15/5/2010

INS. CASE OWNER: Irene

CC 6 / CTI 1800 7629 / Uha3

LKK:
IDAC:

ASSIGNMENT

Surveyor: MARCUS DOI: 25/4/18 Date / Time : 26/4/2018

Registered in Merimen: –

Pre-assign / CCU / FTE

Insured Vehicle No. :	SCA 1218 S	Claim No. :	SMM1800231C02
Name of Insured :	Mr Tan Seng Kee (Chen Xingzi)	Policy No. :	DMP(SN304205)700
Insured Tel No. :	HP: 96821281	Make / Model :	JAGUAR XF
Excess Sec II :S$	D.O.A : 24/4/2018	Place of Accident :	CECIL CT.

Is driver the owner? (YES / NO) Nature of Accident :

If NO, Driver Name / Age : OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. : (V/L: YES / NO) Insured Liability : % Final ? Yes / No

SLD 7643K → → →

INSRS: WSP: Fastech Tel : Liability : RMKS:	INSRS: WSP: Tel : Liability : RMKS:	INSRS: WSP: Tel : Liability : RMKS:	INSRS: WSP: Tel : Liability : RMKS:

Date/ Time	
2/5 VIC	SLD7643K - MA/WU1800584874 ; DOA: 29/3/18 SCA1218S - MA/CTI1800760503 ; DOA 24/04/18 - CC6/ACI 40728533(4863927 ; DOA: 29/11/14
8/5/2018	Call OI at 96821281, no body pick-up, tomorrow will call again
	~~OI video uploaded / V Drive / VIC / SCA1218S~~
9/5/2018	Call again, still no body pick-up. (1.5pm
10/5/2018	Call again 2.55pm, still no body pick-up, tomorrow will call again
11/5/2018	11am call again, still no body pick-up.
11/5/2018	11.20am OI call back, Informed OI TP claim. Video show TP at fault. OI will check the progress of his TP claim. Will OI again on monday
15/5/2018	Spoke to OI, no update from OI repair workshop. given us the details of his repair workshop. J Mart (Angie)
12/6/2018	Spoke to Angie J-Mart, They are pending finalise with TP surveyor
	- FINALISED
	- ORIGINAL TP LOD IN.
18/07/18	- EMAIL TO OI FOR REJECTION.
	- OI ACKNOWLEDGED TO REJECT CLAIM.

STAGE	DATE / PIC
Non-Reporting ltr (1st):	
Non-Reporting ltr (2nd):	
Non-Reporting ltr (Final):	
Notification ltr (if non-pickup):	
Call OI:	11/5/2018
After call ltr to OI:	

Documentation Check List:	Handler	Typist
Notification ltr (if non-pickup)		
After call ltr to OI:		
Authorisation To Act:		
Release Voucher:		
Final Repair Bill:		
Car Rental Invoice:		
Towing Invoice		
LTA / GIA :		
Medical Bill:		
PIR:		
Mandate/Reject Instruction:	✓	
LOD	VIC	
Payment Breakdown Form:	YES	
Post-Repair Photos:		
Others:		

Reject Case
By (staff) :
Approved by :
Date : 18-07-18

PRELIMINARY ADVICE Date/Time: Sent By:
- EMAIL TO TP TO REJECT CLAIM.

FINALIZATION Date/Time: Confirm with: Confirm by:

Repair Cost: L/S S$ 5,600.00 (4 days) Reduction: 63 % Email ☐ Call ☐

FINAL SETTLEMENT	Date/Time:	Confirm with	Email ☐ Call ☐
Final Liability:	% –	(Agreed / Assessed) BOLA S/N No. : NIL	If NO or B 28, Ass. Lia :
Repair Cost:	S$ –		(CONFLICTING VERSIONS)
Loss of Rental (LOR):	S$ –	(days)	"NO SETTLEMENT"
Loss of Use (LOU):	S$ –	($ x days)	REJECT CLAIM
Loss of Income (LOI):	S$ –	($ x days)	
LOR only ☐	LOU only ☐	LOR + LOU ☐ LOR + LOI ☐ [Tick only one]	
GIA/LTA Search	S$ –		
Medical:	S$ –		1) Claim status: Normal/Reject/Private Settle
Disbursement:	S$ –	(e.g. Tow/ Independent)	2) Report Format:
Legal Cost	S$ –		3) Survey fee: $ 400.00
Total:	S$	**Global Sum S$:**	

FINAL PAYMENT	Date/Time:	Confirm with:	Email ☐ Call ☐
Payee 1:	S$ –	Name 1:	–
Payee 2: (Strike if N.A.)	S$ –	Name 2:	–
Payee 3: (Strike if N.A.)	S$ –	Name 3:	–