

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 26 September, 2018 1:40 PM
To: William Tan Thoo Seng
Cc: Aileen Tan Lee Noi; Olivia Lau (LKKAUTO); Admin A; Hsiao Tong (LKKAUTO); Vic (LKKAUTO); KKLau
Subject: RE: Yr ref :N.A. (SJH 5114 L) VS SHD 3606 S D.O.A. 23.04.18 *** LKK REF: CC4/ASM18007625/K1hb3

Without Prejudice

Dear William,

We refer to the below email and to our telephone conversation yesterday with regards to this matter.

Kindly be informed that we are still pending for mandate approval from our principal.

We will continue to follow up on the matter and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Mei Kwan (LKKAUTO)
Sent: Thursday, 20 September, 2018 4:43 PM
To: KKLau; William Tan Thoo Seng; Hsiao Tong (LKKAUTO)
Cc: Vic (LKKAUTO); Aileen Tan Lee Noi; Olivia Lau (LKKAUTO); Admin A
Subject: RE: Yr ref :N.A. (SJH 5114 L) VS SHD 3606 S D.O.A. 23.04.18 *** LKK REF: CC4/ASM18007625/K1hb3

Dear Sirs,

Thank you for your email.

By copy to Hsiao Tong.

Kindly assist.

Thank you.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KKLau

Sent: Wednesday, 19 September, 2018 11:47 PM

To: William Tan Thoo Seng <williamtan@cdge.com.sg>; Admin A <admin-a@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Aileen Tan Lee Noi <aileentan@cdge.com.sg>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: Re: Yr ref :N.A. (SJH 5114 L) VS SHD 3606 S D.O.A. 23.04.18

Hi Mei Kwan,

Please get Vic's buddy to check and revert accordingly, Vic should be back to office next week after leave.

Regards,

K K Lau

LKK Auto Consultants P L.

Sent from my iPad

On 19 Sep 2018, at 4:42 PM, William Tan Thoo Seng <williamtan@cdge.com.sg> wrote:

Gentle reminder

Outstanding : > 4 months.

Head to rear : 100%

Without Prejudice.

Dear Vic

Kindly refer to Catherine's email of 05.06.18 with attached video footage.

This was a head to rear impact and liability is clear. On the contrary, you seem to believe your insured's version i. e. "no contact with taxi". The onus is on you and or your insured driver to proof otherwise.

Anyway, without protracting the matter any further, kindly handle your driver and forward your offer and settle this matter as per BOLA scenario i.e. at 100% liability.

Dear Mr Lau

Please assist to settle.

Thank you.

Best Regards
William Tan
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148737 | Fax : 62141843

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