

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Thursday, 3 May 2018 4:55 PM
To: 'admin@sngahtee.com'
Cc: Hsiao Tong (LKKAuto); Joy Irene (LKKAuto)
Subject: RE: NEW ASSIGNMENT : ACCIDENT INVOLVING OUR CLIENT VEHICLE SJT6447G AND YOUR INSURED SKL3220T ON 20/02/2018 ***LKK REF:CC4/QBE18007628/T1eb3

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents for us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ADMIN SAT [<mailto:admin@sngahtee.com>]

Sent: Tuesday, 24 April, 2018 9:44 AM

To: Jenny Toh <jenny.toh@qbe.com>

Cc: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>

Subject: Re: ACCIDENT INVOLVING OUR CLIENT VEHICLE SJT6447G AND YOUR INSURED SKL3220T ON 20/02/2018

Dear Jenny,

Please arrange survey for 24/04/2018.

Thanks

Best Regards

Joyce Tan | admin@sngahtee.com

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD | BLK 3 PIONEER ROAD NORTH #01-18 SINGAPORE 628457
TEL: 62686183 (4LINES) | FAX: 62681429 | *Find us at* <http://www.sngahtee.com>



From: [ADMIN SAT](#)
Sent: Monday, April 23, 2018 6:14 PM
To: [Jenny Toh](#)
Subject: Re: ACCIDENT INVOLVING OUR CLIENT VEHICLE SJT6447G AND YOUR INSURED SKL3220T ON 20/02/2018

Dear Jenny,

Please arrange survey for 24/04/2018.

Thanks

Best Regards

Joyce Tan | admin@sngahtee.com

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From: [Jenny Toh](#)
Sent: Wednesday, March 21, 2018 10:59 AM
To: [ADMIN SAT](#)
Subject: ACCIDENT INVOLVING OUR CLIENT VEHICLE SJT6447G AND YOUR INSURED SKL3220T ON 20/02/2018

Dear Joyce

We have already replied to you.

Please see below.

Jenny Toh
Senior Assistant, Claims
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1225
Email: jenny.toh@qbe.com
Visit us on the web at www.qbe.com.sg



From: Jenny Toh

Sent: Friday, 9 March, 2018 9:07 AM

To: ADMIN SAT <admin@sngahtee.com>

Cc: Jenny Toh <jenny.toh@qbe.com>

Subject: ACCIDENT INVOLVING OUR CLIENT VEHICLE SJT6447G AND YOUR INSURED SKL3220T ON 20/02/2018

Our ref: VC011214

Dear Joyce

We refer to this matter.

We are not disputing liability in this case.

You may submit the claim documents to us for our assessment.

Regards

Jenny Toh
Senior Assistant, Claims
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1225
Email: jenny.toh@qbe.com
Visit us on the web at www.qbe.com.sg



From: ADMIN SAT [<mailto:admin@sngahtee.com>]

Sent: Wednesday, 7 March, 2018 12:03 PM

To: Jenny Toh <jenny.toh@qbe.com>

Cc: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>

Subject: Re: ACCIDENT INVOLVING OUR CLIENT VEHICLE SJT6447G AND YOUR INSURED SKL3220T ON 20/02/2018

Dear Jenny,

We refer to above and wish to check liability for this case.

Hope to hear from you soon

Best Regards

Joyce Tan | admin@sngahtee.com

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From: [Syaheeda Nacah Binte Mohamed Othman](#)
Sent: Friday, February 23, 2018 9:45 AM
To: [Jenny Toh](#)
Cc: admin@sngahtee.com
Subject: FW: ACCIDENT INVOLVING OUR CLIENT VEHICLE SJT6447G AND YOUR INSURED SKL3220T ON 20/02/2018

Hi Jenny,

Please assist,

Thanks.

Syaheeda Othman
Senior Executive, Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
DID: +6477 1130 Fax : +6533 3270
Email: syaheeda.othman@qbe.com
Visit us on the web at www.qbe.com.sg

From: ADMIN SAT [<mailto:admin@sngahtee.com>]
Sent: Thursday, 22 February, 2018 10:40 AM
To: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>
Subject: ACCIDENT INVOLVING OUR CLIENT VEHICLE SJT6447G AND YOUR INSURED SKL3220T ON 20/02/2018

Dear All,

We refer to above and wish to check liability for this case.

Hope to hear from you soon

Best Regards

Joyce Tan | admin@sngahtee.com

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD | BLK 3 PIONEER ROAD NORTH #01-18 SINGAPORE 628457
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