

Vivian Lau (LKKAuto)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Sent: Wednesday, 6 June, 2018 1:11 PM
To: Vivian Lau (LKKAuto)
Cc: Thin Thin (LKKAuto)
Subject: RE: Your ref : 1105235219SG, Our Ref: CC3/AIG18007649/wb3, Accident involving on 24/04/2018 involving vehicles SLN 2160S & SLA 4101T

Dear Vivian,

please proceed with rejection as TP was reversing out from lot.

thank you,

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Saliha Syed Yusoff

AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

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saliha.syed-yusoff@aig.com | www.aig.com.sg

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From: Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]
Sent: 04 June 2018 11:48
To: Syed-Yusoff, Saliha
Cc: Thin Thin (LKKAuto)

Subject: RE: Your ref : 1105235219SG,Our Ref: CC3/AIG18007649/wb3,Accident involving on 24/04/2018 involving vehicles SLN 2160S & SLA 4101T

Dear Saliha,

We refer to the email below.

We had spoken to OI Mr Ting, till date there is no update from his workshop. OI agree on 50/50 settlement.

In view of the above, TP coming out from parking lot BOLA 24 applies.

As such, we intend to reject TP claim first.

Kindly advice on your view/opinion/instruction for this claim.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Syed-Yusoff, Saliha [mailto:Saliha.Syed-Yusoff@aig.com]

Sent: Wednesday, 9 May, 2018 10:34 AM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: RE: Your ref : 1105235219SG,Our Ref: CC3/AIG18007649/wb3,Accident involving on 24/04/2018 involving vehicles SLN 2160S & SLA 4101T

Importance: High

Hi Vivian,

we spoke on this matter yesterday.

as informed, please contact insured and verify with him on the accident scenario and apprised him on the claims assessment based on video footage.

thank you,

Saliha Syed Yusoff
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1917 | Fax +(65) 68357416

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From: Vivian Lau (LKKAUTO) [<mailto:vivianlau@lkkauto.com>]

Sent: Tuesday, May 08, 2018 1:59 PM

To: Syed-Yusoff, Saliha

Cc: Thin Thin (LKKAUTO)

Subject: RE: Your ref : 1105235219SG, Our Ref: CC3/AIG18007649/wb3, Accident involving on 24/04/2018 involving vehicles SLN 2160S & SLA 4101T

Your ref : 1105235219SG

Our Ref: CC3/AIG18007649/wb3

Dear Saliha,

Accident involving on 24/04/2018 involving vehicles SLN 2160S & SLA 4101T

We refer to the above matter

Enclosed is the TP video for your perusal.

Based on the circumstances of both parties and available information in hand. Base on TP video. TP was stationary when our insured collided onto his vehicle

Kindly advice on your view/opinion/instruction for this claim.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAUTO)
Sent: Wednesday, 2 May, 2018 3:02 PM
To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Cc: Thin Thin (LKKAUTO) <thinthin@lkkauto.com>
Subject: Your ref : 1105235219SG, Our Ref: CC3/AIG18007649/wb3, Accident involving on 24/04/2018 involving vehicles SLN 2160S & SLA 4101T

Your ref : 1105235219SG
Our Ref: CC3/AIG18007649/wb3

Dear Saliha,

Accident involving on 24/04/2018 involving vehicles SLN 2160S & SLA 4101T

We refer to the above matter

Enclosed is the TP video for your perusal.

Based on the circumstances of both parties and available information in hand. Base on TP video. TP was stationary when our insured collided onto his vehicle

Kindly advice on your view/opinion/instruction for this claim.

Thank you

Best Regards,

Vivian Lau | Case Handler

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Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

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