

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 18 July, 2018 11:12 AM
To: Claims Dept of CTI
Cc: Alfred Toh; Admin A; Vic (LKKAUTO); Irene Tay
Subject: RE: Direct Settlement - Accident Involving SCA1218S (OI : CTI - SNM18D02131C02) AND SLD7643K (TP : LKK REF - CC6/CTI18007629/Uha3) on 24/04/2018
Attachments: leeSZ_SNM18D02131C02-SCA1218S-LKKDirectSettlementAccidentLtr_CLCR95.086.pdf; MNA118054460-SCA1218S.PDF; VIDEO.mp4

CTI REF – SNM18D02131C02
LKK REF – CC6/CTI18007629/Uha3

Dear Irene,

We refer further to the below email and to our telephone conversation previously.

We had spoken to the Insured Mr Tan where he disputed on the liability and insisted that the TP driver was at fault.

As such, we had requested for a copy of his video footage to support his version of the accident. Please find attached copy of the footage for your reference.

Based on the footage, we are of the view that Insured vehicle was within its lane while crossing the junction when hit by TP vehicle.

In view of the above, we intend to reject the TP claim.

For your approval and/or further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Mei Kwan (LKKAUTO)
Sent: Friday, 27 April, 2018 4:49 PM
To: Vic (LKKAUTO)

Subject: FW: Direct Settlement - Accident Involving SCA1218S (OI : CTI - SNM18D02131C02) AND SLD7643K (TP : LKK REF - CC6/CTI18007629/Uha3) on 24/04/2018

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lucas Lee [<mailto:lucas.lee@sg.cntaiping.com>]

Sent: Friday, 27 April, 2018 4:20 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SCA1218S (OI : CTI - SNM18D02131C02) AND SLD7643K (TP : LKK REF - CC6/CTI18007629/Uha3) on 24/04/2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Irene Tay

Lucas Lee

Claims Department (Motor)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6181

Fax (65) 6222 7175

Email: lucas.lee@sg.cntaiping.com

Website: www.sg.cntaiping.com



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Friday, 27 April, 2018 11:03 AM
To: Claims Dept of CTI
Cc: Irene Tay; Lucas Lee; Vic (LKKAuto); Bevan Lim (LKK Auto); Admin A
Subject: Direct Settlement - Accident Involving SCA1218S (OI : CTI - TBA) AND SLD7643K (TP : LKK REF - CC6/CTI18007629/Uha3) on 24/04/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SLD 7643K at M/s Fastech Auto Pte Ltd - Kaki Bukit.

Enclosed for your perusal is:

- TP GIA report
- Photographs of TP vehicle in its damaged condition

Please note that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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