

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 21 December 2018 12:45 PM
To: 'Jin Hao Tan'
Subject: RE: [EXT] Direct Settlement - Accident Involving SJW9857X (OI :DAI - 76440) AND SFR992X (TP : LKK REF - CC6/DAI18007589/Apa3) on 22/04/2018

Without Prejudice

Hi,

We refer to the above matter.

Case has been settled at **\$4,642.00(all-in)** with Third Party repairer.

We will proceed to close file and submit all the relevant documents to your good office(via email) soonest.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jin Hao Tan <jinhao.tan@directasia.com>
Sent: Tuesday, 13 November 2018 9:51 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: [EXT] Direct Settlement - Accident Involving SJW9857X (OI :DAI - 76440) AND SFR992X (TP : LKK REF - CC6/DAI18007589/Apa3) on 22/04/2018

Hi Hsiao Tong,

Please proceed.

Best Regards,

Tan Jin Hao / Claims Specialist

Direct: +65 6603 3665

DirectAsia Insurance

Customer Service: +65 6665 5555

Office: 20 Anson Road, #08-01, S(079912)

www.directasia.com



****Our Service Centre at South Bridge Road has closed.**
Pls call our Customer Service hotline for appointment or assistance.

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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Tuesday, 6 November, 2018 11:07 AM

To: Jin Hao Tan

Subject: RE: [EXT] Direct Settlement - Accident Involving SJW9857X (OI :DAI - 76440) AND SFR992X (TP : LKK REF - CC6/DAI18007589/Apa3) on 22/04/2018

Without Prejudice

Hi Jin Hao,

We refer to the above matter.

We seek your approval to offer Third Party repairer, **KANG CAR REPAIRERS PTE LTD** at **\$4,642.00(all-in)**. The breakdown is as follows: -

1. Cost of Repair (w/GST)	\$ 4,280.00
2. Loss of Use (6days x \$60.00)	\$ 360.00
3. LTA/ GIA Search Fee	\$ 2.00
TOTAL	<u>\$ 4,642.00</u>

Enclosed herewith the supporting document for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jin Hao Tan <jinhao.tan@directasia.com>

Sent: Wednesday, 31 October 2018 4:01 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: [EXT] Direct Settlement - Accident Involving SJW9857X (OI :DAI - 76440) AND SFR992X (TP : LKK REF - CC6/DAI18007589/Apa3) on 22/04/2018

Hi Hsiao Tong,

Any update of direct settlement for this case.

Thank you.

Best Regards,

Tan Jin Hao / Claims Specialist

Direct: +65 6603 3665

DirectAsia Insurance

Customer Service: +65 6665 5555

Office: 20 Anson Road, #08-01, S(079912)
www.directasia.com



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From: Elyn Pan
Sent: Thursday, 26 April, 2018 3:38 PM
To: Motor Claims; Meikwan@lkkauto.com
Cc: Derrick Quok; Kenneth Lim; Aaron Wang
Subject: RE: [EXT] Direct Settlement - Accident Involving SJW9857X (OI :DAI - TBA) AND SFR992X (TP : LKK REF - CC6/DAI18007589/Apa3) on 22/04/2018

WITHOUT PREJUDICE
SAVE AS TO COSTS

Hi Mei Kwan

We refer to the above matter.

We are agreeable to a DIRECT SETTLEMENT in this matter.

If you have any further enquiries, please do not hesitate to contact me.

Best regards,
Elyn Pan / Claims Specialist
Direct: +65 6603 3605

DirectAsia Insurance
Customer Service: +65 6665 5555
Retail: 88 South Bridge Road, S(058716)
www.directasia.com



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Thursday, 26 April, 2018 1:26 PM
To: Motor Claims; Claim
Cc: Hsiao Tong (LKKAuto); Admin A
Subject: [EXT] Direct Settlement - Accident Involving SJW9857X (OI :DAI - TBA) AND SFR992X (TP : LKK REF - CC6/DAI18007589/Apa3) on 22/04/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We had inspected the vehicle SFR992X at M/s Kang Car Repairers Pte Ltd - Kaki Bukit and the repairer would like to do direct settlement with Direct Asia Insurance.

Enclosed herewith a copy of TP's GIA report for your perusal.

Please be informed that estimate is not ready yet.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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江氏修理汽車私人有限公司
KANG CAR REPAIRERS PTE LTD

1 KAKI BUKIT AVE 6 #02-06 AUTOBAY@KAKI BUKIT SINGAPORE 417883
TEL: 67477636, 67473005 FAX: 67485071 Email: kangcar@singnet.com.sg
Co. Reg. No. 201300201N GST Reg. No. 201300201N

Our Ref : KCR042018992DAI
Your Ref : SJW9857X

Date : - 5 SEP 2018

WITHOUT PREJUDICE

Direct Asia Insurance (Singapore) Pte Ltd
C/O LKK Auto Consultants Pte Ltd
51 Ubi Ave 1
#01-25 Paya Ubi Industrial Pk
Singapore 408933
Attention : Motor Claim Department

Dear Sirs,

Accident involving SFR992X and SJW9857X on 22.04.2018 along Tampines St 81.

We refer to the above accident. On our record showed that you are the insurer of motor vehicle SJW9857X.

We are instructed that the accident was caused by your insured's negligent driving and/or management of his vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense.

On behalf of and as authorized by Mr Yusof Bin Abu Kassim, the owner of motor-vehicle no: SFR992X, we submit his claim to you:

Cost of repairs (Inclusive of 7% GST)	\$ 4,280.00
Loss of use (6 days (5 days +1PRI)x \$80.00)	\$ 480.00
GIA search fee	\$ 2.00
	\$ 4,762.00
	=====

Enclosed herewith are copies of the following documents in support of our client's claim:

- 1) Tax invoice no: KCR-INV1800482
- 2) GIA report and certificate of insurance of SFR992X
- 3) GIA search fee and invoice

We hope to receive your early reply soon.

Thank you.

Yours faithfully,

KANG CAR REPAIRERS PTE LTD

.....

LETTER OF AUTHORITY

Your Ref: SJW9857X

Direct Asia Insurance (S)Pte Ltd
20 Anson Rd
#08-01
Singapore 079912

Dear Sirs,

Accident involving SFR992X and SJW9857X
on 22.04.18 at Tampines St 81.

I/We am/are the owner/s of vehicle number SFR992X.

I/We had instructed KANG CAR REPAIRERS PTE LTD to make a claim on my/our behalf against your company in respect of the abovementioned matter.

I/We hereby authorize you to issue the settlement cheque in favour of my/our workshop, KANG CAR REPAIRERS PTE LTD in full and final settlement of my/our claim for my/our repair cost and loss of use/rental charges, in respect of the above accident.

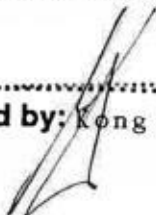
Yours faithfully,



.....
Yusof Bin Abu Kassim

KANG CAR REPAIRERS PTE. LTD.

.....
Witnessed by: Kong Chin Watt



This Discharge Voucher applies strictly for Claimant's claim for ~~personal injury~~ property damages only does not constitute a full discharge for any other claims or further claims whatsoever present or future that may manifest arising directly or indirectly from this accident.
This settlement terms herein is without an admission of liability on the part of the claimant and the settlement terms should not be used as evidence in any related suits or claims arising from this accident.

RELEASE VOUCHER

(Direct Asia Express Third Party Claim)

"We/I, **KANG CAR REPAIRERS PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of Direct Asia Insurance (Singapore) Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,280.00** (Repair Costs), **S\$360.00** (Loss of Rental/Use), **S\$2.00** (Disbursement) for vehicle no. **SFR 992X** was damaged pursuant to the accident which occurred on **22/04/2018** (date) along **TAMPINES ST 81** (location) involving vehicles no/s. **SJW 9857X**.

This is pursuant to the inspection conducted on **23/04/2018** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **YUSOF BIN ABU KASSIM** ("the third party claimant") of vehicle no. **SFR 992X** to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify Direct Asia Insurance (Singapore) Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SFR 992X** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

15 DEC 2018

Dated this _____ (day) of _____ (month) 20____ (year)



Signed by appointed surveyor

KANG CAR REPAIRERS PTE. LTD.

Signed by "the workshop" (with chop)



江氏修理汽車私人有限公司

KANG CAR REPAIRERS PTE LTD

1 KAKI BUKIT AVE 6 #02-06 AUTOBAY@KAKI BUKIT SINGAPORE 417883
TEL: 67477636, 67473005 FAX: 67485071 Email: kangcar@singnet.com.sg
Co. Reg. No. 201300201N GST Reg. No. 201300201N

M/S : DIRECT ASIA INSURANCE (SINGAPORE) PTE LTD
88 SOUTH BRIDGE ROAD
SINGAPORE 058716

TEL: 65322888
ATTN: Motor Claim Department

Your Ref No: SJW9857X
Claim Type: Third Party
Accident Date: 22/04/2018
TP Veh Reg No: SJW9857X

Final No: KCR-INV1800482
Claim No: EST1800109
Date: 29 Aug 2018
Policy No: 5069751627-03
Veh Reg No: SFR992X
Make/Model: HYUNDAI HD
AVANTE 1.6A
Chassis No: KMHDU41BR9U679810
Engine No: G4FC9U595919
Reg. Date: 11/02/2009

Tax Invoice to Vehicle No :SFR992X

Description	Quantity	List Price	PAGE:1
			Amount
		S\$	S\$
As recommended by surveyor to proceed repair at total cost/lumpsum cost			S\$ 4,000.00
Add GST @ 7%			280.00
Total Amount payable			S\$ 4,280.00

TOTAL: SINGAPORE DOLLAR FOUR THOUSAND TWO HUNDRED EIGHTY ONLY

For Kang Car Repairers Pte Ltd

E. & O. E.

AUTHORISED SIGNATURE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-060752
Date of Request: 23/04/2018

Your Ref No: Online Purchase

Kang Car Repairers Pte Ltd
No 1 Kaki Bukit Ave 6
#02-06 AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 23/04/2018
Enquiry By Yee Mei Cheng
TP Vehicle No. SJW9857X
Accident Date 22/04/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJW9857X	Direct Asia Insurance (Singapore) Pte Ltd	26/02/2018-25/02/2019	65322888

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-060752

Date of Request: 23/04/2018

Your Ref No: Online Purchase

Kang Car Repairers Pte Ltd
No 1 Kaki Bukit Ave 6
#02-06 AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 23/04/2018
Enquiry By Yee Mei Cheng
TP Vehicle No. SJW9857X
Accident Date 22/04/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque