

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Motor Claims Dept

Yr Ref: SDX 8129 L

Norah Khai

6768 9911

6841 1183

Nora.khai@premiumauto.com.sg

Body & Paint Dept

PA/OD/0485/2018/MAS

30 May 2018

from

Telephone +65-

Telefax +65-

EMail

Our department

Our Ref

Your Ref

Date

Dear Sir,

RE: INSURANCE CLAIM FOR SDX 8129 L, Audi S3 Sedan 2.0 TFSI Qu

With reference to the above mentioned vehicle, no. **SDX 8129 L**, claimant, **Ms. Low Ee Kheng, Ignatius**, please find the related document as per attached.

1. A copy of the Original invoice no. 85012576 - \$1,482.16
2. A copy of letter of Discharge duly signed by client

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer generated document. No signature is required.

Norah Khai

Claims Dept

Encls

AIG Insurance – SDX 8129 L

Premium Automobiles Pte Ltd

Showroom

9 Leng Kee Road

Singapore 159090

Telephone (65) 6566 1111

Telefax (65) 6471 3733

Service & Parts Centres

55 Ubi Rd 1

Singapore 408699

Telephone (65) 6366 2323

Telefax (65) 684 11183



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone 6388 2223
Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Telephone 6388 2323
Telefax 6841 1833

Customer Service
Service Appointment
24-hour Breakdown Service
Email customer.care@premiumauto.com.sg

6366 2323
9828 1233

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INSURANCE INVOICE

Company Reg. No. 199902271W

GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD	Invoice: 85012576	Account: A0006 (T 0)
MOTOR CLAIM DEPT	Date : 30/05/2018	AIG ASIA PACIFIC INSURANCE PTE LTD
AIG BUILDING	Order : SDX8129L	MOTOR CLAIM DEPT
78 SHENTON WAY	Term : 30	AIG BUILDING
#07-16		78 SHENTON WAY
SINGAPORE 079120 079120		#07-16
		SINGAPORE 079120

Regn No.: SDX8129L (V 33310) Regn Date: 25/05/2017 Mileage: 12592 WIP No.: 63351
Model: S3 SEDAN 2.0 TFSI qu (PI) BVMS Chassis: WAUZZZ8V4H1055619 Engine: DJH 008634 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	2000.00	1.00	-2,000.00
S	BODYWORK	M: TO REMOVE AND TRANSFER LHS FRONT DOOR'S MULTI LOCK SYSTEM AND POWER WINDOW DEVICES	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE AND RENEW LHS FRONT DOOR, TRANSFER LHS WING MIRROR ASSY AND ALIGN TO POSITION. REINSTALL ALL PARTS REMOVED	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY LHS FRONT DOOR	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECKS	192.00	1.00	192.00
X	ABV5831051B	DOOR Less 020%	1.00	2190.00	1,752.00
X	ABV5837911C	SEAL Less 020%	1.00	139.00	111.20
Sub-Total					1,385.20
7% GST					96.96
Grand Total					1,482.16

Parts 1,863.20
Labour 0.00
Sublet 1,522.00
Menus 0.00
Lubricant 0.00



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SDX 8129 L

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0485/2018/TF
28 April 2018

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

1

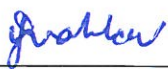
total pages

Make & Model : Audi S3 SEDAN 2.0 TFSI qu
Vehicle Chassis No. : WAUZZZ8V4H1055619
Vehicle Regn No. : **SDX 8129 L**
Vehicle Mileage : 12570 KM
Vehicle Owner : Mr. Low Ee Kheng, Ignatius
Certificate No : 1700009444
Policy Excess : S\$2140.00 (inclusive 7% GST)
Accident Date : 23/4/2018
Place : Lorong 101 Changi
Repair Cost : \$ 1,482.16
WIP No. : 63351
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time : _____
Date : 30/04/2018



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : LOW EE KHENG, IGNATIUS (LIU YIQING, IGNATIUS)
Period of Insurance : 25 May 2017 To 24 May 2018
Engine No. : DJH000634
Chassis No. : WAUZZR8V4H1055619
Vehicle No. : SDX6129L
Policy No. : 1700009444
Endorsement No.
Issued Date : 03 Jul 2017

ABOUT THE COVER

Make/Model : AUDI S3 SEDAN 2.0 TFSI S TRONIC QU
Engine Capacity/Tonnage : 1,984.00 CC
Driver Restriction : Age/DE Condition
First Year of Registration : 2017
Insuring with COE/PAIF : Yes
Off Peak Car : No
Person or Classes of Persons Entitled to Drive* :

a) The Policyholder who is driving on the Policyholder's order or with his/her permission.
b) The Policyholder who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.
Any driver who is below 25 years old is not covered under this Policy.
You have to pay an additional sum of \$55,000 as "Elderly, Young and/or Inexperienced Driver Excess" ("EIDR") if you are or your authorised driver (named or unnamed) is also in the age of 65 or under the age of 26 and/or has less than 2 years' driving experience.

Age Condition : Driver Restriction applies-Refer to T&C

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, price-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use (15 days)

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 183) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
Fire - \$0 Own Damage - \$2000 Theft - \$0 Flood Cover - \$0

Section 2
Property Damage - \$0

Windscreen - \$100

Named Driver and Excess (where applicable)

LOW EE KHENG, IGNATIUS (LIU YIQING, IGNATIUS) - \$2000 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323
For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 183), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1955 (Malaysia).

0504125268

PREMIUM LEASING-MPL
281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938
Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Signature

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE
Cheng Qian Yee

100 Shenton Way #07-16 AIG Building SINGAPORE 0791201 T: +65 6419 3000 F: +65 6415 3723 | www.aig.com.sg

AIG Asia Pacific Insurance Pte. Ltd.

24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you? What should I do in the event of an accident?

- Provide emergency roadside assistance.
- Provide towing services to the nearest repair shop.
- Provide emergency repairs to your car.
- Provide emergency repairs to your car.

If and only if agreed in the contract:

- Provide emergency repairs to your car.
- Provide emergency repairs to your car.
- Provide emergency repairs to your car.

is the allocated cost for repair or damage to your private property & vehicles, for non-registered vehicles or non-injury hit & run cases.

- Provide emergency repairs to your car.
- Provide emergency repairs to your car.
- Provide emergency repairs to your car.

Report to the police and obtain a police report. If you are involved in an accident, you must report the accident to the police within 24 hours of the accident.

- Provide emergency repairs to your car.
- Provide emergency repairs to your car.
- Provide emergency repairs to your car.

Photographs of the accident scene and the damaged vehicle must be taken within 24 hours of the accident. The photographs must be submitted to the AIG Customer Service Centre within 24 hours of the accident.

15 DAYS LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your policy. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder of the CI.

The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to you.

Steps to activate Loss of Use Car Replacement Benefit and Important Information relating to the Benefit:

1. To activate your Loss of Use Car Replacement Benefit, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within 3 working hours after you contact the Rental Car Company.
3. At the time of collection of the Rental Car, the original Policy Schedule issued by AIG and a copy of the Accident Report from Audi Customer Service Centre must be produced to the Rental Car Company.
4. The number of days of loss of use entitlement is based on the period your vehicle is in the repair workshop subject to a maximum of 15 days.
5. Rental cars are strictly for use in Singapore only.
6. Any extension of use of rental car beyond the period approved by AIG's surveyor will be chargeable by the Rental Car Company on a per day basis and will not be covered under the Loss of Use Car Replacement Benefit but will be payable by you to the Rental Car Company directly.
7. Upgrade of Rental Car is available upon request subject to any additional charges by the Rental Car Company. Any costs relating to such upgrade will not be covered under the Loss of Use Car Replacement Benefit but will be payable by you to the Rental Car Company directly.
8. The rental car will be delivered to you (within Singapore), and YOU MUST RETURN IT TO Audi Customer Service Centre upon collection of your accident car.

Rental Car Company: Premium Automobiles Pte. Ltd.

Activation Hotline: 64741223

55 Ubi Road 1 Singapore 408699

Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 1pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc)

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 99).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7249152A



Name

LOW EE KHENG, IGNATIUS
(LIU YIQING, IGNATIUS)

刘意庆

Race

CHINESE

Date of birth

Sex

S7249152A

31-12-1972

M

Country of birth

SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE



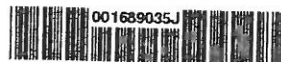
License Number S7249152A

Name

LOW EE KHENG, IGNATIUS
(LIU YIQING, IGNATIUS)

Birth Date 31 Dec 1972

Issue Date 18 Dec 2008



4333028

NRIC No. S7249152A



Date of Issue

18-12-2008

75 LORONG 101 CHANGI
SINGAPORE 426670

NRIC No: S7249152A

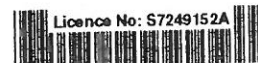
Date: 20/03/2010

No: 6504738

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3 Motor Cars=< 3000kg with =<7 passengers, exclusive of the driver; and other motor vehicles =< 2500kg 23 Feb 1999



NP 428A