

CASE OWNER:

CC<sup>3</sup> / Mh 1800 7652 / 1

IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II : \$5

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

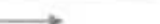
OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SLV 2424P



INSRS:

WSP:

Tel:

Liability:

RMKS:

Premium



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

FIR:

Moto/Reject Instruction:

LOI:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

\$5

13851.54

Loss of Rental (LOR):

\$5

(

days)

Loss of Use (LOU):

\$5

1050.00

x

10

days)

Loss of Income (LOI):

\$5

-

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

\$5

Medical:

\$5

Disbursement:

\$5

Legal Cost:

\$5

(e.g. Tow/ Independent)

1) Claim status: No Claim/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

\$5

14851.54

Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

14851.54

Name 1:

Premium Automobiles Pte Ltd

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

REF: CC3 / ALH18007652 / AH22

ISS. REC. BY: Adrian Ling

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. 999994635

Claims No. 4128752040 SG

Sum Insured: \_\_\_\_\_ Excess: 3500

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: 215K

IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 09/8/18 days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SLV 2424P Yr Regn: 2017, Dec

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi S3 c.c. 1984

Colour: Grey A/C: Insured / Std / Nil / NA

Sp. Reading: 5945 T/Radio: Insured / Std / Nil / NA

Eng No: \_\_\_\_\_

C/No: WAU2228V9J1020385

Gen. Cond: Goody Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/40 R18

R: 225/40 R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front \_\_\_\_\_ Rear \_\_\_\_\_

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. \_\_\_\_\_ D.O.I. 25/04/18

Survey held at: Premium

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

| Date / Time | Action / Instruction  |
|-------------|---|
|             | OP ALG.   |
|             | SLV 2424P - X \$12945.36 (Red: 11245.12 / 46%)  |
|             | 2 damage 800 120 6556 101 2216  |
|             | RECEIVED 11 MAY 2018 property dept  |
|             | Revert the merimen  |
| 27/4/18     | Rece approved from victor by merimen 6419 1786  |
| 30/4/18     | Email repaire c/A ex \$3500   |
| 02/5/18     | Sent 8 call George + on hold authorisation as 2 damage still pending unv credin         |
| 10/5/18     | George informed OP smith to TP. Already inform 2 damage that we will submit at our end. |

Date/Time, File Pass to?

☒ : Prel. Report

Days Of Repair: -

1) typant

☐ : Final Report

Resurvey No. of Trip: -

Date/Time, File Return to?

2)

Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech. Invs (\$☐ : Weekend (\$

Survey Fee:

Transportation:

3 + RS, SI

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

|            |   |                    |
|------------|---|--------------------|
| Estimate   | : | Accident Repairs   |
| Workshop   | : | Ubi Road 1         |
| Contact No | : | 6366 2323          |
| Fax No     | : | 6841 1183          |
| Reference  | : | PA/OD/0493/2018/JT |
| Date       | : | 25-Apr-18          |

Vehicle IN workshop. Kindly arrange for survey.

## AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

|                   |   |                                   |
|-------------------|---|-----------------------------------|
| Owner's Name      | : | Premium Automobiles Pte Ltd       |
| Address           | : | 55 Ubi Road 1<br>Singapore 408699 |
| Telephone         | : | Hp +65 8777 9608                  |
| Type of Claim     | : | Own Damage Claims                 |
| Policy No.        | : | 100834110                         |
| Vehicle No        | : | <b>SLV 2424 P</b>                 |
| Model Code        | : | Audi S3 Sedan 2.0 TFSI qu         |
| Model / Year      | : | Dec-17                            |
| Engine No         | : | DJH 030964                        |
| Chassis No        | : | WAUZZZ8V9JA020385                 |
| Mileage           | : |                                   |
| Date In           | : |                                   |
| Liability         | : | -                                 |
| Excess Cost       | : | -                                 |
| Estimated By      | : | Johnny Boo / Allan Wu             |
| Accident Date     | : | 22-Apr-18                         |
| Place of Accident | : | Around road 1 Lim Chu Kang Road   |

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

Telefax

## Estimated Labour Charges for Accident Vehicle SLV 2424 P.

| S/n                         | Nature of Jobs   | Estimated Charges      | Surveyor's recommendation                  |
|-----------------------------|--|------------------------|--|
| 1                           | To remove and transfer rear parking aid. Check function.   | S/N \$ 280.00 ✓        | 280  |
| 2                           | To remove and transfer rear lid convenience lock system and wire harness for tail lights.  | S/N \$ 280.00 ✓        | 280  |
| 3                           | To dismantle and renew rear bumper, rear lid and rear lid spoiler. Remove and replace rear speaker board trim and both C-pillar trim. Re-organize rear crash management components, Reinstall all parts removed. | \$ <del>2,700.00</del> | 1000 + 1250                                |
| 4                           | To respray rear bumper, rear lid and rear lid spoiler. ✓ ✓ ✓   | \$ <del>1,900.00</del> | 550 x 2 = 1100<br>lid spoiler = 250 } 1350 |
| 5                           | To renew rear windscreen.  | S/N \$ 480.00 ✓        | 480  |
| 6                           | To carry out vacuum and clean up of whole vehicle of glass splinters.  | S/N \$ 600.00 ✓        | 600  |
| 7                           | To carry out diagnostic checks.  | S/N \$ 192.00 ✓        | 192  |
| 8                           | To carry out wheel alignment.  | S/N \$ 240.00 ✗        |  |
| <b>TOTAL LABOUR CHARGES</b> |  | <b>: \$ 6,672.00</b>   |  |

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

## Material List for Accident Vehicle Regn No. SLV 2424 P.

| S/N                           | Parts Description                                   | Damaged Parts & Prices |              |
|-------------------------------|---|------------------------|--------------|
|                               |   | S/Nett                 | Remark       |
| 1                             | REAR BUMPER <i>Repair damaged repair</i>            | \$ 2,158.00            | <del>X</del> |
| 2                             | REAR BUMPER STICKY PAD <i>new Rtl new</i>           | TBC                    | <del>X</del> |
| 3                             | REAR BUMPER FIXING PARTS <i>2</i>                   | \$ 166.00              | X            |
| 4                             | REAR BUMPER GUIDE - LHS/RHS <i>new new</i>          | \$ 28.00               | X            |
| 5                             | REAR BUMPER LOCKING PIN                             | 2 \$ 50.00             | X            |
| 6                             | REAR BUMPER SPOILER <i>Int.</i>                     | \$ 512.00              | -2 ✓ 409.60  |
| 7                             | REAR BUMPER CHROME TRIM <i>new new</i>              | \$ 810.00              | <del>X</del> |
| 8                             | REAR BUMPER REFLECTOR - LHS/RHS <i>2</i>            | \$ 70.00               | X            |
| 9                             | REAR PARKING AID SENSOR <i>new new</i>              | 2 \$ 421.00            | X            |
| 10                            | REAR REINFORCEMENT BEAM                             | \$ 501.00              | X            |
| 11                            | REINFORCEMENT BEAM BRACKET - LHS/RHS <i>new new</i> | \$ 46.00               | X            |
| 12                            | REAR LID <i>Dented</i>                              | \$ 2,310.00            | ✓ 1948.00    |
| 13                            | REAR LID ATTACHMENT PARTS <i>new new</i>            | \$ 253.00              | <del>X</del> |
| 14                            | REAR LID SPOILER <i>new new</i>                     | \$ 1,294.00            | ✓ 1035.20    |
| 15                            | REAR LID HINGE - LHS/RHS <i>2 new new</i>           | \$ 448.00              | X            |
| 16                            | BOOT LID WEATHERSTRIP                               | \$ 176.00              | X            |
| 17                            | PACKING ADHESIVE <i>new</i>                         | \$ 15.00               | 11.60        |
| 18                            | AUDI EMBLEM <i>2 new</i>                            | \$ 108.00              | ✓ 86.00      |
| 19                            | "S3" EMBLEM   | \$ 108.00              | ✓ 86.00      |
| 20                            | REAR WINDSCREEN <i>shattered</i>                    | \$ 704.00              | ✓ 563.20     |
| SUB TOTAL SPARE PARTS CHARGES |   | \$ 10,178.00           |              |

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

## Material List for Accident Vehicle Regn No. SLV 2424 P.

| S/N                       | Parts Description                      | Damaged Parts & Prices |        |
|---------------------------|--|------------------------|--------|
|                           |  | S/Nett                 | Remark |
| 21                        | PRIMER <i>not new</i>                  | \$ 19.00               | X      |
| 22                        | ADDITIONAL BRAKE LIGHT <i>could be</i> | \$ 206.00              | ✓      |
| 23                        | REAR SPEAKER BOARD TRIM <i>at</i>      | TBC                    | 571.00 |
| 24                        | C-PILLAR TRIM - LHS/RHS <i>new</i>     | TBC                    | ?      |
| 25                        | BOOT TRAY TRIM <i>new</i>              | TBC                    | ?      |
| 26                        | REAR WINDSCREEN SEALENT <i>new</i>     | S/N \$ 200.00          | ✓      |
| 27                        | SUNDRIES <i>new</i>                    | \$ 300.00              | 2.08   |
| TOTAL SPARE PARTS CHARGES |  | \$ 10,903.00           |        |
| TOTAL LABOUR CHARGES      |  | \$ 6,672.00            |        |
| GRAND TOTAL               |  | \$ 17,575.00           |        |

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name : Adrian Lim  
Surveyed Date : 25/04/18  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks : Not Authorised, 0 Days.

**Please Note** : This estimate is based on visual inspection of the affected  
Should we require further labour charges and spare parts  
progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and  
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Supplementary Estimate

GST Reg No. 19-9902271-W

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
Attn: Mr. Adrian Ling - Motor Claims Dept  
Tel: 6841 0055 / Fax: 6256 4315

**Estimate No.**  
**Date**  
**Service Advisor**  
**Pages**  
**Regn No**  
**Model No**

PA/OD/0493/2018/JT  
9-May-18  
CHANG  
1 of 1  
SLV 2424 P  
Audi S3 SEDAN 2.0 TFSI QU

| Quantity               | Description   | Unit Price    | Amount             |
|------------------------|---|---------------|--------------------|
| <b>Labours</b>         |   |               |                    |
| 1                      | To dismantle and renew LH & RH rear seat leather cover. | S/N \$ 600.00 | ✓                  |
| <b>TOTAL LABOURS :</b> |   |               | <b>\$ 600.00</b>   |
| <b>Parts</b>           |   |               |                    |
| 1                      | REAR SEAT HEAD RESTRAINT - CENTER                       | \$ 998.00     | at - 19840         |
| 2                      | REAR SEAT HEAD RESTRAINT GUIDE - LH/RH                  | \$ 80.00      | Ren - 63.68        |
| 3                      | C-PILLAR TRIM - UPPER LH/RH                             | \$ 264.00     | cut - 211.28       |
| 4                      | REAR SEAT BACKREST LEATHER - RH                         | \$ 2,394.00   | X MV - 1260.00     |
| 5                      | REAR SEAT BACKREST LEATHER - LH                         | \$ 2,200.00   | cut - 5480         |
| 6                      | REAR LOUDSPEAKER TRIM - LH                              | \$ 69.00      | cut - 182.40       |
| 7                      | C-PILLAR TRIM - UPPER LH/RH                             | \$ 204.00     | cut -              |
| <b>TOTAL PARTS :</b>   |   |               | <b>\$ 6,209.00</b> |
| <b>GRAND TOTAL :</b>   |   |               | <b>\$ 6,809.00</b> |

Rasul  
11/05/18

For Premium Automobiles Pte Ltd



Authorised Signature

6014-48



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: [Nora.khai@premiumauto.com.sg](mailto:Nora.khai@premiumauto.com.sg) / [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

## Telefax

|            |   |                    |
|------------|---|--------------------|
| Estimate   | : | Accident Repairs   |
| Workshop   | : | Ubi Road 1         |
| Contact No | : | 6366 2323          |
| Fax No     | : | 6841 1183          |
| Reference  | : | PA/OD/0493/2018/JT |
| Date       | : | 25-Apr-18          |

Vehicle IN workshop. Kindly arrange for survey.

## AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

You recommended 7 days

We took 9 days exclude 1 Sunday

jb - 2 Jul 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

|                   |   |                                   |
|-------------------|---|-----------------------------------|
| Owner's Name      | : | Premium Automobiles Pte Ltd       |
| Address           | : | 55 Ubi Road 1<br>Singapore 408699 |
| Telephone         | : | Hp +65 8777 9608                  |
| Type of Claim     | : | Own Damage Claims                 |
| Policy No.        | : | 100834110                         |
| Vehicle No        | : | <b>SLV 2424 P</b>                 |
| Model Code        | : | Audi S3 Sedan 2.0 TFSI qu         |
| Model / Year      | : | Dec-17                            |
| Engine No         | : | DJH 030964                        |
| Chassis No        | : | WAUZZZ8V9JA020385                 |
| Mileage           | : |                                   |
| Date In           | : |                                   |
| Liability         | : | -                                 |
| Excess Cost       | : | -                                 |
| Estimated By      | : | Johnny Boo / Allan Wu             |
| Accident Date     | : | 22-Apr-18                         |
| Place of Accident | : | Around road 1 Lim Chu Kang Road   |

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

Telefax

## Estimated Labour Charges for Accident Vehicle SLV 2424 P.

| S/n                         | Nature of Jobs  |        | Estimated Charges  | Surveyor's recommendation |
|-----------------------------|---|--------|--------------------|---------------------------|
| 1                           | To remove and transfer rear parking aid. Check function.  | S/N \$ | 280.00             | \$ 280.00                 |
| 2                           | To remove and transfer rear lid convenience lock system and wire harness for tail lights.   | S/N \$ | 280.00             | \$ 280.00                 |
| 3                           | To dismantle and renew rear bumper, rear lid and rear lid spoiler. Remove and replace rear speaker board trim and both C-pillar trim. Re-organize rear crash management components. Reinstall all parts removed.<br>(Install rear lid spoiler \$250.00) | \$     | 2,700.00           | \$ 1,250.00               |
| 4                           | To respray rear bumper, rear lid and rear lid spoiler.  | \$     | 1,900.00           | \$ 1,350.00               |
| 5                           | To renew rear windscreen.   | S/N \$ | 480.00             | \$ 480.00                 |
| 6                           | To carry out vacuum and clean up of whole vehicle of glass splinters.   | S/N \$ | 600.00             | \$ 600.00                 |
| 7                           | To carry out diagnostic checks.   | S/N \$ | 192.00             | \$ 192.00                 |
| 8                           | <b>Added labour charges - see attached</b>  | \$     | 600.00             | \$ 600.00                 |
| 9                           | To carry out wheel alignment.   | S/N \$ | 240.00             |                           |
| <b>TOTAL LABOUR CHARGES</b> |   | :      | <b>\$ 7,272.00</b> | <b>\$ 5,032.00</b>        |

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

Telefax

## Material List for Accident Vehicle Regn No. SLV 2424 P.

| S/N                                  | Parts Description   | Damaged Parts & Prices |                    |
|--------------------------------------|---|------------------------|--------------------|
|                                      |   | S/Nett                 | Remark             |
| 1                                    | REAR BUMPER   | \$ 2,158.00            |                    |
| 2                                    | REAR BUMPER STICKY PAD  | TBC                    |                    |
| 3                                    | REAR BUMPER FIXING PARTS                                      | \$ 166.00              |                    |
| 4                                    | REAR BUMPER GUIDE - LHS/RHS                                   | \$ 28.00               |                    |
| 5                                    | REAR BUMPER LOCKING PIN                                       | 2 \$ 50.00             |                    |
| 6                                    | REAR BUMPER SPOILER <i>(Paint damaged - factory original)</i> | \$ 512.00              | \$ 409.60          |
| 7                                    | REAR BUMPER CHROME TRIM                                       | \$ 810.00              |                    |
| 8                                    | REAR BUMPER REFLECTOR - LHS/RHS                               | \$ 70.00               |                    |
| 9                                    | REAR PARKING AID SENSOR                                       | 2 \$ 421.00            |                    |
| 10                                   | REAR REINFORCEMENT BEAM                                       | \$ 501.00              |                    |
| 11                                   | REINFORCEMENT BEAM BRACKET - LHS/RHS                          | \$ 46.00               |                    |
| 12                                   | REAR LID  | \$ 2,310.00            | \$ 1,848.00        |
| 13                                   | REAR LID ATTACHMENT PARTS                                     | \$ 253.00              |                    |
| 14                                   | REAR LID SPOILER <i>(Nec)</i>                                 | \$ 1,294.00            | \$ 1,035.20        |
| 15                                   | REAR LID HINGE - LHS/RHS                                      | \$ 448.00              |                    |
| 16                                   | BOOT LID WEATHERSTRIP   | \$ 176.00              |                    |
| 17                                   | PACKING ADHESIVE  | \$ 15.00               | \$ 11.60           |
| 18                                   | AUDI EMBLEM   | \$ 108.00              | \$ 86.00           |
| 19                                   | "S3" EMBLEM   | \$ 108.00              | \$ 86.00           |
| 20                                   | REAR WINDSCREEN   | \$ 704.00              | \$ 563.20          |
| <b>SUB TOTAL SPARE PARTS CHARGES</b> |   | <b>\$ 10,178.00</b>    | <b>\$ 4,039.60</b> |

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

Telefax

## Material List for Accident Vehicle Regn No. SLV 2424 P.

| S/N                       | Parts Description       | Damaged Parts & Prices |              |
|---------------------------|-------------------------|------------------------|--------------|
|                           |                         | S/Nett                 | Remark       |
|                           |                         | c/f                    | \$ 4,039.60  |
| 21                        | PRIMER                  | \$ 19.00               |              |
| 22                        | ADDITIONAL BRAKE LIGHT  | \$ 206.00              | \$ 164.40    |
| 23                        | REAR SPEAKER BOARD TRIM | \$ 571.00              | \$ 456.80    |
| 24                        | C-PILLAR TRIM - LHS/RHS | TBC                    |              |
| 25                        | BOOT TRAY TRIM          | TBC                    |              |
| 26                        | REAR WINDSCREEN SEALENT | S/N \$ 200.00          | \$ 200.00    |
| 27                        | SUPPLEMENTARY           | \$ 6,209.00            | \$ 3,050.48  |
| 28                        | SUNDRIES                | \$ 300.00              | \$ 2.08      |
| TOTAL SPARE PARTS CHARGES |                         | \$ 17,683.00           | \$ 7,913.36  |
| TOTAL LABOUR CHARGES      |                         | \$ 7,272.00            | \$ 5,032.00  |
| GRAND TOTAL               |                         | \$ 24,955.00           | \$ 12,945.36 |

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Supplementary Estimate

GST Reg No. 19-9902271-W

| <b>AIG Asia Pacific Insurance Pte Ltd</b><br>78 Shenton Way<br>#07-16 AIG Building<br>Singapore 079120<br>Attn: Mr. Adrian Ling - Motor Claims Dept<br>Tel: 6841 0055 / Fax: 6256 4315 |   | Estimate No.<br>Date<br>Service Advisor<br>Pages<br>Regn No<br>Model No | PA/OD/0493/2018/JT<br>9-May-18<br>CHANG<br>1 of 1<br>SLV 2424 P<br>Audi S3 SEDAN 2.0 TFSI QU |
|--|---|---|--|
| Quantity   | Description   | Unit Price  | Amount   |
| <b>Labours</b>   |   |   |  |
| 1  | To dismantle and renew LH & RH rear seat leather cover. S/N | \$ 600.00   | \$ 600.00  |
| <b>TOTAL LABOURS :</b>   |   | <b>\$ 600.00</b>  | <b>\$ 600.00</b>   |
| <b>Parts</b>   |   |   |  |
| 1  | REAR SEAT HEAD RESTRAINT - CENTER                           | \$ 998.00   | \$ 798.40  |
| 2  | REAR SEAT HEAD RESTRAINT GUIDE - LH/RH 2                    | \$ 80.00  | \$ 63.68   |
| 3  | C-PILLAR TRIM - UPPER LH/RH 2                               | \$ 264.00   | \$ 211.20  |
| 4  | REAR SEAT BACKREST LEATHER - RH                             | \$ 2,394.00   |  |
| 5  | REAR SEAT BACKREST LEATHER - LH                             | \$ 2,200.00   | \$ 1,760.00  |
| 6  | REAR LOUDSPEAKER TRIM - LH                                  | \$ 69.00  | \$ 54.80   |
| 7  | S-PILLAR TRIM - UPPER LH/RH 2                               | \$ 204.00   | \$ 162.40  |
| <b>TOTAL PARTS :</b>   |   | <b>\$ 6,209.00</b>  | <b>\$ 3,050.48</b>   |
| <b>GRAND TOTAL :</b>   |   | <b>\$ 6,809.00</b>  | <b>\$ 3,650.48</b>   |

For Premium Automobiles Pte Ltd

\_\_\_\_\_  
 Authorised Signature

**Veron Chen (LKKAuto)**

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Monday, 30 April 2018 9:20 AM  
**To:** claims@premiumauto.com.sg; SUR  
**Subject:** SLV 2424P-DOA: 22/4/2018 (AIG OD)

Dear Sir,

As instructed by our client AIG , please proceed to repair the insured vehicle **SLV 2424P (Excess \$3500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler on behalf of Jannice Lee

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## View Received Message

This mail is associated with :

**\*SLV2424P (41287522405G)**

OD

Apr 22 2018 12:05PM

[PREMIUM AUTOMOBILES PTE LTD]

Premium Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 27/04/2018 10:57 AM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$7852.00) - SLV2424P - Claim Handler: Mohd Zawaye, Norsazani

Approved:7852.00:Re-inspect and upload damage photos of Additional brake light, Rear speaker board trim. Re-inspection to be done for damage check and supplementary items / labour.

### DOCUMENTS SUMMARY

There are no documents.

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte, Ltd.  
AIG Building  
78 Shenton Way #07-16  
Singapore 079120

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn:

Date: 26 Apr 2018

## Preliminary Advice

|                    |  |                         |              |
|--------------------|--|-------------------------|--------------|
| Vehicle No         | : SLV2424P   | Accident Date           | : 22/04/2018 |
| Make               | : AUDI A3  | Policy No.              | : 999994635  |
| Assignment Date    | : 25/04/2018   | Excess                  | : S\$0.00    |
| Date of Inspection | : 25/04/2018   | Est. Duration of Repair | : 7.00       |
| Inspection At      | : PREMIUM AUTOMOBILES PTE LTD (UBI)<br>55 UBI ROAD 1<br>SINGAPORE 408699 |                         |              |

## Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

|                             |      |           |
|-----------------------------|------|-----------|
| Repairer's Estimate (Gross) | :S\$ | 17,575.00 |
| Revised Amount              | :S\$ | 7,852.00  |
| Check Items (Estimated)     | :S\$ | 3,169.00  |
| Total                       | :S\$ | 11,021.00 |

Lump Sum Repair :S\$

## Total Loss Consideration

|                    |      |            |
|--------------------|------|------------|
| New for Old Value  | :S\$ |            |
| Pre-Accident Value | :S\$ | 215,000.00 |
| COE / PARF Rebate  | :S\$ | 89,426.00  |
| Salvage Value      | :S\$ |            |
| Margin for Repair  | :S\$ | 125,574.00 |

## Remarks

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :



## Janice Lee (LKKAUTO)

---

**From:** Janice Lee (LKKAUTO)  
**Sent:** Wednesday, May 02, 2018 9:21 AM  
**To:** Zawaye, Norsazani  
**Subject:** RE: OD / 4128752240SG / SLV2424P -Incomplete document

Hi Zawaye,

Please drop me a call urgently.

Thank you.

Best Regards,

**Jannice Lee (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [janicelee@lkkauto.com](mailto:janicelee@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Zawaye, Norsazani [<mailto:Norsazani.Zawaye@aig.com>]  
**Sent:** Monday, April 30, 2018 8:50 AM  
**To:** Janice Lee (LKKAUTO) <[JaniceLee@lkkauto.com](mailto:JaniceLee@lkkauto.com)>  
**Subject:** RE: OD / 4128752240SG / SLV2424P -Incomplete document

Hi Janice,

As for now we still pending for UW confirmation on the Insured policy coverage.

Please don't authorize for repair.

Thanks & Regards,

Norsazani Zawaye

AIG

Claims Adjuster | Express Auto Claims

Singapore Claims | AIG Shared Services

---

**From:** Janice Lee (LKKAUTO) [<mailto:JaniceLee@lkkauto.com>]  
**Sent:** Friday, April 27, 2018 9:48 AM  
**To:** Zawaye, Norsazani  
**Subject:** RE: OD / 4128752240SG / SLV2424P -Incomplete document

Hi Zawaye,

I received I called from Steven(AIG) ([steven-ks.lim@aig.com](mailto:steven-ks.lim@aig.com)). He would like to request for our IA and estimate for liability checking. Can release to him directly or ask Steven to look for you?

\*If you need further clarification, you may contact me at 6256 3561\*

Thank you.

Best Regards,

**Jannice Lee (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [janicelee@lkkauto.com](mailto:janicelee@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Zawaye, Norsazani [<mailto:Norsazani.Zawaye@aig.com>]

**Sent:** Thursday, April 26, 2018 5:17 PM

**To:** Janice Lee (LKKAuto) <[JaniceLee@lkkauto.com](mailto:JaniceLee@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: OD / 4128752240SG / SLV2424P -Incomplete document

Hi Janice,

Anything will update accordingly.

Thanks & Regards,

Norsazani Zawaye

AIG

Claims Adjuster | Express Auto Claims

Singapore Claims | AIG Shared Services

---

**From:** Janice Lee (LKKAuto) [<mailto:JaniceLee@lkkauto.com>]

**Sent:** Thursday, April 26, 2018 5:15 PM

**To:** Zawaye, Norsazani

**Cc:** SUR

**Subject:** RE: OD / 4128752240SG / SLV2424P -Incomplete document

Dear Zawaye,

Content noted.

Thank you.

Best Regards,

**Jannice Lee (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [janicelee@lkkauto.com](mailto:janicelee@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Zawaye, Norsazani [<mailto:Norsazani.Zawaye@aig.com>]

**Sent:** Thursday, April 26, 2018 5:03 PM

**To:** Janice Lee (LKKAuto) <[JaniceLee@lkkauto.com](mailto:JaniceLee@lkkauto.com)>

Cc: SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

Subject: RE: OD / 4128752240SG / SLV2424P -Incomplete document

Hi Janice,

Please hold authorization this case since we pending for confirmation from Underwriter.

We don't find the policy in our system.

Thanks & Regards,

Norsazani Zawaye

AIG

Claims Adjuster | Express Auto Claims

Singapore Claims | AIG Shared Services

---

**From:** Janice Lee (LKKAuto) [<mailto:JaniceLee@lkkauto.com>]

**Sent:** Thursday, April 26, 2018 4:47 PM

**To:** Zawaye, Norsazani

**Cc:** SUR

**Subject:** RE: OD / 4128752240SG / SLV2424P -Incomplete document

Hi Zawaye,

Document have uploaded in Merimen.

Thank you.

Best Regards,

**Jannice Lee (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [jannicelee@lkkauto.com](mailto:jannicelee@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Zawaye, Norsazani [<mailto:Norsazani.Zawaye@aig.com>]

**Sent:** Thursday, April 26, 2018 2:48 PM

**To:** Janice Lee (LKKAuto) <[JaniceLee@lkkauto.com](mailto:JaniceLee@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: OD / 4128752240SG / SLV2424P -Incomplete document

Hi Janice,

Noted with thanks and as for now, we unable to confirm coverage since pending the require document.

Thanks & Regards,

Norsazani Zawaye

AIG

Claims Adjuster | Express Auto Claims

Singapore Claims | AIG Shared Services

**From:** Janice Lee (LKKAuto) [<mailto:JaniceLee@lkkauto.com>]  
**Sent:** Thursday, April 26, 2018 2:46 PM  
**To:** Zawaye, Norsazani  
**Cc:** SUR  
**Subject:** RE: OD / 4128752240SG / SLV2424P -Incomplete document

Dear Zawaye,

We are pending document from the repairer. We forward to you once we receive.

Thank you.

Best Regards,

**Jannice Lee (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [janicelee@lkkauto.com](mailto:janicelee@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Zawaye, Norsazani [<mailto:Norsazani.Zawaye@aig.com>]  
**Sent:** Thursday, April 26, 2018 1:14 PM  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** OD / 4128752240SG / SLV2424P -Incomplete document

Hi LKK,

Kindly assist to upload OI NRIC, Driving license and COI in merimen.

Your cooperation is much appreciated.

Thanks & Regards,

Norsazani Zawaye

AIG

Claims Adjuster | Express Auto Claims

Singapore Claims | AIG Shared Services

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## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

|                |         |
|----------------|---------|
| Owner ID Type: | Company |
| Owner ID:      | 2271W   |

### Vehicle Details

|                                |                           |
|--------------------------------|---------------------------|
| Vehicle No.:                   | SLV2424P                  |
| Vehicle to be Exported:        | No                        |
| Intended De-registration Date: | 26 Apr 2018               |
| Vehicle Make:                  | AUDI                      |
| Vehicle Model:                 | S3 SEDAN 2.0 TFSI QU (PI) |
| Primary Colour:                | Grey                      |
| Manufacturing Year:            | 2017                      |
| Engine No.:                    | DJH030964                 |
| Chassis No.:                   | WAUZZZ8V9J1020385         |
| Maximum Power Output:          | 213.0 kW (285 bhp)        |
| Open Market Value:             | \$45,784.00               |
| Original Registration Date:    | 26 Dec 2017               |
| First Registration Date:       | 26 Dec 2017               |
| Transfer Count:                | 0                         |
| Actual ARF Paid:               | \$56,098.00               |

### Intended PARF Rebate Details

|                               |             |
|-------------------------------|-------------|
| PARF Eligibility:             | Yes         |
| PARF Eligibility Expiry Date: | 25 Dec 2027 |
| PARF Rebate Amount:           | \$42,073.00 |

### Intended COE Rebate Details

|                             |                                  |
|-----------------------------|----------------------------------|
| COE Expiry Date:            | 25 Dec 2027                      |
| COE Category:               | E - Open - all except motorcycle |
| COE Period(Years):          | 10                               |
| QP Paid:                    | \$49,012.00                      |
| COE Rebate Amount:          | \$47,353.00                      |
| <b>Total Rebate Amount:</b> | <b>\$89,426.00</b>               |

The information contained herein is correct as at 26 Apr 2018

OK

## Janice Lee (LKKAUTO)

---

**From:** Janice Lee (LKKAUTO)  
**Sent:** Thursday, May 10, 2018 3:12 PM  
**To:** 'Zawaye, Norsazani'  
**Cc:** SUR  
**Subject:** RE: OD / 4128752240SG / SLV2424P -Incomplete document  
**Attachments:** SLV 2424P SAS2399135 (3).pdf

Dear Zawaye,

Kindly refer to attachment attach. We will submit our report accordingly.



Thu 10/05/2018 2:42 PM

Claims <claims@premiumauto.com.sg>

RE: SLV 2424P-DOA: 22/4/2018 (AIG OD) - Resurvey supplementary

To:  assignments

Cc: 'PAL Claim'; Janice Lee (LKKAUTO)

Message

 SAS2399135 (3).PDF (744 KB)

Hi Ms. Jannice,

As spoken over the phone,

We have already amend to TP claims for above mentioned case on 30/04/2018.

Attached the amendment of accident report for your kind reference

Besides, kindly assist to arrange resurvey supplementary item for above mentioned vehicle.

Address : 24 Benoi Sector, Singapore 629857.

Best regards,  
George Wong

Thank you.

Best Regards,

**Jannice Lee (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [jannicelee@lkkauto.com](mailto:jannicelee@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Zawaye, Norsazani [<mailto:Norsazani.Zawaye@aig.com>]

**Sent:** Monday, April 30, 2018 8:50 AM

**To:** Janice Lee (LKKAuto) <JaniceLee@lkkauto.com>  
**Subject:** RE: OD / 4128752240SG / SLV2424P -Incomplete document

Hi Janice,

As for now we still pending for UW confirmation on the Insured policy coverage.

Please don't authorize for repair.

Thanks & Regards,

Norsazani Zawaye  
AIG  
Claims Adjuster | Express Auto Claims  
Singapore Claims | AIG Shared Services

---

**From:** Janice Lee (LKKAuto) [<mailto:JaniceLee@lkkauto.com>]  
**Sent:** Friday, April 27, 2018 9:48 AM  
**To:** Zawaye, Norsazani  
**Subject:** RE: OD / 4128752240SG / SLV2424P -Incomplete document

Hi Zawaye,

I received I called from Steven(AIG) ([steven-ks.lim@aig.com](mailto:steven-ks.lim@aig.com)). He would like to request for our IA and estimate for liability checking. Can release to him directly or ask Steven to look for you?

**\*If you need further clarification, you may contact me at 6256 3561\***

Thank you.

Best Regards,

**Jannice Lee (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [janicelee@lkkauto.com](mailto:janicelee@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**Sent:** Thursday, April 26, 2018 5:17 PM  
**To:** Janice Lee (LKKAuto) <[JaniceLee@lkkauto.com](mailto:JaniceLee@lkkauto.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: OD / 4128752240SG / SLV2424P -Incomplete document

Hi Janice,

Anything will update accordingly.

Thanks & Regards,

Norsazani Zawaye



AIG  
Claims Adjuster | Express Auto Claims  
Singapore Claims | AIG Shared Services

---

**From:** Janice Lee (LKKAUTO) [<mailto:JaniceLee@lkkauto.com>]  
**Sent:** Thursday, April 26, 2018 5:15 PM  
**To:** Zawaye, Norsazani  
**Cc:** SUR  
**Subject:** RE: OD / 4128752240SG / SLV2424P -Incomplete document

Dear Zawaye,

Content noted.

Thank you.

Best Regards,

**Jannice Lee (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [janicelee@lkkauto.com](mailto:janicelee@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Zawaye, Norsazani [<mailto:Norsazani.Zawaye@aig.com>]  
**Sent:** Thursday, April 26, 2018 5:03 PM  
**To:** Janice Lee (LKKAUTO) <[JaniceLee@lkkauto.com](mailto:JaniceLee@lkkauto.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: OD / 4128752240SG / SLV2424P -Incomplete document

Hi Janice,

Please hold authorization this case since we pending for confirmation from Underwriter.

We don't find the policy in our system.

Thanks & Regards,

Norsazani Zawaye

AIG

Claims Adjuster | Express Auto Claims  
Singapore Claims | AIG Shared Services

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**From:** Janice Lee (LKKAUTO) [<mailto:JaniceLee@lkkauto.com>]  
**Sent:** Thursday, April 26, 2018 4:47 PM  
**To:** Zawaye, Norsazani  
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**Subject:** RE: OD / 4128752240SG / SLV2424P -Incomplete document

Hi Zawaye,

Document have uploaded in Merimen.

Thank you.

Best Regards,

**Jannice Lee (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [janicelee@lkkauto.com](mailto:janicelee@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Zawaye, Norsazani [<mailto:Norsazani.Zawaye@aig.com>]

**Sent:** Thursday, April 26, 2018 2:48 PM

**To:** Janice Lee (LKKAuto) <[JaniceLee@lkkauto.com](mailto:JaniceLee@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: OD / 4128752240SG / SLV2424P -Incomplete document

Hi Janice,

Noted with thanks and as for now, we unable to confirm coverage since pending the require document.

Thanks & Regards,

Norsazani Zawaye

AIG

Claims Adjuster | Express Auto Claims

Singapore Claims | AIG Shared Services

---

**From:** Janice Lee (LKKAuto) [<mailto:JaniceLee@lkkauto.com>]

**Sent:** Thursday, April 26, 2018 2:46 PM

**To:** Zawaye, Norsazani

**Cc:** SUR

**Subject:** RE: OD / 4128752240SG / SLV2424P -Incomplete document

Dear Zawaye,

We are pending document from the repairer. We forward to you once we receive.

Thank you.

Best Regards,

**Jannice Lee (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [janicelee@lkkauto.com](mailto:janicelee@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Zawaye, Norsazani [<mailto:Norsazani.Zawaye@aig.com>]

**Sent:** Thursday, April 26, 2018 1:14 PM

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** OD / 4128752240SG / SLV2424P -Incomplete document

Hi LKK,

Kindly assist to upload OI NRIC, Driving license and COI in merimen.

Your cooperation is much appreciated.

Thanks & Regards,

Norsazani Zawaye

AIG

Claims Adjuster | Express Auto Claims

Singapore Claims | AIG Shared Services

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Janice Lee (LKKAUTO)

---

**From:** Lim, Steven-KS <Steven-KS.Lim@aig.com>  
**Sent:** Tuesday, May 15, 2018 4:53 PM  
**To:** Janice Lee (LKKAUTO)  
**Subject:** RE: SLV 2424P

Hi Janice,

Thank you for your call.

As conversed, we have notified Premium Automotive that we are agreeable with the direct settlement for the following:

- 1) S\$7,852 for the repair (Labour & Spare Parts) based on the Preliminary Advice.
- 2) Loss of Use of S\$180 per day for 7 days.

We noted that the final report will only be available after the repair and appreciate it if you could email to me for our finalization of the claim.

Please feel free to contact me for any clarification.

Thank you

Kind regards,  
Steven

Steven Lim  
AIG  
Personal Insurance Claims Specialist  
Claims Department | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way, #08-16, Singapore 079120  
Tel +(65) 6419 1786 | Mobile+(65) 8809 2832 | Fax +(65) 6835 7417

[Steven-KS.Lim@aig.com](mailto:Steven-KS.Lim@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 11 December 2018 12:43 PM  
**To:** 'Steven-KS.Lim@aig.com'  
**Cc:** Admin A  
**Subject:** RE: SLV 2424P \*\*\* LKK REF: CC3/AIG18007652/Aua3\_ AIG Ref: 800879634  
**Attachments:** LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos 1.pdf; LKK Resurvey Photos 2.pdf; TP LOD\_SLV 2424P.pdf

Dear Sirs/Madam,

We refer to the above matter.

We seek your approval to offer Third Party repairer "**PREMIUM AUTOMOBILES PTE LTD**" at **\$14,851.54(all-in).**

The summary is as follows: -

|                                   | Amount Claimed | Amount Revised                  |
|-----------------------------------|----------------|---------------------------------|
| 1. Cost of Repair (w/GST)         | \$25,883.81    | \$ 13,851.54                    |
| 2. Loss of Use(10days x \$100.00) | \$ 1,000.00    | \$ 1,000.00 (10days x \$100.00) |
| Total                             | \$26,883.81    | <b><u>\$ 14,851.54</u></b>      |

\*\*09days recommendation for repair + 1Sunday =10days.

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Lim, Steven-KS <[Steven-KS.Lim@aig.com](mailto:Steven-KS.Lim@aig.com)>  
**Sent:** Tuesday, 20 November 2018 2:31 PM  
**To:** Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>  
**Subject:** RE: SLV 2424P \*\*\* LKK REF: CC3/AIG18007652/Aua3\_ AIG Ref: 800879634

Hi Thin Thin,

May we enquire on the update of the report.

Thank you

## Hsiao Tong (LKKAUTO)

---

**From:** Lim, Steven-KS <Steven-KS.Lim@aig.com>  
**Sent:** Tuesday, 11 December 2018 1:53 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: SLV 2424P \*\*\* LKK REF: CC3/AIG18007652/Aua3\_ AIG Ref: 800879634

Hi Hsiao Tong,

Please proceed with the offer of \$ 14,851.54 as adjusted and provide us with a completed discharge voucher for payment.

Following is the details of our Insured should you need it for the discharge voucher:

Insured Name: Chua Choon Hian  
Policy Number: 0091060428  
Policy Type: Enhanced Public Housing Contents Insurance

Thank you

Kind regards,

Steven Lim  
AIG  
Personal Insurance Claims Specialist  
Claims Department | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way, #08-16, Singapore 079120  
Tel +(65) 6419 1786 | Mobile+(65) 8809 2832

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---

**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]  
**Sent:** Tuesday, December 11, 2018 12:43 PM  
**To:** Lim, Steven-KS  
**Cc:** Admin A  
**Subject:** RE: SLV 2424P \*\*\* LKK REF: CC3/AIG18007652/Aua3\_ AIG Ref: 800879634

Dear Sirs/Madam,

We refer to the above matter.

We seek your approval to offer Third Party repairer "PREMIUM AUTOMOBILES PTE LTD" at \$14,851.54(all-in).

The summary is as follows: -

|                                   | Amount Claimed | Amount Revised                  |
|-----------------------------------|----------------|---------------------------------|
| 1. Cost of Repair (w/GST)         | \$25,883.81    | \$ 13,851.54                    |
| 2. Loss of Use(10days x \$100.00) | \$ 1,000.00    | \$ 1,000.00 (10days x \$100.00) |
| Total                             | \$26,883.81    | <u>\$ 14,851.54</u>             |

\*\*09days recommendation for repair + 1Sunday =10days.

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Lim, Steven-KS <[Steven-KS.Lim@aig.com](mailto:Steven-KS.Lim@aig.com)>  
**Sent:** Tuesday, 20 November 2018 2:31 PM  
**To:** Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>  
**Subject:** RE: SLV 2424P \*\*\* LKK REF: CC3/AIG18007652/Aua3\_ AIG Ref: 800879634

Hi Thin Thin,

May we enquire on the update of the report.

Thank you

Kind regards,  
Steven

**Steven Lim**  
**AIG**  
Personal Insurance Claims Specialist  
Claims Department | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 76 Shenton Way, #08-16, Singapore 079120  
Tel +(65) 6419 1786 | Mobile+(65) 8809 2832 | Fax +(65) 6835 7417

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---

**From:** Lim, Steven-KS  
**Sent:** Wednesday, November 07, 2018 1:20 PM  
**To:** Thin Thin (LKKAUTO)  
**Subject:** RE: SLV 2424P \*\*\* LKK REF: CC3/AIG18007652/Aua3\_ AIG Ref: 800879634

Hi Thin Thin,

Thanks.

We will await for your report.

Kind regards,  
Steven

Steven Lim  
AIG  
Personal Insurance Claims Specialist  
Claims Department | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way, #08-16, Singapore 079120  
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---

**From:** Thin Thin (LKKAUTO) [<mailto:thinthin@lkkauto.com>]  
**Sent:** Wednesday, November 07, 2018 12:08 PM  
**To:** Lim, Steven-KS  
**Subject:** RE: SLV 2424P \*\*\* LKK REF: CC3/AIG18007652/Aua3\_ AIG Ref: 800879634

Dear Steven,

We have received the LOD from TP and we are preparing report to seek mandate from your good office.

Thanks.

Best Regards,

**Thin Thin Hlaing** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2360 | email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Lim, Steven-KS <[Steven-KS.Lim@aig.com](mailto:Steven-KS.Lim@aig.com)>

**Sent:** Wednesday, 7 November 2018 11:32 AM

**To:** Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>

**Subject:** RE: SLV 2424P \*\*\* LKK REF: CC3/AIG18007652/Aua3\_ AIG Ref: 800879634

Hi Thin Thin,

May we enquire if there is any update from TP on the LOD and the final report.

Thank you

Kind regards,

Steven

Steven Lim

AIG

Personal Insurance Claims Specialist

Claims Department | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1786 | Mobile+(65) 8809 2832 | Fax +(65) 6835 7417

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**From:** Lim, Steven-KS

**Sent:** Friday, September 14, 2018 9:29 AM

**To:** 'Thin Thin (LKKAuto)'

**Subject:** RE: SLV 2424P \*\*\* LKK REF: CC3/AIG18007652/Aua3\_ AIG Ref: 800879634

Hi Thin Thin,

Thank you for the update.

Please keep us posted of the final report once ready.

Kind regards,  
Steven

Steven Lim  
AIG  
Personal Insurance Claims Specialist  
Claims Department | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way, #08-16, Singapore 079120  
Tel +(65) 6419 1766 | Mobile+(65) 8809 2832 | Fax +(65) 6835 7417

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---

**From:** Thin Thin (LKKAuto) [<mailto:thinthin@lkkauto.com>]  
**Sent:** Wednesday, September 12, 2018 10:38 AM  
**To:** Lim, Steven-KS  
**Subject:** RE: SLV 2424P \*\*\* LKK REF: CC3/AIG18007652/Aua3\_ AIG Ref: 800879634

Dear Steven,

We refer to the below matter.

Please be inform that we just manage to finalize with TP repairer and COR at \$ \$12,945.36 (exclude gst) 9 days.

Thanks.

Best Regards,

Thin Thin Hlaing | Case Handler  
LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Lim, Steven-KS <[Steven-KS.Lim@aig.com](mailto:Steven-KS.Lim@aig.com)>  
**Sent:** Wednesday, 29 August 2018 11:37 AM

To: Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>

Subject: RE: SLV 2424P \*\*\* LKK REF: CC3/AIG18007652/Aua3\_ AIG Ref: 800879634

Hi Thin Thin,

Thank you for the update.

May we enquire what are the concern or issue pending with TP repairer.

Kind regards,  
Steven

Steven Lim  
AIG  
Personal Insurance Claims Specialist  
Claims Department | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way, #08-16, Singapore 079120  
Tel +(65) 6419 1786 | Mobile+(65) 8809 2832 | Fax +(65) 6835 7417

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---

**From:** Thin Thin (LKKAuto) [<mailto:thinthin@lkkauto.com>]

**Sent:** Wednesday, August 29, 2018 11:28 AM

**To:** Lim, Steven-KS

**Subject:** RE: SLV 2424P \*\*\* LKK REF: CC3/AIG18007652/Aua3\_ AIG Ref: 800879634

Dear Steven,

We refer to the above matter.

Please be informed that we are still pending finalization with TP repairer.

Best Regards,

**Thin Thin Hlaing** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2360 | email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Lim, Steven-KS <Steven-KS.Lim@aig.com>  
**Sent:** Wednesday, 29 August 2018 11:23 AM  
**To:** Thin Thin (LKKAuto) <thinthin@lkkauto.com>  
**Subject:** RE: SLV 2424P \*\*\* LKK REF: CC3/AIG18007652/Aua3\_ AIG Ref: 800879634

Hi Thin Thin,

May we enquire if the case has been finalised with the TP repairer.

Thank you

Kind regards,  
Steven

**Steven Lim**  
**AIG**  
Personal Insurance Claims Specialist  
Claims Department | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way, #08-16, Singapore 079120  
Tel +(65) 6419 1786 | Mobile+(65) 8809 2832 | Fax +(65) 6835 7417

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**From:** Thin Thin (LKKAuto) [<mailto:thinthin@lkkauto.com>]  
**Sent:** Tuesday, July 31, 2018 2:19 PM  
**To:** Lim, Steven-KS  
**Subject:** RE: SLV 2424P \*\*\* LKK REF: CC3/AIG18007652/Aua3\_ AIG Ref: 800879634

Dear Steven,

We refer to the above matter.

Please be informed that we are still pending finalization with TP repairer.

Best Regards,

**Thin Thin Hlaing** | Case Handler  
**LKK Auto Consultants Pte Ltd**

Phone: 6841-2360 | email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Lim, Steven-KS <Steven-KS.Lim@aig.com>  
**Sent:** Tuesday, 31 July 2018 2:14 PM  
**To:** Thin Thin (LKKAUTO) <thinthin@lkkauto.com>  
**Subject:** RE: SLV 2424P \*\*\* LKK REF: CC3/AIG18007652/Aua3\_ AIG Ref: 800879634

Hi Thin Thin,

May we enquire on the update and progress of this case.

Thank you

Kind regards,  
Steven

**Steven Lim**  
**AIG**  
Personal Insurance Claims Specialist  
Claims Department | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way, #08-16, Singapore 079120  
Tel +(65) 6419 1786 | Mobile+(65) 8809 2832 | Fax +(65) 6835 7417

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**From:** Lim, Steven-KS  
**Sent:** Wednesday, July 18, 2018 10:47 AM  
**To:** Thin Thin (LKKAUTO)  
**Subject:** RE: SLV 2424P \*\*\* LKK REF: CC3/AIG18007652/Aua3\_ AIG Ref: 800879634

Hi Thin Thin,

Appreciate it if you could provide us an update on the finalization with the TP repairer.

Thank You

Kind regards,  
Steven

**Steven Lim**  
**AIG**  
Personal Insurance Claims Specialist  
Claims Department | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way, #08-16, Singapore 079120