INS. CASE OWNER:	Februs X CC 4/ASM1800	7594,	DAC: 41540
ξ Survey, τ	Chnish DOI: ASSIG	NMENT 5 \ 8	Date / Time : Vf 54 18
Pre-assign / CCU /	ETE	20 8531	Registered in Merimen:
amenta a	CV121078		
Insured Vehicle No.	A 14. 7	Claim No.	1002 22/21
Name of Insured	May Ming Trem.	Policy No.	: 64 27 2259 (1
Insured Tel No.	HP: 8+99(31S	Make / Model	: BMW X3
Excess Sec II :SS	D.O.A: 2/04/2018	Place of Accider	nt: left torong from DIE
Is driver the owner	(YES / NO) Nature of Accident :		(A
_ If NO, Driver Nam	ne / Age ;	OI GIA REPOR	T: YES / NO ; TP GIA REPORT: YES / NO
Driver Tel 1	No. : (V/L: YES / NO)	Insured Liability	y: % Final? Yes/No
SGF 653 B		21.00 A CONT. E-17.00	
INSRS:	INSRS:	INSRS:	INSRS:
WSP: UN	WSP:	WSP:	WSP:
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51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile CC4/ASM18007594/pa3 AXA INSURANCE PTE LTD Ref : 8 SHENTON WAY #24-01 Date: 25-04-2018 **AXA TOWERSINGAPORE 068811** Code: ASM Policy Particulars :- THIRD PARTY CLAIM 1. SGF 653B SKG 7102B Veh. Inspected Insured Veh. 0.00 Coverage (\$) Policy No. 0.00 S8M00EZ7 Excess (\$) Claim No. 25/04/2018 Assign From **Assign Date** Vehicle Particulars & Condition 2. 0 Make & Model C.C Year of Reg. HIDDEN Engine No. Chassis No. Colour Odometer Steering Modification **Brakes** General **Conditions of Tyres** 3. Make Balance Size mm R/H Front Tyre mm L/H Front Tyre mm R/H Rear Tyre mm L/H Rear Tyre **Description of Damages** 4. General Information 5. 21/04/2018 Inspection Date **Accident Date** LIM YEW BOO SPRAY PAINT CO Survey held at BLOCK 10, SECTOR C SIN MING ROAD INDUSTRIAL ESTATE, #01-10 SINGAPORE 575645. Remarks 5a. A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.



51 I BLAVE 1, 202-25 PAYA UBLINDUSTRIAL PARK, SING APORE 408933 TEL; : (065) 62563561 FAX: (065) 62564345

Immediate Advice

To: AXA Insurance Pte Ltd

Date: 7/5/2018

Survey Details:

Date of loss	21-Apr-18
Date of appointment	24-Apr-18
Date of survey	2-May-18
Location of survey	Lim Yew Boo Spray Paint Co - Sin Ming

Vehicle Details:

Claim Type:	Third party		
Vehicle number	SGF 653B		
Make and Model	KIA PICANTO 1.1M		
Date of registration	31-Mar-06		
Excess			
Market Value	\$	22,000.00	
Parf Rebate	\$	14,343.00	
Nett Loss	\$	7,657.00	

Repair details:

Initial Estin	nate \$	5,124.70

Proposed/Revised repair cost:

Lump Sum(if applicable)		\$
Total	\$	3,827.80
Labour	\$	760.00
Check items (estimate)	\$588.8 (P) + \$	51000 (L) = \$1588.8C
Parts	\$	1,479.20

Number of days for repair	5 days	
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STUBLAVE 1, 202-25 PAYA UBUNDUSTRIAL PARK, SINGAPORE 400933, TEL: (065) 62563561, FAX: (065) 62564315.

Remarks:

PLEASE INPUT REMARKS FOR MANDATE REQUEST IE. LIABILITY
AND OTHER CRITICAL INFORMATION TO THE CASE.

Mandate:

Liability(TP)	%	
Proposed repair cost	\$	
Loss of use	\$	no. of days
Loss of rental	\$	no. of days
Loss of income	\$	no. of days
LTA search fees	\$	
Others	\$	
Proposed Total	#VALUE!	

Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Friday, 27 April 2018 7:32 AM

To:

'serene@autocare.com.sg'

Cc:

Admin A; assignments; Asher Sng (LKKAuto); Joy Irene (LKKAuto)

Subject:

RE: SGF653B & SKG7102B ALONG PIE EXITING TOWARD LOYANG DIRECTION ON

21/4/2018 Your ref : SGF653B Our ref : S8M00EZ7MC/TE *** LKK REF:

CC4/ASM18007594/pa3

Without Prejudice

Dear Sirs.

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Wednesday, 25 April 2018 11:47 AM

To: 'serene@autocare.com.sg' <serene@autocare.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com> Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Asher Sng (LKKAuto)

<asherSng@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Subject: RE: SGF653B & SKG7102B ALONG PIE EXITING TOWARD LOYANG DIRECTION ON 21/4/2018 Your ref:

SGF653B Our ref : S8M00EZ7MC/TE *** LKK REF: CC4/ASM18007594/pa3

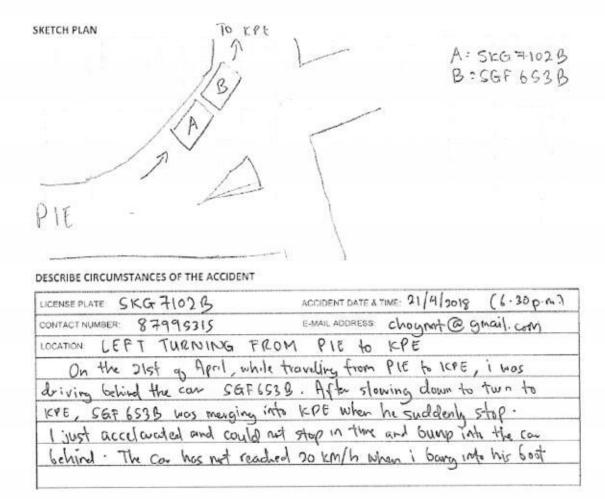
^{**}Kindly arrange for survey.

Dear Serene,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.

Sketch Plan Pg. 2



Please note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 24 April, 2018 4:25 PM

To: 'serene@autocare.com.sg' < serene@autocare.com.sg >

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: SGF653B & SKG7102B ALONG PIE EXITING TOWARD LOYANG DIRECTION ON 21/4/2018 Your ref :

SGF653B Our ref: S8M00EZ7MC/TE

Without Prejudice

Hi Serene,

We are pending for our insured GIA report from AXA.

We are following up with AXA and will get back to you.

Hi Admin,

Kindly assist to follow up.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Serene LIM [mailto:serene@autocare.com.sg]

Sent: Tuesday, 24 April 2018 3:50 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: SGF653B & SKG7102B ALONG PIE EXITING TOWARD LOYANG DIRECTION ON 21/4/2018 Your ref : SGF653B

Our ref: S8M00EZ7MC/TE

Hi Hsiao Tong

Pls confirm liability asap

Thank you & Regards

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: serene@autocare.com.sg

From: Serene LIM

Sent: Tuesday, April 24, 2018 9:50 AM

To: DHIWAR Namrata

Cc: TAY Ernest

Subject: Re: Acknowledgment Your ref: SGF653B Our ref: S8M00EZ7MC/TE

Morning

Pls arrange LKK to contact us

Thank you & Regards

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: serene@autocare.com.sg

From: DHIWAR Namrata

Sent: Tuesday, April 24, 2018 9:14 AM

To: Serene LIM
Cc: TAY Ernest

Subject: Acknowledgment Your ref: SGF653B Our ref: S8M00EZ7MC/TE

Dear Sir

Without Prejudice

We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a single joint expert.

List of our motor surveyors:-

- 1. Mohd Fadhilah Bin Osman (LBS Automotive Appraisal Pte Ltd)
- 2. Derek Oh Siong Wee (LBS Automotive Appraisal Pte Ltd)
- 3. Mohd Noh Bin Sapoh/ Stan See Chee Seng (LBS Automotive Appraisal Pte Ltd)
- 4. Ricky Teng/ Elgene Teng (RT Appraisal Pte Ltd)
- Michael Chong (RT Appraisal Pte Ltd)
- 6. Elson Teng (RT Appraisal Pte Ltd)
- 7. Simon Ho/ Mohammed Rasul (LKK Auto Consultants Pte Ltd)
- 8. Ma Chin Fook/ Adrian Ling/ Chua Weijie (LKK Auto Consultants Pte Ltd)
- 9. Kenneth Kong/ Marcus Chua/ Hendry Ng (LKK Auto Consultants Pte Ltd)
- 10. Gerard Favacho (A-PAC Adjusters & Surveyors Pte Ltd)

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

Please send your reply to the in-charge claim handler who is copied in this email.

Regards,

Namrata Dhiwar

From: Serene LIM [mailto:serene@autocare.com.sg]

Sent: Monday, April 23, 2018 6:44 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Subject: PRI SGF653B & SKG7102B ALONG PIE EXITING TOWARD LOYANG DIRECTION ON 21/4/2018

To: Motor Claims Dept (Arrangement of Surveyor Unit)

RE: NOTICE TO THIRD PARTY INSURERS TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKINGS DAY PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIN-INJURY MOTOR ACCIDENT CLAIMS (NIMA)

ACCIDENT INVOLVING SGF653B & SKG7102B ALONG PIE EXITING TOWARD LOYANG DIRECTION ON 21/4/2018

We are the repairer for Mr Lim Chin Teck the owner of vehicle no. SGF653B

Please be informed that the said vehicle can be inspected at the following venue:

Lim Yew Boo Spray Paint Co

Blk 10 Sin Ming Industrial Estate #01-10 Singapore 575645

Tel: 64534177

Fax: 64593724 Email: serene@autocare.com.sg

Contact Person: Serene Lim Hp: +65 96852332

Please also provide us a list of 10 surveyors as your nominated SJE (Single Joint Expert)

PLEASE ARRANGE OFFICER-IN-CHARGE TO LET US KNOW ASAP IF WE COULD DO DIRECT SETTLEMENT FOR THIS CASE

I/ We enclosed herewith a copy of our client SAS Statement for your reference. Looking forward to your kind assistance and co-operative in this matter.

Please note that if you fail to conduct the pre-repair inspection within the next 2 days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you

Regards

Serene LIM

Lim Yew Boo Spray Paint Co

Direct: +65 64545011

Mobile: +65 96852332

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Singapore - Externals or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.

Hsiao Tong (LKKAuto)

From:

Vincent Choy <choymt@gmail.com>

Sent:

Friday, 27 April 2018 2:33 PM

To:

Hsiao Tong (LKKAuto)

Subject:

Re: ACCIDENT INVOLVING SKG 7102B & SGF 653B ALONG/AT LEFT TURNING

FROM PIE TO KPE ON 21/04/2018

Hi Tong Chew

Attach are the videos of that day



2018-04-21_17-15-21-Normal.avil



2018-04-21 17-16-18-Shock.avi



2018-04-21 17-16-39-Normal.avi



2018-04-21 17-18-27-Normal.avi



2018-04-21 17-20-13-Normal.avi

On Thu, Apr 26, 2018 at 11:48 AM Hsiao Tong (LKKAuto) < chewht@lkkauto.com > wrote:

26 APRIL 2018

Mr Choy Ming Tzern

Dear Sir/ Mdm

OUR REF

: CC4/ASM18007594/pa3

YOUR REF

: SKG 7102B

ACCIDENT INVOLVING SKG 7102B & SGF 653B ALONG/AT LEFT TURNING FROM PIE TO KPE ON 21/04/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from LIM YEW BOO SPRAY PAINT CO acting on behalf of the owner of SGF 653B against your motor insurance policy.

Based on the accident report and accident scenario, we are of the opinion that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 10 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From:

Serene LIM <serene@autocare.com.sg>

Sent:

Friday, 22 June 2018 5:43 PM

To:

Hsiao Tong (LKKAuto)

Subject:

Re: SGF653B & SKG7102B ALONG PIE EXITING TOWARD LOYANG DIRECTION ON

21/4/2018 Your ref : SGF653B Our ref : S8M00EZ7MC/TE *** LKK REF:

CC4/ASM18007594/pa3

Attachments:

LTA receipt-20180423-163426.pdf; Rental agreement.pdf; Final Bill.pdf; Medical

\$100.49.pdf

Hi Hsiao Tong

We are quantifying below

RC \$2700

LOR (3day) \$330

LOU (2day) \$120.

LTA \$7.45

Ji Chinese Physician \$100.49 (on passenger behalf)

General Damage \$500 (On Passenger behalf)

Total: \$3757.94

Thank you & pls revert asap

Thank you & Regards

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: serene@autocare.com.sg

From: Hsiao Tong (LKKAuto)

Sent: Friday, April 27, 2018 7:32 AM To: mailto:serene@autocare.com.sg

Cc: Admin A; assignments; Asher Sng (LKKAuto); Joy Irene (LKKAuto)

Subject: RE: SGF653B & SKG7102B ALONG PIE EXITING TOWARD LOYANG DIRECTION ON 21/4/2018 Your ref:

SGF653B Our ref : S8M00EZ7MC/TE *** LKK REF: CC4/ASM18007594/pa3

Without Prejudice

Dear Sirs,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

**Kindly arrange for survey.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Wednesday, 25 April 2018 11:47 AM

To: 'serene@autocare.com.sg' <serene@autocare.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com> Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Asher Sng (LKKAuto)

<AsherSng@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

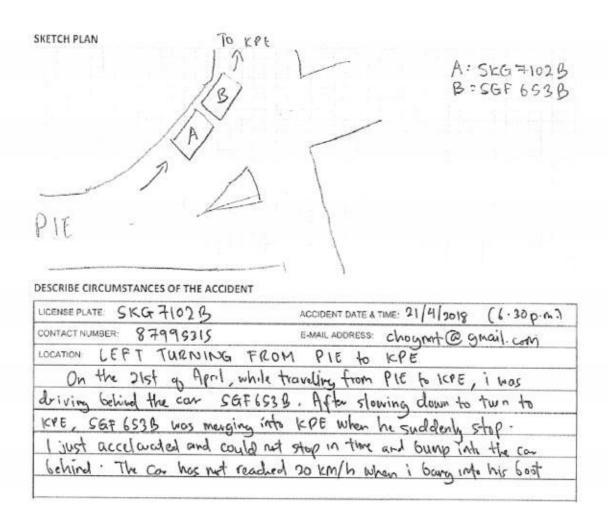
Subject: RE: SGF653B & SKG7102B ALONG PIE EXITING TOWARD LOYANG DIRECTION ON 21/4/2018 Your ref:

SGF653B Our ref : S8M00EZ7MC/TE *** LKK REF: CC4/ASM18007594/pa3

Dear Serene.

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.



Please note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 24 April, 2018 4:25 PM

To: 'serene@autocare.com.sg' < serene@autocare.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: SGF653B & SKG7102B ALONG PIE EXITING TOWARD LOYANG DIRECTION ON 21/4/2018 Your ref :

SGF653B Our ref : S8M00EZ7MC/TE

Without Prejudice

Hi Serene,

We are pending for our insured GIA report from AXA.

We are following up with AXA and will get back to you.

Hi Admin,

Kindly assist to follow up.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Serene LIM [mailto:serene@autocare.com.sg]

Sent: Tuesday, 24 April 2018 3:50 PM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Subject: SGF653B & SKG7102B ALONG PIE EXITING TOWARD LOYANG DIRECTION ON 21/4/2018 Your ref : SGF653B

Our ref : S8M00EZ7MC/TE

Hi Hsiao Tong

Pls confirm liability asap

Thank you & Regards

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: serene@autocare.com.sg

From: Serene LIM

Sent: Tuesday, April 24, 2018 9:50 AM

To: DHIWAR Namrata Cc: TAY Ernest

Subject: Re: Acknowledgment Your ref: SGF653B Our ref: S8M00EZ7MC/TE

Morning

Pls arrange LKK to contact us

Thank you & Regards

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: serene@autocare.com.sg

From: DHIWAR Namrata

Sent: Tuesday, April 24, 2018 9:14 AM

To: Serene LIM
Cc: TAY Ernest

Subject: Acknowledgment Your ref: SGF653B Our ref: S8M00EZ7MC/TE

Dear Sir

Without Prejudice

We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a single joint expert.

List of our motor surveyors:-

- 1. Mohd Fadhilah Bin Osman (LBS Automotive Appraisal Pte Ltd)
- 2. Derek Oh Siong Wee (LBS Automotive Appraisal Pte Ltd)
- 3. Mohd Noh Bin Sapoh/ Stan See Chee Seng (LBS Automotive Appraisal Pte Ltd)
- 4. Ricky Teng/ Elgene Teng (RT Appraisal Pte Ltd)
- 5. Michael Chong (RT Appraisal Pte Ltd)
- 6. Elson Teng (RT Appraisal Pte Ltd)
- 7. Simon Ho/ Mohammed Rasul (LKK Auto Consultants Pte Ltd)
- 8. Ma Chin Fook/ Adrian Ling/ Chua Weijie (LKK Auto Consultants Pte Ltd)
- 9. Kenneth Kong/ Marcus Chua/ Hendry Ng (LKK Auto Consultants Pte Ltd)
- 10. Gerard Favacho (A-PAC Adjusters & Surveyors Pte Ltd)

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

Please send your reply to the in-charge claim handler who is copied in this email.

Regards,

Namrata Dhiwar

From: Serene LIM [mailto:serene@autocare.com.sg]

Sent: Monday, April 23, 2018 6:44 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Subject: PRI SGF653B & SKG7102B ALONG PIE EXITING TOWARD LOYANG DIRECTION ON 21/4/2018

To: Motor Claims Dept (Arrangement of Surveyor Unit)

RE: NOTICE TO THIRD PARTY INSURERS TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKINGS DAY PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIN-INJURY MOTOR ACCIDENT CLAIMS (NIMA)

ACCIDENT INVOLVING SGF653B & SKG7102B ALONG PIE EXITING TOWARD LOYANG DIRECTION ON 21/4/2018

We are the repairer for Mr Lim Chin Teck the owner of vehicle no. SGF653B

Please be informed that the said vehicle can be inspected at the following venue:

Lim Yew Boo Spray Paint Co

Blk 10 Sin Ming Industrial Estate #01-10 Singapore 575645

Tel: 64534177

Fax: 64593724 Email: serene@autocare.com.sg

Contact Person: Serene Lim Hp: +65 96852332

Please also provide us a list of 10 surveyors as your nominated SJE (Single Joint Expert)

PLEASE ARRANGE OFFICER-IN-CHARGE TO LET US KNOW ASAP IF WE COULD DO DIRECT SETTLEMENT FOR THIS CASE

I/ We enclosed herewith a copy of our client SAS Statement for your reference. Looking forward to your kind assistance and co-operative in this matter.

Please note that if you fail to conduct the pre-repair inspection within the next 2 days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you

Regards Serene LIM

Lim Yew Boo Spray Paint Co

Direct : +65 64545011 Mobile : +65 96852332

-----Disclaimer-----

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LIM YEW BOO SPRAY PAINT CO.

Blk 10, Sector C, #01-10, Sin Ming Ind. Est. Singapore 575645 No. 176, Sin Ming Drive, #03-05, Sin Ming AutoCare, Singapore 575721 Tel: 6453 4177 Fax: 6459 3724 Email: limyewboo@singnet.com.sg Company Reg. No.: 200514/00L

AXA INSURANCE SINGAPORE PTE LTD 8 SHENTON WAY #27-01 AXA TOWER SINGAPORE 068811

Attention: Motor Claim Department Contact: 63387288 Fax No.: 68804838 Final Repair Bill: TP18/025

Date: 22/06/2018

Vehicle Num.: SGF 653B Make/Model: KIA PICANTO 1.1M Chassis/Eng#: KNABA24326T85926/G4HG6098942 Accident Date: 21/04/2018

Claim No. :

Reference: LYB/SGF653b/AXA/tp/sy

Policy No.:

Amount SS

2,700.00

LUMP SUM

E. & O.E.

Total S\$:

2,700.00

for LIM YEW SOO SPRAY PAINT CO.

All cheques should be crossed and made payable to Lim Yew Boo Spray Paint Co.

Customer

E&OE.



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

23 Apr 2018 / 16:34:26

Receipt Date/Time :

23 Apr 2018 / 16:34:11

Tax Invoice/Receipt

Receipt No.: ITNET-00000-180423-001704

Previous Receipt No.:

S/N Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SKG7102B As at 21 Apr 2018/17:47:00 Insurance Co: AXA INSURANCE PTE LTD				
1 Insurance Enquiry - SKG7102B Enquiry Fee 20180423163317886152		7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	20180423163335937 ^D	irect Debit: eN Internet Ba	IETS Debit anking)	7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



NO: 0836

REN	TAL	AC	TR	EE	M	E	IT
II O II Y I V	H / NH	TWA	W JE W	استال استال	AVA	4.0	4 -10

KENIALAG	Date: 2/5//8				
Our Reference 48 SBF663B Reg. Veh. No. 967 73977	Make / Model Mit Lange Capacity. 1600 cc				
Date Out 2/5/2018	Time Out 10.15 am				
Date In 5/5/20/8	Time In 10 am				
KM Out 144 945	KM In				
Hirer's Name Lim Chin Tack	PETROLLEVEL				
Hirer's Address BIK 530 Bedok North 54.3 # 03-626, 5'460530	Out E 1/4 1/2 3/4 F In E 1/4 1/2 3/4 F Rates do not include Petrol				
Tel No. (Resident) (Office) 9100 5580	No refund will be given for petrol left in vehicle				
NIRC/Passport No. 893 Z Nationality Sportage	CHARGES SS Cts 2 Day(s) @ SS //0 330				
Driving Licence No. _{II} Pass Date 9/3/2001	Weeks(s) @ S\$				
Date of Birth 37/11/65 Age 53	Months(s) @ S\$				
Driver's Name	Insurance				
Driver's Address	Additional Rental Payable				
	Surcharge of Petrol				
Tel No. (Resident) (Office) (HP)	Total 330				
NIRC / Passport No. Nationality	Less Deposit (Cash/Cheque No)				
Driving Licence No. Pass Date	Balance Payable / Refundable				
Date of Birth Age	Refund Received (Cash/Cheque No)				
IMPORTANT NOTES: Restricted to Singapore use only. Hirer is liable to pay for the first SS 3500 (A) excess under Insurance Policy in any accident plus loss of earnings while damaged vehicle	Refund Acknowledgement By Cash By Cheque Received \$ By Hirer X				
in under repair. Vehicle return during office hour only. No service on Public Holiday and Sunday. Driver must be above 22 years and	Computered By				
2 year driving experience.	Remarks				
	I / We have read and hereby agree to the terms and conditions on both sides of this rental agreement.				
	Hirer's Signature				



中医内科筋伤诊室私人有限公司 Ji Chinese Physician & Sprain Treatment Centre Pte Ltd

Bedok: Blk 412 Bedok North Ave 2 #01-124 S 460412 Tel: 6444 5265 Pasir Ris: Blk 440 Pasir Ris Drive 4 #01-19 S 510440 Tel: 6582 5065 website: www.jitcm.com GST Reg No. 201500038G

中医内科, 针灸, 运动损伤, 骨伤推拿 Chinese Medicine, Acupuncture, Sport Injuries, Manipulation

收 据 OFFICIAL RECEIPT

Issued Date: 23/04 12018

03555 Ref #030005

	Issued By:	Dey	
条 注 Remarks:	Add GST@ 7 % Total Amount S\$	母 6	57 49
Other	Sub-Total	\$ 93	92
京 15 沙斯与医弗费 Being Payment of Consultant & Medical Fee on - 安他	\$193.92	\$ 93	92
RECEIVED from # 03-626 LT XUE FANG	A 身份证券码 NRIC No. / PP	S7373477	J

主治医师: 折加坡连册中医师

Attended by: Singapore Registered TCM Practitioner

症状 Symptom

> JI CHINESE PHYSICIAN & SPRAIN TREATMENT CENTRE PTE LTD BLK 412 #01-124 BEDOK NORTH AVE 2 (S) 460412 T:64445265 website:www.jitcm.com GST REG NO. 201500038G

8:22PN #030005 23/04/2018 0001 SOH/LIM 888888

CARD0000000000003626 2x 35.00 \$70.00 CONSU/MED FEE 2x 11.96 \$23.92 CREAM \$93.92 SUB-TOTAL GST 7% INCL. \$6.57



<SEEK MANDATE> - S8M00EZ7 [ACCIDENT INVOLVING SKG 7102B(OI) & SGF 653B(TP) ON 21/04/2018]

Type

Q Question

Message

Liability: Insured rear-ended third party, Spoken to insured, agreed to settle and aware NCD(if any) is affected. We have uploaded insured car video in Smartclaims for your easy reference. We seek your mandate as follows: - \$3,127.45(excluded medical claim) - \$3,727.94(included medical claim).*IA with mandate uploaded in Smartclaims. **All the relevant documents had been uploaded in Smartclaims. For your instruction/ approval please. Hsiao Tong - 14 July 2018



51 UBLAVE 1, #02-25 PAVA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Date: 14.07.2018

Remarks:

Third party submitted medical claim under PD as follows: -General Damage: \$500.00 (on passenger behalf) Ji Chinese Physician: \$ 100.49 (on passenger behalf)

Total: \$600.49

Mandate:

Liability(TP)	100%	
Proposed repair cost	\$ 2,700.00	
Loss of use	\$ 120.00	(2days x \$60.00)
Loss of rental	\$ 300.00	(3days x \$100.00)
Loss of income	NIL	
LTA search fees	\$ 7.45	
Others	NIL	
Proposed Total	\$ 3,127.45	
Proposed Total (Included Medical Claim)	\$3,727.94	



<TP passed lawyer - Submit Survey Report> S8M00EZ7 [ACCIDENT INVOLVING SKG 7102B(OI) & SGF 653B(TP) ON 21/04/2018]

Type

Question

Message

Hi, We refer to the above matter. We noted that third party had passed the case to lawyer for further handling. In view of this, we will proceed to close file and submit survey report to your good office soon. Hsiao Tong - 08 Oct 2018

Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Thursday, 26 April 2018 11:49 AM

To:

'CHOYMT@GMAIL.COM'

Subject:

ACCIDENT INVOLVING SKG 7102B & SGF 653B ALONG/AT LEFT TURNING FROM

PIE TO KPE ON 21/04/2018

26 APRIL 2018

Mr Choy Ming Tzern

Dear Sir/ Mdm

OUR REF

: CC4/ASM18007594/pa3

YOUR REF

: SKG 7102B

ACCIDENT INVOLVING SKG 7102B & SGF 653B ALONG/AT LEFT TURNING FROM PIE TO KPE ON 21/04/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from LIM YEW BOO SPRAY PAINT CO acting on behalf of the owner of SGF 653B against your motor insurance policy.

Based on the accident report and accident scenario, we are of the opinion that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 10 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Intern	nationale Des Experts En Auton	nobile	
AXA	INSURANCE PTE	LTD	Ref : CC4/ASM1800	7594/Kpa3s2	
AXA	HENTON WAY #24 TOWERSINGAPO N: RICHARD ANG	ORE 068811	Date: 10-10-2018 Code: ASM		
1.		Policy Particul	ars :- THIRD PARTY CLA	IM	
	Insured Veh.	SKG 7102B	Veh. Inspected	SGF 653B	
	Policy No.	GA272259/1	Coverage (\$)	0.00	
	Claim No.	S8M00EZ7	Excess (\$)	0.00	
	Assign From	RICHARD ANG	Assign Date	24/04/2018	
2.		Vehicle P	articulars & Condition		
	Make & Model	KIA PICANTO (A)	c.c	1086	
	Engine No.	HIDDEN	Year of Reg.	2006	
	Chassis No.	KNABA24326T285926	Colour	METALLIC ORANGE	
	Odometer	113622	Steering	IN ORDER	
	Brakes	IN ORDER	Modification	NIL	
	General	GOOD			
3.		Cor	ditions of Tyres		
		Size	Make	Balance	
	R/H Front Tyre	165/65R13	ROAD WEAR	8 mm	
	L/H Front Tyre	165/65R13	ROAD WEAR	8 mm	
	R/H Rear Tyre	165/65R13	TOYO	8 mm	
	L/H Rear Tyre	165/65R13	TOYO	8 mm	
4.			iption of Damages		
	THE VEHICLE SU	STAINED DAMAGES AT THE	REAR PORTION.		
	DAMAGES SEE D	ETAILS.			
5.		Gen	eral Information		
	Accident Date	21/04/2018	Inspection Date	02/05/2018	
	Survey held at LIM YEW BOO SPRAY PAINT CO				
		BLOCK 10, SECTOR C SIN MING ROAD INDUSTRIAL ESTATE, #01-10 SINGAPORE 575645.			
5a.			Remarks		
		ON WAS CONDUCTED ON A" CE TO YOUR INSTRUCTIONS			
5b.		Estim	ate Days of Repair		
	ESTIMATED NOR	MAL PERIOD FOR REPAIR:	5 Working Day	ys	



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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SGF 653B

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR TAILGATE (CONSISTENT)	BENT	601.00	601.00
1	REAR TAILGATE LOCK (CONSISTENT)	TO REPAIR SEE LABOUR	49.00	8-
2	REAR TAILGATE ABSORBER @ \$87.00 (CONSISTENT)	SERVICEABLE	174.00	
1	REAR TAILGATE EMBLEM 'PICANTO' (CONSISTENT)	NECESSARY	38.00	38.00
1	REAR TAILGATE EMBLEM 'LX' (CONSISTENT)	NECESSARY	22.00	22.00
2	REAR TAILLAMPS @ \$390.00 (CONSISTENT)	N/S CRACKED	780.00	390.00
1	REAR END PANEL (CONSISTENT)	BENT	391.00	391.00
1	REAR BUMPER (CONSISTENT)	BUCKLED	235.00	235.00
1	REAR BUMPER REINFORCEMENT (CONSISTENT)	CRACKED	203.00	203.00
2	REAR BUMPER RETAINER @ \$22.00 (CONSISTENT)	SERVICEABLE	44.00	
1	REAR EMBLEM 'KIA' LOGO (CONSISTENT)	NOT NECESSARY	22.00	100
1	REAR EMBLEM 'C&C' (CONSISTENT)	NECESSARY	22.00	22.00
	LESS 10% DISCOUNT		-258.10	-190.20
	11		2,322.90	1,711.80
1	REAR TAILGATE RUBBER (50%) (SN) (CONSISTENT)	DENTED	64.00	32.00
	LESS 10% DISCOUNT		-6.40	
			57.60	32.00
	SPECIAL NETT ITEMS			
1	REAR TAIL END PANEL TEROSTAT SEALANT (SN) (CONSISTENT)	NECESSARY	54.20	30.00
1	REAR REVERSE SENSOR (SN) (CONSISTENT)	CRACKED	250.00	200.00
1	REAR W/SCREEN SEALANT (SN) (CONSISTENT)	NECESSARY	50.00	40.00
1	REAR W/SCREEN INNER SEAL (SN) (CONSISTENT)	NECESSARY	60.00	30.00
	85%		414.20	300.00
	LABOUR			
	LABOUR CHARGE FOR REMOVAL & REFIX REAR WINDSCREEN GLASS.		150.00	120.00
	TO CHECK WATER SEEPAGE.		80.00	20.00
	TO CHECK REAR WIRING FUNCTION.		80.00	20.00

Report Ref No. CC4/ASM18007594/Kpa3s2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	TO RENEW & REPLACE REAR EXHAUST SILENCER.	NOT NECESSARY	120.00	
	TO HEAT, CUT / WELD REAR PANEL INCLUDING TO HEAT, KNOCK OUT LABOUR CHARGES AS RECOMMENDED FOR REPLACED DAMAGED PART. INCLUSIVE OF THE REPAIR OF REAR TAILGATE LOCK.		1,000.00	600.00
	TO PUTTY, PRIMER TO SPRAY ON REAR TAILGATE, REAR BUMPER PANEL & TOUCH UP ON PAINT JOB USING 2K PAINTS.		900.00	600.00
	PED 800 017 PED 70 (2010) 103 NOT 70 00 PET 101		2,330.00	1,360.00
	GRAND TOTAL		5,124.70	3,403.80

RECOMMENDED COST OF LUMP SUM REPAIRS	2,700.00
(TO ITS PRE-ACCIDENT CONDITION)	

Report Ref No. CC4/ASM18007594/Kpa3s2

KONG SENG CHEONG

Licensed Appraiser