Steven-KS Lim@aig.com | www.aig.com.sg

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From: Thin Thin (LKKAuto) [mailto:thinthin@lkkauto.com]

Sent: Thursday, June 28, 2018 4:28 PM

To: Lim, Steven-KS

Subject: RE: SLV 2424P *** LKK REF: CC3/AIG18007652/Aua3_ AIG Ref: 800879634

Dear Steven,

We refer to the above matter.

Please be informed that we are currently pending finalization with TP repairer.

Best Regards,

Thin Thin Hlaing | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: <u>thinthin@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim, Steven-KS [mailto:Steven-KS.Lim@aig.com]

Sent: Tuesday, 26 June 2018 9:31 AM

To: Thin Thin (LKKAuto) < thinthin@lkkauto.com>

Subject: RE: SLV 2424P *** LKK REF: CC3/AIG18007652/Aua3_ AIG Ref: 800879634

Hi Thin Thin,

With reference to our email of 18 June 2018.

May we enquire on the update and progress of this case.

Thank you

Kind regards, Steven

Steven Lim AIG From: Lim, Steven-KS

Sent: Wednesday, May 23, 2018 9:43 AM To: 'Mei Kwan (LKKAuto)'; Thin Thin (LKKAuto)

Cc: Vivian Lau (LKKAuto); Admin A

Subject: RE: SLV 2424P *** LKK REF: CC3/AIG18007652/Aua3

Dear Mei Kwan,

Thank you for the update.

Please note our claim reference number: 800879634

Kind regards, Steven

Steven Lim
AIG
Personal Insurance Claims Specialist
Claims Department | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way, #08-16, Singapore 079120 Tel +(65) 6419 1786 | Mobile+(65) 8809 2832 | Fax +(65) 6835 7417

Steven-KS.Lim@aig.com | www.aig.com.sg

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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Wednesday, May 23, 2018 9:10 AM To: Lim, Steven-KS; Thin Thin (LKKAuto) Cc: Vivian Lau (LKKAuto); Admin A

Subject: RE: SLV 2424P *** LKK REF: CC3/AIG18007652/Aua3

Dear Steven,

We refer to the above matter.

Please be informed that we are currently **pending finalization with TP repairer.**

Please note that: -

LKK ref	Officer in charge	
CC3/AIG18007652/Aua3	Thin Thin - 6841 2360	

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Lee (LKKAuto)

Sent: Tuesday, 15 May, 2018 5:49 PM

To: Lim, Steven-KS < Steven-KS.Lim@aig.com>; Admin A < admin-a@lkkauto.com>; assignments

<assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: SLV 2424P

Dear Steven,

Thank you for your email.

Dear CS Dept, Kindly assist.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>janicelee@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim, Steven-KS [mailto:Steven-KS.Lim@aig.com]

Sent: Tuesday, May 15, 2018 4:53 PM

To: Janice Lee (LKKAuto) < JaniceLee@lkkauto.com>

Subject: RE: SLV 2424P

Hi Janice.

Thank you for your call.

As conversed, we have notified Premium Automotive that we are agreeable with the direct settlement for the following:

- 1. S\$7,852 for the repair (Labour & Spare Parts) based on the Preliminary Advice.
- Loss of Use of S\$180 per day for 7 days.

We noted that the final report will only be available after the repair and appreciate it if you could email to me for our finalization of the claim.

Please feel free to contact me for any clarification.

Thank you

Kind regards, Steven

Steven Lim

AIG

Personal Insurance Claims Specialist Claims Department | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way, #08-16, Singapore 079120 Tel +(65) 6419 1786 | Mobile+(65) 8809 2832 | Fax +(65) 6835 7417

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Hsiao Tong (LKKAuto)

From:

Lim, Steven-KS <Steven-KS.Lim@aig.com>

Sent:

Monday, 17 December 2018 10:35 AM

To:

Hsiao Tong (LKKAuto)

Cc:

Admin A

Subject:

RE: SLV 2424P *** LKK REF: CC3/AIG18007652/Aua3_ AIG Ref: 800879634

Attachments:

800879634 - Discharge Voucher.doc

Hi Hsiao Tong,

Please find appended a copy of the DV.

Thank you

Kind regards,

Steven Lim

AIG

Personal Insurance Claims Specialist Claims Department | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way, #08-16, Singapore 079120 Tel +(65) 6419 1786 | Mobile+(65) 8809 2832

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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Saturday, December 15, 2018 9:15 AM

To: Lim, Steven-KS Cc: Admin A

Subject: RE: SLV 2424P *** LKK REF: CC3/AIG18007652/Aua3_ AIG Ref: 800879634

Hi Steven,

Thank you for your email.

Kindly let us have a copy of DV(template).

RELEASE VOUCHER (AIG Express Third Party Claim)

"We/I, Premium Automobiles Pte Ltd ("the workshop") hereby confirm that we/
have reached an agreement with the appointed surveyor of AlG Asia Pacific Insurance Pte Ltd LKB
AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for
S\$ (Repair Cost), S\$ (Loss of rental/use), S\$ (Disbursement), for vehicle no
SLV2424P that was damaged pursuant to the accident which occurred on 22/04/18 (date) along
Lim Chu Kang Road 1 (location) involving vehicle no/s This is
pursuant to the inspection conducted on 25/04/2018 (date) at "the workshop".
We/I confirm that we/I are/am authorized by the owner Premium Automobiles Pte Ltd
("the third party claimant") of vehicle no. SLV2424P make the claim as set out in the above paragraph
and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I
enclose herein the letter of authority given by "the third party claimant".
We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss
and/or expense that they will or have already incurred in the event that "the third party claimant" after the
above said agreement lodges a further claim against the former for any loss and expenses suffered
pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to
(vehicle no.) as a result of the accident.
We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third
party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice
and without admission of liability basis.
This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive
jurisdiction over any dispute arising out of the same.
Dated this (day) of (month) 20 16 (year)
Hh ()
Signed by appointed surveyor Signed by "the workshop" (with chop)

Premium Automobiles

9

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Motor Claims Dept Yr Ref: CC3/AIG18007652/Aua3 Norah Khai 6768 9911 6841 1183 Nora.khai@premiumauto.com.sg Body & Paint Dept PA/TP/0493/2018/MAS

from
Telephone +65Telefax +65EMail
Our department
Our Ref
Your Ref
Date

total pages

26 Sept 2018

Dear Sir,

RE: INSURANCE CLAIM FOR SLV 2424 P, Audi S3 Sedan 2.0 TFSI QU

With reference to the above-mentioned vehicle, no. SLV 2424 P, claimant, Premium Automobiles Pte Ltd, please find the related document as per attached.

- A copy of the Original invoice no. 85012951 S\$13,851.54
- 2. A copy of Authorization to Act duly signed by client
- 3. A copy of the Release Voucher attached
- 4. A copy of Breakdown of Payment attached
- Loss of Use S\$1,000.00 (S\$100.00 x 9 working days + 1 Sunday)

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai Claims Dept

Encls

AIG - SLV 2424 P

Premium Automobiles Pte Ltr Showroom 9 Leng Kee Road Singapore 159090 Telephone (65) 6566 1111 Telefax (65) 6471 3733

Service & Parts Centres 55 Ubi Rd 1 Singapore 408699 Telephone (65) 6336 2323 Telefax (65) 684 11183

AUTHORISATION TO ACT (AIG Express Third Party Claim)

Premium Automobiles Pte Ltd	(the third party claimant) of 55 Ubi Road 1
Singapore 408699	(address), owner of SLV 2424 P (vehicle no.)
hereby authorize Premium Automobiles	Pte Ltd ("the workshop") to act for me
with respect to my claim for repair costs a	and/or rental and/or loss of use ("claim") for my vehicle
no. SLV 2424 P that was damaged pur	rsuant to the accident which occurred on 22nd April 201
(date) along Road 1 Lim Chu Kang Ro	oad (location) involving vehicle no/s
Chua Choon Hian ("the accident").	
AND AND COMPANY OF THE PARTY OF	ny above mentioned claim in a manner that they deem fit
and the workshop is further authorized to	receive payment further to settlement of my claim with
payment cheque/s being made in favour of	the workshop.
I further acknowledge that any settlement	the workshop may reach on my behalf is on a without
prejudice and without admission of liabilit	ty basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.	
Dated this (day) of	(month) 20 <u> \scrit{\sin}\sint\sint\sint\sin\sint\sin\sin\sin\sin\sint\sin\sin\sin\sin\sin\sin\sin\sin\sin\sin</u>
Someth (C)	ALL STORIOS STORY

Signed by "the workshop"

(with chop)

Signed by "the third party claimant"

(with chop if applicable)

BREAKDOWN OF PAYMENT

Vehicle No: SLV2424	P		
Accident on 22nd Apr	il 2018 at	Lim Chu Kang Road 1	
Involving vehicle/s			
1) Repair cost	s_13,851.54	Payable to: <u>Premium Automobiles Pte Ltd</u>	
2) GIA/LTA search fee	<u>s</u> –	Payable to: <u>Premium Automobiles Pte Ltd</u>	
3) Loss of Use or Rental Car	s (000.00	Payable to: fremium Automobiles Pte	L+
4) Medical fees	s	Payable to:	
5) Others	\$	Payable to:	



insurance admin & prenoun lawry tion sy

HOTLINE TEL: (65) 6415-3002 FAX: (65) 6415-3723

email: claus @ premiumanto-comisq

COVER NOTE

Cover Note No. 100834110

Date 26 Dec 2017

The following risk described in the Schedule is hereby HELD COVERED in the terms of the applicable Company's policy issued to the Policyholder.

		SCHEDULE	
Policyholder	Premium Automobiles Pte Ltd	· L	
Age Condition	N/A	Registration No	TBA SLV2424P
Policy Type	COMPREHENSIVE COMMERCIAL MOTOR	Make/Model	Audi S3 Sedan 2.0 TFS1 √
Effective Date	26 Dec 2017	CC/Tonnage	1,984.00 🗸
Expiry Date	25 Dec 2018	Engine No	DJH030964 V
Hire Purchase	DBS BANK LTD	Chassis No	WAUZZZ8V9J1020385
Company	1	Year of Registration	2017

This policy is subject to driver's age condition. The policy will indemnify the insured or any authorised driver only if he/she meets the age condition. Please refer to policy terms and conditions.

Usage of vehicle only for the following purposes:

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

Use in connection with the Policyholder's business. Use for the carriage of passengers (other than for hire or reward) in connection with the Policyholder's business and use for social, domestic or pleasure purposes.

Please note that acceptance of the risk is subject to our final acceptance and terms and conditions applicable to the policy. Should you require any change to the insurance, please contact us immediately. Otherwise, any change will not be covered under the policy.

The Company may cancel this cover by notice in writing and the insurance will be terminated and a proportionate part of the annual premium for the insurance will be charged for the time the Company has been on risk.

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189) MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1960 ROAD TRANSPORT ACT, 1967 (MALAYSIA) MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

CERTIFICATE OF INSURANCE

I/We hereby certify that this cover note is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

Issued at SINGAPORE

IMPORTANT NOTICE
THIS COVER NOTE IS VALID FOR
60 DAYS FROM THE FIRST DAY OF
THE POLICY PERIOD.

AIG ASIA PACIFIC INSURANCE PTE. LTD.

Authorised Representative



AIG Asia Pacific Insurance Pte.
Ltd.
c. hs. as. promosasi
AIG Building
78 Shenton Way #07-16
Singapore 079120

www.AlG.com.sg

CLAIMS DEPARTMENT Tel: (65) 6419 3000 Fax: (65) 6835 7417

DISCHARGE VOUCHER

Our Ref:

800879634

Your Ref:

PA/TP/0493/2018/MAS

CLAIM BY PREMIUM AUTOMOBILES PTE LTD ACCIDENT INVOLVING SLV2424P ON 22 April 2018

I/We agree to receive from AIG ASIA PACIFIC INSURANCE PTE. LTD., the sum of Singapore Dollars Fourteen Thousand Eight Hundred Fifty One and Cents Fifty Four Only (SGD 14,851.54) in full and final settlement of the above claim.

IN CONSIDERATION of the payment to me/us as aforesaid. I/We hereby release and discharge AIG Asia Pacific Insurance Pte. Ltd, its officers, employees, agents and/or representatives from all or any liability whatsoever under the Policy, and I/We further agree to fully indemnify AIG Asia Pacific Insurance Pte. Ltd from and against any claims, demands, suits or proceedings made by any person or entity in respect of monies, costs, expenses, damages, fees or charges whatsoever paid, incurred or suffered or to be paid, incurred or suffered by AIG Asia Pacific Insurance Pte. Ltd under the Policy or pursuant to this settlement including but not limited to any claim for monies wrongfully paid.

Dated this day	: 32 Fr	ER 2019
Signed by the recipie	nt : At	
Name of recipient :		
stamp)	(If company,	please place company
Witnessed by :	0	Witness' Signature)
Name of witness :	3H Worst	10

Premium Automobiles Pte Ltd



Audi Centre Singapore 281 Alexandra fined Singapore 159936 Main Telephone: 6819 2229 Main Telefax 6471 3733

Page 1

Alexandra Service Centre 281 Alexandra Road Singapore 158938

\$5 Ubi Road 1

Service Appointment

6366 2223 1628 1233

Telephone 6388 2223 Telefak 6475 1023

INS TAX ANTINUDICE for Presidence Service Company 1888, No. 13 13 20 2271W GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD

14:00

MOTOR CLAIM DEPT AIG BUILDING

78 SHENTON WAY #07-16

SINGAPORE 079120 079120

Inveice: 85812951

Date : 18/89/2018

Order : SLV2424P

Term : 38

Account: AMM06

AIS ASIA PACIFIC INSURANCE PTE LTD.

METOR CLAIM DEPT ATE BUILDING

78 SHENTON HAY

#87-16

SINGAPORE 079120

Regn No.: SLV2424P (V 35685) Regn Bate: 26/12/2017

Mileage: 13180

WIP No. : 63166

Model: S3 SEDAN 2.0 TFS1 qu (PI) 8VMS Chassis: WAUZZZ8V9J1020385

Engine: DJH #38964

Dept: U

VSB No.:

You have been assisted by :- UB-Jiayee

(33)

		Details	Qty	Unit Price	Amount
-	SUBLET	TO DISMANTLE AND RENEW LHARH REAR SEAT LEATHER COVER	588, 88	1.00	500,00
	BODYWORK	TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION	280.00	1.00	280.00
	BODYNORK	TO REMOVE AND TRANSFER REAR LID CONVENIENCE LOCK SYSTEM AND WIRE HARNESS FOR TAIL LIGHT	280,00	1.98	280.00
	BODYWORK	M: TO DISMANTLE AND RENEW REAR LID AND REAR LID SPOILER. REPAIR REAR BUMPER, REMOVE AND REPLACE REAR SPEAKER BOARD TRIM AND BOTH C-PILLAR TRIM. REDREAMISE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	1250.00	1.00	1,258.00
	BODYWORK	TO RESPRAY REAR BUMPER, REAR LID AND REAR LID SPOILER.	1350.00	1.00	1,350.00

7% GST

Grand Total

Customer

Premium Automobiles Pte Ltd

Audi Centre Singapore 281 Alexandra Apad Singapore 159958 Main Trieshone, 4838-2223 Main Telefax (471 3733

Page 2 14:00

Alexandra Service Centre 281 Alexandra Road Singapore 159929

55 Ubi Road 1

Senite Appenment

£368 2325 1020 1222

Sergapore 159331 INS TRAXAMETRICOLOE Front Service Sergapore 8388 2222 Serica 6475 1022 Company Sing. Nasc 1/37982271H BST Reg. No. 199902271W

AIS ASIA PACIFIC INSURANCE PTE LTD

MOTOR CLAIM DEPT AIG BUILDING

78 SHENTON WAY #87-16

SINGAPORE 079120 079120

Invoice: 85012951

Date : 18/89/2018

Order : 9LV2424P

Term : 38

Account: A0006 (7

AIS ASIA PACIFIC INSURANCE PTE LTD

MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON HAY

#07-16 SINGAPORE 079120

Regn No.: SLV2424P (V 35685)

Regn Date: 26/12/2017

Mileage: 13180

WIP No.: 63166

Model: 53 SEDAN 2.0 TFSI qu (PI) BVMS Chassis: WAUZZZBV9J1020385

Engine: DJH 030964

Dept: U

VSB No. :

You have been assisted by t- UB-Jiayee

33

		Det	ails	Qty	Unit Price	Amount
3	BODYWORK.	TO RENEW REAR WINDSCREEN		460.00	1.00	488,88
;	BODYWORK	TO REMEM REHR MEMOCREEN		588, 88	1.00	500.00
	20000000	TO CARRY OUT VACUUM AND CLEAN UVEHICLE OF GLASS SPLINTERS.	IP OF WHOLE	SARAR.		
ì	BODYWORK	TO COMPA OUT DESCRIPTION OF THE		192.00	1.00	192,00
1	BODYWORK	TO CARRY DUT DIAGNOSTIC CHECK		200,00	1,98	200.00
		TO SUPPLY REAR WINDSCREEN SEALS		7.7.6		155700
	A8V5863411H RY9	TRIM PANEL(V)(G)	Less 020%	1.00	571.00	456-80
	AB1A885973F EWL	HEADREST (Ger) (A)	Less 020%	1.88	398.00	798.48
	A560886920 4PK	SUIDE (Ser) (A)	Less 828%	1.00	39,80	31.84
	R568886328A 4PK	BUIDE (Ger) (A)	Less 020%	1,00	39,88	31.84
8	A845867287B 4PK	LINING (Ser) (A)	Less 828%	1,00	132,00	195, 68
	ABV5867288B 4PK	LINING (Ger) (A)	Less 8285	1.80	132, 88	195, 69
	ABV0885805CNAJIC	COVER (Ser) (A)	Less 828%	1.00	2290.00	1,760.00
	ABV5835405C 4PK	GRILLE (SK)(A)	Less 0205	1,00	68,50	54.80
	A895867246C 4PK	LINING (Ger) (A)	Less 0284	1.00	101.50	81.28

Sub-Total

7% GST

Grand Total

Customer

Premium Automobiles Pte Ltd



Audi Centre Singapore 281 Alexandra Road Singapore 118938 Main Telephone: 6836 2223 Main Telefus \$471 3733 Page 3

Alexandra Service Centre 281 Alexandra Book Singapore (59938) Telliphore: 6188 2223 Spielax 6475 1023

55 Util Road 1 INS TAX HENVOICE TO BEHAVE SHOW

5366 7223 9629 1233

Company 1000 No. 1188, 1172 002271W County 1000 ET Reg. No. 199902271W

AIB ASIA PACIFIC INSURANCE PTE LTD

14:00

MOTOR CLAIM DEPT AIB BUILDING

78 SHENTON WAY #87-16

SINGAPORE 079120 079120

Invoice: 85012951

Date : 18/09/2018

Order 1 SLV2424P

Term : 30

Account: A0006 LT.

AIB ASIA PACIFIC INSURANCE PTE LTD

MOTOR CLAIM DEPT AIS BUILDING

78 SHENTON WAY

赖7-16

SINGAPORE 079120

Regn No.: SLV2424P (V 35685)

Regn Date: 26/12/2017

Mileage: 13180

WIP No.: 63166

Model: 53 SEDAN 2.0 TFS1 qu (PI) 8VMS Chassis: HAUZZZBV9J1820385

Engine: DJH 030964

Dept: U

VSB No. 1

You have been assisted by :- UB-Jiayee

(33)

		Di	italis	Qty	Unit Price	Amount
	A8V5867245C 4PK A8V5807521A41RR A8V5827925F A8V5827933B GRU A8V5845501E NV8 A8L8653735 2ZZ A8V7853742 2ZZ A8V7853742 2ZZ A8D8853419F A8T88273184 A465945897	LINING (Ser) (A) BPOILER LID SPOILER REARMINDOW INSCRIPTION 'S3' AUDI SIGN PACKING CLIP BRAKELIGHT	Less 020%	1.00 1.00 1.00 1.00 1.00 1.00 2.00	101.58 512.00 2310.00 1294.00 704.00 107.50 14.58 1.30 205.50	81,20 489,68 1,848,00 1,035,28 563,20 86,00 86,00 11,60 2,08 164,40
Par Lab	our 8.00				Sub-Total 7% GST	12, 945, 36 986, 18
Net	nus 0.00				Grand Total	13,851,54

Received by

For & on behalf of Premium Automobiles Pte Ltd

Hsiao Tong (LKKAuto)

From:

Lim, Steven-KS <Steven-KS.Lim@aig.com>

Sent:

Tuesday, 11 December 2018 1:53 PM

To:

Hsiao Tong (LKKAuto)

Cc:

Admin A

Subject:

RE: SLV 2424P *** LKK REF: CC3/AIG18007652/Aua3_ AIG Ref: 800879634

Hi Hsiao Tong,

Please proceed with the offer of \$ 14,851.54 as adjusted and provide us with a completed discharge voucher for payment.

Following is the details of our Insured should you need it for the discharge voucher:

Insured Name: Chua Choon Hian Policy Number: 0091060428

Policy Type: Enhanced Public Housing Contents Insurance

Thank you

Kind regards,

Steven Lim

AIG

Personal Insurance Claims Specialist Claims Department | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way, #08-16, Singapore 079120 Tel +(65) 6419 1786 | Mobile+(65) 8809 2832

Steven-KS.Lim@aig.com | www.aig.sg

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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Tuesday, December 11, 2018 12:43 PM

To: Lim, Steven-KS

Cc: Admin A

Subject: RE: SLV 2424P *** LKK REF: CC3/AIG18007652/Aua3_ AIG Ref: 800879634

Dear Sirs/Madam,

We refer to the above matter.

We seek your approval to offer Third Party repairer "PREMIUM AUTOMOBILES PTE LTD" at \$14,851.54(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$25,883.81	\$ 13,851.54
2. Loss of Use(10days x \$100.00)	\$ 1,000.00	\$ 1,000.00 (10days x \$100.00)
Total	\$26,883.81	\$ 14,851.54

^{**09}days recommendation for repair + 1Sunday =10days.

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim, Steven-KS <Steven-KS.Lim@aig.com>
Sent: Tuesday, 20 November 2018 2:31 PM
To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: RE: SLV 2424P *** LKK REF: CC3/AIG18007652/Aua3_ AIG Ref: 800879634

Hi Thin Thin,

May we enquire on the update of the report.

Thank you

Kind regards, Steven

Steven Lim

AIG

Personal Insurance Claims Specialist Claims Department | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way, #08-16, Singapore 079120 Tel +(65) 6419 1786 | Mobile+(65) 8809 2832 | Fax +(65) 6835 7417

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From: Lim, Steven-KS

Sent: Wednesday, November 07, 2018 1:20 PM

To: Thin Thin (LKKAuto)

Subject: RE: SLV 2424P *** LKK REF: CC3/AIG18007652/Aua3_ AIG Ref: 800879634

Hi Thin Thin,

Thanks.

We will await for your report.

Kind regards, Steven

Steven Lim

AIG

Personal Insurance Claims Specialist Claims Department | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way, #08-16, Singapore 079120 Tel +(65) 6419 1786 | Mobile+(65) 8809 2832 | Fax +(65) 6835 7417

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From: Thin Thin (LKKAuto) [mailto:thinthin@lkkauto.com]

Sent: Wednesday, November 07, 2018 12:08 PM

To: Lim, Steven-KS

Subject: RE: SLV 2424P *** LKK REF: CC3/AIG18007652/Aua3_ AIG Ref: 800879634

Dear Steven,

We have received the LOD from TP and we are preparing report to seek mandate from your good office.

Thanks.

Best Regards,

Thin Thin Hlaing | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: <u>thinthin@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim, Steven-KS <<u>Steven-KS.Lim@aig.com</u>>
Sent: Wednesday, 7 November 2018 11:32 AM
To: Thin Thin (LKKAuto) <<u>thinthin@lkkauto.com</u>>

Subject: RE: SLV 2424P *** LKK REF: CC3/AIG18007652/Aua3_ AIG Ref: 800879634

Hi Thin Thin,

May we enquire if there is any update from TP on the LOD and the final report.

Thank you

Kind regards, Steven

Steven Lim

AIG

Personal Insurance Claims Specialist Claims Department | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way, #08-16, Singapore 079120 Tel +(65) 6419 1786 | Mobile+(65) 8809 2832 | Fax +(65) 6835 7417

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From: Lim, Steven-KS

Sent: Friday, September 14, 2018 9:29 AM

To: 'Thin Thin (LKKAuto)'

Subject: RE: SLV 2424P *** LKK REF: CC3/AIG18007652/Aua3_ AIG Ref: 800879634

Hi Thin Thin,

Thank you for the update.

Please keep us posted of the final report once ready.

Kind regards, Steven

Steven Lim

AIG

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AIG Building, 78 Shenton Way, #08-16, Singapore 079120 Tel +(65) 6419 1786 | Mobile+(65) 8809 2832 | Fax +(65) 6835 7417

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From: Thin Thin (LKKAuto) [mailto:thinthin@lkkauto.com]

Sent: Wednesday, September 12, 2018 10:38 AM

To: Lim, Steven-KS

Subject: RE: SLV 2424P *** LKK REF: CC3/AIG18007652/Aua3_ AIG Ref: 800879634

Dear Steven,

We refer to the below matter.

Please be inform that we just manage to finalize with TP repairer and COR at \$ \$12,945.36 (exclude gst) 9 days.

Thanks.

Best Regards,

Thin Thin Hlaing | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: <u>thinthin@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim, Steven-KS <<u>Steven-KS.Lim@aig.com</u>> Sent: Wednesday, 29 August 2018 11:37 AM To: Thin Thin (LKKAuto) < thinthin@lkkauto.com>

Subject: RE: SLV 2424P *** LKK REF: CC3/AIG18007652/Aua3_ AIG Ref: 800879634

Hi Thin Thin,

Thank you for the update.

May we enquire what are the concern or issue pending with TP repairer.

Kind regards,

Steven

Steven Lim

AIG

Personal Insurance Claims Specialist Claims Department | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way, #08-16, Singapore 079120 Tel +(65) 6419 1786 | Mobile+(65) 8809 2832 | Fax +(65) 6835 7417

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From: Thin Thin (LKKAuto) [mailto:thinthin@lkkauto.com]

Sent: Wednesday, August 29, 2018 11:28 AM

To: Lim, Steven-KS

Subject: RE: SLV 2424P *** LKK REF: CC3/AIG18007652/Aua3_ AIG Ref: 800879634

Dear Steven,

We refer to the above matter.

Please be informed that we are still pending finalization with TP repairer.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Lim, Steven-KS <<u>Steven-KS.Lim@aig.com</u>>
Sent: Wednesday, 29 August 2018 11:23 AM
To: Thin Thin (LKKAuto) <<u>thinthin@lkkauto.com</u>>

Subject: RE: SLV 2424P *** LKK REF: CC3/AIG18007652/Aua3 AIG Ref: 800879634

Hi Thin Thin,

May we enquire if the case has been finalised with the TP repairer.

Thank you

Kind regards, Steven

Steven Lim

AIG

Personal Insurance Claims Specialist Claims Department | AIG Asia Pacific Insurance Pte. Ltd.

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From: Thin Thin (LKKAuto) [mailto:thinthin@lkkauto.com]

Sent: Tuesday, July 31, 2018 2:19 PM

To: Lim, Steven-KS

Subject: RE: SLV 2424P *** LKK REF: CC3/AIG18007652/Aua3_ AIG Ref: 800879634

Dear Steven.

We refer to the above matter.

Please be informed that we are still pending finalization with TP repairer.

Best Regards,

Thin Thin Hlaing | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: <u>thinthin@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Lim, Steven-KS <Steven-KS.Lim@aig.com>

Sent: Tuesday, 31 July 2018 2:14 PM

To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: RE: SLV 2424P *** LKK REF: CC3/AIG18007652/Aua3_ AIG Ref: 800879634

Hi Thin Thin,

May we enquire on the update and progress of this case.

Thank you

Kind regards, Steven

Steven Lim

AIG

Personal Insurance Claims Specialist Claims Department | AIG Asia Pacific Insurance Pte. Ltd.

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From: Lim, Steven-KS

Sent: Wednesday, July 18, 2018 10:47 AM

To: Thin Thin (LKKAuto)

Subject: RE: SLV 2424P *** LKK REF: CC3/AIG18007652/Aua3_ AIG Ref: 800879634

Hi Thin Thin,

Appreciate it if you could provide us an update on the finalization with the TP repairer.

Thank You

Kind regards, Steven

Steven Lim

AIG

Personal Insurance Claims Specialist Claims Department | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way, #08-16, Singapore 079120

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From: Thin Thin (LKKAuto) [mailto:thinthin@lkkauto.com]

Sent: Thursday, June 28, 2018 4:28 PM

To: Lim, Steven-KS

Subject: RE: SLV 2424P *** LKK REF: CC3/AIG18007652/Aua3_ AIG Ref: 800879634

Dear Steven,

We refer to the above matter.

Please be informed that we are currently pending finalization with TP repairer.

Best Regards,

Thin Thin Hlaing | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: <u>thinthin@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim, Steven-KS [mailto:Steven-KS.Lim@aig.com]

Sent: Tuesday, 26 June 2018 9:31 AM

To: Thin Thin (LKKAuto) < thinthin@lkkauto.com>

Subject: RE: SLV 2424P *** LKK REF: CC3/AIG18007652/Aua3_ AIG Ref: 800879634

Hi Thin Thin,

With reference to our email of 18 June 2018.

May we enquire on the update and progress of this case.

Thank you

Kind regards, Steven

Steven Lim AIG Personal Insurance Claims Specialist Claims Department | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way, #08-16, Singapore 079120 Tel +(65) 6419 1786 | Mobile+(65) 8809 2832 | Fax +(65) 6835 7417

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From: Lim, Steven-KS

Sent: Monday, June 18, 2018 10:23 AM

To: Thin Thin (LKKAuto)

Subject: RE: SLV 2424P *** LKK REF: CC3/AIG18007652/Aua3 AIG Ref: 800879634

Hi Thin Thin.

It was a pleasure speaking with you.

We would like to enquire on the status of this case as last noted that it was pending for finalization with the repairer.

Kind regards, Steven

Steven Lim

AIG

Personal Insurance Claims Specialist Claims Department | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way, #08-16, Singapore 079120 Tel +(65) 6419 1786 | Mobile+(65) 8809 2832 | Fax +(65) 6835 7417

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From: Lim, Steven-KS

Sent: Wednesday, May 23, 2018 9:43 AM To: 'Mei Kwan (LKKAuto)'; Thin Thin (LKKAuto)

Cc: Vivian Lau (LKKAuto); Admin A

Subject: RE: SLV 2424P *** LKK REF: CC3/AIG18007652/Aua3

Dear Mei Kwan,

Thank you for the update.

Please note our claim reference number: 800879634

Kind regards, Steven

Steven Lim

AIG

Personal Insurance Claims Specialist Claims Department | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way, #08-16, Singapore 079120 Tel +(65) 6419 1786 | Mobile+(65) 8809 2832 | Fax +(65) 6835 7417

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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Wednesday, May 23, 2018 9:10 AM To: Lim, Steven-KS; Thin Thin (LKKAuto) Cc: Vivian Lau (LKKAuto); Admin A

Subject: RE: SLV 2424P *** LKK REF: CC3/AIG18007652/Aua3

Dear Steven,

We refer to the above matter.

Please be informed that we are currently **pending finalization with TP repairer.**

Please note that: -

LKK ref	Officer in charge	
CC3/AIG18007652/Aua3	Thin Thin - 6841 2360	

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Lee (LKKAuto)

Sent: Tuesday, 15 May, 2018 5:49 PM

To: Lim, Steven-KS < Steven-KS.Lim@aig.com>; Admin A < admin-a@lkkauto.com>; assignments

<assignments@lkkauto.com> Cc: SUR <sur@lkkauto.com> Subject: RE: SLV 2424P

Dear Steven,

Thank you for your email.

Dear CS Dept, Kindly assist.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>janicelee@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim, Steven-KS [mailto:Steven-KS.Lim@aig.com]

Sent: Tuesday, May 15, 2018 4:53 PM

To: Janice Lee (LKKAuto) < JaniceLee@lkkauto.com >

Subject: RE: SLV 2424P

Hi Janice,

Thank you for your call.

As conversed, we have notified Premium Automotive that we are agreeable with the direct settlement for the following:

- S\$7,852 for the repair (Labour & Spare Parts) based on the Preliminary Advice.
- Loss of Use of S\$180 per day for 7 days.

We noted that the final report will only be available after the repair and appreciate it if you could email to me for our finalization of the claim. Please feel free to contact me for any clarification.

Thank you

Kind regards, Steven

Steven Lim

AIG

Personal Insurance Claims Specialist Claims Department | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way, #08-16, Singapore 079120 Tel +(65) 6419 1786 | Mobile+(65) 8809 2832 | Fax +(65) 6835 7417

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THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	BICYCLE	(insd veh)	Model:	AUDI S3	
	SLV 2424P	(TP veh)		1	
Date of Accident:	25/04/2018			15	
Global Sum Settler	ment : [] Yes	s [X] No		
Repair Estimate		: \$	25,883.81		
Final Repair Cost		: \$	13,851.54		
Loss of Use		: \$	1,000.00	10days at \$100.00 per day	
Rental (if any)		: \$		days	
LTA / GIA Search F	ee	: \$			
Others:		: \$	0.00		
		: \$			
Final Settlement Su	ım	: \$	14,851.54		
ls Third Party Wor elow)	rkshop GIA Register	ed? []	X YES [] NO (Kindly indicate	
A) For Non GIA F	Registered Worksho	p:	Agreed Liability _	(%)	
B) For GIA Regis	tered Workshop:		BOLA Applicable: _27	Yes/ Ne BOLA Scenario No:	
BOLA Liability:	100(%)		Assessed Liability	· (*):(%)	
* Assessed Lie	bility to be filled only	for chain co	llisions and for ca	ses where BOLA does not apply.	
Remarks					
Payment Instruction	on: Payee's Breakdo	own.			
) PREMIUM AU	TOMOBILES PTE LT	D	: S	14,851.5	
	/			1	
IOANNE I	LEE KHANG MIN		7/02/2010	13.	
	consultants Pte Ltd		27/02/2019 Date		

Please attach all the supporting documents to the form. (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

	Affiliated to Federation Intern	nationale Des Experts En Auton	nobile
AIG ASIA PACIFIC IN:	SURANCE PTE LTD	Ref : CC3/AIG18007	652/Apa3q2
78 SHENTON WAY #0 CHARTIS BUILDING SINGAPORE 079120	08-16	Date : 27-02-2019 Code : AIG	
1.	Policy Particula	ars :- THIRD PARTY CLA	M
Insured Veh.	BICYCLE	Veh. Inspected	SLV 2424P
Policy No.	999994635	Coverage (\$)	0.00
Claim No.	800879634	Excess (\$)	0.00
Assign From		Assign Date	25/04/2018
2.	Vehicle Pa	articulars & Condition	
Make & Model	AUDI S3	c.c	1984
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	WAUZZZ8V9J1020385	Colour	GREY
Odometer	5988	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		
3.	Con	ditions of Tyres	
	Size	Make	Balance
R/H Front Tyre	225/40 R18	GOODYEAR	6 mm
L/H Front Tyre	225/40 R18	GOODYEAR	6 mm
R/H Rear Tyre	225/40 R18	GOODYEAR	6 mm
L/H Rear Tyre	225/40 R18	GOODYEAR	6 mm
4.	Descri	ption of Damages	
THE VEHICLE SU	STAINED DAMAGES AT THE	REAR PORTION.	
DAMAGES SEE D	ETAILS.		
5,	Gen	eral Information	ARTERIA BUILD
Accident Date	22/04/2018	Inspection Date	25/04/2018
Survey held at	urvey held at PREMIUM AUTOMOBILES PTE LTD		
	55 UBI ROAD 1 . SINGAPORE 408699		
5a.	11 - Kalan and 11 - 11	Remarks	
	ON WAS CONDUCTED ON A"		
5b.		ate Days of Repair	

9 Working Days

ESTIMATED NORMAL PERIOD FOR REPAIR:



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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLV 2424P

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR BUMPER (SN)	TO REPAIR SEE LABOUR	2,158.00	3
1	REAR BUMPER STICKY PAD (SN) (NPA)	NOT NECESSARY	15	
1	REAR BUMPER FIXING PARTS (SN)	NOT NECESSARY	166.00	5
2	REAR BUMPER GUIDE -LHS/RHS (SN)	NOT NECESSARY	28.00	
2	REAR BUMPER LOCKING PIN (SN)	NOT NECESSARY	50.00	59
1	REAR BUMPER SPOILER (SN)	CUT	512.00	409.60
1	REAR BUMPER CHROME TRIM (SN)	NOT NECESSARY	B10.00	9
2	REAR BUMPER REFLECTOR -LHS/RHS (SN)	NOT NECESSARY	70.00	
2	REAR PARKING AID SENSOR (SN)	NOT NECESSARY	421.00	
1	REAR REINFORCEMENT BEAM (SN)	NOT NECESSARY	501.00	
2	REINFORCEMENT BEAM BRACKET-LHS/RHS (SN)	NOT NECESSARY	46.00	
1	REAR LID (SN)	DENTED	2,310.00	1,848.00
1	REAR LID ATTACHMENT PARTS (SN)	NOT NECESSARY	253.00	
. 1	REAR LID SPOILER (SN)	NECESSARY	1,294.00	1,035.20
2	REAR LID HINGE -LHS/RHS (SN)	NOT NECESSARY	448.00	
1	BOOT LID WEATHERSTRIP (SN)	NOT NECESSARY	176.00	
1	PACKING ADHESIVE (SN)	NECESSARY	15.00	11.60
1	AUDI EMBLEM (SN)	NECESSARY	108.00	86.00
1	'S3' EMBLEM (SN)	NECESSARY	108.00	86.00
1	REAR WINDSCREEN (SN)	SHATTERED	704.00	563.20
1	PRIMER (SN)	NOT NECESSARY	19.00	
1	ADDITIONAL BRAKE LIGHT (SN)	CRACKED	206.00	164.40
1	REAR SPEAKER BOARD TRIM (SN)	CUT	571.00	456.80
2	C-PILLAR TRIM -LHS/RHS (SN) (NPA)	NOT NECESSARY	5.0	5
1	BOOT TRAY TRIM (SN) (NPA)	NOT NECESSARY	1 2	
1	REAR WINDSCREEN SEALANT (SN)	NECESSARY	200.00	200.00
1	SUNDRIES (SN)	NECESSARY	300.00	2.08
1	REAR SEAT HEAD RESTRAINT -CENTER (ADDITIONAL) (SN)	CUT	798.40	798.40
- 7	REAR SEAT HEAD RESTRAINT-GUIDE -LH/RH (ADDITIONAL) (SN)	NECESSARY	63.68	63.68

Report Ref No. CC3/AIG18007652/Apa3q2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
2	C-PILLAR TRIM -UPPER LH/RH (ADDITIONAL) (SN)	CUT	211.20	211.20
1	REAR SEAT BACKREST LEATHER -RH (ADDITIONAL) (SN)	NOT NECESSARY	2,394.00	
1	REAR SEAT BACKREST LEATHER -LH (ADDITIONAL) (SN)	CUT	1,760.00	1,760.00
- 1	REAR LOUDSPEAKER TRIM-LH(ADDITIONAL) (SN)	CUT	54.80	54.80
2	D-PILLAR TRIM -UPPER LH /RH (ADDITIONAL) (SN)	сит	162.40	162.40
	LABOUR		16,918.48	7,913.36
	TO DISMANTLE AND RENEW LH & RH REAR SEAT LEATHER COVER (ADDITIONAL)		600.00	600.00
	TO REMOVE AND TRANSFER REAR PARKING AID .CHECK FUNCTION.		280.00	280.00
	TO REMOVE AND TRANSFER REAR LID CONVENIENCE LOCK SYSTEM AND WIRE HARNESS FOR TAIL LIGHTS.		280.00	280.00
	TO DISMANTLE AND RENEW REAR BUMPER, REAR LID AND REAR LID SPOILER, REMOVE AND REPLACE REAR SPEAKER BOARD TRIM AND BOTH C-PILLAR TRIM, RE-ORGANIZE REAR CRASH MANAGEMENT COMPONENTS, REINSTALL ALL PARTS REMOVED, INCLUSIVE OF THE REPAIR OF REAR BUMPER.		2,700.00	1,250.00
	TO RESPRAY REAR BUMPER ,REAR LID AND REAR LID SPOILER.		1,900.00	1,350.00
	TO RENEW REAR WINDSCREEN.		480.00	480.00
	TO CARRY OUT VACUUM AND CLEAN UP OF WHOLE VEHICLE OF GLASS SPLINTERS.		600.00	600.00
	TO CARRY OUT DIAGNOSTIC CHECKS.		192.00	192.00
	TO CARRY OUT WHEEL ALIGNMENT.	NOT NECESSARY	240.00	-
			7,272.00	5,032.00
	GRAND TOTAL		24,190.48	12,945.36

RECOMMENDED COST OF REPAIRS	12,945.36
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Report Ref No. CC3/AIG18007652/Apa3q2



ADRIAN LING WAI PING

B.Eng, AMSOE, AMIRTE, AMSAE-A, M.MATAI

Licensed Appraiser

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