u>

Attached is final repair bill for your early process of our claim

Thank you

Yours faithfully
Erofia Motor Trading Pte Ltd

Teo Hwa Heng



Erofia Motor Trading Pte Ltd

1 Kaki Bukit Avenue 6 #02-62
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 67527740 Fax: 67528669
Co Registration No: 201202259N

AUTHORISATION TO ACT

I/We, Zhu Tianjie ("the third party claimant") of
BK 503 Hougang Ave 8 # 02-720 5530503 (address), owner of
FBD4462D (vehicle no.) hereby authorize Erofia Motor Trading Pte Ltd ("the
workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of
use ("claim") for my vehicle no. FBD4462D. That was damaged pursuant to the
accident which occurred on 11/02/2018 (date)
along Serangoon Road (location) involving vehicle no/s
SLG 4123Z ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they
deemed fit and the workshop is further authorized to receive payment further to settlement of my
claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the
other vehicle/s is concerned.

Dated this 23 (day) of 04 (month) 20 18 (year)



Signed by "the third party claimant"

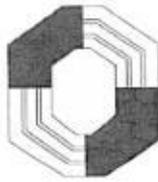
(With company stamp if applicable)




Signed by "the workshop"

(With company stamp)

Provide always that this discharge of my
claim for damages relating to the damage to
my vehicle shall not prejudice or affect or
preclude me from making a further claim for
general and special damages for my personal
injuries sustained in the same accident.



LONPAC INSURANCE BHD

CLAIM NO : 17/18/18/VP05/020400
DATE : 14 SEPTEMBER 2018

DISCHARGE VOUCHER

I/We, **ZHU TIANJIE** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or the owner of **SLG 4123Z** the sum of Singapore Dollars **Two Thousand One Hundred and Forty Only (\$2,140.00)** in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my vehicle, **FBD 4462D on 11 FEBRUARY 2018 ALONG SERANGOON ROAD / BOON KENG ROAD**

I /We hereby agree to indemnify and keep indemnify (**ANG BOON LAY/LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/S EROFIA MOTOR TRADING PTE LTD**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.


.....
Signature of vehicle owner/Date

Zhu Tian Jie 5/10/18
.....
Name of vehicle owner/Date

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.

EROFIA MOTOR TRADING PTE LTD (201202259N)

1 Kaki Bukit Ave 6 #02-62
Singapore 417883
Tel: 67527740 Fax: 67528669
H/P: 90696165 (Mr Teo)

INVOICE

Number	Date	Page
FBD4462D	22-May-18	1

YOUR REF:
VEHICLE NO: FBD4462D
MAKE/MODEL: YAMAHA FZ150
NAME: LONPAC INSURANCE BHD
ADDRESS: 100 BEACH ROAD #19-00
SHAW TOWER
SINGAPORE 189702

ACCIDENT INVOLVING SLG4123Z AND FBD4462D ON 11 FEBRUARY 2018

FINAL REPAIR AS PER SURVEYOR'S RECOMMENDATION	S\$	2,000.00
LOSS OF USE (7 DAYS X S\$20.00/DAY)REPAIR DAYS & PRI	S\$	140.00

SUB-TOTAL: S\$ 2,140.00

SINGAPORE DOLLARS: TWO THOUSAND ONE HUNDRED AND FORTY ONLY

TOTAL : S\$ 2,140.00

EROFIA MOTOR TRADING PTE LTD

