

## Shu Pei (LKKAUTO)

---

**From:** Admin-D (LKKAUTO)  
**Sent:** Tuesday, 24 April 2018 5:58 PM  
**To:** motorclaims.sg@fwd.com; assignments; SUR; Admin A  
**Cc:** Asher Sng (LKKAUTO)  
**Subject:** RE: New Third Party Direct Settle - SJY9388Y / SJS5009A on 23/04/2018.

Dear Clara,

Thank you for the assignment.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** motorclaims.sg@fwd.com [mailto:motorclaims.sg@fwd.com]  
**Sent:** Tuesday, 24 April, 2018 5:50 PM  
**To:** assignments@lkkauto.com; sur@lkkauto.com; admin-a@lkkauto.com; admin-d@lkkauto.com  
**Cc:** AsherSng@lkkauto.com  
**Subject:** FW: New Third Party Direct Settle - SJY9388Y / SJS5009A on 23/04/2018.

Hi LKK team,

Please refer to the email below and liaise with TP repairer for survey arrangement.

Attached is TP GIA report.

Please explore direct settlement with TP repairer and create the case in Merimen.

Thank you.

Kind Regards

**Clara Li**

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E [clara.li@fwd.com](mailto:clara.li@fwd.com)

W fwd.com.sg





**From:** Nabilah Nabilah [<mailto:nabilah@jhk.com.sg>]

**Sent:** Tuesday, 24 April, 2018 5:48 PM

**To:** Motor Claims SG - SG Common

**Subject:** Re: New Third Party Direct Settle - SJY9388Y / SJS5009A on 23/04/2018.

Dear Clara,

Thank you for your email.

Kindly arrange Surveyor Adrian from LKK Auto Consultants Pte Ltd for the survey.

Thank you.

**Best regards,**

**Nabilah Senin | Admin Clerk**

**Joo Hak Kee Auto Pte Ltd**

**3007 Ubi Road 1**

**#01-406 Singapore 408701**

**O: 6743 1913 | F: 6743 5234**

**E: [nabilah@jhk.com.sg](mailto:nabilah@jhk.com.sg)**

On Tue, Apr 24, 2018 at 5:20 PM, <[motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)> wrote:

**WITHOUT PREJUDICE**

Dear Sir/ Madam,

We refer to your letter dated 24 April 2018 of the PRI Notice of your client's vehicle SJY9388Y.

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. Appraisals Associates Pte Ltd
5. VICOM Ltd

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

***\*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com). Thank you.***

Kind Regards

**Clara Li**

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 [Temasek Boulevard, #18-01](#) Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E [clara.li@fwd.com](mailto:clara.li@fwd.com)

W [fwd.com.sg](http://fwd.com.sg)



**From:** Nabilah Nabilah [mailto:[nabilah@jkh.com.sg](mailto:nabilah@jkh.com.sg)]

**Sent:** Tuesday, 24 April, 2018 5:19 PM

**To:** SG Corporate Contact; Motor Claims SG - SG Common

**Subject:** Fwd: New Third Party Direct Settle - SJY9388Y / SJS5009A on 23/04/2018.

*Resend*

Dear Sir/Mdm,

Kindly please arrange pre-repair survey for the above and if possible would like to do direct settlement.

Please provide us your list of surveyors for our selection.

Attached is the accident report for your reference and we're in the midst of preparing the estimate.

Thank you and hope to hear from you soon.

**Best regards,**

**Nabilah Senin | Admin Clerk**

**Joo Hak Kee Auto Pte Ltd**

**3007 Ubi Road 1**

**#01-406 Singapore 408701**

**O: 6743 1913 | F: 6743 5234**

**E: [nabilah@jhk.com.sg](mailto:nabilah@jhk.com.sg)**

----- Forwarded message -----

From: Nabilah Nabilah <[nabilah@jhk.com.sg](mailto:nabilah@jhk.com.sg)>

Date: Tue, Apr 24, 2018 at 12:36 PM

Subject: New Third Party Direct Settle - SJY9388Y / SJS5009A on 23/04/2018.

To: [claims.sg@fwd.com](mailto:claims.sg@fwd.com)

Dear Sir/Mdm,

Kindly please arrange pre-repair survey for the above and if possible would like to do direct settlement.

Please provide us your list of surveyors for our selection.

Attached is the accident report for your reference and we're in the midst of preparing the estimate.

Thank you and hope to hear from you soon.

**Best regards,**

**Nabilah Senin | Admin Clerk**

**Joo Hak Kee Auto Pte Ltd**

**3007 Ubi Road 1**

**#01-406 Singapore 408701**

**O: 6743 1913 | F: 6743 5234**

**E: nabilah@jhk.com.sg**

**ATTENTION:**

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

**ATTENTION:**

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.