

ASS. REC. BY:

REF: CS/FCL 8007599 / Syber

Special Instruction:

Surveyor

ASSIGNMENT (Office)From (Person): W3 Eileen Lee of FCL Date/Time: 25/01/2018 12:59pm

Estimated Cost: _____ Bill to: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SL 7269R Insured: SHD 3068Uat Workshop m/s Elite Automotor Tel: 8660 6722of 280 Woodlands Hill Park E5 #01-17Policy No: _____ Claim No: 018003224 MFSH

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 20042018
(Client's Record)

CA / REV / REP. / REV 24 HRS 'DS'

H.O.D. Endorsement: _____

Date/Time: 25/01/2018 1:40pm Person Contacted: Christy Vehicle: IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	<u>SL 7269R - X</u>
	<u>SHD 3068U - NS / INC / 2021937 / Hgh</u> DA: 11/11/2012
<u>27/1/18</u>	<u>Email prell revised to FCS</u>
<u>29/6/18</u>	<u>LS \$2500 confirmed by email (Prel 5356.85, 6879)</u>
	<u>Note: mv: \$25K (Est) LTA: \$18,744 HV: \$6256</u>

REF:

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

at

Insured:

Policy No:

Claims No:

Sum Insured:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

WAC Accident Report:

GIA / PR Seen:

Est. Repairs:

Lump Sum:

Consistent? : Yes or No

Consistent? : Yes or No

days Res.: Yes or No

% 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Date / Time

Action / Instruction

Veh No:

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Colour:

Sp. Reading

Eng/No:

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

R:

BS / DUN / EXNOVA / CY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal.

L/Bal.

D.O.A.

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear

R/Bal.

L/Bal.

D.O.I.

The U/C / Chassis frame / Body Structure affected due to collision

RECEIVED 2 JUL 2018

Grand Total. File Pass to?

Date/Time. File Return to?

2/7 - typist

Report Format:

Lump Sum / I.B.L: (\$

☐ : Prel. Report
☐ : Final Report

Days Of Repair:

Resurvey No. or Trip:

Add Fee:

☐ : Site Insp (\$
☐ : Interview (\$
☐ : Tech. Invs (\$
☐ : Weekend (\$

Survey Fee:

Transportation:

1 \$ - RS \$

: Photos

: Others

TOTAL

150

50

10

56

306

MOTOR SURVEY ASSIGNMENT

Date	24-04-2018	Our Ref No. D18003224MFSH
Accident Date	20-04-2018	Claim Type. Third Party
Insured Vehicle	SHD3068U	Third Party Vehicle. SLL7269R
Survey Location	280 WOODLANDS INDUSTRIAL PARK E5 #01-17 HARVEST @ WOODLANDS	
Contact Person.	YEN	
Contact No.	86606722/ 93882885	Fax No. 63397475
Survey Type	WITHOUT PREJUDICE: WE ADMIT LIABILITY QUANTUM TO BE AGREED:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	ELITE AUTOMOTIVE PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	EILEEN LEE	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 27 April 2018 12:44 PM
To: 'Claim Workflow System'
Cc: EILEENLEE@MSFIRSTCAPITAL.COM.SG; SUR
Subject: RE: SURVEY ASSESSMENT - D18003224MFSH/1, SLL 7269R
Attachments: SLL 7269R PRELI ADVISED.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SLL 7269R
Date of survey: 25/4/2018
Number of days:3 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Wednesday, 25 April 2018 1:41 PM
To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: EILEENLEE@MSFIRSTCAPITAL.COM.SG; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D18003224MFSH/1

Dear Sir / Madam,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Wednesday, 25 April, 2018 12:59 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; EILEENLEE@MSFIRSTCAPITAL.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D18003224MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Best Regards,

Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.



Auto
Consultants
Pte Ltd

Company Registration No. 199807198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: D18003224MFSH
Our ref: CS/FCI18007599/Svb

Date: 27/4/18

The Motor Claims Department
M/s First Capital Insurance Limited

Without Prejudice

Dear Sir/Madam

INITIAL INSPECTION REPORT OF VEHICLE NO. SLL 7269R

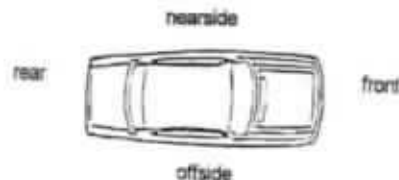
We thank for your instruction on 25/4/2018

Please be informed that we had conducted the inspection of the above mentioned vehicle on vehicle on 25/4/2018 at the premises of M/s ELITE AUTOMOTIVE PTE LTD and have the following to report:-

Workshop Estimate Amount	: S\$7,597.85
Revised Estimate Amount	: S\$1,088.27
"Check" Items Amount	: S\$1,768.93
Market Value	: S\$
LTA Reimbursement Value	: S\$
Nett Value	: S\$

Description of Damage:

The vehicle sustained damages at the rear portion



Comments/Present Status:
Damages Consistent

Yours faithfully,

YEANG WAI KEEN
Automotive Assessor

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 58701

Vehicle Details

Vehicle No.: SLL7269R
Vehicle to be Exported: No
Intended De-registration Date: 26 Apr 2018
Vehicle Make: TOYOTA
Vehicle Model: LEXUS IS250 AUTO STD FL
Primary Colour: Grey
Manufacturing Year: 2009
Engine No.: 4GR0558630
Chassis No.: JTHBK262505098256
Maximum Power Output: 153.0 kW (205 bhp)
Open Market Value: \$37,374.00
Original Registration Date: 26 Feb 2009
First Registration Date: 26 Feb 2009
Transfer Count: 2
Actual ARF Paid: \$37,374.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 25 Feb 2019
PARF Rebate Amount: \$18,687.00

Intended COE Rebate Details

COE Expiry Date: 25 Feb 2019
COE Category: B - Car (1601cc & above)
COE Period(Years): 10
QP Paid: \$689.00
COE Rebate Amount: \$57.00
Total Rebate Amount: \$18,744.00

The information contained herein is correct as at 26 Apr 2018

OK

Dep. 12,590/yr
1049/mth

3

RV 25-26 K



23/5/18

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Used Car Comparison

— Comparing 3 Vehicles —

Lexus IS250 Luxury
Lexus IS250
Lexus IS250


NO IMAGE AV

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CAR DETAILS

Price	\$33,800	\$32,800	\$32,800	-
Instalment	\$2,688	\$2,353	\$2,144	-
Registration Date	13-Feb-2009	12-Mar-2009	23-Apr-2009	-
Manufactured	2008	2009	2008	-
Mileage	171,638 km	62,000 km	106,000 km	-
Transmission	Auto	Auto	Auto	-
Engine Cap	2,500 cc	2,500 cc	2,500 cc	-
Road Tax	\$1,800 /yr	\$1,800 /yr	\$1,800 /yr	-
Power	153.0 kW (205 bhp)	153.0 kW (205 bhp)	153.0 kW (205 bhp)	-
Curb Weight	1,625 kg	1,625 kg	1,625 kg	-
Features	Powerful 2.5L V6 208BHP, 6 Speed Auto Paddle Shifts, Cruise Control, Traction Control, Keyless Entry/Start Button.	2.5L V6 Engine, 205Bhp, 6 Speed Auto Transmission With Paddle Shift, Keyless Entry/Push Start Button, Cruise Control, Traction Control, ABS, Airbags.	2.5L V6 Engine, 205Bhp, 6 Speed Auto Transmission With Paddle Shift, Keyless Entry/Push Start Button, Cruise Control, Traction Control, ABS, SRS Airbags	-
Accessories	Reverse Camera, All Round Parking Sensors, HID Head Lamps, Rear Blinds, Mark Levinson Systems, Full Electrical Memory Leather Seats.	Sports Rims, Electric Seats With Aircon Ventilated Leather Seats, Multi Function Steering, Reverse Sensors.	Sports Rims, Electric Seats With Aircon Ventilated Leather Seats, Multi Function Steering, Reverse Sensors.	-
Description	Immaculate Car, Excellently Maintained By Fussy Owner, Original Pearl White Luxury Features, High OMV Value Of \$41,697, Car Like New, Don't Miss Must View.	Super Low Mileage, Showroom Condition, 3 Months Warranty From Our In House Workshop, Bank Loan In House Loan Available. Trade In Welcome.	Up To 90% Loan And Balloon Scheme Available, Well Maintain By Owner, Original Paintwork Since Day 1, Most Reliable Luxury Sedan, Regular Servicing, No Repair Needed, Responsive And Low Maintenance. Inspection Done, 6Mths New RdTax, Door Step Viewing Available. Call Now To Make Your Appointment!	-
COE	\$5,701	\$5,701	\$5,700	-
OMV	\$41,697	\$37,374	\$37,374	-
ARF	\$41,697	\$37,374	\$37,374	-
Depreciation	\$16,190 /yr	\$16,150 /yr	\$14,270 /yr	-
No. of Owners	2	1	2	-
Type of Vehicle	Luxury	Luxury	Luxury	-
Category	PARF Car	PARF Car, Low Mileage Car	PARF Car, Premium Ad Car	-
Availability	Lexus IS250 Luxury	Lexus IS250	Lexus IS250	-

Clear All

ADD TO SHORTLIST

Address	201 Henderson Road #07-28	1 Bukit Batok Crescent WCEGA Plaza #02-13/14	15 Commonwealth Lane Lot 03/05/06
Office Number		67930080	64757737
Contact Person	Andrew Quek	Richard / Jeff	Roy Chan / Matthew Phua
Contact Number			

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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	21/04/2018 13:08
Date Of Accident	20/04/2018 17:15
Exact Location Of Accident	ALONG TPE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLL7269R
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Insured/Policyholder

Name Of Registered Owner	TAN KAH HENG (CHEN JIAXING)
NRIC No	S72158701
Email Address	KH@YAHOO.COM
Mobile Phone No	(LOCAL) +65-93848909
Alternative Phone No	OFFICE-93848909

Vehicle Particulars

Manufacturer	TOYOTA
Model	LEXUS IS250 AUTO STD FL

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	GA059589/1
Cover Note Number	

Driver

Name of Driver	TAN KAH HENG (CHEN JIAXING)
NRIC No	S72158701
Date Of Birth	09/05/1972
Occupation	INDOOR
Date Of Driving Pass	30/11/1993
Driving Experience	24 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-93848909
Fax Number	
Contact Number	
Email Address	KH@YAHOO.COM

Address	BLK 25 TELOK BLANGAH CRESCENT #24-79
Postcode	090025
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	DRIZZING
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident:	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : AMA BARKOVA GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFRE TO THE ATTACHMENT

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SHD3068U
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	TAXI
Name of Driver	NEO CHWEE CHUA
NRIC/Passport Number	S0188739D
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	



Accident Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurer or companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the SIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the Insurers, you hereby consent to the archiving of this report at the Centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- a. My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may take permitted to collect, use, disclose and/or process my personal data/personal information set out in this Form and any other personal information provided by me or possessed by my insurer, to achieve the "Personal Information" and "Purpose" and "Transfer of Personal Information to an Insurer" who have insured vehicle involved in this accident and Insurers who have insured vehicle involved in this accident shall be collectively referred to as the "Insurers", the Insurers, lawyers law firms, the Regulatory Authority of Singapore and any relevant government agency/authority (such as the Police, etc.) for the purposes of:
 - i. investigating, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claim;
 - ii. investigating the accident and/or my claim;
 - iii. complying with and/or dealing with my obligations in responding to my insurers, claims;
 - iv. administering my claims including the making of supplementary statements, responses, reports, etc. to my insurer and my workshop, making disclosure of facts, information about the history about details of the claim as well as on the external cover of motor vehicles, damages, etc.;
 - v. complying with applicable law in administering, investigating, handling and/or dealing with my claims, subject to the "Purposes".
- b. Insurers who have insured vehicles involved in this accident and the Insurers, lawyers law firms, may be permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes, and;
- c. My Personal Information may also be disclosed by one of the Insurers and/or GIA to third-party service providers or agencies/authorities (other lawyers law firms) which may be used outside of Singapore for one or more of the above Purposes;
- d. My Personal Information will also be collected and used to compile claims history for the purpose of fraud prevention, investigation and management in present and all future claims;
- e. The information so collected under (b) above may be stored, disclosed:
 - i. to all Insurers and/or any other third parties that exist in evaluating, investigating, controlling or managing fraud, regulation, law enforcement and government agencies as reasonably required for the purposes stated in (b);
 - ii. for complying with requirements under any regulations, laws or court orders;

Insured's Signature:
Date & Time:

21/04/2018
12:20pm

Insurer's Signature:
Insurer's Contact Person's Name:

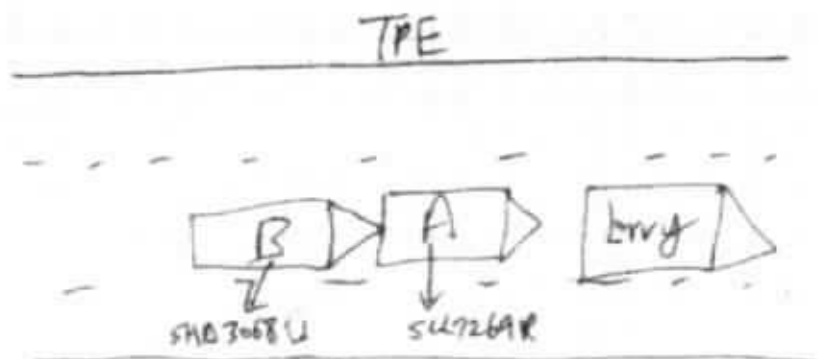
Date & Time: 21/04/2018
12:20pm

Reporting Unit's Authorised Signatory:
Name:

Signature:

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On the 20th April 2018, 5.15pm, I was driving ~~my~~ ^(SUZ269R) car on TPE heading towards Punggi. I ~~was~~ ^{had} ~~starting~~ ^{to} stop my car ~~to~~ ^{because} the lury in front had stopped. All of a sudden I felt a big jerk on my car and I realised a taxi, SHD3068U had hit my car bumper. My car is A as depicted in the picture above. The taxi, SHD3068U is B as depicted in the picture above.

You have been advised by the workshop that in the event that you wish to claim against your own policy (Own Damages) claim must be made within the specified timeframe from the day of occurrence.

☐ Reporting Only ☒ Own Damages ☐ Third Party ☐ Claim at other workshop (OD/TP)

DECLARATION

I/We declare the foregoing particulars are to the best of my/our knowledge.

Witness Signature
Date & Time

21/04/2018
11:20pm

Driver Signature
Officer to file the claim/accident
Date & Time

21/04/2018
11:20pm

Reporting Centre Representative Signature
Name
NRE/TPN No.

ELITE AUTOMOTIVE PTE LTD

280 Woodlands Industrial Park E5, #01-17,

Harvest @ Woodlands Singapore 757322

Tel: 6339 7378 Fax: 6339 7475

Vehicle Number : SLL 7269R

Vehicle Model : TOYOTA LEXUS IS250 AUTO STD FL

Chassis Number : JTHBK262505098256

Estimated Repair Cost

S/N	Parts Description	Qty		
1	BOOT LID OUTER GARNISH R	1	S	1255.37 R
2	BOOT LID OUTER GARNISH CLIPS ✓ NEC	10	S	58.90 30 ✓ NEC
3	BOOT LID "LEXUS" EMBLEM ✓ NEC	1	S	67.68 ✓ NEC
4	BOOT LID "IS 250" EMBLEM ✓ NEC	1	S	56.18 ✓ NEC
5	BOOT LID "L" EMBLEM ✓ NEC	1	S	80.50 ✓ NEC
6	BOOT LID LOCK X	1	S	498.10 X NN
7	REAR END PANEL ?	1	S	663.10 R
8	REAR BUMPER R	1	S	734.66 R
9	REAR BUMPER REINFORCEMENT ?	1 set	S	486.60 ✓ OT
10	REAR BUMPER SPONGE ?	1	S	207.87 ✓ CUT
11	REAR BUMPER TOW COVER X	2	S	68.14 X } NN
12	TAIL-LAMP X	2	S	1021.36 X }
13	BOOT LID TRIM COVER CLIPS ✓ NEC	10	S	58.90 30 ✓ NEC
14	BOOT WEATHERSTRIP X	1	S	192.10 X NN
15	REAR PANEL TRIM COVER ?	1	S	342.10 ✓ Deform
16	REAR PANEL TRIM COVER CLIPS ?	10	S	58.90 ✓ NEC
			S	5850.46

Discount Less 25% S 1462.61
List Prices Total S 4,387.85

S/N	Special Nett Items:	Qty		
1	REAR REVERSE SENSORS (ORIGINAL) ?	2	S	450.00 ✓ SC
2	REAR REVERSE SENSORS HOLDER ?	2	S	
3			S	
	Special Nett Total		S	450.00
	Spare Part's Total Price		S	4837.85

ELITE AUTOMOTIVE PTE LTD

280 Woodlands Industrial Park E5, #01-17,

Harvest @ Woodlands Singapore 757322

Tel: 6339 7378 Fax: 6339 7475

Vehicle Number : SLL 7269R

Vehicle Model : TOYOTA LEXUS IS250 AUTO STD FL

Chassis Number : JTHBK262505098256

S/N	Labour Descriptions	Charges
1	Labour charges to remove & install rear end attachments & fittings to enable repairs; to cut & weld where necessary to straighten & repair boot lid and both rear fender ends; to replace damaged parts as listed above	\$ 1000.00 400
2	To spray painting on: boot lid, boot lid outer garnish, rear bumper, rear end panel and both rear fenders	\$ 1300.00 400
3	To drill holes and replace reverse sensors & test function	\$ 60.00 30
4	To check electrical wirings & rear lights function	\$ 50.00 30
5	To check, reset & remove fault codes after accident repairs	\$ 200.00 X
6	To remove & install boot compartment components, trimmings & fittings to enable repairs	\$ 100.00
7	To remove & install trim cover & fittings to enable repairs	\$ 50.00
Labour Total		\$ 2760.00

Parts & Labour Total \$ 7597.85

1359.83
- 25%
1019.87
+ 450
+ 890
2359.87

L/S: \$ 2350 @ 3 days
confirmed.

3 days.

Sebastian
25/4/18.

- Lump Sum Repair.
- Question mark Free Photo

- Photo After Paint
90036121

23/5/18

sebastian.yang@lkkauto.com

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

ELITE AUTOMOTIVE PTE LTD

280 Woodlands Industrial Park E5, #01-17,

Harvest @ Woodlands Singapore 757322

Tel: 6339 7378 Fax: 6339 7475

Vehicle Number : SLL 7269R

Vehicle Model : TOYOTA LEXUS IS250 AUTO STD FL

Chassis Number : JTHBK262505098256

Estimated Repair Cost

S/N	Parts Description	Qty		
1	BOOT LID OUTER GARNISH R	1	S	1255.37 R
2	BOOT LID OUTER GARNISH CLIPS ✓ NEC	10	S	58.00 30 ✓
3	BOOT LID "LEXUS" EMBLEM ✓ NEC	1	S	67.68 ✓
4	BOOT LID "IS 250" EMBLEM ✓ NEC	1	S	56.18 ✓
5	BOOT LID "L" EMBLEM ✓ NEC	1	S	80.50 ✓
6	BOOT LID LOCK X	1	S	498.10 X NN
7	REAR END PANEL ? R	1	S	663.10 R
8	REAR BUMPER R ✓ & TN	1	S	734.66 ✓ TN
9	REAR BUMPER REINFORCEMENT ? X ✓ DT	1 set	S	486.60 ✓ DT
10	REAR BUMPER SPONGE ? ✓ CRK	1	S	207.87 ✓ CRK
11	REAR BUMPER TOW COVER X	2	S	68.14 X } NN
12	TAIL-LAMP X	2	S	1021.36 X }
13	BOOT LID TRIM COVER CLIPS ✓ NEC	10	S	58.00 30 ✓ NEC
14	BOOT WEATHERSTRIP X	1	S	192.10 X NN
15	REAR PANEL TRIM COVER ? / Deform	1	S	342.10 ✓ Deform
16	REAR PANEL TRIM COVER CLIPS ? ✓ NEC	10	S	58.90 ✓ NEC
			S	5850.46

Discount Less 25% \$ 1462.61
List Prices Total \$ 4,387.85

S/N	Special Nett Items:	Qty		
1	REAR REVERSE SENSORS (ORIGINAL) ? ✓ DMG	2	S	450.00 ✓ DMG
2	REAR REVERSE SENSORS HOLDER ? X	2	S	
3			S	
	Special Nett Total		S	450.00
	Spare Part's Total Price		S	4837.85

supplementary

- 1) Rear Bumper Refasner ✓ CRK (2 pcs) - \$137.40 ✓
- 2) Tail lamp Lower Bracket ✓ CRK (2 pcs) - \$121.60 ✓

ELITE AUTOMOTIVE PTE LTD

280 Woodlands Industrial Park E5, #01-17,
Harvest @ Woodlands Singapore 757322
Tel: 6339 7378 Fax: 6339 7475

Vehicle Number : SLL 7269R

Vehicle Model : TOYOTA LEXUS IS250 AUTO STD FL

Chassis Number : JTHBK262505098256

S/N	Labour Descriptions	Charges
1	Labour charges to remove & install rear end attachments & fittings to enable repairs; to cut & weld where necessary to straighten & repair boot lid and both rear fender ends; to replace damaged parts as listed above	S 1000.00 400
2	To spray painting on: boot lid, boot lid outer garnish, rear bumper, rear end panel and both rear fenders	S 1300.00 400
3	To drill holes and replace reverse sensors & test function	S 60.00 30
4	To check electrical wirings & rear lights function	S 50.00 30
5	To check, reset & remove fault codes after accident repairs	S 200.00 X
6	To remove & install boot compartment components, trimmings & fittings to enable repairs	S 100.00 } 30
7	To remove & install trim cover & fittings to enable repairs	S 50.00 }
Labour Total		S 2760.00
Parts & Labour Total		S 7597.85 7856.85

2293.49

- 25%
1720.12

+ 510

+ 890

3120.12

- 20%

2496.096

L/S: \$2500 @ 3 days
confirmed.

3 days.

Sebastian
25/4/18.

- Lump Sum Repair.

- Question mark for
Photo

- Photo After Paint
90036121

Sebastian Young @lkkauto.com

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

7291.09

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 2 July 2018 9:00 AM
To: 'Elite AM'; Sathya Sai (LKK Auto); SUR
Subject: RE: SLL 7269R Finalisation

Dear Christy,

Final invoice and all supporting documents sent over to First Capital Ins Ltd.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elite AM [mailto:eliteamclaim@gmail.com]
Sent: Friday, 29 June 2018 6:14 PM
To: Sathya Sai (LKK Auto) <SathyaSai@lkkauto.com>
Cc: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: Re: SLL 7269R Finalisation

Hi Veron,

We accept the offer. Thanks!

Regards,

Christy

On Thu, Jun 28, 2018 at 4:37 PM, Sathya Sai (LKK Auto) <SathyaSai@lkkauto.com> wrote:

Good Day,

Sorry for the amendment but this is the finalised amount after giving the lump sum 20% discount. It is at \$2500 @ 3 days. Please refer to attachment for finalisation.

Thank you

Best Regards,

Sathya Sai | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 9807 2012 | Email: SathyaSai@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sathya Sai (LKK Auto)
Sent: Thursday, 28 June, 2018 3:34 PM
To: 'Elite AM'
Cc: Veron Chen (LKKAuto)
Subject: RE: SLL 7269R Finalisation

Good Day,

The revised finalised amount is at \$3100 @ 3 days. Please refer to attachment.

Thank you

Best Regards,

Sathya Sai | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 9807 2012 | Email: SathyaSai@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sathya Sai (LKK Auto)
Sent: Thursday, 28 June, 2018 3:03 PM
To: 'Elite AM'
Cc: Veron Chen (LKKAuto)
Subject: RE: SLL 7269R Finalisation

Good Day,

Please refer to attachment for revised finalisation which is placed at Lump Sum of \$2900 @ 3 days.

Thank you

Best Regards,

Sathya Sai | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 9807 2012 | Email: SathyaSai@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elite AM [<mailto:eliteamclaim@gmail.com>]
Sent: Thursday, 28 June, 2018 2:41 PM
To: Sathya Sai (LKK Auto)
Subject: Re: SLL 7269R Finalisation

Hi Sathya,

Kindly refer to attached and still got 2 supplementary item. Thanks!

Regards,

Christy

On Thu, Jun 28, 2018 at 2:09 PM, Sathya Sai (LKK Auto) <SathyaSai@lkkauto.com> wrote:

Good Day,

Please refer to attachment for finalisation for vehicle bearing SLL 7269R. Finalised amount is at \$2350 @ 3 days.

Thank you

Best Regards,

Sathya Sai | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 9807 2012 | Email: SathyaSai@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

FIRST CAPITAL INSURANCE LTD

Ref : CS/FCI18007599/Vvbe2

36 ROBINSON ROAD
#16-01 CITY HOUSESINGAPORE 068877

Date : 05-07-2018



Code : FCI2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHD 3068U	Veh. Inspected	SLL 7269R
Policy No.		Coverage (\$)	0.00
Claim No.	D18003224MFSH	Excess (\$)	0.00
Assign From	EILEEN LEE	Assign Date	25/04/2018

2. Vehicle Particulars & Condition

Make & Model	TOYOTA LEXUS IS250	c.c	2500
Engine No.	HIDDEN	Year of Reg.	2009
Chassis No.	JTHBK262505098256	Colour	BLACK
Odometer	236476	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	225/45Z R17	HANKOOK	6 mm
L/H Front Tyre	225/45Z R17	HANKOOK	6 mm
R/H Rear Tyre	245/45Z R17	HANKOOK	6 mm
L/H Rear Tyre	245/45Z R17	HANKOOK	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
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5. General Information

Accident Date	20/04/2018	Inspection Date	25/04/2018
Survey held at	ELITE AUTOMOTIVE 280 WOODLANDS INDUSTRIAL PARK E5 #01-17 HARVEST@WOODLANDS SINGAPORE 757322		

5a. Remarks

A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLL 7269R

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	BOOT LID OUTER GARNISH	TO REPAIR SEE LABOUR	1,255.37	-
10	BOOT LID OUTER GARNISH CLIPS	NECESSARY	58.90	30.00
1	BOOT LID "LEXUS" EMBLEM	NECESSARY	67.68	67.68
1	BOOT LID "IS 250" EMBLEM	NECESSARY	56.18	56.18
1	BOOT LID "L" EMBLEM	NECESSARY	80.50	80.50
1	BOOT LID LOCK	NOT NECESSARY	498.10	-
1	REAR END PANEL	TO REPAIR SEE LABOUR	663.10	-
1	REAR BUMPER	TORN	734.68	734.66
1	SET REAR BUMPER REINFORCEMENT	DENTED	486.60	486.60
1	REAR BUMPER SPONGE	CRACKED	207.87	207.87
2	REAR BUMPER TOW COVER	NOT NECESSARY	68.14	-
2	TAIL-LAMP	NOT NECESSARY	1,021.36	-
10	BOOT LID TRIM COVER CLIPS	NECESSARY	58.90	30.00
1	BOOT WEATHERSTRIP	NOT NECESSARY	192.10	-
1	REAR PANEL TRIM COVER	DEFORMED	342.10	342.10
10	REAR PANEL TRIM COVER CLIPS	NECESSARY	58.90	58.90
2	REAR BUMPER RETAINER	CRACKED	137.40	137.40
2	TAIL LAMP LOWER BRACKET	CRACKED	121.60	121.60
	LESS 25% DISCOUNT		-1,527.37	-588.37
			4,582.09	1,765.12
SPECIAL NETT ITEMS				
2	REAR REVERSE SENSORS (ORIGINAL) (SN) }	DAMAGED	450.00	450.00
2	REAR REVERSE SENSORS HOLDER (SN) }		-	-
			450.00	450.00

Report Ref No. CS/FCI18007599/Vvbe2

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOUR			
	LABOUR CHARGES TO REMOVE & INSTALL REAR END ATTACHMENTS & FITTINGS TO ENABLE REPAIRS; TO CUT & WELD WHERE NECESSARY TO STRAIGHTEN & REPAIR BOOT LID AND BOTH REAR FENDER ENDS; TO REPLACE DAMAGED PARTS AS LISTED ABOVE. INCLUSIVE OF THE REPAIR OF BOOT LID OUTER GARNISH AND REAR END PANEL.		1,000.00	400.00
	TO SPRAY PAINTING ON: BOOT LID, BOOT LID OUTER GARNISH, REAR BUMPER, REAR END PANEL AND BOTH REAR FENDERS.		1,300.00	400.00
	TO DRILL HOLES AND REPLACE REVERSE SENSORS & TEST FUNCTION.		60.00	30.00
	TO CHECK ELECTRICAL WIRINGS & REAR LIGHTS FUNCTION.		50.00	30.00
	TO CHECK, RESET & REMOVE FAULT CODES AFTER ACCIDENT REPAIRS.	NOT NECESSARY	200.00	-
	TO REMOVE & INSTALL BOOT COMPARTMENT COMPONENTS, TRIMMINGS & FITTINGS TO ENABLE REPAIRS. }		100.00	30.00
	TO REMOVE & INSTALL TRIM COVER & FITTINGS TO ENABLE REPAIRS. }		50.00	-
			2,760.00	890.00
	GRAND TOTAL		7,792.09	3,105.12
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			2,500.00

Report Ref No. CS/FCI18007599/Vvbe2

MARKET VALUE: \$25,000.00(EST)-LTA REIMBURSEMENT VALUE: \$18,744.00=NETT VALUE: \$6,256.00

SATHYA SAI KATHIRRASEN

Asst. Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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