## Vivian Lau (LKKAuto)

From: Vivian Lau (LKKAuto)

Sent: Wednesday, 6 June, 2018 1:58 PM

To: 'PBSP'

**Cc:** Thin Thin (LKKAuto)

**Subject:** RE: URGENT REMINDER: REQ FOR DIRECT SETTLEMENT- SLN2160S AND SLA4101T

ON 24/04/2018 \*\*\*\*LKK REF:CC3/AIG18007649/wb3

**Attachments:** Sketch Plan .pdf

#### WTHOUT PREJUDICE

Your Ref: SLN2160S

Our Ref: CC3/AIG18007649/wb3

Dear Sir/Madam,

# Accident involving Vehicle SLN2160S AND SLA4101T ON 24/04/2018

We refer to the above matter

Our insured driver has reiterated that the accident was caused due to the entire negligence of your client. Your client was reversing out from lot. BOLA 24 applies.

We attached herewith our insured's accident report for your perusal.

Under such circumstances, we have our principal's instruction to deny liability of your client's claim.

As such, we will close the matter at our end.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com</u>] fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAuto)

Sent: Wednesday, 6 June, 2018 8:57 AM

To: 'PBSP' <pml-pbsp@simedarby.com.sg>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: RE: URGENT REMINDER: REQ FOR DIRECT SETTLEMENT- SLN2160S AND SLA4101T ON 24/04/2018 \*\*\*\*LKK REF:CC3/AIG18007649/wb3

Without Prejudice

Dear Caroline,

Thank you for the email.

Please be informed that we are pending instruction from our principal

We will get back to you for an update/offer in due course.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com</u>] fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP [mailto:pml-pbsp@simedarby.com.sg]

**Sent:** Tuesday, 5 June, 2018 6:31 PM

**To:** Vivian Lau (LKKAuto) < <a href="mailto:vivianlau@lkkauto.com">vivianlau@lkkauto.com</a>>; Thin Thin (LKKAuto) < <a href="mailto:thinthin@lkkauto.com">thinthin@lkkauto.com</a>>

Subject: URGENT REMINDER: REQ FOR DIRECT SETTLEMENT- SLN2160S AND SLA4101T ON 24/04/2018 \*\*\*\*LKK

REF:CC3/AIG18007649/wb3

### **URGENT REMINDER**

From: PBSP

Sent: Wednesday, 2 May 2018 2:36 PM

To: Vivian Lau (LKKAuto) Cc: 甯珺 ©; Shu Pei (LKKAuto)

Subject: Re: REQ FOR DIRECT SETTLEMENT- SLN2160S AND SLA4101T ON 24/04/2018 \*\*\*\*LKK

REF:CC3/AIG18007649/wb3

Dear Vivian

Please refer to attach video. Our client was stationary when your insured collided onto his vehicle.

Please reassess liability.

Thank you.

Regards, Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: Vivian Lau (LKKAuto) < vivianlau@lkkauto.com >

Sent: Wednesday, 2 May 2018 12:44:24 PM

To: PBSP

Cc: 甯珺 ©; Shu Pei (LKKAuto)

Subject: RE: REQ FOR DIRECT SETTLEMENT- SLN2160S AND SLA4101T ON 24/04/2018 \*\*\*\*LKK

REF:CC3/AIG18007649/wb3

#### WTHOUT PREJUDICE

Your Ref: SLN2160S

Our Ref: CC3/AIG18007649/wb3

Dear Sir/Madam,

### Accident involving Vehicle SLN2160S AND SLA4101T ON 24/04/2018

We refer to the above matter

Please be informed that basing on the accident statements submitted by both party, the liability is **unclear** for the above mentioned case. Enclosed herewith is a copy of our insured's accident report for your perusal.

Meanwhile, kindly forward to us with any evidence (if any) to support your claim

Kindly take note that the case handler in-charge is Vivian and she can be contacted at her DID 6841 8625

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

#### LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com</u>] fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP [mailto:pml-pbsp@simedarby.com.sg]

Sent: Wednesday, 2 May, 2018 12:41 PM

To: Shu Pei (LKKAuto) <shupei@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: Re: REQ FOR DIRECT SETTLEMENT- SLN2160S AND SLA4101T ON 24/04/2018 \*\*\*\*LKK

REF:CC3/AIG18007649/wb3

Dear Vivian,

Please let us have your reply on liability.

Thank you.

Regards, Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: PBSP

Sent: Friday, 27 April 2018 10:07:11 AM

To: Shu Pei (LKKAuto); Vivian Lau

Cc: 甯珺 ©; CS A Team

Subject: Re: REQ FOR DIRECT SETTLEMENT- SLN2160S AND SLA4101T ON 24/04/2018 \*\*\*\*LKK

REF:CC3/AIG18007649/wb3

Dear Vivian,

Please let us have your reply on liability.

Thank you.

Regards, Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: Shu Pei (LKKAuto) < <a href="mailto:shupei@lkkauto.com">shupei@lkkauto.com</a> Sent: Wednesday, 25 April 2018 6:12:34 PM

To: PBSP

Cc: 甯珺 ©; CS A Team

Subject: RE: REQ FOR DIRECT SETTLEMENT- SLN2160S AND SLA4101T ON 24/04/2018 \*\*\*\*LKK

REF:CC3/AIG18007649/wb3

Dear Caroline,

We refer to the above matter.

Please be informed that we are currently **pending for our insured's report.** 

Kindly note that for liability, claim negotiation and settlement, please contact Vivian at 6841 8625.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei| Admin

**LKK Auto Consultants Pte Ltd** 

Phone: 6366-0055 | email: <a href="mailto:shupei@lkkauto.com">shupei@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP [mailto:pml-pbsp@simedarby.com.sg]

Sent: Wednesday, 25 April 2018 5:35 PM

To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: REQ FOR DIRECT SETTLEMENT- SLN2160S AND SLA4101T ON 24/04/2018

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards, Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

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