

ASS. REC. BY: Adrian King

REF: CC3/ALH18007656/Adp

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No. 2100327514
 Claims No. 3927251267 56
 Sum Insured: _____ Excess: 800 04/5/18
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 87K.
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 07/8/18 days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SFS836J Yr Regn: 2013, Jan.
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or _____
 Make: Audi A6 c.c 1984
 Colour: Black A/C: Insured / Std / NI / NA
 Sp. Reading: 99882 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: WAUZZZ4G0DN060097
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or _____
 Brake: Inorder / Jammed / Leaked / Burnt or _____
 Modi: Nil / S/Rim / STD A/Rim or _____
 Tyre Size: F: 225/55R17
 R: 225/55R17
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or Continental

Front	Rear
R/Bal. <u>06</u> mm	R/Bal. <u>06</u> mm
L/Bal. <u>06</u> mm	L/Bal. <u>06</u> mm
D.O.A. _____	D.O.I. <u>25/04/18</u>

 Survey held at Premium
 Des. of Damages (Fr) Rear / O/S / N/S / U/C / Rooftop or _____

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>OD ALH.</u>
<u>26/4/18 @ 1.52pm</u>	<u>revert to Victor via maxman.</u>
<u>07/5/18 @ 11.24am</u>	<u>Victor informed C/P not more than \$14K via maxman.</u>
<u>03/5/18 @ 9.56am</u>	<u>informed Grant C/A not more than \$14K on PIP & Ex: \$800.</u>
<u>19/11/18 @ 4.28pm</u>	<u>confirmed with Mr Ben final fig \$11367.96, 7 days by email.</u>
	<u>(Red \$11340.04, 50%) RECEIVED 15 AUG 2018</u>

Date/Time, File Pass to?

☐ : Preli. Report

Days Of Repair: 7

11/6/18 turner

☐ : Final Report

Resurvey No. of Trip: _____

Date/Time, File Return to?

Survey Fee:

Transportation:

\$ + RS \$

Photos

Others

TOTAL

2)

Add Fee:

☐ : Site Insp (\$

☐ : Interview (\$

☐ : Tech. Invs (\$

☐ : Weekend - (\$

Report Format: NER-00

Lump Sum / I.B.I: (\$ 11367.96)

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 19 July 2018 4:28 PM
To: 'Boo seng yak'; SUR; Carrine Leong; jiayee.yap@premiumauto.com.sg; Chang Chee Sing
Subject: RE: FINAL REVISION - SFS836J - OD AIG - SURVEYED 25 APR 18

Dear Mr Boo,

Confirm final fig \$11,367.96 before excess \$800.00 & 7 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Saturday, 7 July 2018 4:11 PM
To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>
Subject: FINAL REVISION - SFS836J - OD AIG - SURVEYED 25 APR 18

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$11,367.96 @ 7 days of repairs exclude 1 Sunday.

Your early closure is appreciated.

best regards - jb

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 3 May 2018 9:56 AM
To: Claims; SUR
Subject: RE: SFS 836 J Own Damage Claims (DOA:20/4/2018)

Dear Grant,

As instructed by our client, please proceed to repair the insured vehicle **SFS 836J** at repair cost not more than **\$14,000.00 on part by part basis (Excess \$800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Wednesday, 2 May 2018 7:40 PM
To: SUR <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: SFS 836 J Own Damage Claims (DOA:20/4/2018)

Dear all,

Any update on repair authorise approval?

Kindly advise.

Best Regards,
Grant Chong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	21 Apr 2018 10:19	Clim Veh Model Changed		[] Merimen Administrator
2	21 Apr 2018 10:19	Clim Created	Reg No: SFS836J, Policy No: 2100327514-05, Acct Date: 2018/04/20, Claim Type: SC, Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), Ins.Status => Notification. Created from SAS:MPA118052597	[I] Merimen Administrator
3	24 Apr 2018 10:45	Clim Registration Modified	Acct Time:19:30:00->19:00:00, Pol No:2100327514-05->2100327514.	[I] Kaur, Baljit
4	25 Apr 2018 18:19	Clim Registration Modified	Setl.Type:3->0, Claim Type:SC->OD.	[] CATHERINE CHONG KAI LING
5	25 Apr 2018 18:19	Adj Clim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[] CATHERINE CHONG KAI LING
6	25 Apr 2018 18:19	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] CATHERINE CHONG KAI LING
7	25 Apr 2018 18:19	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/05/07	[A] CATHERINE CHONG KAI LING
8	25 Apr 2018 18:19	Adj Mandate Set	Approved:8000.00,Reinsp:Adj decides.	[A] CATHERINE CHONG KAI LING
9	25 Apr 2018 18:19	Clim Registration Modified	Rep:1137->200611.	[A] CATHERINE CHONG KAI LING
10	25 Apr 2018 18:19	Clim Veh Model Changed	(200049) AUDI A6 2.0 TFSI (A).	[A] CATHERINE CHONG KAI LING
11	25 Apr 2018 18:19	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] CATHERINE CHONG KAI LING
12	26 Apr 2018 11:00	Clim Registration Modified	Init.Est.:->5,000 - 6,000.	[I] Dally Amri, Mimi Zarina
13	26 Apr 2018 13:49	Adj Rpt Initiated		[A] SHIAU CHAN
14	26 Apr 2018 13:49	Clim Dtl Modified	JPJ Reg. Date: -> 2013/01/22.	[A] SHIAU CHAN
15	26 Apr 2018 13:49	Clim Details Notified		[A] SHIAU CHAN
16	26 Apr 2018 13:51	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/05/07	[A] SHIAU CHAN
17	26 Apr 2018 13:51	Adj Mandate Request	Cur.Req:13710.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
18	02 May 2018 10:47	Clim Registration Modified	Excess: -> 800.00, 2F Remarks: -> Not Applicable, GST: -> 7.00.	[I] Dally Amri, Mimi Zarina
19	02 May 2018 10:47	Label Added	(20226):Coverage Confirmed.	[A] Merimen Administrator
20	02 May 2018 11:24	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/05/07, Mandate Remarks: Repair limit not exceeding \$14,000.00. Re-inspection to be done for damage check and supplementary items / labour.	[I] Koh, Victor-CK
21	02 May 2018 11:24	Adj Mandate Set	Approved:13289.00:Repair limit not exceeding \$14,000.00. Re-inspection to be done for damage check and supplementary items / labour. Reinsp:Yes.	[I] Koh, Victor-CK

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1788111	26/04/2018 13:49	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SFS836J		10.70

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Dally Amri, Mimi Zarina

Date: 26 Apr 2018

Preliminary Advice

Vehicle No	: SFS836J	Accident Date	: 20/04/2018
Make	: AUDI A6	Policy No.	: 2100327514
Assignment Date	: 25/04/2018	Excess	: S\$0.00
Date of Inspection	: 25/04/2018	Est. Duration of Repair	: 6.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	22,758.00
Revised Amount	:S\$	13,289.00
Check Items (Estimated)	:S\$	421.00
Total	:S\$	13,710.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	87,000.00
COE / PARF Rebate	:S\$	72,540.00
Salvage Value	:S\$	
Margin for Repair	:S\$	14,460.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	9206E
Vehicle Details	
Vehicle No.:	SFS836J
Vehicle to be Exported:	No
Intended De-registration Date:	26 Apr 2018
Vehicle Make:	AUDI
Vehicle Model:	A6 2.0 TFSI MU
Primary Colour:	Black
Manufacturing Year:	2012
Engine No.:	CDN300511
Chassis No.:	WAUZZZ4G0DN060097
Maximum Power Output:	132.0 kW (177 bhp)
Open Market Value:	\$43,529.00
Original Registration Date:	22 Jan 2013
First Registration Date:	22 Jan 2013
Transfer Count:	0
Actual ARF Paid:	\$38,529.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	21 Jan 2023
PARF Rebate Amount:	\$26,970.00
Intended COE Rebate Details	
COE Expiry Date:	21 Jan 2023
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$96,210.00
COE Rebate Amount:	\$45,570.00
Total Rebate Amount:	\$72,540.00

The information contained herein is correct as at 26 Apr 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	21/04/2018 09:56
Date Of Accident	20/04/2018 19:30
Exact Location Of Accident	JLN ANAK BT TWDS CLEMENTI RD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SFS836J
Insured/Policyholder	
Name Of Registered Owner	LIEW YOK FONG
NRIC No	S1499206E
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97333961
Alternative Phone No	OTHERS-97333961

Vehicle Particulars

Manufacturer	AUDI
Model	A6 2.0 TFSI S TRONIC
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100327514-05
Cover Note Number	-

Driver

Name of Driver	OW YAM TAI
NRIC No	S9134408D
Date Of Birth	20/09/1991
Occupation	INDOOR
Date Of Driving Pass	17/09/2010
Driving Experience	7 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97333961
Fax Number	
Contact Number	
Email Address	NOEMAIL

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
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6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

21 Apr 2018, 8:52am

Driver's Signature

(If driver is not the policyholder)

Date & Time: 21 Apr 2018, 8:52am

Reporting Centre Personnel's Signature

Name: Tan Fung

NRIC/FIN No: 62040197X



Accident Photo



Accident Photo



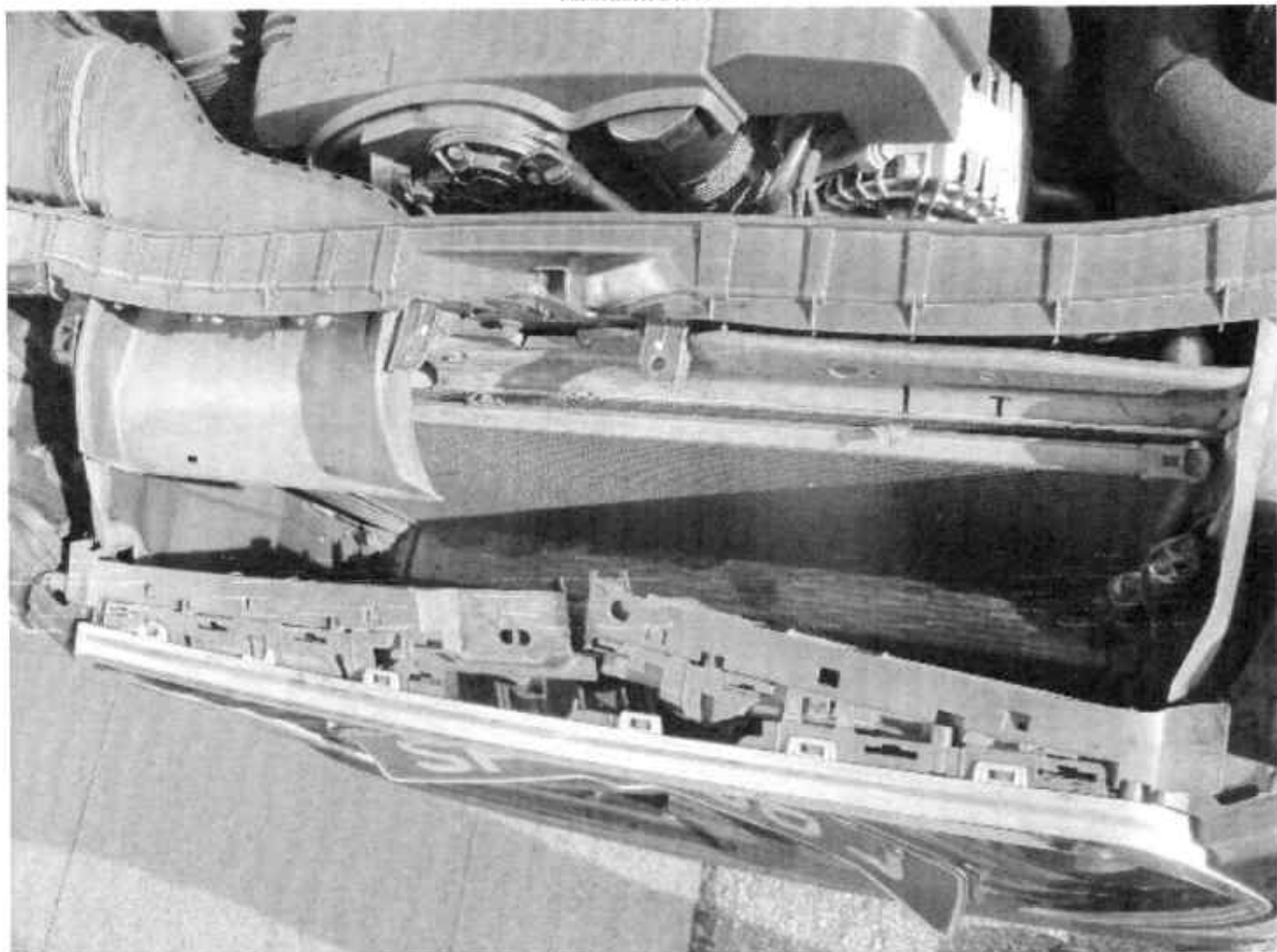
Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S9134408D



Name

OW YAM TAI
(OU RENTAI)

歐任泰

Race

CHINESE

Date of birth

20-09-1991

Sex

M

Country of birth

SINGAPORE

S9134408D

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number: S9134408D

Name:

OW YAM TAI
(OU RENTAI)

Birth Date: 20 Sep 1991

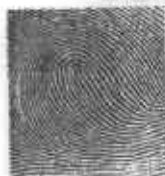
Issue Date: 17 Sep 2010



001293575A



NRIC No: S9134408D



Date of issue

20-09-2006

Address

APT BLK 682 CHOA CHU KANG CRESCENT
#11-500
SINGAPORE 680682

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3 Motor Cars =< 3000kg with =< 7 passengers, exclusive of the driver; and other motor vehicles =< 2500kg 17 Sep 2010



Licence No: S9134408D

NP 428A

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0480/2018/GW
Date	:	24-Apr-18

Vehicle not in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mdm. Liew Yok Fong
Address	:	Blk 682 Choa Chu Kang Crescent #11-500 Singapore 680682
Telephone	:	HP +65 97333961
Type of Claim	:	Own Damage Claims
Policy No.	:	2100327514-05
Vehicle No	:	SFS 836 J
Model Code	:	Audi A6 2.0 TFSI S Tronic
Model / Year	:	Jan-13
Engine No	:	CDN 300511
Chassis No	:	WAUZZZ4G0DN060097
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	20-Apr-18
Place of Accident	:	JLN Anak Bt TWDS Clementi Rd

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SFS 836 J.

S/n	Nature of Jobs	Estimated Charges
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$ 480.00 ✓
2	To dismantle and renew front bumper, both headlights and bonnet. Re-organise front crash management components. Reinstall all parts removed.	\$ 2,800.00 1250,
3	To respray front bumper and bonnet.	\$ 1,800.00 1100,
4	To carry out diagnostic checks.	S/N \$ 192.00 //
TOTAL LABOUR CHARGES		: \$ 5,272.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No.SFS 836 J.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER <i>Delint</i>	\$ 2,326.00	✓ 1860.80
2	FRONT BUMPER FIXING PARTS	\$ 236.00	+
3	FRONT BUMPER CLOSING ELEMENT <i>3 one</i>	\$ 163.00	+
4	RADIATOR GRILLE <i>Conclud</i>	\$ 1,174.00	✓ 939.20
5	RADIATOR GRILLE COVER <i>Conclud</i>	\$ 32.00	✓ 24.96
6	FOAM FILLER PIECE <i>Delint</i>	\$ 85.00	✓ 67.44
7	FRONT BUMPER SIDE REINFORCEMENT <i>Bent</i>	\$ 702.00	✓ 561.60
8	FRONT BUMPER BRACKET HOLDER-LH/RH <i>one</i>	2 \$ 446.00	+
9	FRONT BUMPER SUPPORT <i>Not Nec</i>	2 \$ 21.00	? X
10	FRONT BUMPER GUIDE PIECE-LH/RH <i>one</i>	2 \$ 64.00	+
11	FRONT BUMPER COVER <i>Conclud</i>	\$ 105.00	✓ 84
12	SIGN "CAUTION" <i>one</i>	\$ 12.00	✓ 9.28
13	HEADLIGHT FOR GAS DISCHARGE-LH/RH <i>LH Conclud RH cut</i>	2 \$ 5,806.00	✓ 4644.80
14	HEADLIGHT MOUNTING-LH/RH <i>one RH Dmgd</i>	2 \$ 206.00	✓ 82.40
15	AIR DUCT-LH/RH <i>one</i>	2 \$ 54.00	+
16	BONNET <i>Repair</i>	\$ 4,771.00	+
17	BONNET ATTACHEMENT PART <i>2</i>	\$ 123.00	+
18	BONNET CATCH HOOK <i>one</i>	\$ 122.00	+
19	BONNET LOCK BAR	2 \$ 87.00	+
20	BONNET LATCH CATCH HOOK	\$ 15.00	+
SUB-TOTAL SPARE PARTS CHARGES		:	<u>\$ 16,550.00</u>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No.SFS 836 J.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
21	BOONET LID LOCK <i>new</i>	2 \$	376.00 X
22	STICKER AIR CONDITIONER <i>new</i>	\$	17.00 +
23	FRONT SUPPORT OF ULTRASOUND SENSOR-LH/RH <i>new</i>	2 \$	118.00 ✓ 46.48 ✓
24	FRONT PARKING AID SENSOR <i>new</i>	2	TBC X
26	FRONT NO. PLATE <i>3ent</i>	S/N \$	25.00 ✓
25	SUNDRIES <i>Not new</i>	\$	400.00 ? X
TOTAL SPARE PARTS CHARGES		:	\$ 17,486.00
TOTAL LABOUR CHARGES		:	\$ 5,272.00
GRAND TOTAL		:	\$ 22,758.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : *Adrian Ling*
Surveyed Date : *25/04/18*
Authorised Date :
Excess Cost :
Liability :
Remarks : *Not Authorised, 06 Rangs*

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0480/2018/GW
Date : 24-Apr-18

Vehicle not in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

You recommended 6 days

We took 7 days exclude 1 Sunday

jb - 7 Jul 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mdm. Liew Yok Fong
Address : Blk 682 Choa Chu Kang Crescent
#11-500
Singapore 680682
Telephone : HP +65 97333961
Type of Claim : Own Damage Claims
Policy No. : 2100327514-05
Vehicle No : **SFS 836 J**
Model Code : Audi A6 2.0 TFSI S Tronic
Model / Year : Jan-13
Engine No : CDN 300511
Chassis No : WAUZZZ4G0DN060097
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 20-Apr-18
Place of Accident : JLN Anak Bt TWDS Clementi Rd

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SFS 836 J.

S/n	Nature of Jobs	Estimated Charges			
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor, headlight washer assy and front parking aid.	S/N	\$	480.00	\$ 480.00
2	To dismantle and renew front bumper, both headlights and bonnet. Re-organise front crash management components. Reinstall all parts removed.		\$	2,800.00	\$ 1,250.00
3	To respray front bumper and bonnet.		\$	1,800.00	\$ 1,100.00
4	To carry out diagnostic checks.	S/N	\$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	\$	5,272.00	\$ 3,022.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No.SFS 836 J.

S/N	Parts Description	<u>Damaged Parts & Prices</u>	
		<u>S/Nett</u>	<u>Remark</u>
1	FRONT BUMPER	\$ 2,326.00	\$ 1,860.80
2	FRONT BUMPER FIXING PARTS	\$ 236.00	
3	FRONT BUMPER CLOSING ELEMENT	\$ 163.00	
4	RADIATOR GRILLE	\$ 1,174.00	\$ 939.20
5	RADIATOR GRILLE COVER	\$ 32.00	\$ 24.96
6	FOAM FILLER PIECE	\$ 85.00	\$ 67.44
7	FRONT BUMPER SIDE REINFORCEMENT	\$ 702.00	\$ 561.60
8	FRONT BUMPER BRACKET HOLDER-LH/RH	2 \$ 446.00	
9	FRONT BUMPER SUPPORT	2 \$ 21.00	
10	FRONT BUMPER GUIDE PIECE-LH/RH	2 \$ 64.00	
11	FRONT BUMPER COVER	\$ 105.00	\$ 84.00
12	SIGN "CAUTION"	\$ 12.00	\$ 9.28
13	HEADLIGHT FOR GAS DISCHARGE-LH/RH	2 \$ 5,806.00	\$ 4,644.80
14	HEADLIGHT MOUNTING-LH/RH	2 \$ 206.00	\$ 82.40
15	AIR DUCT-LH/RH	2 \$ 54.00	
16	BONNET	\$ 4,771.00	
17	BONNET ATTACHEMENT PART	\$ 123.00	
18	BONNET CATCH HOOK	\$ 122.00	
19	BONNET LOCK BAR	2 \$ 87.00	
20	BONNET LATCH CATCH HOOK	\$ 15.00	
SUB-TOTAL SPARE PARTS CHARGES		\$ 16,550.00	\$ 8,274.48

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No.SFS 836 J.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
21	BOONET LID LOCK	2 \$ 376.00	
22	STICKER AIR CONDITIONER	\$ 17.00	
23	FRONT SUPPORT OF ULTRASOUND SENSOR-LH/RH	2 \$ 118.00	\$ 46.48
24	FRONT PARKING AID SENSOR	2 TBC	
26	FRONT NO. PLATE	S/N \$ 25.00	\$ 25.00
25	SUNDRIES	\$ 400.00	
TOTAL SPARE PARTS CHARGES		: #####	\$ 8,345.96
TOTAL LABOUR CHARGES		: \$ 5,272.00	\$ 3,022.00
GRAND TOTAL		: #####	\$ 11,367.96

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SFS 836 J

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0480/2018/MAS

14 Aug 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SFS 836 J, Audi A6 C7 2.0 TFSI Mu

With reference to the above-mentioned vehicle, no **SFS 836 J**, claimant, **Mdm. Liew Yok Fong**, please find the related document per attached.

1. A copy of the Original invoice no. 85012797 – S\$11,307.72
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SFS 836 J

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S9134408D



Name

OW YAM TAI
(OU RENTAI)

歐任泰

Race

CHINESE

Date of birth

20-09-1991

Sex

M

Country of birth

SINGAPORE

S9134408D

REPUBLIC OF SINGAPORE DRIVING LICENCE

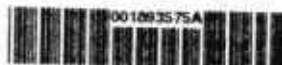
Licence Number: S9134408D

Name

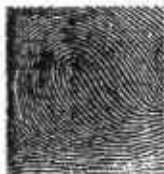
OW YAM TAI
(OU RENTAI)

Birth Date: 20 Sep 1991

Issue Date: 17 Sep 2010



NRIC No: S9134408D



Date of issue

20-09-2006

Address

APT BLK 682 CHOA CHU KANG CRESCENT
#11-500
SINGAPORE 680682

S9134408D

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(IES)

EFFECTIVE DATE

Class 3 Motor Cars $\leq$ 3000kg with $\leq$ 7 passengers, exclusive of the driver; and other motor vehicles $\leq$ 2500kg 17 Sep 2010

NP 428A





Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159928
Main Telephone 6386 2223
Main Telefax 6471 3733
Page 1 10:41

Alexandra Service Centre
281 Alexandra Road
Singapore 159928
Telephone 6386 2223
Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408861
Telephone 6386 2223
Telefax 6441 0229

Customer Service
Service Appointment
24-hour Breakdown Service
Email customer.care@premiumauto.com.sg
6386 2323
8828 1223

INS TAX INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012737 Date : 02/08/2018 Order : SFS0836J Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SFS0836J (V 19635) Regn Date: 22/01/2013 Mileage: 100882 WIP No.: 63102
Model: A6 C7 2.0 TFSI MU 4G207H (MY13 Chassis: WAUZZZ4G0DN060097 Engine: CDN 300511 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
S	SUBLET	M: TO SUPPLY VEHICLE NUMBER PLATE	25.00	1.00	25.00
D	EXC	M: 8888 Insurance Excess/Liability	-800.00	1.00	-800.00
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING AID	480.00	1.00	480.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER AND BOTH HEADLIGHT, REORGANISE FRONT CRASH MANAGEMENT COMPONENTS, REINSTALL ALL PARTS REMOVED	1250.00	1.00	1,250.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER AND BONNET	1100.00	1.00	1,100.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECKS	192.00	1.00	192.00

Sub-Total

7% GST

Grand Total



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6836 2223
Main Telefax: 6471 3733
Page 2 10:41

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6388 2223
Telefax: 6475 1023

Ubi Service Centre
35 Ubi Road 1
Singapore 408679
Telephone: 6388 2223
Telefax: 6475 1023
INS TAX INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

Customer Service
Service Appointment
Hour Breakdown Service
Email: customer.care@premiumauto.com.sg
6386 2323
6828 1231

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012797 Date : 02/08/2018 Order : SFS0836J Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SFS0836J (V 19695) Regn Date: 22/01/2013 Mileage: 100082 WIP No.: 63102
Model: A6 C7 2.0 TFSI MU 4G207H (MY13 Chassis: WAUZZZ4G0DN060097 Engine: CDN 300511 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
X	A460053651 T94	GRILLE	1.00	1174.00	939.20
X	A4609410440	HEADLAMP	1.00	2903.00	2,322.40
X	A4609410430	HEADLAMP	1.00	2903.00	2,322.40
X	A460807001	COVER	1.00	105.00	84.00
X	A460807550J	FOAM INSER	1.00	84.30	67.44
X	A460807113A	BEAM	1.00	702.00	561.60
X	A460807065A GRU	COVER	1.00	2326.00	1,860.80
X	A460853037	COVER	1.00	31.20	24.96
X	A460805608	MOUNTING	1.00	103.00	82.40
X	A460919268A T94	MOUNTING	1.00	58.10	46.48
X	ABK0010520A	PLATE	1.00	11.60	9.28

Parts 8,320.96
Labour 0.00
Sublet 3,047.00
Menus 0.00
Lubricant 0.00

Sub-Total 10,567.96
7% GST 739.76
Grand Total 11,307.72



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SFS 836 S

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0480/2018/JT
28 May 2018

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A6 C7 2.0 TFSI Mu
Vehicle Chassis No. : WAUZZZ4G0DN060097
Vehicle Regn No. : SFS 836 J
Vehicle Mileage : 100881 km
Vehicle Owner : Mdm Liew Yok Fong
Certificate No : 2100327514-05
Policy Excess : S\$856.00 (inclusive 7% GST)
Accident Date : 20th April 2018
Place : Jln Anak Bt towards Clementi
Repair Cost : \$ 11,307.72
WIP No. : 63102
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time :
Date : 28/5/18

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 Apr 2018		25 Apr 2018 18:19 Edit Adj Rpt	\$11,367.96 Edit Estimates	\$11,367.96 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: LIEW YOK FONG , ID: S1499206E									
Vehicle Reg. No.: SFS836J		Date of Loss: 20/04/2018 19:00 - :59 [62 Months and 29 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 3927251267SG		Policy/Cover Note No.: 2100327514 (Comprehensive)							
		Excess: S\$800.00							
Repairer: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Dally Amri, Mimi Zarina] MimiZarina.DallyAmri@aig.com									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 07/05/2018]									
Driver/Custodian: OW YAM TAI (26 / Male), NRIC: S9134408D, Tel: +6597333961									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (02/05/2018): Alert - Adj Mandate Approved (S\$13289.00) - SFS836J - Claim Handler: Dally Amri,... - AIG_SG (02/05/2018): SFS836J / OD / 20/04/2018 / Coverage & Excess update - AIG_SG (26/04/2018): requesting Driver Driving License									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SFS836J (3927251267SG)
 OD
 Apr 20 2018 7:00PM
 [LIEW YOK FONG]
 Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Assessment Reports															1 per page		☒			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail		Print			
1	26/04/18 13:51	Adjuster Immediate Advice													1	Load HTM				
Photos/Images															3 per page		☒			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail		Print			
1	26/04/18 13:47	General View													1	Load JPG	☒			
2	26/04/18 13:47	Chassis Number													1	Load JPG	☒			
3	26/04/18 13:47	General View													1	Load JPG	☒			
4	26/04/18 13:47	General View													1	Load JPG	☒			
5	26/04/18 13:47	General View													1	Load JPG	☒			
6	26/04/18 13:47	General View													1	Load JPG	☒			
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23	26/04/18 13:47	General View													1	Load JPG	☒			
24	26/04/18 13:47	General View													1	Load JPG	☒			
25	26/04/18 13:47	General View													1	Load JPG	☒			
26	26/04/18 13:47	General View													1	Load JPG	☒			
27	26/04/18 13:47	General View													1	Load JPG	☒			
28	26/04/18 13:47	General View													1	Load JPG	☒			
29	26/04/18 13:47	General View													1	Load JPG	☒			
Documentation															1 per page		☒			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail		Print			
1	26/04/18 13:46	Singapore Accident Statement													1	Load PDF				
2	26/04/18 13:46	Certificate of Insurance													1	Load PDF				
3	26/04/18 13:46	Driver's Driving License													1	Load PDF				
4	26/04/18 13:46	ESTIMATE													1	Load PDF				

Assessment Reports			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
5	24/08/18 10:36	WORKSHOP INVOICE	 Load PDF	
6	24/08/18 10:36	DISCHARGE VOUCHER	 Load PDF	

Linked Accident Report Documents

Assessment Reports			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	21/04/18 10:19	Accident Statement	 Load HTM	
Photos/Images			3 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	21/04/18 10:17	Accident Photo	 Load JPG	☒
2	21/04/18 10:17	Accident Photo	 Load JPG	☒
3	21/04/18 10:17	Accident Photo	 Load JPG	☒
4	21/04/18 10:17	Accident Photo	 Load JPG	☒
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9	21/04/18 10:17	Accident Photo	 Load JPG	☒
10	21/04/18 10:17	Accident Photo	 Load JPG	☒
11	21/04/18 10:17	Accident Photo	 Load JPG	☒
12	21/04/18 10:17	Accident Photo	 Load JPG	☒
13	21/04/18 10:17	Accident Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	21/04/18 10:19	Sketch Plan	 Load JPG	☒
2	21/04/18 10:19	Sketch Plan #2	 Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) 			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC/AIG18007656/AQBQ2

Date: 24/08/2018

REFERENCE

Insured/Claimant: LIEW YOK FONG Policy No: 2100327514
Date of Loss: 20/04/2018 Nature of Claim: OD Claim No: 3927251267SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SFS836J
Make & Model: AUDI A6, 2.0 TFSI (A) Engine No: CDN300511
Reg. Date: 22/01/2013 (Man. Year: 2012) Chassis No: WAUZZZ4G0DN060097
Colour: Black Odometer: 99882 km
Engine Capacity: 1984 cc
Market Value/New Car Price: S\$87,000.00
Sum Insured (\$\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/55 R17 Rear Tyre Size: 225/55 R17
Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm
Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	17,486.00	8,345.96	9,140.04	52.27
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,272.00	3,022.00	2,250.00	42.68
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (\$\$)	22,758.00	11,367.96	11,390.04	50.05
- Excess (\$\$)	800.00	800.00	0.00	0.00
(\$\$)	21,958.00	10,567.96	11,390.04	51.87
+ GST 7.00/7.00% (\$\$)	1,537.06	739.76	797.30	51.87
Nett Amount (\$\$)	23,495.06	11,307.72	12,187.34	51.87

INSPECTION

Date of Assignment: 25/04/2018
Date Inspected: 25/04/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 7.0 days

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	2,326.00 FS	*1,860.80 FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	236.00 FS	*- FS
3	1		*FRONT BUMPER CLOSING ELEMENT	Not Necessary	163.00 FS	*- FS
4	1		*RADIATOR GRILLE	Cracked	1,174.00 FS	*939.20 FS
5	1		*RADIATOR GRILLE COVER	Cracked	32.00 FS	*24.96 FS
6	1		*FOAM FILLER PIECE	Deformed	85.00 FS	*67.44 FS
7	1		*FRONT BUMPER SIDE REINFORCEMENT	Bent	702.00 FS	*561.60 FS
8	2		*FRONT BUMPER BRACKET HOLFER -LH/RH	Not Necessary	446.00 FS	*- FS
9	2		*FRONT BUMPER SUPPORT	Not Necessary	21.00 FS	*- FS
10	2		*FRONT BUMPER GUIDE PIECE -LH/RH	Not Necessary	64.00 FS	*- FS
11	1		*FRONT BUMPER COVER	Cracked	105.00 FS	*84.00 FS
12	1		*SIGN CAUTION	Necessary	12.00 FS	*9.28 FS
13	2		*HEADLIGHT FOR GAS DISCHARGE -LH/RH	N/S Cracked / O/S Cut	5,806.00 FS	*4,644.80 FS
14	1		*HEADLIGHT MOUNTING -LH/RH	O/S Damaged	206.00 FS	*82.40 FS
15	2		*AIR DUCT -LH/RH	Not Necessary	54.00 FS	*- FS
16	1		*BONNET	Repair	4,771.00 FS	*- FS
17	1		*BONNET ATTACHMENT PART	Not Necessary	123.00 FS	*- FS
18	1		*BONNET CATCH HOOK	Not Necessary	122.00 FS	*- FS
19	2		*BONNET LOCK BAR	Not Necessary	87.00 FS	*- FS
20	1		*BONNET LATCH CATCH HOOK	Not Necessary	15.00 FS	*- FS
21	2		*BONNET LID LOCK	Not Necessary	376.00 FS	*- FS
22	1		*STICKER AIR CONDITIONER	Not Necessary	17.00 FS	*- FS
23	2		*FRONT SUPPORT OF ULTRASOUND SENSOR -LH/RH	Necessary	118.00 FS	*46.48 FS
24	2		*FRONT PARKING AID SENSOR (NPA)	Not Necessary	0.00 FS	*- FS
25	1		*FRONT NO.PLATE	Bent	25.00 FS	*25.00 FS
26	1		*SUNDRIES	Not Necessary	400.00 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$) 17,486.00 8,345.96

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS ,HORNS ,FOG LAMPS ,OUTSIDE TEMPERATURE SENSOR ,HEADLIGHT WASHER ASSY AND FRONT PARKING AID	New	480.00	480.00
2	TO DISMANTLE AND RENEW FRONT BUMPER ,BOTH HEADLIGHTS AND BONNET .RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS .REINSTALL ALL PARTS REMOVED	New	2,800.00	1,250.00
3	TO RESPRAY FRONT BUMPER AND BONNET	New	1,800.00	1,100.00
4	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
Gross Labour Cost (\$\$)			5,272.00	3,022.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >