

Vic (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 18 July, 2018 2:53 PM
To: Vic (LKKAUTO); Admin A; valerie@layauto.com
Cc: Elaine Cheong; Alfred Toh; Chee So Chow; KKLau; Olivia Lau (LKKAUTO); Hsiao Tong (LKKAUTO)
Subject: Direct Settlement - Accident Involving SCA1218S (OI : CTI - SNM18D02131C02) AND SLD7643K (TP : LKK REF - CC6/CTI18007629/Uha3) on 24/04/2018
Attachments: leeSZ_SNM18D02131C02-SCA1218S-LKKDirectSettlementAccidentLtr_CLCR95.086.pdf; MNA118054460-SCA1218S.PDF; VIDEO.mp4

LKK REF - CC6/CTI18007629/Uha3
CTI REF – SNM18D02131C02/8 (SCA1218S)

Dear Vic

We refer to your emails pertaining to the above matter.

Please proceed to reject the third party property claim based on Insured's video footage.

Aside to Valerie of M/s Lay Auto Pte Ltd, please assist to check with mutual client (Mr Tan Seng Kee) on his claim against SLD7643K. (Successful OR rejected)

Aside to Elaine, please assist to keep track on the matter.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



Disclaimer :

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Wednesday, July 18, 2018 11:12 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Subject: RE: Direct Settlement - Accident Involving SCA1218S (OI : CTI - SNM18D02131C02) AND SLD7643K (TP : LKK REF - CC6/CTI18007629/Uha3) on 24/04/2018

CTI REF – SNM18D02131C02

LKK REF – CC6/CTI18007629/Uha3

Dear Irene,

We refer further to the below email and to our telephone conversation previously.

We had spoken to the Insured Mr Tan where he disputed on the liability and insisted that the TP driver was at fault.

As such, we had requested for a copy of his video footage to support his version of the accident. Please find attached copy of the footage for your reference.

Based on the footage, we are of the view that Insured vehicle was within its lane while crossing the junction when hit by TP vehicle.

In view of the above, we intend to reject the TP claim.

For your approval and/or further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Mei Kwan (LKKAUTO)
Sent: Friday, 27 April, 2018 4:49 PM
To: Vic (LKKAUTO)
Subject: FW: Direct Settlement - Accident Involving SCA1218S (OI : CTI - SNM18D02131C02) AND SLD7643K (TP : LKK REF - CC6/CTI18007629/Uha3) on 24/04/2018

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lucas Lee [<mailto:lucas.lee@sg.cntaiping.com>]

Sent: Friday, 27 April, 2018 4:20 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SCA1218S (OI : CTI - SNM18D02131C02) AND SLD7643K (TP : LKK REF - CC6/CTI18007629/Uha3) on 24/04/2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Irene Tay

Lucas Lee

Claims Department (Motor)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6181

Fax (65) 6222 7175

Email: lucas.lee@sg.cntaiping.com

Website: www.sg.cntaiping.com



Disclaimer :

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Friday, 27 April, 2018 11:03 AM

To: Claims Dept of CTI

Cc: Irene Tay; Lucas Lee; Vic (LKKAuto); Bevan Lim (LKK Auto); Admin A

Subject: Direct Settlement - Accident Involving SCA1218S (OI : CTI - TBA) AND SLD7643K (TP : LKK REF - CC6/CTI18007629/Uha3) on 24/04/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SLD 7643K at M/s Fastech Auto Pte Ltd - Kaki Bukit.

Enclosed for your perusal is:

- TP GIA report
- Photographs of TP vehicle in its damaged condition

Please note that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email has been scanned by the Symantec Email Security.cloud service.

For more information please visit <http://www.symanteccloud.com>

This email has been scanned by the Symantec Email Security.cloud service.

For more information please visit <http://www.symanteccloud.com>
