

## Vic (LKKAuto)

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**From:** Vic (LKKAuto)  
**Sent:** Thursday, 3 May, 2018 1:20 PM  
**To:** Mekavathanan Sarangapani; 'C Meenachi - III'  
**Cc:** Admin A; Vic (LKKAuto); Olivia Lau (LKKAuto); Bevan Lim (LKK Auto)  
**Subject:** RE: TP INDIA SLH8161G AGAINST SBF1S DOA 23.04.2018 LKK REF CC4/III18007648/ha3

Dear Sir,

We refer to your below email and the contents were noted.

We will proceed DS with TP repairer as instructed below.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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**From:** Mekavathanan Sarangapani  
**Sent:** Thursday, 3 May 2018 11:21:24 AM (UTC+08:00) Kuala Lumpur, Singapore  
**To:** Olivia Lau (LKKAuto)  
**Cc:** C Meenachi - III  
**Subject:** FW: TP INDIA SLH8161G AGAINST SBF1S DOA 23.04.2018

Olivia,

C & C is asking for approval for this case,. Please help to revert please

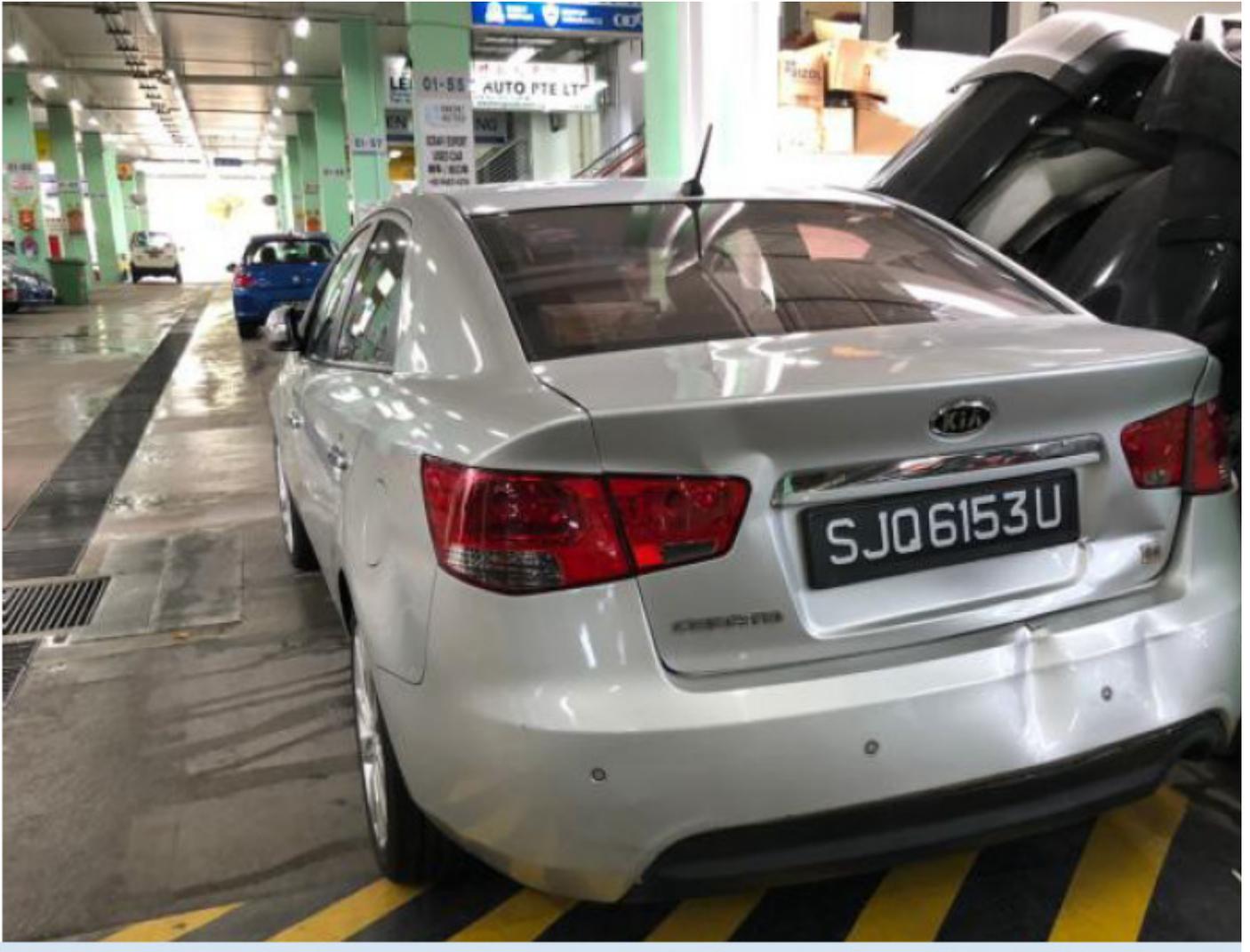
Meka

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**Subject:** FW: TP INDIA SLH8161G AGAINST SBF1S DOA 23.04.2018

Chain accident – we are down on liability

Meka

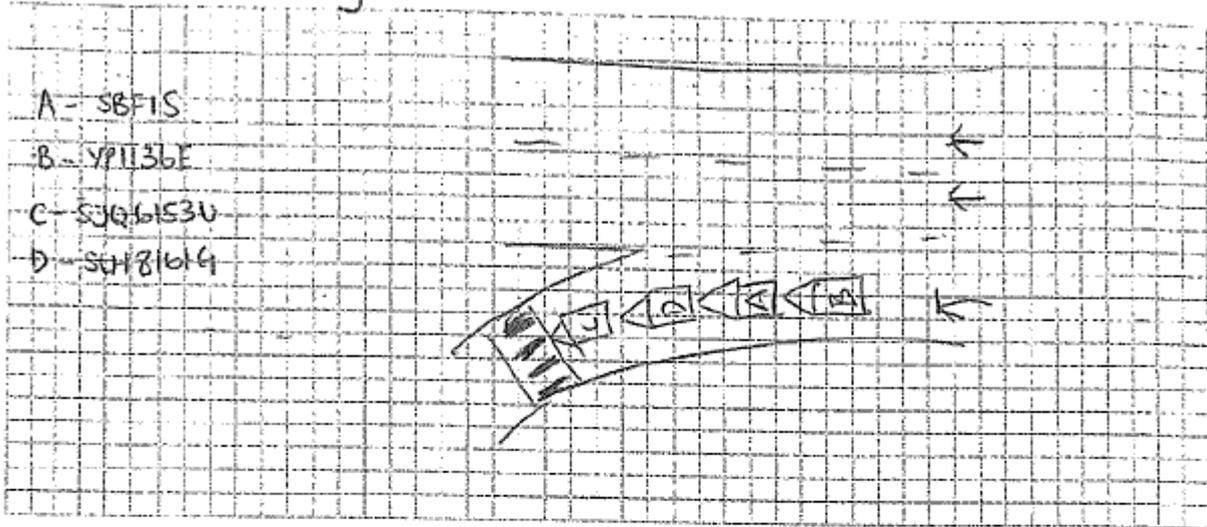






SKETCH PLAN

Along Inwet bank Road



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On the stated date and time. I vehicle A was stationing along stated venue. suddenly I felt an impact and realize veh B has hit onto my Rear portion causing my vehicle to propel forward hitting onto vehicle D. when I alight from my vehicle, I realize it was a four car chain collision.

Audit Log	Print Receipt	DOCUMENT
OWN VEHICLE	TP VEHICLE/INJURY DETAILS	DOCUMENT
<b>Related Accident Reports</b>		
<ul style="list-style-type: none"> <li> <b>SBF1S</b> ... MVA318053858 submitted on 24/04/2018 12:26 to India International Insurance Pte Ltd ... [T           <ul style="list-style-type: none"> <li>TP reported: YP1136E.</li> <li>TP reported: SJQ6153U.</li> <li>TP reported: SLH8161G.</li> </ul> </li> <li> <b>SLH8161G</b> ... MCC618053983 submitted on 24/04/2018 15:00 to AIG Asia Pacific Insurance Pte. Ltd. ... purchased] ... [CURRENTLY VIEWING]           <ul style="list-style-type: none"> <li>TP reported: SBF1S.</li> <li>TP reported: SJQ6153U.</li> <li>TP reported: YP1136E.</li> </ul> </li> <li> <b>SJQ6153U</b> ... MLSM18053882-02 submitted on 26/04/2018 13:55 to NTUC Income Insurance Co-operati purchased]           <ul style="list-style-type: none"> <li>TP reported: SLH8161G.</li> <li>TP reported: SBF1S.</li> <li>TP reported: YP1136E.</li> </ul> </li> <li> <b>YP1136E</b> ... MSAT18055342 submitted on 27/04/2018 18:14 to MSIG Insurance (Singapore) Pte. Ltd. ...           <ul style="list-style-type: none"> <li>TP reported: SBF1S.</li> <li>TP reported: SLH8161G.</li> <li>TP reported: SJQ6153U.</li> </ul> </li> </ul>		
Accident Report Basic Information		

<b>Assign Solicitor</b>	<b>File Review</b>	<b>Adj Market Value</b>	<b>Transfer To Repairer</b>	<b>Send</b>
<b>Edit Claim Details &gt;&gt;</b>	<b>Process Adj Mandate &gt;&gt;</b>			

**CLAIM SUBFOLDER TRACKING**

Case	Notified	Est Submitted	Adj Assigned	Adj Submitted	Ins Auth'ed	Sta
Main	26 Apr 2018		25 Apr 2018 00:00			Adj Ca

<b>Main</b>	<b>Offer Processing</b>	<b>Claim Details</b>	<b>Adjuster's Details</b>
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**CLAIM SUBFOLDER DETAILS** [Created by adj]

Insured:	PHUAH BEE LEE, ID: S7371367F		
Main Claimant:	TING SHEAU MING, ID: S7244083H		
Vehicle Reg. No.:	SLH8161G	Date of Loss:	23/04/2018 15:00
Claim Type:	TP / MC20182355	Policy/Cover Note No.:	M493480 (Compre
Vehicle Reg. No. (Insured):	SBF1S	Policy No. (Claimant):	2100490530
		Excess:	
Repairer:	Cycle & Carriage Automotive Pte Ltd (Pandan Gardens) <b>PROFILE</b> 209 Pandan Gardens, 609339 Wes <b>FRANCHISE</b>		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by C. Meenachi - 6347 6073]		
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ...		

**CLAIM REGISTERED**

Clm. No (Clm Reg Date)	MC20182355 (30/04/2018)	Intimation (Notify Date)	
Registration Type	[Manually registered]	Claim Status	

Progress

CLQ00109 SST V1.0 INDIA INTERNATIONAL INSURANCE LIVE DB 03

Claim Item

Claim No..... MC20182355 Claim Item No. 1.01  
 Claimant..... SLH8161G  
 Descr. of loss.... DMG TO TPV SLH8161G

print 1

Cause.

Claim Reserves

Payment category	Reserve/Cur:SGD	Planned
<b>LOSS</b>	<b>5,000.00</b>	<b>0.00</b>
SURVEY FEE	0.00	0.00
SETTLING FEE	0.00	0.00
MEDICAL EXPENSES	0.00	0.00
LEGAL FEE (S & C)	0.00	0.00
GST INPUT TAX	0.00	0.00
PARTY & PARTY COSTS	0.00	0.00
KNOCK-FOR-KNOCK	0.00	0.00
POLICY EXCESS	0.00	0.00
RECOVERY FROM T.P.	0.00	0.00
MISCELLANEOUS EXPENS	0.00	0.00
SALVAGE RECOVERY	0.00	0.00
INVESTIGATION FEE	0.00	0.00

Best Regards,

Mekavathanan  
HOD  
Motor Claims Department  
India International Insurance Pte Ltd  
64 Cecil Street, #04/#05 IOB Building, Singapore 049711  
DID: 6347 6105 Fax: 6224 4174

-----Original Message-----

From: Andre Chow En De [<mailto:andre.chow@cyclecarriage.com.sg>]  
Sent: Thursday, May 03, 2018 11:06 AM  
To: Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>; 'sur@lkkauto.com' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Nivitha (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
Cc: C Meenachi - III <[Meenachi@iii.com.sg](mailto:Meenachi@iii.com.sg)>  
Subject: RE: TP INDIA SLH8161G AGAINST SBF1S DOA 23.04.2018

Dear Officer in Charge,

Any update?

Regards  
Andre

-----Original Message-----

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]  
Sent: Wednesday, 25 April, 2018 11:24 AM  
To: Andre Chow En De; 'sur@lkkauto.com'; Nivitha (LKK Auto)  
Cc: C Meenachi - III  
Subject: RE: TP INDIA SLH8161G AGAINST SBF1S DOA 23.04.2018

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SLH8161G and let us have your report urgently.

This claim will be handled by Ms Meena.

\*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,  
Gabriel Wee  
Motor Claims Dept.  
India International Insurance Pte Ltd  
64 Cecil Street | #05 IOB Building | Singapore 049711  
Tel: 6347 6100, Ext - 248

-----Original Message-----

From: Andre Chow En De [<mailto:andre.chow@cyclecarriage.com.sg>]  
Sent: 25 April, 2018 10:52 AM  
To: Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
Cc: Don Bong Kiong Hua <[kionghua.bong@cyclecarriage.com.sg](mailto:kionghua.bong@cyclecarriage.com.sg)>; Coco Lu Ting <[coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg)>; Yusof Bin Hashim <[yusof.hashim@cyclecarriage.com.sg](mailto:yusof.hashim@cyclecarriage.com.sg)>; Edwin Abcede Caina <[edwin.caina@cyclecarriage.com.sg](mailto:edwin.caina@cyclecarriage.com.sg)>; Tay Jian Ye <[ajianye.tay@cyclecarriage.com.sg](mailto:ajianye.tay@cyclecarriage.com.sg)>  
Subject: RE: TP INDIA SLH8161G AGAINST SBF1S DOA 23.04.2018

We would like to select LKK Auto Consultants.

-----Original Message-----

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]  
Sent: Wednesday, 25 April, 2018 9:07 AM

To: Andre Chow En De  
Subject: RE: TP INDIA SLH8161G AGAINST SBF1S DOA 23.04.2018

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- \* Automobile Inspection Services Pte Ltd
- \* Autoprobe Consultants
- \* VP Appraisal
- \* Quantum Risk Management
- \* Ajax Inspection Services Pte Ltd
- \* Form Team Adjusters Pte Ltd
- \* Infiniti Appraisal Service
- \* JP Knights Adjusters
- \* LBS Auto Consultants Pte Ltd
- \* Premier Appraisers Services
- \* Priority Services
- \* RT Appraisal
- \* LKK Auto Consultants Pte Ltd
- \* Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,  
Gabriel Wee  
Motor Claims Dept.  
India International Insurance Pte Ltd  
64 Cecil Street | #05 IOB Building | Singapore 049711  
Tel: 6347 6100, Ext - 248

-----Original Message-----

From: Andre Chow En De [mailto:andre.chow@cyclecarriage.com.sg]  
Sent: 24 April, 2018 6:06 PM  
To: Motor Claim - III <motorclaim@iii.com.sg>  
Cc: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Yusof Bin Hashim <yusof.hashim@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>  
Subject: TP INDIA SLH8161G AGAINST SBF1S DOA 23.04.2018

Dear Sir / Madam,

My client who is driving SLH8161G want to claims against SBF1S which was insured by you.

Attach is the SAS report for your reference.

Please let me know the liability.

Best Regards,

Andre Chow  
Assistant Manager - Aftersales Operations Cycle and Carriage KIA Pte Ltd

KIA Customer Service Center  
209 Pandan Gardens  
Singapore 609339  
TEL: (65) 6568 4555 | HP: (65) 9144 9137 | F: (65) 6569 1056

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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Registration No. 198703792-K

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