Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)

Sent: Wednesday, 29 August 2018 4:55 PM

To: 'Frauleine Khoo'

Cc: SUR

Subject: RE: OUR REF D18/3241M/PTE/JY, SKG 6985B- OD

Attachments: Survey Report & Invoice of Vehicle SKG 6985B Ref: D18003241MVPC

Dear Ms Khoo,

Please refer attached.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email:sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Frauleine Khoo <FrauleineKhoo@msfirstcapital.com.sg>

Sent: Wednesday, 29 August 2018 4:19 PM

To: Veron Chen (LKKAuto) < veronchen@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: OUR REF D18/3241M/PTE/JY, SKG 6985B- OD

Dear Veron,

Refer to the above matter.

Please let us have the report soon.

Thank you.

Warmest Regards, (Ms) Frauleine Khoo

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 Singapore 068877 | **№** : 6507 3861 | **№** : 6507 3849 | Company Regn. No. 195000106C

A Member of MS&AD INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.

Please refer to www.msfirst-insurance.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.

If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Joanne Yong Lai fong

Sent: Saturday, 23 June, 2018 11:56 AM

To: 'Veron Chen (LKKAuto)' < veronchen@lkkauto.com

Cc: SUR <sur@lkkauto.com>; Frauleine Khoo <FrauleineKhoo@msfirstcapital.com.sg>

Subject: RE: OUR REF D18/3241M/PTE/JY, SKG 6985B- OD

Dear Veron,

Please follow up and keep us update.

Thank you

Regards,

Joanne Yong Motor Claim Department



Change of email address

joanneyong@msfirstcapital.com.sg

First Capital Insurance Limited

A Member of MS&AD Insurance Group 36 Robinson Road #16-01 City House Singapore 068877

Tel: 6507 3846 Fax: 6507 3849

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to www.first-insurance.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.

If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Thursday, 21 June, 2018 2:36 PM

To: Joanne Yong Lai fong < Joanneyong@msfirstcapital.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: RE: OUR REF D18/3241M/PTE/JY, SKG 6985B

Dear Joanne,

We are pending finalise from repairer.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

From: Joanne Yong Lai fong [mailto:Joanneyong@msfirstcapital.com.sg]

Sent: Thursday, 21 June 2018 2:21 PM

To: Veron Chen (LKKAuto) < veronchen@lkkauto.com >

Cc: SUR < sur@lkkauto.com>

Subject: RE: OUR REF D18/3241M/PTE/JY, SKG 6985B

Dear Veron,

Any update on the report?

Thank you

Regards,

Joanne Yong Motor Claim Department



Change of email address

joanneyong@msfirstcapital.com.sq

First Capital Insurance Limited

A Member of MS&AD Insurance Group 36 Robinson Road #16-01 City House Singapore 068877

Tel: 6507 3846 Fax: 6507 3849

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to www.first-insurance.com.sq for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.

If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Harminder Kaur

Sent: Thursday, 26 April, 2018 2:41 PM

To: Veron Chen (LKKAuto) < veronchen@lkkauto.com>; Joanne Yong Lai fong < Joanneyong@msfirstcapital.com.sg>

Cc: SUR < <u>sur@lkkauto.com</u>>

Subject: RE: OUR REF D18/3241M/PTE/JY, SKG 6985B

Dear Joanne,

FYI.

Thank you.

Best Regards, Harminder Kaur

Motor Claims

MS First Capital Insurance Ltd

A Member of MS&AD Insurance Group



Change of email address

harminder@msfirstcapital.com.sg

36 Robinson Road, #16-01 City House, Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 | Reg. No. 195000106C

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to http://www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Thursday, April 26, 2018 1:59 PM

To: Harminder Kaur < Harminder@msfirstcapital.com.sg>

Cc: Joanne Yong Lai fong < Joanneyong@msfirstcapital.com.sg; SUR < sur@lkkauto.com

Subject: RE: OUR REF D18/3241M/PTE/JY, SKG 6985B

Dear Harminder,

Enclosed preliminary revised of vehicle SKG 6985B

Date of survey: 25/4/2018 Number of days:5-6 days

We have authorize repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 25 April 2018 12:11 PM

To: 'Harminder Kaur' < Harminder@msfirstcapital.com.sg; assignments < assignments@lkkauto.com

Cc: 'Joanne Yong Lai fong' < <u>Joanneyong@msfirstcapital.com.sg</u>>; SUR < <u>sur@lkkauto.com</u>>

Subject: RE: OUR REF D18/3241M/PTE/JY

Dear Harminder,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Harminder Kaur [mailto:Harminder@msfirstcapital.com.sg]

Sent: Wednesday, 25 April, 2018 11:59 AM

To: assignments@lkkauto.com

Cc: Joanne Yong Lai fong <<u>Joanneyong@msfirstcapital.com.sg</u>>

Subject: OUR REF D18/3241M/PTE/JY

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly forward us your report by email only to Surveyor@first-insurance.com.sg within the next 14 days.

Thank you.

Best Regards. Harminder Kaur **Motor Claims**

MS First Capital Insurance Ltd A Member of MS&AD Insurance Group



Change of email address

harminder@msfirstcapital.com.sg

36 Robinson Road, #16-01 City House, Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 | Reg. No. 195000106C

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to http://www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.