ASS. REC. BY: REF:	CS/FC118007617/Ki	V bo 2 Special Instruction:
Continue Vinally	ASSIGNMENT (Office)	
From (Person): (W) Sorme Ler	of <u>FCl</u>	Date/Time: 28042018 9-344m
Estimated Cost:	Bill to:	
OD /FP/WS/TP RES/OD RES/EVA		
To Inspect Vehicle No: SCW		Insured: Stc 84597
at Workshop m/s City A	ato	Tel: 6453 1235
of Blk & 9	in Ming Ind Est	#01-58
Policy No:	Claim No:	HETMLIFOE 00810
Sum Insured:	Excess:	
Make of Veh: (Client's Record)		D.O.A. 19042018
CA / REV / REP. / REV 24 HRS W	30-042018 @	H.O.D. Endorsement:
Date/Time: 25042018 1010am Pers	con Contacted: Vonice	Wehicle IN / OUT
Date/Time Action/Instruction () Estimate	
S(W 1339K-X		191
	/TMI 8007478/KIV	DUA-190418
35/18 Email preli rev	sal to FCI	
14818 @ 230pm Vanis	and which has	s not send in for repear,
pending liability	Sala Vehicle In	S VIDI SENO IVI (IN TECHT)
manchine Italilit		



Claims & Motor Underwriting Dept: 36 Robinson Road #16-01 City House Singapore 068877 Tel: (65) 6507 3848 Fax: (65) 6507 3849 www.msfirstcapital.com.sg

MOTOR SURVEY ASSIGNMENT

Date

20-04-2018

Our Ref No. D18003074MFSH

Accident Date

19-04-2018

Claim Type. Third Party

Insured Vehicle

SHC8459Y

Third Party Vehicle. SCW1339K

Survey Location

BLK 8 SIN MING ROAD #01-58/60/62 SIN MING IND EST

Contact Person.

VRONICA LAW

Contact No.

64531235/0

Fax No. 64537944

Survey Type

WITHOUT PREJUDICE: LIABILITY UNCLEAR - EST COR \$4,321.86

Appointed

LKK AUTO CONSULTANTS PTE LTD

Surveyor

NA

Fax No. 68416315

Contact Person
Contact Number.

NA

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc: Workshop

CITY AUTO PTE LTD

Attention. NIL

Cc: TP Solicitor

NA

TP Solicitor Fax No. NA

Officer Incharge

SERENE

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.

This is a computer generated letter, no signature required.

Veron Chen (LKKAuto)

From:

Veron Chen (LKKAuto)

Sent:

Wednesday, 2 May 2018 11:11 AM

To:

'Claim Workflow System'

Cc:

SERENELER@MSFIRSTCAPITAL.COM.SG; SUR

Subject:

RE: SURVEY ASSESSMENT - D18003074MFSH/1, SCW 1339K

Attachments:

SCW 1339K PRELI ADVISED.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SCW 1339K

Date of survey: 30/4/2018 Number of days:4 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 25 April 2018 10:14 AM

To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>

Cc: SERENELER@MSFIRSTCAPITAL.COM.SG; SUR <sur@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D18003074MFSH/1

Dear Sir / Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System [mailto:cwsmotorclaims@msfirstcapital.com.sg]

Sent: Wednesday, 25 April, 2018 9:34 AM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; SERENELER@MSFIRSTCAPITAL.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D18003074MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Best Regards, Admin Team Claim Workflow System Motor Claims Department MS First Capital Insurance Limited

Tel: 6507 3848 Fax: 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Your ref:

D18003074MFSH

Our ref:

CS/FC18007617/Kvb

Date: 2/5/2018

The Motor Claims Department M/s FIRST CAPITAL INSURANCE LTD

Dear Sir/Madam,

INITIAL INSPECTION REPORT OF VEHICLE NO. SCW 1339K

We thank for your instruction on 25/4/2018

Please be informed that we had conducted the inspection of the above mentioned vehicle on CITY AUTO PTE LTD 30/4/2018 at the premises of M/s and have the following to report:-

rear

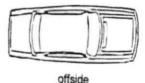
Workshop Estimate Amount	: S\$4,039.12
Revised Estimate Amount	: S\$1,895.84
"Check" Items Amount	: S\$1,662.48
Market Value	: S\$
LTA Reimbursement Value	: S\$
Nett Value	: S\$

Description of Damage:

The vehicle sustained damages at the

n/s front portion.

nearside



front

Comments/Present Status:

Damages Consistent

Yours faithfully,

Kenneth Kong

Licensed Appraiser

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

	ACCIDENT STATEMENT	
Date Of Report	20/04/2018 11:23	
Date Of Accident	19/04/2018 09:15	
Exact Location Of Accident	NEWTON CIRCUS (ROUND ABOUT)	
Country/State of Loss	SINGAPORE	

Oddrill y Clate of Loss	ON TOTAL	
	DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SCW1339K	
Insured/Policyholder		
Name Of Registered Owner	LOW KAY ENG	
NRIC No	S2006977E	
Email Address	NOEMAIL	
Mobile Phone No	(LOCAL) +65-84284135	
Alternative Phone No	OTHERS-84284135	
Vehicle Particulars		

Manufacturer	HONDA

Model HR-V-1.5 DX CVT (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company TOKIO MARINE INSURANCE SINGAPORE LTD

Type Of Coverage COMPREHENSIVE

Fleet Policy NO

Policy Number 16-MV011398-R00

Cover Note Number

Driver

 Name of Driver
 LOW KAY ENG

 NRIC No
 \$2006977E

 Date Of Birth
 14/06/1948

 Occupation
 INDOOR

 Date Of Driving Pass
 23/07/1973

Driving Experience 44 YEARS AND 8 MONTHS

Gender MALE

Mobile Number +65-84284135

Fax Number

Contact Number OTHERS-84284135

EMail Address NOEMAIL

Address 30 STURDEE ROAD #17-02

Postcode 207852

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured OWNER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident SIDE SWIPE Weather Conditions CLEAR Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles involved in the accident

NO Was any body injured in the Accident?

Was any injured conveyed to hospital by

ambulance?

YES Was any other material or property damaged?

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

Number of Passengers (Including Driver)

Details of Police Action

Was the accident reported to the police?

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

If Yes, against whom?

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

YES Are accident photos available for attachment? Was there any video captured by Car Camera? NO NO

Was there any audio recorded?

DETAILS OF OTHER VEHICLE PROPERTY 1

SHC8459Y

NO

2

NO

NO

Vehicle Registration Number

Vehicle Make/Model/Colour

Details Of Properties

TAXI Vehicle Category

PHUA XLIAM WEE Name of Driver

NRIC/Passport Number

Contact Number 87276263

Address Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Accident Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process
- 2. This form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any faise reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that

- (a) My insurer, my workshop and the General insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me. which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages), and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the Purposes"
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal information for one or more of the above Purposes; and
- ic) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one (ir more of the above Purposes
- (d) my Personal information will also be collected and used to compile claims history for the purpose of fraud detection. investigation and management in present and all future claims.
- the information so collected under (d) above may be shared / disclosed.
 - (ii) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (iii) for complying with repurrements under any regulations, laws or court orders

CITY AUTO PTE LTD Bit 8 Sin Ming Road #01-58/60/07 Sin Aling Ind Est Singulary 515643 Tal: 6453 1235 Fax: 6453 7944

(Claims Section)

Policyholder's Signature Date & Time

Driver's Signature If driver is not the policyholder. Date & Time

Reporting Centre Personnel's Signature NRIC TIN No.

Accident Sketch Plan

SKETCH PLAN		
		X
	11.1	Newfor circle
A - SCW 13391	K BAR 3	<i>7, f</i>
5 - SH 8459	a figure	
	1	
DESCRIBE CIRCUMSTANCES	OF THE ACCIDENT	
I was dre	ing along NEW To	a cicle in
and lane	when A Taxe	on 156 lane
Sundelenty	cut suito me la	me and het outs
my ort of	rant partion	me and het outs
DECLARATION		CITY AUTO PTE LTD
I/We declare the foregoing parts	culars are true in overy respect	Blk 8 Sin Ming Road #01-58/60/67 Sin Aling Ind Est Sing Mout #15643 Tel: 6453 1235 Fax: 6453 7844 (Claims Section)
Policy holder's Signature	Dower's Signature	Reporting Centre Personnel's Signature
Pate & Time	Iff driver is not the policyholder) Date & Time	Name NRIC FIN No



CITY AUTO PTE LTD

One Stop Automotive Solution

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643 TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel: 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

MS FIRST CAPITAL INSURANCE LTD

NO. 36

ROBINSON RD CITY HOUSE SINGAPORE 068877

Attention: Low Kay Eng Contact: 84284135 Non Norhara

Fax No.: 6507 3849

Estimate: QUOT201804-000488(00)

S

Date: 20/04/2018

Vehicle No.: SCW1339K

Make/Model: HONDA HRV 1.5 DX CVT

Mileage (km): 0

Chassis No.: JHMRU1810GX200311 Accident Date: 19/04/2018 00:00:00

Claim No.: SH8459Y Reference: SCW1339K

Policy No.: 16-MV011398-R00

S/No	Particular	Quantity	Unit Price	Amount S\$
	LIST ITEMS:			
1	RH front fender	1.0	558.70	B 558.70 L
2	RH front fender outer garnish	1.0	153.00	153.00
3	Front bumper	1.0	927.50	927.50
4	Front bumper - Lower	1.0	351.00	5 351.00 Y
5	Front bumper retainer	1.0	20.60	DIT 20.60 -
6	RH headlamp	1.0	1,150.60	1,150.60
	List Total : 20% Discount S\$			3,161.40 632.28
				2,529.12
	SPECIAL NET:			
1	Sport rim	1.0	350.00	Red 350.00 L
	SPECIAL NET Total S\$:			350.00
	LABOUR:			
	*To computerized wheel alignment	1.0	60.00	60.00
	 To knock jackout damaged parts, panel beating, welding, align, refix and to renew accident parts 	1.0	400.00	3601 400.00
	- Spray painting on affected & replace parts	1.0	700.00	5401700.00
				1,160.00

LKK Auto Consultants hence notify
the Repairer of the following:

• To resurvey before lafter spray painting
• To display dame reduce our uring resurvey
• Parts prices are street as onlimation
• Third part, or may is an a fivilihout Prejudice* Tootal SS:
• No illegal modification(s) is allowed
• Supplementary item(s) must be resurveyed and is subject to final approval from InsuAmount, Duje SS:

Acknowledged by Repairer
Signature:

MA

for CITY AUTO PTE LTD

Date:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Internation	onale Des Experts En Automob	ile
FIRS	ST CAPITAL INSUI	RANCE LTD	Ref : CS/FCI18007617/	Kvbe2
	ROBINSON ROAD 01 CITY HOUSES	INGAPORE 068877	Date: 13-09-2018 Code: FCI2	
1.		Policy Particulars	:- THIRD PARTY CLAIM	
	Insured Veh.	SHC 8459Y	Veh. Inspected	SCW 1339K
	Policy No.		Coverage (\$)	0.00
	Claim No.	D18003074MFSH	Excess (\$)	0.00
	Assign From	SERENE	Assign Date	25/04/2018
2.	建水管 唯美国	Vehicle Part	iculars & Condition	
	Make & Model	HONDA HRV (A)	c.c	1496
	Engine No.	HIDDEN	Year of Reg.	2016
	Chassis No.	JHMRU1810GX200311	Colour	METALLIC LIGHT BROWN
	Odometer	6459	Steering	IN ORDER
	Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
	General	GOOD		
3.		Condit	tions of Tyres	
		Size	Make	Balance
	R/H Front Tyre	215/60 R16	DUNLOP	9 mm
	L/H Front Tyre	215/60 R16	DUNLOP	9 mm
	R/H Rear Tyre	215/60 R16	DUNLOP	9 mm
	L/H Rear Tyre	215/60 R16	DUNLOP	9 mm
4.			ion of Damages	经过程的证据 在
	THE VEHICLE SU	STAINED DAMAGES AT THE N/	S FRONT PORTION.	
	DAMAGES SEE D	ETAILS.		
5.		Genera	al Information	
	Accident Date	19/04/2018	Inspection Date	30/04/2018
	Survey held at	CITY AUTO PTE LTD		
	BLK 8, SIN MING IND. ESTATE #01-60/62 SIN MING ROAD SINGAPORE 575643.			
5a.		F	Remarks	
	A)THE VEHICLE HAS NOT SEND IN FOR REPAIRS. B)DAMAGES CONSISTENT TO ACCIDENT REPORT. C)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. D)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b.		Estimate	Days of Repair	
	ESTIMATED NOR	MAL PERIOD FOR REPAIR:	4 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SCW 1339K

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	RH FRONT FENDER	BENT	558.70	558.70
1	RH FRONT FENDER OUTER GARNISH	DENTED	153.00	153.00
1	FRONT BUMPER	* CHECK	927.50	-
1	FRONT BUMPER-LOWER	SERVICEABLE	351.00	-
1	FRONT BUMPER RETAINER	DISTORTED	20.60	20.60
1	RH HEADLAMP	* CHECK	1,150.60	-
	LESS 20% DISCOUNT		-632.28	-146.46
			2,529.12	585.84
	SPECIAL NETT ITEMS			
1	SPORT RIM (SN)	DENTED	350.00	350.00
			350.00	350.00
	LABOUR			
	TO COMPUTERIZED WHEEL ALIGNMENT.		60.00	60.00
	TO KNOCK JACKOUT DAMAGED PARTS,PANEL BEATING,WELDING,ALIGN,REFIX AND TO RENEW ACCIDENT PARTS.		400.00	360.00
	SPRAY PAINTING ON AFFECTED & REPLACE PARTS.		700.00	540.00
			1,160.00	960.00
	GRAND TOTAL		4,039.12	1,895.84
	RECOMMENDED COST OF REPAIRS (REPAIR COST NOT CONCLUDE) (EXCLUDE CHECK ITEMS \$\$1,662.48 NETT)			1,895.84

Report Ref No. CS/FCI18007617/Kvbe2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.