

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Thursday, 3 May 2018 2:54 PM
To: 'nabilah@jhk.com.sg'
Subject: RE: New Third Party Direct Settle - SJY9388Y / SJS5009A on 23/04/2018.

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents for us **(LKK)** to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nabilah Nabilah [<mailto:nabilah@jhk.com.sg>]
Sent: Tuesday, 24 April, 2018 5:48 PM
To: Motor Claims SG - SG Common
Subject: Re: New Third Party Direct Settle - SJY9388Y / SJS5009A on 23/04/2018.

Dear Clara,

Thank you for your email.

Kindly arrange Surveyor Adrian from LKK Auto Consultants Pte Ltd for the survey.

Thank you.

Best regards,
Nabilah Senin | Admin Clerk
Joo Hak Kee Auto Pte Ltd
3007 Ubi Road 1
#01-406 Singapore 408701
O: 6743 1913 | F: 6743 5234
E: nabilah@jhk.com.sg

On Tue, Apr 24, 2018 at 5:20 PM, <motorclaims.sg@fwd.com> wrote:

WITHOUT PREJUDICE

Dear Sir/ Madam,

We refer to your letter dated 24 April 2018 of the PRI Notice of your client's vehicle SJY9388Y.

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. Appraisals Associates Pte Ltd
5. VICOM Ltd

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

**Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com. Thank you.*

Kind Regards

Clara Li

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 [Temasek Boulevard, #18-01](#) Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E clara.li@fwd.com

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From: Nabilah Nabilah [mailto:nabilah@jkh.com.sg]

Sent: Tuesday, 24 April, 2018 5:19 PM

To: SG Corporate Contact; Motor Claims SG - SG Common

Subject: Fwd: New Third Party Direct Settle - SJY9388Y / SJS5009A on 23/04/2018.

Resend

Dear Sir/Mdm,

Kindly please arrange pre-repair survey for the above and if possible would like to do direct settlement.

Please provide us your list of surveyors for our selection.

Attached is the accident report for your reference and we're in the midst of preparing the estimate.

Thank you and hope to hear from you soon.

Best regards,

Nabilah Senin | Admin Clerk

Joo Hak Kee Auto Pte Ltd

3007 Ubi Road 1

#01-406 Singapore 408701

O: 6743 1913 | F: 6743 5234

E: nabilah@jhk.com.sg

----- Forwarded message -----

From: Nabilah Nabilah <nabilah@jhk.com.sg>

Date: Tue, Apr 24, 2018 at 12:36 PM

Subject: New Third Party Direct Settle - SJY9388Y / SJS5009A on 23/04/2018.

To: claims.sg@fwd.com

Dear Sir/Mdm,

Kindly please arrange pre-repair survey for the above and if possible would like to do direct settlement.

Please provide us your list of surveyors for our selection.

Attached is the accident report for your reference and we're in the midst of preparing the estimate.

Thank you and hope to hear from you soon.

Best regards,

Nabilah Senin | Admin Clerk

Joo Hak Kee Auto Pte Ltd

3007 Ubi Road 1

#01-406 Singapore 408701

O: 6743 1913 | F: 6743 5234

E: nabilah@jhk.com.sg

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