

22/03/2002

ASS. REC. BY:

REF:

CS/MS618007612/KH202

Special Instruction:

Surveyor:
Merimen

Kenneth

ASSIGNMENT (Office)

From (Person):

Pearlyn Kang

of

MS11

Date/Time:

25042018 9:15 am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SFC 6677X

Insured:

at Workshop m/s

Complete Vms

Tel:

6455 0012.

of

Blk 176 Sin Ming Drive #03-114

Policy No:

274678943MP

Claim No:

556490

Sum Insured:

Excess:

\$ 500.00

Make of Veh:

(Client's Record)

D.O.A.

21042018

CA / REV / REP. / REV 24 HRS

27042018 @ 11am

H.O.D. Endorsement:

Date/Time:

25042018 10:15am

Person Contacted:

Li Hui

Vehicle IN / OUT

Date/Time

Action/Instruction (✓) Estimate

SFC 6677X - CS3/A114011549 / Ykm3g2

DUT: 180614

30/4/18

Revert by merimen - List prices

Authorise repair & inform repairer thru email

REF: msh

Signature
McMen

ASSIGNMENT

From: Date: 27/04/2018

Estimated Cost:

DD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SFC 6677X

at Workshop m/s

Complete VMS

of

Blk 176 Sin Ming Ave

Insured:

#03-14

Policy No:

Claims No:

Sum Insured:

Excess:

\$ 500.00

(Client's Record)

Make of Veh:

11am

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

84k

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

4-5 days

Res.: Yes or No

Lum Sum:

1-13.1 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SFC 6677X

Regn:

02 13

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

BMW A) 320i

C.C

1997

Colour:

M. Silver

A/C: Insured / Std / NI / NA

Sp. Reading

85767

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WBA3B16000NP45867

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

225/50R17

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

4

mm

L/Bal.

6

mm

L/Bal.

4

mm

D.O.A.

21/4/18

D.O.I.

27/4/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

30/4 File pass to Corheim

Confirmed final fig \$10,249.56 with repairer. (Red 3376.92, 2472)

RECEIVED 17 OCT 2018

Date/Time, File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair: 5

Resurvey No. of Trip: 2

Survey Fee:

Transportation:

S + RS SI

Photos

Others

TOTAL

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Report Format: 00

Lump Sum / (B): (\$ 10,249.56.)

200

10

210

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	24 Apr 2018		25 Apr 2018 09:15 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All																				
CLAIM SUBFOLDER DETAILS			[Created by insurer]																					
Insured:	CHONG SIAK NGIN, ID: S2512678E, Tel: +6596492865																							
Vehicle Reg. No.:	SFC6677X	Date of Loss:	21/04/2018 16:00 - :59 [61 Months and 24 Days From LTA Reg Date (Man Yr)]																					
Claim Type:	OD / 556490	Policy/Cover Note No.:	27467894SMP (Comprehensive) Coverage: 28/02/2018 - 27/02/2019																					
		Excess:	S\$500.00																					
Repairer:	COMPLETE VMS PTE LTD (HQ) 176 Sin Ming Drive #03-14 Sin Ming Autocare Complex, 575721 Sin Ming - Tel: 6455 0012																							
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Pearllyn Kang Yen Lin - 6594 2588]																							
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 26/04/2018]																							
Driver/Custodian:	CHOOI YU SAN (59 / Female), NRIC: S2502723Z, Tel: +6596541788																							
Adj Asg. Remarks:	Please survey and revert. Try to push for cost pricings. Please contact us ASAP if you are not able to attend this assignment, thank you.																							
ASSOCIATED MAIL RECEIVED			View All Compose Case Mail																					
There are no mail for this case.																								
<div> <div> <div>ALL ASSOCIATED TASKS</div> <div> <div>View All</div> <div>Search Tasks</div> <div>Create New Task</div> <div>Complete</div> </div> </div> <table border="1"> <thead> <tr> <th>Due Date</th> <th>Priority</th> <th>Type</th> <th>Task Group</th> <th>Subject</th> <th>Handler</th> <th>Assigned By</th> <th>Completed On</th> <th>Created On</th> <th>Done?</th> </tr> </thead> <tbody> <tr> <td colspan="10">No results.</td> </tr> </tbody> </table> </div>					Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?	No results.									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?															
No results.																								



MSIG

Vehicle No SFC6677X
Date of Accident 21/04/2018
Date of Survey 27/04/2018


**DISAGREEMENT TO ADOPT "COST-PLUS" REPAIR BY WORKSHOP
(OWN DAMAGE CLAIM)**

I, _____ (workshop's Service Advisor),
hereby confirm that COMPLETE VMS PTE LTD (name of Workshop)
is not agreeable to adopt "Cost-Plus" basis for the settlement of the own
damage claim for vehicle number SFC6677X.

Surveyor

Workshop's Service Advisor

Signature _____

Signature 

Name _____

Name Lily Leow

Date/Time _____

Date/Time 30/04/18

Reason for not signing this form by Workshop's Service Advisor, if applicable
(To be completed by Surveyor):

Print Received Message

This mail is associated with :

***SFC6677X (556490)**

OD

Apr 21 2018 4:00PM

[CHONG SIAK NGIN]

COMPLETE VMS PTE LTD

From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 03/10/2018 15:02 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$10249.56) - SFC6677X - Claim Handler: Pearllyn Kang Yen Lin

Approved:10249.56.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:	MSIG Insurance (Singapore) Pte. Ltd. 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn:	Pearllyn Kang Yen Lin	Date:	30 Apr 2018
<u>Preliminary Advice</u>			

Vehicle No	: SFC6677X	Accident Date	: 21/04/2018
Make	: BMW 320i	Policy No.	: 27467894SMP
Assignment Date	: 25/04/2018	Excess	: S\$500.00
Date of Inspection	: 27/04/2018	Est. Duration of Repair	: 5.00
Inspection At	: COMPLETE VMS PTE LTD (HQ) 176 SIN MING DRIVE #03-14 SIN MING AUTOCARE COMPLEX SINGAPORE 575721		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	11,874.11
Revised Amount	:S\$	3,749.60
Check Items (Estimated)	:S\$	5,622.63
Total	:S\$	9,372.23

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	84,000.00
COE / PARF Rebate	:S\$	67,550.00
Salvage Value	:S\$	
Margin for Repair	:S\$	16,450.00

Remarks

(X) The vehicle is economical for repair.

(X) Vehicle repair on part by part base on list price.

Print Received Message

This mail is associated with :

***SFC6677X (556490)**

OD

Apr 21 2018 4:00PM

[CHONG SIAK NGIN]

COMPLETE VMS PTE LTD

From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 02/05/2018 14:46 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$3749.60) - SFC6677X - Claim Handler: Pearllyn Kang Yen Lin

Approved:3749.60:Check items of \$5622.63 to be verified and confirmed

Janice Lee (LKKAuto)

From: Janice Lee (LKKAuto)
Sent: Wednesday, May 02, 2018 3:59 PM
To: lily@completevms.com.sg
Cc: SUR
Subject: SFV 6677X OD MSIG DOA: 21.04.2018

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SFC 6677X (excess \$500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Singapore NRIC
Owner ID:	2678E

Vehicle Details

Vehicle No.:	SFC6677X
Vehicle to be Exported:	No
Intended De-registration Date:	30 Apr 2018
Vehicle Make:	B.M.W.
Vehicle Model:	320i AT D/AB 4DR ABS HID
Primary Colour:	Silver
Manufacturing Year:	2012
Engine No.:	A3670242N20B20B
Chassis No.:	WBA3B16000NP45867
Maximum Power Output:	135.0 kW (181 bhp)
Open Market Value:	\$37,557.00
Original Registration Date:	28 Feb 2013
First Registration Date:	28 Feb 2013
Transfer Count:	0
Actual ARF Paid:	\$32,557.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	27 Feb 2023
PARF Rebate Amount:	\$22,789.00

Intended COE Rebate Details

COE Expiry Date:	27 Feb 2023
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$92,667.00
COE Rebate Amount:	\$44,761.00
Total Rebate Amount:	\$67,550.00

The information contained herein is correct as at 30 Apr 2018

OK

SINGAPORE ACCIDENT STATEMENT

OP MS16

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report 23/04/2018 16:32
Date Of Accident 21/04/2018 16:20
Exact Location Of Accident STILL ROAD SOUTH
Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SFC6677X
Insured/Policyholder
Name Of Registered Owner CHONG SIAK NGIN 96492865
NRIC No S2512678E
Email Address NOEMAIL
Mobile Phone No (LOCAL) +65-96541788
Alternative Phone No OTHERS-96541788

Vehicle Particulars

Manufacturer BMW
Model 320I
Exact Purpose for which vehicle was being used at time of accident PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle? YES
If No, Please state action to be taken

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage COMPREHENSIVE
Fleet Policy NO
Policy Number B 27467894 SMP
Cover Note Number

Driver

Name of Driver CHOOI YU SAN
NRIC No S2502723Z
Date Of Birth 20/05/1958
Occupation INDOOR
Date Of Driving Pass 17/10/1984
Driving Experience 33 YEARS AND 6 MONTHS
Gender FEMALE
Mobile Number (LOCAL) +65-96541788
Fax Number
Contact Number
Email Address NOEMAIL

Address	12T EAST COAST ROAD SINGAPORE
Postcode	428739
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	3
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER ATTACHED

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

Details of Witness 1

Name	LEONARD
Phone Number	98551565
Email Address	

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKV604L
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	CLAIRE
NRIC/Passport Number	S9132362A
Contact Number	91827922
Address	
Postcode	
Insurance Company Name	

Nature Of Damage

No. Of Passenger (Including Driver)

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number SKS7345D

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category PRIVATE CAR

Name of Driver TEO CHING BOCK

NRIC/Passport Number S6931953Z

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

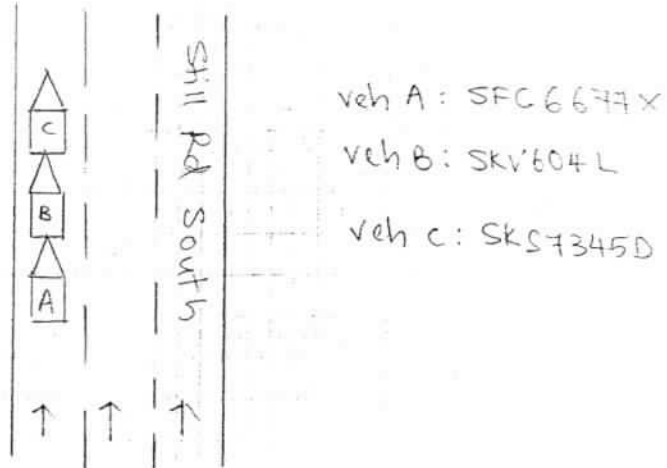
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all Insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was travelling along Still Road South towards East Coast Road, traffic was heavy, front vehicle stopped suddenly stopped. I could not stop in time and hit vehicle B rear portion. When I came down I realised that it was a 3 cars chain collision.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Email : darren@completevms.com.sg ()
lily@completevms.com.sg ()
lihui@completevms.com.sg ()

MSIG INSURANCE (SINGAPORE) PTE LTD
4 SHENTON WAY #21-01 SGX CENTRE 2
SINGAPORE 068807

Estimate : ES006328

Attention : THE OWNER

Contact : 68277684 68277666 Fax No. : 68277809

Date : 21/04/2018
Vehicle Num. : SFC6677X
Make/Model : BMW 320i-2013
Chassis/Eng# : WBA3B16000NP45867/A3670242N2
Accident Date : 21/04/2018
Claim No. :
Reference : OD
Policy No. : B27467894SMP

S/N Quantity Particular Unit Price Amount S\$
Not Authorised
Resurvey B4 pain
4-5 days
Ex 8500
Est 62564315

1.	1	FRONT BONNET	1150	1,269.70	✓
2.	1	BMW LOGO	79.50	✓	
3.	2	BONNET LOCK	115.80	231.60	X
4.	2	RADIATOR GRILLE	116.40	232.80	✓
5.	2	HEADLAMP	2,135.85	4,271.70	✓
6.	1	FRONT BUMPER	958.00	982.75	✓
7.	1	FRONT BUMPER REINFORCEMENT	361.65	✓	
8.	1	FRONT BUMPER SPONGE	61.15	✓	
9.	6	FRONT BUMPER CLIP	6.00	36.00	✓
10.	1	FRONT BUMPER HEADLAMP WASHER PUMP L/H	189.00	✓	
11.	2	FRONT BUMPER SIDE RETAINER	65.00	130.00	✓
12.	1	FRONT BUMPER LOWER GRILLE	97.90	✓	
13.	2	FRONT BUMPER FOG LAMP GRILLE	162.00	324.00	X
14.	1	FRONT NUMBER PLATE GARNISH	87.60	✓	
15.	1	FRONT BUMPER REINFORCEMENT TOP RUBBER	97.40	✓	
16.	1	AIR CON CONDENSER	979.45	✓	
17.	1	FRONT FENDER INNER SHIELD L/H	186.00	✓	
18.	4	FRONT FENDER INNER SHIELD CLIP	6.00	24.00	✓
19.	1	FRONT TOP PANEL	190.55	✓	
20.	1	FRONT HEADLAMP PANEL L/H	113.95	X	
21.	1	HORN	165.00	✓	

Nett Total S\$:
5.00% Discount S\$:

10,111.70
505.59

9,606.11

SPECIAL NETT ITEMS :
1. 1 FRONT NUMBER PLATE

25.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

CONTINUE / ...



Email : darren@completevms.com.sg ()
lily@completevms.com.sg ()
lihui@completevms.com.sg ()

MSIG INSURANCE (SINGAPORE) PTE LTD
4 SHENTON WAY #21-01 SGX CENTRE 2
SINGAPORE 068807

Attention : THE OWNER

Contact : 68277684 68277666 Fax No. : 68277809

Estimate : ES006328

Date : 21/04/2018
Vehicle Num. : SFC6677X
Make/Model : BMW 320i-2013
Chassis/Eng# : WBA3B16000NP45867/A3670242N2
Accident Date : 21/04/2018
Claim No. :
Reference : OD
Policy No. : B27467894SMP

S/N	Quantity	Particular	Unit Price	Amount S\$
2.	1	FRONT NUMBER PLATE HOLDER		33.00
		Special Nett Total S\$:		58.00
		LABOUR :		
		SPRAY PAINT DAMAGED AREA AFFECTED		900.00
		REMOVE AIR CON CONDENSER AND REFILL GAS		180.00
		TO KNOCK AND STRAIGHTEN FRONT CHASSIS FRAME AND CHANGE		
		ALL NECESSARY PARTS		850.00
		CHANGE HEADLAMP, DIAGNOSE AND SETTING		280.00
		Labour Total S\$:		2,210.00

SingDollars : Eleven Thousand Eight Hundred Seventy-Four & Cents Eleven Only

Total S\$: 11,874.11
=====

13,626.48

COMPLETE VMS PTE LTD

This is only an estimate bases on our preliminary inspection and does not cover additional parts and labour time which may be required after the work has begun

Email : darren@completevms.com.sg ()
lily@completevms.com.sg ()
lihui@completevms.com.sg ()

MSIG INSURANCE (SINGAPORE) PTE LTD
4 SHENTON WAY #21-01 SGX CENTRE 2
SINGAPORE 068807

Estimate : ES006328

Attention : THE OWNER

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Accident Date : 21/04/2018
Claim No. :
Reference : OD
Policy No. : B27467894SMP

S/N Quantity Particular Unit Price Amount S\$
Not Authorised
Returning B4 pain
4-5 days
Ex 8500k
Part 62564315

1.	1	NETT ITEMS :			
2.	1	FRONT BONNET	1150		
3.	2	BMW LOGO			
4.	2	BONNET LOCK			
5.	2	RADIATOR GRILLE			
6.	1	HEADLAMP	2083.75		
7.	1	FRONT BUMPER	958.00		
8.	1	FRONT BUMPER REINFORCEMENT			
9.	1	FRONT BUMPER SPONGE			
10.	6	FRONT BUMPER CLIP			
11.	1	FRONT BUMPER HEADLAMP WASHER PUMP L/H			
12.	2	FRONT BUMPER SIDE RETAINER			
13.	1	FRONT BUMPER LOWER GRILLE			
14.	2	FRONT BUMPER FOG LAMP GRILLE			
15.	1	FRONT NUMBER PLATE GARNISH			
16.	1	FRONT BUMPER REINFORCEMENT TOP RUBBER			
17.	1	AIR CON CONDENSER			
18.	1	FRONT FENDER INNER SHIELD L/H			
19.	4	FRONT FENDER INNER SHIELD CLIP			
20.	1	FRONT TOP PANEL			
21.	1	FRONT HEADLAMP PANEL L/H			
	1	HORN			
		Nett Total S\$:			10,111.70
		5.00% Discount S\$:			505.59
					9,606.11

1. 1 SPECIAL NETT ITEMS :
FRONT NUMBER PLATE 25.00

CONTINUE / ...

810,249.56 B4 excess



Email : darren@completevms.com.sg ()
lily@completevms.com.sg ()
lihui@completevms.com.sg ()

MSIG INSURANCE (SINGAPORE) PTE LTD
4 SHENTON WAY #21-01 SGX CENTRE 2
SINGAPORE 068807

Attention : THE OWNER

Contact : 68277684 68277666 Fax No. : 68277809

Estimate : ES006328

Date : 21/04/2018
Vehicle Num. : SFC6677X
Make/Model : BMW 320i-2013
Chassis/Eng# : WBA3B16000NP45867/A3670242N2
Accident Date : 21/04/2018
Claim No. :
Reference : OD
Policy No. : B27467894SMP

S/N	Quantity	Particular	Unit Price	Amount S\$
2.	1	FRONT NUMBER PLATE HOLDER		33.00 <i>45.00</i>
		Special Nett Total S\$:		58.00
		LABOUR :		
		SPRAY PAINT DAMAGED AREA AFFECTED		900.00 <i>500</i>
		REMOVE AIR CON CONDENSER AND REFILL GAS		180.00 <i>100</i>
		TO KNOCK AND STRAIGHTEN FRONT CHASSIS FRAME AND CHANGE		
		ALL NECESSARY PARTS		850.00 <i>500</i>
		CHANGE HEADLAMP, DIAGNOSE AND SETTING		280.00 <i>150</i>
		Labour Total S\$:		2,210.00

SingDollars : Eleven Thousand Eight Hundred Seventy-Four & Cents Eleven Only

Total S\$: 11,874.11
=====

COMPLETE VMS PTE LTD

This is only an estimate bases on our preliminary inspection and does not cover additional parts and labour time which may be required after the work has begun

12676.48



Email : darren@completevms.com.sg ()
lily@completevms.com.sg ()
lihui@completevms.com.sg ()

MSIG INSURANCE (SINGAPORE) PTE LTD
4 SHENTON WAY #21-01 SGX CENTRE 2
SINGAPORE 068807

Attention : THE OWNER

Contact : 68277684 68277666 Fax No. : 68277809

Supplementary Estimate : ES006347

Date : 09/05/2018
Vehicle Num. : SFC6677X
Make/Model : BMW 320i-2013
Chassis/Eng# : WBA3B16000NP45867/A3670242N20
Accident Date : 09/05/2018
Claim No. :
Reference : OD
Policy No. : B27467894SMP

S/N	Quantity	Particular	Unit Price	Amount S\$
1.	1	NETT ITEMS :		
2.	1	V BRACE SUPPORT		
3.	1	AIR DUCT FRONT BOTTOM		
4.	1	AIR DUCT		
5.	1	AIR DUCT L/H		
6.	1	AIR DUCT R/H		
7.	1	FRONT BUMPER GUIDES		
8.	1	FOG LAMP LOWER COVER L/H		
9.	1	AIR COOLER		
	2	FRONT SUPPORT BRACKET		
Nett Total S\$:				1,844.60
5.00% Discount S\$:				92.23
				1,752.37

Handwritten notes and checkmarks:
R1 167.50 ✓
C-RH 92.10 ✓
C-RH 129.60 ✓
C-RH 72.10 ✓
C-RH 72.10 ✓
B-RH 97.20 ✓
R1 65.30 ✓
R1 812.30 ✓
168.20 R1 336.40 ✓

SingDollars : One Thousand Seven Hundred Fifty-Two & Cents Thirty-Seven Only

Total S\$: 1,752.37
=====

COMPLETE VMS PTE LTD

This is only an estimate bases on our preliminary inspection and does not cover additional parts and labour time which may be required after the work has begun

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	24 Apr 2018		25 Apr 2018 09:15 Edit Adj Rpt	\$S\$10,249.56 Edit Estimates	\$S\$10,249.56 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: CHONG SIAK NGIN , ID: S2512678E, Tel: +6596492865									
Vehicle Reg. No.: SFC6677X		Date of Loss: 21/04/2018 16:00 - :59 [61 Months and 24 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 556490		Policy/Cover Note No.: 27467894SMP (Comprehensive) Coverage: 28/02/2018 - 27/02/2019							
		Excess: \$S\$500.00							
Repairer: COMPLETE VMS PTE LTD (HQ) 176 Sin Ming Drive #03-14 Sin Ming Autocare Complex, 575721 Sin Ming - Tel: 6455 0012									
Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Pearilyn Kang Yen Lin - 6594 2588]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 25/05/2018]									
Driver/Custodian: CHOOI YU SAN (59 / Female), NRIC: S2502723Z, Tel: +6596541788									
Adj Asg. Remarks: Please survey and revert. Try to push for cost pricings. Please contact us ASAP if you are not able to attend this assignment, thank you.									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> MSIG_SG (03/10/2018): Alert - Adj Mandate Approved (\$S\$10249.56) - SFC6677X - Claim Handler: Pearilyn K... MSIG_SG (31/07/2018): SFC6677X (556490) MSIG_SG (02/05/2018): Alert - Adj Mandate Approved (\$S\$3749.60) - SFC6677X - Claim Handler: Pearilyn Ka... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents





































*SFC6677X (556490)



















OD

Apr 21 2018 4:00PM













[CHONG SIAK NGIN]

COMPLETE VMS PTE LTD

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	30/04/18 10:14	Adjuster Immediate Advice	 Load HTM	
2	20/09/18 15:05	Adjuster Immediate Advice	 Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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2	30/04/18 09:52	General View	 Load JPG	<input checked="" type="checkbox"/>
3	30/04/18 09:52	General View	 Load JPG	<input checked="" type="checkbox"/>
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14	30/04/18 09:52	General View	 Load JPG	<input checked="" type="checkbox"/>
15	20/09/18 15:37	Reinspection Photo 1	 Load JPG	<input checked="" type="checkbox"/>
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17	20/09/18 15:37	Reinspection Photo 1	 Load JPG	<input checked="" type="checkbox"/>
18	20/09/18 15:37	Reinspection Photo 1	 Load JPG	<input checked="" type="checkbox"/>
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Assessment Reports			1 per page	<input checked="" type="checkbox"/>
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37	20/09/18 15:38	Reinspection Photo 2	 Load JPG	<input checked="" type="checkbox"/>
38	20/09/18 15:38	Reinspection Photo 2	 Load JPG	<input checked="" type="checkbox"/>
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Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	31/07/18 15:56	Final repair bill	 Load PDF	
2	31/07/18 15:59	Casemail to LKK to expedite the survey report	 Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	30/04/18 10:16	MARK ESTIMATE	 Load PDF	
2	30/04/18 10:24	DISAGREE ON COST PLUS	 Load PDF	
3	20/09/18 15:06	SFC 6677X ESTIMATE	 Load PDF	
4	18/10/18 12:34	Supplementary	 Load PDF	

Linked Accident Report Documents

Assessment Reports			View	View in Browser
No	Finalized On	STA INSPECTION PTE LTD (Sin Ming)	Thumbnail	Print
1	23/04/18 16:57	Accident Statement	 Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	STA INSPECTION PTE LTD (Sin Ming)	Thumbnail	Print
1	23/04/18 16:52	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
2	23/04/18 16:52	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
3	23/04/18 16:52	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
4	23/04/18 16:52	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
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9	23/04/18 16:52	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	STA INSPECTION PTE LTD (Sin Ming)	Thumbnail	Print
1	23/04/18 16:57	Sketch Plan	 Load TIF	
2	23/04/18 16:57	Sketch Plan #2	 Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG18007612/KRBE2

Date: 18/10/2018

REFERENCE

Insured/Claimant: CHONG SIAK NGIN

Policy No: 27467894SMP

Date of Loss: 21/04/2018

Nature of Claim: OD

Claim No: 556490

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SFC6677X

Make & Model: BMW 320I, 2.0 (A)

Engine No: A3670242N20B20B

Reg. Date: 28/02/2013 (Man. Year: 2012)

Chassis No: WBA3B16000NP45867

Colour: Metallic Silver

Odometer: 85767 km

Engine Capacity: 1997 cc

Market Value/New Car Price: S\$84,000.00

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/50 R17

Rear Tyre Size: 225/50 R17

Front Left Side: Bridgestone 6 mm

Rear Left Side: Bridgestone 4 mm

Front Right Side: Bridgestone 6 mm

Rear Right Side: Bridgestone 4 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	11,416.48	8,999.56	2,416.92	21.17
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,210.00	1,250.00	960.00	43.44
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	13,626.48	10,249.56	3,376.92	24.78
- Excess (S\$)	500.00	500.00	0.00	0.00
(S\$)	13,126.48	9,749.56	3,376.92	25.73
+ GST 7.00/7.00% (S\$)	918.85	682.47	236.38	25.73
Nett Amount (S\$)	14,045.33	10,432.03	3,613.30	25.73

INSPECTION

Date of Assignment: 25/04/2018

Date Inspected: 27/04/2018 Inspected At:

COMPLETE VMS PTE LTD (HQ)
176 Sin Ming Drive #03-14 Sin Ming
Autocare Complex
Singapore 575721

Estimated Period of Repair: 5.0 days

Adjuster: KENNETH KONG

Manager: Janice Lee Si Hua

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 18 Oct 2018)
Parts:	143	BMW 320I 2.0 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SFC6677X)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BONNET	Bent	1,269.70 FN	*1,150.00 FN
2	1		*BMW LOGO	Necessary	79.50 FN	*79.50 FN
3	2		*BONNET LOCK	Repair	231.60 FN	*- FN
4	1		*RADIATOR GRILLE	N/S Cracked	232.80 FN	*116.40 FN
5	2		*HEADLAMP	MTG Cracked	4,271.70 FN	*4,167.50 FN
6	1		*FRONT BUMPER REINFORCEMENT	Bent	361.65 FN	*361.65 FN
7	1		*FRONT BUMPER SPONGE	Cracked	61.15 FN	*61.15 FN
8	6		*FRONT BUMPER CLIP	Necessary	36.00 FN	*36.00 FN
9	1		*FRONT BUMPER HEADLAMP WASHER PUMP L/H	Serviceable	189.00 FN	*- FN
10	1		*FRONT BUMPER SIDE RETAINER	N/S Cracked	130.00 FN	*65.00 FN
11	1		*FRONT BUMPER LOWER GRILLE	Cracked	97.90 FN	*97.90 FN
12	2		*FRONT BUMPER FOG LAMP GRILLE	Serviceable	324.00 FN	*- FN
13	1		*FRONT NUMBER PLATE GARNISH	Bent	87.60 FN	*87.60 FN
14	1		*FRONT BUMPER REINFORCEMENT TOP RUBBER	Serviceable	97.40 FN	*- FN
15	1		*AIR CON CONDENSER	Serviceable	979.45 FN	*- FN
16	1		*FRONT FENDER INNER SHIELD L/H	Distorted	186.00 FN	*186.00 FN
17	4		*FRONT FENDER INNER SHIELD CLIP	Necessary	24.00 FN	*24.00 FN
18	1		*FRONT TOP PANEL	Buckled	190.55 FN	*190.55 FN
19	1		*FRONT HEADLAMP PANEL L/H	Repair	113.95 FN	*- FN
20	1		*HORN	Serviceable	165.00 FN	*- FN
21	1		*FRONT BUMPER	Bent	982.75 FN	*958.00 FN
22	1		*FRONT NUMBER PLATE }	Bent	25.00 FS	*45.00 FS
23	1		*FRONT NUMBER PLATE HOLDER }		33.00 FS	*- FS
24	1		*V BRACE SUPPORT	Bent	167.50 FN	*167.50 FN
25	1		*AIR DUCT FRONT BOTTOM	Cracked	92.10 FN	*92.10 FN
26	1		*AIR DUCT	Cracked	129.60 FN	*129.60 FN
27	1		*AIR DUCT L/H	Cracked	72.10 FN	*72.10 FN
28	1		*AIR DUCT R/H	Cracked	72.10 FN	*72.10 FN
29	1		*FRONT BUMPER GUIDES	Buckled	97.20 FN	*97.20 FN
30	1		*FOG LAMP LOWER COVER L/H	MTG Cracked	65.30 FN	*65.30 FN
31	1		*AIR COOLER	Bent	812.30 FN	*812.30 FN
32	2		*FRONT SUPPORT BRACKET	Bent	336.40 FN	*336.40 FN

F=Franchise part. S=SpcNett. N=NettItemDisc.

Sub Total (\$\$)	12,014.30	9,470.85
- Nett Item Discount on N Items 5.00/5.00% (\$\$)	597.82	471.29
Total Parts (\$\$)	11,416.48	8,999.56

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	SPRAY PAINT DAMAGED AREA AFFECTED	New	900.00	500.00
2	REMOVE AIR CON CONDENSER AND REFILL GAS	New	180.00	100.00
3	TO KNOCK AND STRAIGHTEN FRONT CHASSIS FRAME AND CHANGE ALL NECESSARY PARTS	New	850.00	500.00
4	CHANGE HEADLAMP, DIAGNOSE AND SETTING	New	280.00	150.00
Gross Labour Cost (S\$)			2,210.00	1,250.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >