

ASS. REC. BY: Adrian King

REF:

CC3 / AU718007655 / Agbn2**ASSIGNMENT**

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. 2100437985-02Claims No. 732690086159Sum Insured: \_\_\_\_\_ Excess: 800 10/5/18

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 110K

IDAC Accident Rpt: \_\_\_\_\_ Consistent?: Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent?: Yes or No

Est. Repairs: 12 888 days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SGV1616T Yr Regn: 2015 NOVType: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A4 c.c. 1798Colour: Black A/C: Insured / Std / NI / NASp. Reading: 23849 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: WAUZZ28K7FA174851Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 245/40R18R: 245/40R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front \_\_\_\_\_ Rear \_\_\_\_\_

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. \_\_\_\_\_ D.O.I. 25/04/18Survey held at PremiumDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

DDA1626/4/18 @ 1.33pm revert to Victor via Messenger.26/5/18 @ 12.28pm Victor informed C/A via Messenger.10/5/18 @ 1.22pm informed Premium C/A & Ex: \$804 by email.09/11/18 @ 11.56am confirmed with Mr Ben Anai for \$17321.52, 12 days.  
(Red & 13117.48, 52%)

RECEIVED 30 NOV 2018

Date/Time, File Pass to?

☐ : Preli. Report13/11/18 turnin☐ : Final Report

Date/Time, File Return to?

2)

Report Format:

WER-0D

Lump Sum / I.B.I. (\$

17321.52)Days Of Repair: 12

Resurvey No. of Trip: \_\_\_\_\_

Add Fee:

☐ : Site Insp (\$☐ : Interview (\$☐ : Tech. Invs (\$☐ : Weekend (\$

Survey Fee:

Transportation:

S + RS \$

Photos

Others

TOTAL

20010210

**Note: This document has not been finalised.**  
**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #07-16  
Singapore 079120

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Dally Amri, Mimi Zarina

Date: 26 Apr 2018

**Preliminary Advice**

Vehicle No : SGV1616T  
Make : AUDI A4  
Assignment Date : 25/04/2018  
Date of Inspection : 25/04/2018  
Inspection At : PREMIUM AUTOMOBILES PTE LTD (UBI)  
55 UBI ROAD 1  
SINGAPORE 408699

Accident Date : 18/04/2018  
Policy No. : 2100437985-02  
Excess : S\$0.00  
Est. Duration of Repair : 12.00

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	25,439.00
Revised Amount	:S\$	12,467.00
Check Items (Estimated)	:S\$	1,904.00
Total	:S\$	14,371.00

Lump Sum Repair :S\$

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	110,000.00
COE / PARF Rebate	:S\$	64,643.00
Salvage Value	:S\$	
Margin for Repair	:S\$	45,357.00

**Remarks**

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :

## Shiau Chan (LKKAuto)

---

**From:** Shiau Chan (LKKAuto)  
**Sent:** Friday, 9 November 2018 11:56 AM  
**To:** Boo seng yak; SUR; Carrine Leong; jiayee.yap@premiumauto.com.sg; Chang Chee Sing  
**Subject:** RE: FINAL REVISION - SGV1616T - OD AIG - SURVEYED 25 APR 18

Dear Mr Boo,

WITHOUT PREJUDICE

Confirm final fig \$12,321.52 before excess \$800.00 & GST and 12 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Boo seng yak <boojohnny@gmail.com>

**Sent:** Monday, 30 July 2018 10:28 AM

**To:** Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>

**Subject:** FINAL REVISION - SGV1616T - OD AIG - SURVEYED 25 APR 18

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$12,321.52 @ 12 days of repairs.

Your early closure is well appreciated.

Best regards - jb

## Denise Tay (LKKAUTO)

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**From:** Denise Tay (LKKAUTO)  
**Sent:** Thursday, 10 May 2018 1:22 PM  
**To:** 'Claims'; Shiao Chan (LKKAUTO); SUR  
**Subject:** RE: SGV 1616 L Own Damage Claims

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SGV1616T (Excess \$800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims [<mailto:claims@premiumauto.com.sg>]  
**Sent:** Thursday, 10 May 2018 9:33 AM  
**To:** Shiao Chan (LKKAUTO) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Subject:** RE: SGV 1616 L Own Damage Claims

Dear Shiao chan,

Any update approval for this case?

Please advice, urgent thanks.

Best Regards,  
Grant Chong

Claims Advisor

Premium Automobiles Pte Ltd [Reg No 199902271W]  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183  
e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

## View Received Message

This mail is associated with :

**\*SGV1616T (7396900861SG)**

OD

Apr 18 2018 6:30PM

[SLOW OI LIN]

Premium Automobiles Pte Ltd

[Reply](#)[Reply All](#)[Mark as Unread](#)[Print Message](#)[Delete Message](#)[Forward](#)

**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 10/05/2018 12:28 PM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$12467.00) - SGV1616T - Claim Handler: Dally Amri, Mimi Zarina

Approved:12467.00:Re-Inspection to be done for damage check and supplementary items / labour.

### DOCUMENTS SUMMARY

There are no documents.

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	5048C
<b>Vehicle Details</b>	
Vehicle No.:	SGV1616T
Vehicle to be Exported:	No
Intended De-registration Date:	26 Apr 2018
Vehicle Make:	AUDI
Vehicle Model:	A4 1.8 TFSI MU ATTRACTION
Primary Colour:	Grey
Manufacturing Year:	2015
Engine No.:	CJE112319
Chassis No.:	WAUZZZ8K7FA174851
Maximum Power Output:	125.0 kW (167 bhp)
Open Market Value:	\$29,477.00
Original Registration Date:	16 Nov 2015
First Registration Date:	16 Nov 2015
Transfer Count:	0
Actual ARF Paid:	\$28,268.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	15 Nov 2025
PARF Rebate Amount:	\$21,201.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	15 Nov 2025
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$57,501.00
COE Rebate Amount:	\$43,442.00
<b>Total Rebate Amount:</b>	<b>\$64,643.00</b>

The information contained herein is correct as at 26 Apr 2018

OK

**SINGAPORE ACCIDENT STATEMENT**

**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

**ACCIDENT STATEMENT**

Date Of Report	20/04/2018 11:28
Date Of Accident	18/04/2018 18:30
Exact Location Of Accident	ONE RAFFLES PARK CARPARK
Country/State of Loss	SINGAPORE

**DETAILS OF OWN VEHICLE**

Vehicle Registration Number	SGV1616T
<b>Insured/Policyholder</b>	
Name Of Registered Owner	SIOW OI LIN
NRIC No	S0095048C
Email Address	OILIN.SIOW@GMAIL.COM
Mobile Phone No	(LOCAL) +65-98389982
Alternative Phone No	HOME-65811981

**Vehicle Particulars**

Manufacturer	AUDI
Model	A4 1.8T FSI MU 8K203
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

**Insurance Company**

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100437985-02
Cover Note Number	

**Driver**

Name of Driver	SIOW OI LIN
NRIC No	S0095048C
Date Of Birth	03/11/1954
Occupation	INDOOR
Date Of Driving Pass	31/03/1978
Driving Experience	40 YEARS AND 0 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-98389982
Fax Number	
Contact Number	HOME-65811981
Email Address	OILIN.SIOW@GMAIL.COM

Address	73 CHISELHURST GROVE
Postcode	558656
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

I WAS AT THE RAFFLES PLACE BUILDING AND GOING TO PARK MY CAR. AS I TURNED INTO B2 LEVEL, I TURNED TWO QUICKLY AT THE SHARP TURN AND HENCE HIT THE BACK LEFT SIDE OF THE CAR.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	
Vehicle Make/Model/Colour	WALL
Details Of Properties	
Vehicle Category	NA/UNKNOWN
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	



## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time: 20/4/2018

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name: Tony Ferny

NRIC/FIN No.: 620401674

### Sketch Plan #2

### SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was at the Raffles Place Building and going to park my car. As I turned into B2 level, I turned too quickly on the sharp turn and hence hit the back left side of the car.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature \_\_\_\_\_

Date & Time: 20/4/2018

Driver's Signature \_\_\_\_\_

(If driver is not the policyholder)

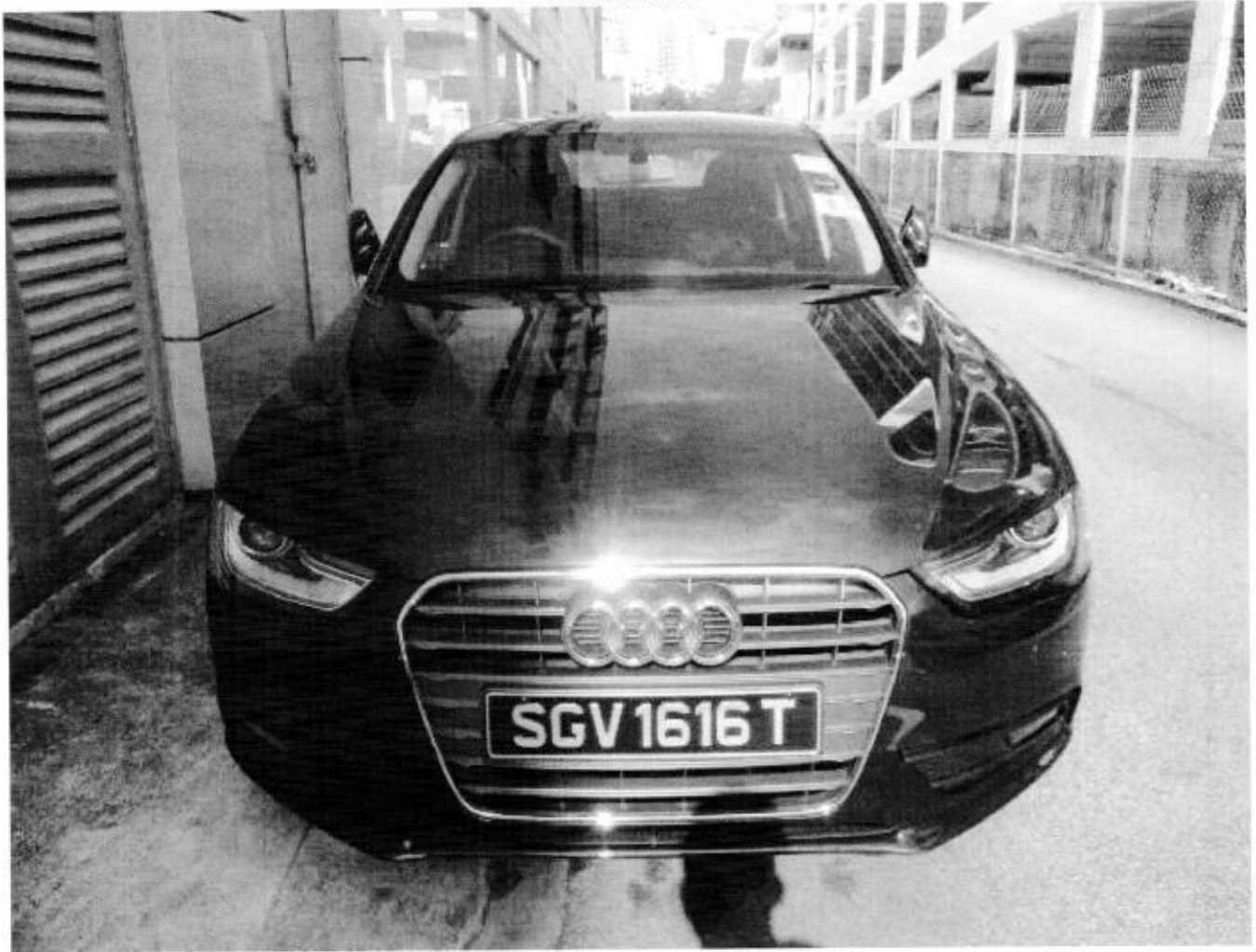
Date &amp; Time:

Reporting Centre Personnel's Signature

Name: Tony Fozz

NRIC/FIN NO. 6820401976

Accident Photo



REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S0095048C



Name

SIEW OI LIN

萧爱玲

Race

CHINESE

Date of birth

03-11-1954

Country/Place of birth

SINGAPORE

Sex

F

S0095048C

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number: S0095048C

Name

SIEW OI LIN

Birth Date: 03 Nov 1954

Issue Date: 28 Feb 2003



5187723



NRIC No. S0095048C



Date of issue

01-07-2013

73 CHISELHURST GROVE  
SINGAPORE 558658

S0095048C

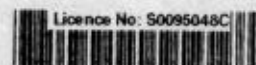
05/02/2014

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3 Motor Cars and Motor Tractors the weight of  
which unladen does not exceed 2500 kilograms

31 Mar 1978



NP 428A



# CERTIFICATE OF INSURANCE

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : SIOU CH LIN  
Period of Insurance : 15 Nov 2017 To 15 Nov 2018  
Engine No. : CJE112319  
Chassis No. : WAUZZZ8K7FA174851

Vehicle No. : SGV1818T  
Policy No. : 2100437995-02  
Endorsement No. :  
Issued Date : 01 Nov 2017

### ABOUT THE COVER

Make/Model : AUDI A4 1.8 TFSI MU ATTRACTION (WBW)  
Engine Capacity/Tonnage : 1,798.00 CC  
Driver Restriction : NA  
First Year of Registration : 2015  
Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive\*

a) The Policyholder  
b) Any other person who is driving on the policyholder's behalf with his/her permission  
This policy will not cover any person who is driving on the policyholder's behalf with his/her permission if the person is not a resident of Singapore.

Age Condition

All Age Condition

Limitation as to use\*

This policy is issued for the purpose of insuring the vehicle against theft, fire, collision, and other risks. It does not cover the vehicle when it is being used for hire or reward, or for any other purpose not intended by the policyholder.

Loss of Use

Underwriters standard coverage by Section 6 of the Motor Vehicle (Third Party Risks and Compensation) Act (Cap. 180) and Section 32 of the Road Transport Act, 1987 (Malaysia) are not to be included under this policy.

### EXCESS

Section 1  
Fire - \$500 (Over Damage) - \$500 (Fixed Cover) - \$0

Section 2  
Property Damage - \$0

Windscreen - \$100

Named Driver and Excess (where applicable)

SGV1818T - \$200 (Over Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

Audi Customer Service Centre - Add: 45 Little Road, 1 (Singapore) 4360332323

For other Approved Reporting Centres/Authorised Repairers, please refer to the 24-hour accident emergency hotline at +65 6738 6220. Alternatively, you may refer to AIG website www.aig.com.sg or AIG (S) Motor App (Apple App Store and Google Play).

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

0504123230

PREMIUM LEASING - JP

201 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 119538

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.

AUTHORISED REPRESENTATIVE

0504123230

This document is prepared by AIG Asia Pacific Insurance Pte. Ltd. (AIG) and is subject to the terms and conditions of the policy.

AIG Asia Pacific Insurance Pte. Ltd.

24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (subject to availability)
- Assistance in filing a claim
- Medical assistance

What should I do in the event of an accident?

- Stop your car where you are in a safe place.
- Do not move your car or those with the other party.
- Report the accident to the police and the AIG hotline.
- Do not speak to the other party or their insurer without the presence of the AIG surveyor.
- Do not sign any documents without the presence of the AIG surveyor.

If no one is injured in the accident:

- Your driver should make a police report.
- Record vehicle number, name and address of the driver, name and address of the other party, name and address of the witness, name and address of the insurance company and policy number of the other party.
- Report the accident to the police and the AIG hotline.
- Report the accident to the police and the AIG hotline.
- Report the accident to the police and the AIG hotline.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Report the accident to the police, providing full details of the circumstances of the accident.
- Report the accident to the police, providing full details of the circumstances of the accident.
- Report the accident to the police, providing full details of the circumstances of the accident.
- Report the accident to the police, providing full details of the circumstances of the accident.

### LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

### Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within 3 working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the original insurance policy and schedule issued by AIG, a copy of the Accident Report from Audi Customer Service Centre must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Premium Automobiles Pte. Ltd.

Activation Hotline: 64741223

55 Ubi Road 1 Singapore 408659

Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 1pm

\*This Rental Car Company's Terms & Conditions apply to all individuals, including security deposit, accident liability, and other conditions (Refer to the Rental Car Company's website for details).

### IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 180), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 180).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/0470/2018/GW  
Date : 20-Apr-18

**Vehicle NOT IN workshop. Kindly arrange for survey.**

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

Owner's Name : Ms. Siow Oi Lin  
Address : 73 Chiselhurst Grove  
Singapore 558656  
Telephone : HP +65 98389982  
Type of Claim : Own Damage Claim  
Policy No. : 2100437985-02  
Vehicle No : **SGV 1616 T**  
Model Code : Audi A4 1.8 TFSI Mu  
Model / Year : Nov-15  
Engine No : CJE 112319  
Chassis No : WAUZZZ8K7FA174851  
Mileage : -  
Date In :  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 18-Apr-18  
Place of Accident : One Raddles Park Carpark

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SGV 1616 T.

S/N	Nature of Jobs	Estimated Charges
1	To remove and reinstall rear parking aid. Check function.	S/N \$ 280.00 ✓
2	To renew lhs 1/4 glass and rear windscreen to facilitate fender renewal.	S/N \$ 600.00 ✓
3	To remove and transfer both lhs rear door's multi-lock system and power window devices.	S/N \$ 280.00 X.
4	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment.	S/N \$ 1,400.00 ✓
5	To remove and reinstall rear seat, back rest, hat tray, abcd pillar trims, luggage compartment trims, seat belts. Dislodge roof liner and disengage curtain airbag etc.	S/N \$ 1,400.00 ✓
6	To dismantle rear bumper and rear lid. Cut out and weld lhs rear fender and outer wheel house. Renew lhs rear door, align to position. Reinstall all parts removed.	\$ <del>6,600.00</del> 3000. ✓
7	To respray lhs rear door, lhs rear fender, outer wheel house, lhs sill panel, door entrance, drain panel, roof channel, end panelling and rear bumper. To carry out stone chip treatment and joint sealer works.	\$ <del>5,200.00</del> 2300. ✓
8	To carry out diagnostic check.	S/N \$ 192.00 ✓
TOTAL LABOUR CHARGES		: <u>\$ 15,952.00</u>

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SGV 1616 T.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR DOOR-LH <i>Repair</i>	\$ 2,509.00	X.
2	REAR DOOR ATTACHMENT PART-LH <i>Free</i>	\$ 72.00	X
3	REAR OUTER DOOR SEAL-LH	\$ 192.00	X.
4	BONDING AGENT <i>Free</i>	\$ 43.00	X
5	CLEANING SOLUTION	\$ 64.00	X
6	REAR DOOR HANDLE-LH <i>cut</i>	\$ 131.00	✓ 104.40
7	REAR MOUNTING BAR-LH <i>new</i>	\$ 274.00	X.
8	REAR SIDE PANEL-LH <i>Distorted</i>	\$ 2,216.00	✓ 1772.80
9	REAR WHEEL HOUSING-LH <i>Repair</i>	\$ 558.00	X.
10	REAR WHEEL HOUSING LINER-LH <i>Free</i>	\$ 199.00	X X
11	REAR WHEEL HOUSING ATTACHMENT PARTS-LH	\$ 38.00	X
12	REAR BUMPER GUIDE SECTION-LH <i>Free</i>	\$ 37.00	X
13	REAR BUMPER UPPER GUIDESSECTION-LH	\$ 20.00	X.
14	REAR SIDE MIRROR <i>new.</i>	\$ 204.00	? 163.20
15	REAR WINDSCREEN <i>Free</i>	\$ 1,020.00	? X
16	PRIMER <i>new</i>	2 \$ 48.00	✓ 79.12
17	REAR SIDE WINDOW TRIM STRIPS <i>new</i>	\$ 282.00	X
18	1/4 GLASS SEALANT <i>Free</i>	S/N \$ 100.00	✓
19	REAR WINDSCREEN SEALANT	S/N \$ 200.00	✓
20	ACRYLIC SEALER <i>new.</i>	S/N \$ 180.00	? ✓
<b>SUB-TOTAL SPARE PARTS</b>		<b>\$ 8,387.00</b>	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.



# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SGV 1616 T.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	CAVITY WAX	S/N \$ 140.00	✓
22	STONE CHIP	S/N \$ 180.00	✓
23	METAL FILLER POWDER	S/N \$ 280.00	✓
24	SUNDRIES	\$ 500.00	✓ X
TOTAL SPARE PARTS		: \$ 9,487.00	
TOTAL LABOUR CHARGES		: \$ 15,952.00	
GRAND TOTAL		: \$ 25,439.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name :

Surveyed Date :

Authorised Date :

Excess Cost :

Liability :

Remarks :

Adrian Lim  
25/04/18

Not Authorised, 12 days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

## Please Note

- : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
- For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/0470/2018/GW  
Date : 20-Apr-18

**Vehicle NOT IN workshop. Kindly arrange for survey.**

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

*Hi Adrian  
12 days - ok - jb - 30 Jul 18*

**Attn: Mr. Adrian Ling - Motor Claims Dept**  
**Tel: 6841 0055 - Fax: 6256 4315**

Owner's Name : Ms. Siow Oi Lin  
Address : 73 Chiselhurst Grove  
Singapore 558656  
Telephone : HP +65 98389982  
Type of Claim : Own Damage Claim  
Policy No. : 2100437985-02  
Vehicle No : **SGV 1616 T**  
Model Code : Audi A4 1.8 TFSI Mu  
Model / Year : Nov-15  
Engine No : CJE 112319  
Chassis No : WAUZZZ8K7FA174851  
Mileage : -  
Date In :  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 18-Apr-18  
Place of Accident : One Raddles Park Carpark

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SGV 1616 T.

S/N	Nature of Jobs	Estimated Charges			
1	To remove and reinstall rear parking aid. Check function.	S/N	\$	280.00	\$ 280.00
2	To renew lhs 1/4 glass and rear windscreen to facilitate fender renewal.	S/N	\$	600.00	\$ 600.00
3	To remove and transfer both lhs rear door's multi-lock system and power window devices.	S/N	\$	280.00	
4	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment.	S/N	\$	1,400.00	\$ 1,400.00
5	To remove and reinstall rear seat, back rest, hat tray, abcd pillar trims, luggage compartment trims, seat belts. Dislodge roof liner and disengage curtain airbag etc.	S/N	\$	1,400.00	\$ 1,400.00
6	To dismantle rear bumper and rear lid. Cut out and weld lhs rear fender and outer wheel house. Renew lhs rear door, align to position. Reinstall all parts removed.		\$	6,600.00	\$ 3,000.00
7	To respray lhs rear door, lhs rear fender, outer wheel house, lhs sill panel, door entrance, drain panel, roof channel, end panelling and rear bumper. To carry out stone chip treatment and joint sealer works.		\$	5,200.00	\$ 2,300.00
8	To carry out diagnostic check.	S/N	\$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	\$	15,952.00	\$ 9,172.00

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SGV 1616 T.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR DOOR-LH	\$ 2,509.00	
2	REAR DOOR ATTACHMENT PART-LH	\$ 72.00	
3	REAR OUTER DOOR SEAL-LH	\$ 192.00	
4	BONDING AGENT	\$ 43.00	
5	CLEANING SOLUTION	\$ 64.00	
6	REAR DOOR HANDLE -LH	\$ 131.00	\$ 104.40
7	REAR MOUNTING BAR-LH	\$ 274.00	
8	REAR SIDE PANEL-LH	\$ 2,216.00	\$ 1,772.80
9	REAR WHEEL HOUSING-LH	\$ 558.00	
10	REAR WHEEL HOUSING LINER-LH	\$ 199.00	
11	REAR WHEEL HOUSING ATTACHMENT PARTS-LH	\$ 38.00	
12	REAR BUMPER GUIDE SECTION-LH	\$ 37.00	
13	REAR BUMPER UPPER GUIDESECTON-LH	\$ 20.00	
14	REAR SIDE MIRROR (QUARTER GLASS)	\$ 204.00	\$ 163.20
15	REAR WINDSCREEN	\$ 1,020.00	
16	PRIMER	2 \$ 48.00	\$ 29.12
17	REAR SIDE WINDOW TRIM STRIPS	\$ 282.00	
18	1/4 GLASS SEALANT	S/N \$ 100.00	\$ 100.00
19	REAR WINDSCREEN SEALANT	S/N \$ 200.00	\$ 200.00
20	ACRYLIC SEALER	S/N \$ 180.00	\$ 180.00
<b>SUB-TOTAL SPARE PARTS</b>		<b>\$ 8,387.00</b>	<b>\$ 2,549.52</b>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SGV 1616 T.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
			\$ 2,549.52
21	CAVITY WAX	S/N \$ 140.00	\$ 140.00
22	STONE CHIP	S/N \$ 180.00	\$ 180.00
23	METAL FILLER POWDER	S/N \$ 280.00	\$ 280.00
24	SUNDRIES	\$ 500.00	
	TOTAL SPARE PARTS	: \$ 9,487.00	\$ 3,149.52
	TOTAL LABOUR CHARGES	: \$ 15,952.00	\$ 9,172.00
	GRAND TOTAL	: \$ 25,439.00	\$ 12,321.52

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name :  
Surveyed Date :  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks :

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the  
progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SGV 1616 T**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/0470/2018/MAS

29 Nov 2018

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

**RE: INSURANCE CLAIM FOR SGV 1616 T, Audi A4 1.8T FSI Mu**

With reference to the above-mentioned vehicle, no. **SGV 1616 T** claimant, **Ms. Siow Oi Lin**, please find the related document per attached.

1. A copy of the Original invoice no. 85013176 – S\$12,328.03
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encls

AIG – SGV 1616 T

total pages

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183



### ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	25 Apr 2018		25 Apr 2018 18:15 <a href="#">Edit Adj Rpt</a>	<b>S\$12,321.52</b> <a href="#">Edit Estimates</a>	<b>S\$12,321.52</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured:	<b>SIOW OI LIN</b> , ID: S0095048C, Tel: +6598389982, Email: OILIN.SIOW@GMAIL.COM								
Vehicle Reg. No.:	<b>SGV1616T</b>	Date of Loss:	18/04/2018 18:00 - :59 [29 Months and 2 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>OD / 7396900861SG</b>	Policy/Cover Note No.:	2100437985-02 (Comprehensive)						
		Excess:	S\$800.00						
Repairer:	<b>Premium Automobiles Pte Ltd (UBI)</b> 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (SG)</b> - Tel: 65-6419-3000 ... [Handled by <b>Dally Amri, Mimi Zarina</b> ] MimiZarina.DallyAmri@aig.com								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>ADRIAN LING</b> ] ... [Final Rpt due 07/05/2018]								
Driver/Custodian:	<b>SIOW OI LIN (63 / Female)</b> , NRIC: S0095048C, Tel: +6598389982								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG (10/05/2018): Alert - Adj Mandate Approved (S\$12467.00) - SGV1616T - Claim Handler: Dally Amri...</li> <li>AIG_SG (10/05/2018): SGV1616T / OD / 18/04/2018 / Coverage &amp; Excess update</li> <li>AIG_SG (26/04/2018): requesting undertaking letter and interview form</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SGV1616T (7396900861SG)

OD

Apr 18 2018 6:30PM

[SIOW OI LIN]

Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			Use Viewer		
Assessment Reports															1 per page			<input checked="" type="checkbox"/>		
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print		
1	26/04/18 13:29		Adjuster Immediate Advice												1 Load HTM					
Photos/Images															3 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print		
1	26/04/18 13:30		General View												1 Load JPG			<input checked="" type="checkbox"/>		
2	26/04/18 13:30		Chassis Number												1 Load JPG			<input checked="" type="checkbox"/>		
3	26/04/18 13:30		General View												1 Load JPG			<input checked="" type="checkbox"/>		
4	26/04/18 13:30		General View												1 Load JPG			<input checked="" type="checkbox"/>		
5	26/04/18 13:30		General View												1 Load JPG			<input checked="" type="checkbox"/>		
6	26/04/18 13:30		General View												1 Load JPG			<input checked="" type="checkbox"/>		
7	26/04/18 13:30		General View												1 Load JPG			<input checked="" type="checkbox"/>		
8	26/04/18 13:30		General View												1 Load JPG			<input checked="" type="checkbox"/>		
9	26/04/18 13:30		General View												1 Load JPG			<input checked="" type="checkbox"/>		
10	26/04/18 13:30		General View												1 Load JPG			<input checked="" type="checkbox"/>		
11	26/04/18 13:30		General View												1 Load JPG			<input checked="" type="checkbox"/>		
12	26/04/18 13:30		General View												1 Load JPG			<input checked="" type="checkbox"/>		
13	26/04/18 13:30		General View												1 Load JPG			<input checked="" type="checkbox"/>		
14	26/04/18 13:30		General View												1 Load JPG			<input checked="" type="checkbox"/>		
15	26/04/18 13:30		General View												1 Load JPG			<input checked="" type="checkbox"/>		
16	26/04/18 13:30		General View												1 Load JPG			<input checked="" type="checkbox"/>		
17	26/04/18 13:30		General View												1 Load JPG			<input checked="" type="checkbox"/>		
Documentation															1 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print		
1	26/04/18 13:32		Singapore Accident Statement												1 Load PDF					
2	26/04/18 13:32		Certificate of Insurance												1 Load PDF					
3	26/04/18 13:32		Driver's Driving License												1 Load PDF					
4	26/04/18 13:32		ESTIMATE												1 Load PDF					
5	09/05/18 17:42		under taking letter and interview												1 Load PDF					
6	04/12/18 11:06		WORKSHOP INVOICE												1 Load PDF					
7	04/12/18 11:06		DISCHARGE VOUCHER												1 Load PDF					

## Linked Accident Report Documents

			View		Use Viewer
Assessment Reports			1 per page		
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	20/04/18 11:43	Accident Statement		Load HTM	
Photos/Images			3 per page		
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	20/04/18 11:41	Accident Photo		Load JPG	
2	20/04/18 11:41	Accident Photo		Load JPG	
3	20/04/18 11:41	Accident Photo		Load JPG	
4	20/04/18 11:41	Accident Photo		Load JPG	
5	20/04/18 11:41	Accident Photo		Load JPG	
6	20/04/18 11:41	Accident Photo		Load JPG	

7	20/04/18 11:41	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
8	20/04/18 11:41	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
9	20/04/18 11:41	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
10	20/04/18 11:41	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
11	20/04/18 11:41	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>			1 per page <input type="checkbox"/>		
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	20/04/18 11:35	Sketch Plan		Load JPG	<input checked="" type="checkbox"/>
2	20/04/18 11:35	Sketch Plan #2		Load JPG	<input checked="" type="checkbox"/>

## Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 100px; width: 100%;"></div>				
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>				

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #07-16  
Singapore 079120

Our File No: CC3/AIG18007655/AQBN2

Date: 04/12/2018

### REFERENCE

Insured/Claimant: SIOU OI LIN Policy No: 2100437985-02  
Date of Loss: 18/04/2018 Nature of Claim: OD Claim No: 7396900861SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SGV1616T  
Make & Model: AUDI A4, 1.8 TFSI MU (B8) (A) Engine No: CJE112319  
Reg. Date: 16/11/2015 (Man. Year: 2015) Chassis No: WAUZZZ8K7FA174851  
Colour: Black Odometer: 23849 km  
Engine Capacity: 1798 cc  
Market Value/New Car Price: S\$110,000.00  
Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

### CONDITION OF TYRES

Front Tyre Size: 245/40 R18 Rear Tyre Size: 245/40 R18  
Front Left Side: Goodyear 6 mm Rear Left Side: Goodyear 6 mm  
Front Right Side: Goodyear 6 mm Rear Right Side: Goodyear 6 mm

The above values represent the remaining tyre treads depth

### COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	9,487.00	3,149.52	6,337.48	66.80
Miscellaneous Items	0.00	0.00	0.00	
Labour	15,952.00	9,172.00	6,780.00	42.50
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>25,439.00</b>	<b>12,321.52</b>	<b>13,117.48</b>	<b>51.56</b>
<b>- Excess (S\$)</b>	<b>800.00</b>	<b>800.00</b>	<b>0.00</b>	<b>0.00</b>
<b>(S\$)</b>	<b>24,639.00</b>	<b>11,521.52</b>	<b>13,117.48</b>	<b>53.24</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>1,724.73</b>	<b>806.51</b>	<b>918.22</b>	<b>53.24</b>
<b>Nett Amount (S\$)</b>	<b>26,363.73</b>	<b>12,328.03</b>	<b>14,035.70</b>	<b>53.24</b>

### INSPECTION

Date of Assignment: 25/04/2018  
Date Inspected: 25/04/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)  
55 Ubi Road 1  
Singapore 408699

Estimated Period of Repair: 12.0 days

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*REAR DOOR - LH	Repair	2,509.00 FS	*- FS
2	1	*REAR DOOR ATTACHMENT PART - LH	Not Necessary	72.00 FS	*- FS
3	1	*REAR OUTER DOOR SEAL - LH	Not Necessary	192.00 FS	*- FS
4	1	*BONDING AGENT	Not Necessary	43.00 FS	*- FS
5	1	*CLEANING SOLUTION	Not Necessary	64.00 FS	*- FS
6	1	*REAR DOOR HANDLE - LH	Cut	131.00 FS	*104.40 FS
7	1	*REAR MOUNTING BAR - LH	Not Necessary	274.00 FS	*- FS
8	1	*REAR SIDE PANEL - LH	Distorted	2,216.00 FS	*1,772.80 FS
9	1	*REAR WHEEL HOUSING - LH	Repair	558.00 FS	*- FS
10	1	*REAR WHEEL HOUSING LINER - LH	Not Necessary	199.00 FS	*- FS
11	1	*REAR WHEEL HOUSING ATTACHMENT PARTS - LH	Not Necessary	38.00 FS	*- FS
12	1	*REAR BUMPER GUIDE SECTION - LH	Not Necessary	37.00 FS	*- FS
13	1	*REAR BUMPER UPPER GUIDE SECTION - LH	Not Necessary	20.00 FS	*- FS
14	1	*REAR SIDE MIRROR	Necessary	204.00 FS	*163.20 FS
15	1	*REAR WINDSCREEN	Not Necessary	1,020.00 FS	*- FS
16	2	*PRIMER	Necessary	48.00 FS	*29.12 FS
17	1	*REAR SIDE WINDOW TRIM STRIPS	Not Necessary	282.00 FS	*- FS
18	1	*1/4 GLASS SEALANT	Necessary	100.00 FS	*100.00 FS
19	1	*REAR WINDSCREEN SEALANT	Necessary	200.00 FS	*200.00 FS
20	1	*ACRYLIC SEALER	Necessary	180.00 FS	*180.00 FS
21	1	*CAVITY WAX	Necessary	140.00 FS	*140.00 FS
22	1	*STONE CHIP	Necessary	180.00 FS	*180.00 FS
23	1	*METAL FILLER POWDER	Necessary	280.00 FS	*280.00 FS
24	1	*SUNDRIES	Not Necessary	500.00 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	9,487.00	3,149.52
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Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE AND REINSTALL REAR PARKING AID. CHECK FUNCTION.	New	280.00	280.00
2	TO RENEW LHS 1/4 GLASS AND REAR WINDSCREEN TO FACILITATE FENDER RENEWAL.	New	600.00	600.00
3	TO REMOVE AND TRANSFER BOTH LHS REAR DOORS MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES.	New	280.00	-
4	TO DISLodge AND REINSTALL REAR WIRE HARNESS FOR LIGHTS, BATTERY MANAGER, FUSE AND RELAY TRAYS, ELECTRICAL AND AUDIO EQUIPMENT.	New	1,400.00	1,400.00
5	TO REMOVE AND REINSTALL REAR SEAT, BACK REST, HAT TRAY, ABCD PILLAR TRIMS, LUGGAGE COMPARTMENT TRIMS, SEAT BELTS. DISLodge ROOF LINER AND DISENGAGE CURTAIN AIRBAG ETC.	New	1,400.00	1,400.00
6	TO DISMANTLE REAR BUMPER AND REAR LID. CUT OUT AND WELD LHS REAR FENDER AND OUTER WHEEL HOUSE, RENEW LHS REAR DOOR, ALIGN TO POSITION. REINSTALL ALL PARTS REMOVED.	New	6,600.00	3,000.00
7	TO RESPRAY LHS REAR DOOR, LHS REAR FENDER, OUTER WHEEL HOUSE, LHS SILL PANEL, DOOR ENTRANCE, DRAIN PANEL, ROOF CHANNEL, END PANELLING AND REAR BUMPER. TO CARRY OUT STONE CHIP TREATMENT AND JOINT SEALER WORKS.	New	5,200.00	2,300.00
8	TO CARRY OUT DIAGNOSTIC CHECK.	New	192.00	192.00
Gross Labour Cost (\$\$)			15,952.00	9,172.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >